Strategic Plan 2025 - 2029

VISION

A safe and thriving Territory where children and adults experiencing vulnerability are supported, families are responsible, and communities are strong.

PURPOSE

Rebuild the economy

Together with our partners, provide culturally safe services that empower individuals experiencing vulnerability to increase safety and wellbeing for themselves, their children, and their community.

VALUES

ACCOUNTABLE

COLLABORATIVE

ETHICAL



safe, integrated, effective, person-centred, and sustainable Children and young people live in safe environments

Reduce crime

Territorians experiencing or at risk of homelessness have access to appropriate support, accommodation, and housing

Territorians are safe from abuse and violence

PRIORITY: INNOVATE FOR CHANGE

Community development and job creation

- Strengthen local services through model reviews.
- Partner with government, industry and community to create local jobs.
- Build place-based partnerships to drive local priorities and economic growth.

Strategically commission services

- Align funding with local needs, national goals and evidence.
- Improve accountability for shared outcomes across sectors.
- Strengthen governance and data access for informed decision-making.
- Test industry and community-led solutions to guide future investment.

PRIORITY: STRENGTHEN THE SYSTEM

Reform and strengthen our supports

- Improve quality standards and continuous improvement for all service providers.
- Increase accountability for adults who commit DFSV or harm children.
- Strengthen program evaluation to understand what works in the Territory.

Improve our connection with universal supports

- Work across government to ensure sustained funding, coordination and shared accountability in addressing crime.
- Update policies to support integrated services and better use of resources.

Build a contemporary and capable workforce

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Build a high-performance culture

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- people-centred programs.
- Foster a high-performance culture with coaching, development, psychological safety and staff recognition.

families.nt.gov.au

RESPECTFUL





The essential needs of Territorians impacted by a disaster are met

PRIORITY: MODERNISE OUR DEPARTMENT

- Elevate and embed the Aboriginal Cultural Security Framework.
- Improve client outcomes by strengthening practice quality,
- use of evidence, evaluation and efficient resources.
- Attract and retain skilled staff through innovation.
- Prioritise accountability, collaboration and function integration.
- Drive performance through evidence-based policy and

