

TERRITORY FAMILIES, HOUSING AND COMMUNITIES

Connected Communities
Thriving Places
Empowered Territorians

Annual Report 2020-21



Territory Families, Housing and Communities Contacts

Hotlines

Child protection hotline
1800 700 250

Become a carer
1800 FOSTER (1800 367 837)

Families' complaints
1800 750 167

Housing complaints
1300 301 167

Family and Children Enquiry Support (FACES)
1800 999 900

Public housing safety
1800 685 743

**Housing repairs and maintenance/
remote housing hotline**
1800 104 076

Interpreting and Translating Services NT
1800 676 254

Sports, Recreation and Strategic Infrastructure
1800 045 678

**NT Seniors Recognition Scheme
NT Concession Scheme**
1800 777 704

Arts NT
1800 678 237

Library & Archives NT
1800 019 155

Sport vouchers
1800 817 860

Mail

PO Box 37037
Winnellie Northern Territory 0821

Website

tfhc.nt.gov.au

Acknowledgement of Country

Territory Families, Housing and Communities acknowledges the Australian Aboriginal and Torres Strait Islander peoples of this nation. We acknowledge the traditional custodians of the lands and waters. We pay our respects to ancestors and Elders past, present and emerging. Our agency is committed to honouring Australian Aboriginal and Torres Strait Islander peoples' unique cultural and spiritual relationships to the land, waters and seas and their rich contribution to society.

**TERRITORY FAMILIES, HOUSING
AND COMMUNITIES**

Office of the Chief Executive
Level 7, Darwin Plaza
41 Smith Street Mall
DARWIN NT 0800

Postal address
PO Box 37037
WINNELLIE NT 0821

E TFHC.OfficeofCEO@nt.gov.au

Dear Minister

In accordance with the provisions of the *Public Sector Employment and Management Act 1993*, I am pleased to submit to you the Territory Families, Housing and Communities Annual Report 2020-21.

Pursuant to the *Public Sector Employment and Management Act 1993*, the *Financial Management Act 1995* and the *Information Act 2002*, I advise that, to the best of my knowledge and belief:

- a) proper records of all transactions affecting the agency are kept and that the agency's employees observe the provisions of the *Financial Management Act 1995*, the Financial Management Regulations and the Treasurer's Directions
- b) agency procedures provide proper internal control, and a current description of those procedures is recorded in the Corporate Handbook, which delivers the requirements of the Accounting and Property Manual and has been prepared in accordance with the requirements of the *Financial Management Act 1995*
- c) no indication of fraud, malpractice, major breach of legislation or delegation, major error in or omission from the accounts and records that has not been appropriately reported and corrected exists
- d) in accordance with the requirements of Section 15 of the *Financial Management Act 1995*, the internal audit capacity available to the agency is adequate, and the results of internal audits have been reported
- e) the financial statements in this annual report have been prepared from proper accounts and records and are in accordance with the Treasurer's Directions
- f) in accordance with the requirements of Section 28 of the *Public Sector Employment and Management Act 1993*, all public sector principles have been upheld
- g) with respect to my responsibilities under Section 131 of the *Information Act 2002*, procedures within the agency complied with the archives and records management provisions prescribed in Part 9 of the *Information Act 2002*.

Yours sincerely

A handwritten signature in black ink, appearing to read "Ken Davies".

Ken Davies
Chief Executive Officer PSM

30 September 2021

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Chief Executive Officer Introduction

“Territory Families, Housing and Communities is an agency as diverse as the geographical and social contexts in which we operate.”

KEN DAVIES, PSM

I am pleased to present the 2020-21 Annual Report for Territory Families, Housing and Communities. This report is especially significant as it is the first for our new agency, which was formed following a realignment of the Northern Territory Public Sector in 2020.



Territory Families, Housing and Communities is an agency as diverse as the geographical and social contexts in which we operate, and we have a real opportunity to make long-lasting and generational change. We are charged with the responsibility of delivering some of the Northern Territory Government's most important and impactful services and programs as we work to empower and engage communities to improve life outcomes.

As an agency with services and programs that touch the lives of all Territorians, the potential positive impact we can and do make cannot be underestimated. This annual report celebrates our achievements in 2020-21 and shares a collection of stories about how we are listening to and partnering with children, families and communities throughout the Territory.

Territory Families, Housing and Communities is responsible for an operating budget of \$1.1 billion and for managing an \$800 million capital budget, which is a significant investment by the Northern Territory Government.

This report acknowledges the achievements of our dedicated staff who operate in six regions and service 73 remote communities across the Territory, and the work of our partners, especially those in the non-government sector. It is through our joint efforts that we make an enormous contribution to securing better social, economic and wellbeing outcomes for Territorians.

Together, we have focused on the task at hand, starting with designing the roadmap for our agency's direction. I was proud to present our agency's first Strategic Plan earlier this year, developed following extensive consultation with staff and partners.

The Strategic Plan 2021-25 forms the backbone of this report and sets out four goals for the agency:

- Communities are engaged, diverse and vibrant places where everyone belongs.
- All Territorians are safe, and can access services to enhance their lives.
- Our people are valued, empowered and have opportunities to develop and contribute to our agency.
- Our agency and partners are agile, responsible and focused on our collective impact for all Territorians.

We also developed and delivered our new organisational structure, which represents a step change in our organisational thinking, culture and operations. The new structure incorporates a greater regional focus – expanding our footprint and delivering more services across the Territory, while ensuring we



have strong and consistent business management capability and subject-matter expertise across all regions. This regionalisation model ensures we are delivering services to more Territorians where it is needed most, as well as being able to tailor our responses to specific community needs by listening to and working in partnership with local communities.

Activation of the new structure is now well underway, and I am confident it is already delivering on opportunities to work in new ways to ensure there is no wrong door for Territorians who need to access our services.

Critically, we maintain our commitment to our Aboriginal Cultural Security Framework, which was established through collaboration with our Aboriginal staff and partners. It ensures we are a responsive and safe agency for Aboriginal people to work and interact with, where cultural values, strengths and differences are

integrated and embedded into the governance, management, design and delivery of services across the Territory. Reflective of our client base, more than 17.4 per cent of staff in our agency, including 9 per cent of our leadership positions, are Aboriginal employees, and we are proud to celebrate the rich cultural heritage of the world's oldest continuing culture within our agency.

Undoubtedly, it has been a challenging year on many fronts, but the local, national and global response to the COVID-19 pandemic has demanded that we work in ways we have never had to before. Together with our government and non-government partners, we have met the ongoing challenges of a global pandemic at the frontline through continued provision of on-the-ground child protection, housing, youth justice, and domestic, family and sexual violence services; supporting the operation of the Territory's

gold-standard quarantine facilities; and delivery of COVID-19 grants to support the arts and culture sector.

The next four years will be as exciting as they will be challenging, but in everything we do, we commit to being accountable in our decision making, and respectful, collaborative and responsive to the Territory community.

My thanks go to all our staff and partners for their ongoing dedication and commitment as we work together to realise our bold, new vision for:
Connected Communities | Thriving Places | Empowered Territorians.

Ken Davies PSM
Chief Executive Officer



Part 1:

Organisational overview





About us

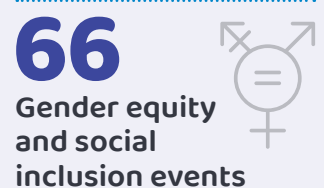
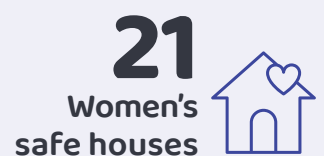
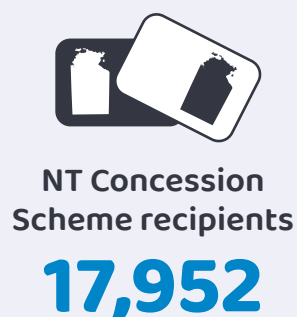
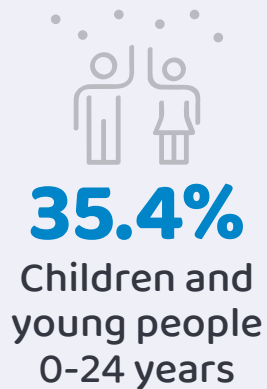
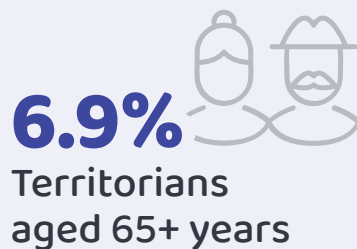
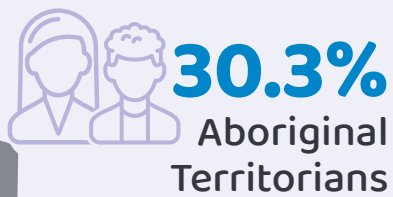
Territory Families, Housing and Communities was established on 7 September 2020 as part of a major realignment of the Northern Territory Public Sector.

Territory Families, Housing and Communities encompasses the functions of the following former agency arrangements:

- Territory Families
- Arts and Culture, Library & Archives NT, Sport and Heritage from the former Department of Tourism, Sport and Culture
- Housing, Indigenous Essential Services and the multicultural interpreters and translator services from the former Department of Local Government, Housing and Community Development
- Office of Disability from the Department of Health.

We are a multi-functional human services and community-focused agency providing comprehensive community services covering a diverse range of government portfolios, including urban and remote housing; child protection; youth justice; family support services; domestic, family and sexual violence reduction; sport and recreation; heritage; arts; culture; disability services; Indigenous essential services; multicultural interpreter and translation services; libraries and archives; multicultural affairs; seniors; youth; gender equity and diversity; and Welfare Group responsibilities under the Northern Territory Emergency Response Plan.

ABOUT US



Staff quotes

Our Strategic Plan

Our Territory Families, Housing and Communities Strategic Plan 2021–25 was developed through an extensive consultation process engaging more than 700 staff in 27 workshops, across 11 locations across the Northern Territory.

A staff survey captured 400 perspectives about our agency's values. Through this process, our CARE values were set. Our internal committees and other government agencies were also consulted for insight.

"We are here to create opportunities for engagement, enjoyment and celebration within the community."

"We have a responsibility to empower Territorians to change their circumstances. Give them the tools and skills to be the driver of their future."

"We can provide opportunities and experiences that mean people do not need to hit the safety net."

"Let's create a workplace where our people feel safe to be courageous."

"Let's create an agency that has no wrong door. Let's work together to make sure our clients don't have to tell their story twice."

"We have to challenge how we do things. Just because it's how we've always done it, does not mean it creates the outcome we want."



Strategic Plan Launch





Our functions

Territory Families, Housing and Communities brings together the Northern Territory Government's responsibilities for a whole-of-life approach to the services we provide to the people of the Northern Territory.



Youth Justice



Family Support



Domestic family
and Sexual Violence
Prevention and
Reduction



Heritage



Out of Home
Care



Sport, Recreation
and Strategic
Infrastructure



Housing and
Homelessness
Services



Remote Housing
Programs



Government
Employee Housing



Indigenous
Essential Services



Arts and Culture



Urban Social
and Affordable
Housing



Multicultural
Affairs



Disability
Services



Youth Affairs



Seniors and
Concessions



Towncamps and
Homelands



Corporate Services



Gender Equality
and Diversity



Emergency
Management



Reform
Management
Office



Library and
Archives NT



Child Protection



Interpreting
and Translating
Services

What we do

Children and families

Support families and parents to raise strong and healthy children in safe environments by providing support before, during and after contact with the care and protection system.

Protect children from harm by undertaking investigations, conducting child safety planning, providing assistance to families and taking children into care when it is unsafe for them to remain at home.

Support children in the care of the agency's chief executive officer, including placement (in accordance with the Aboriginal Child Placement Principle), case management, recruitment and support of carers, and transition out of care.

Provide **early intervention** and **targeted youth programs and services** that contribute to community safety and reduce offending and re-offending by young people.

Reduce and address the effects of **domestic, family and sexual violence** through the design and implementation of policy and working collaboratively with non-government organisations to deliver services and programs.



We enhance the capacity of **individuals, families and communities** to improve and protect their wellbeing and to create safe and supportive environments for children, young people and families.



What we do

Housing

Provide access to **social and affordable housing**, and tenancy support services.

Undertake **safety patrols** to improve and promote public and community safety in and around public housing premises for tenants and their neighbours.

Provide **housing and manage tenancies for eligible Northern Territory Government employees**.

Deliver place-based client-centric housing and **homelessness solutions** to address homelessness and support those at risk of homelessness.

Coordinate funding and provide strategic planning and policy advice for the delivery of electricity, water and sewerage services to remote Aboriginal communities through **Indigenous Essential Services Pty Ltd**.

Improve living conditions and reduce overcrowding in remote communities through the delivery of additional living spaces, new housing and related infrastructure.

Lead and coordinate the delivery of housing, municipal and essential services to **homelands, outstations and town camps**.



We provide an **affordable, appropriate and accessible housing** system for eligible Territorians that contributes to economic development, local jobs and improved social wellbeing.



What we do

Communities

Encourage **seniors, pensioners and carers** to remain in the Northern Territory through policy and initiatives that focus on financial support, connection and safety.

Protect, conserve and provide access to the Northern Territory's **heritage and cultural collections**. Support and develop the **arts, culture and creative industries** sectors across the Northern Territory and provide community access and participation in arts and culture.

Support and develop the **sport and active recreation** sectors to engage Territorians in lifelong participation in sport and active recreation.

Enhance **gender equity and awareness** and acceptance of gender diversity through the coordination of community engagement activities and development of partnerships with the non-government sector.

Enable **young people, the multicultural community and other community groups** to be celebrated, socially connected and active participants in their community through events, activities and programs.

Provide **interpreting and translation services** for Territorians where English is not their primary language to alleviate language barriers and enable fair and equitable access to government and non-government services.

Provide support for an integrated Northern Territory wide response for **people with a disability**, including reporting, policy, planning, service funding and program management, and legislative support.



We support Territorians to experience and celebrate **strong community connections, social harmony, equity, inclusion and diversity.**



Our legislation

Territory Families, Housing and Communities works within a statutory framework and has responsibility for the administration of the following Acts and Regulations:

- *Adoption of Children Act 1994*
- *Adoption of Children Regulations 1994*
- *Care and Protection of Children Act 2007* (except part 3.3)
- *Care and Protection of Children (Mediation Conferences) Regulations 2010*
- *Care and Protection of Children (Placement Arrangement) Regulations 2010*
- *Care and Protection of Children (Screening) Regulations 2010*
- *Carers Recognition Act 2006*
- *Community Housing Providers (National Uniform Legislation) Act 2013*
- *Disability Services Act 1993* (except parts 3 to 7)
- *Domestic and Family Violence Act 2007* (chapter 5A)
- *Financial Management Act 1995* (NT Home Ownership)
- *Guardianship of Infants Act 1972*
- *Heritage Act 2011*
- *Heritage Regulations 2012*
- *Housing Act 1982*
- *Information Act 2002* (part 9 provisions about archives management)
- *Major Cricket Events Act 2003*
- *Meteorites Act 1988*
- *Museum and Art Gallery of the Northern Territory Act 2014*
- *National Disability Insurance Scheme (Worker Clearance) Act 2020*
- *National Trust (Northern Territory) Act 1976*
- *Publications (Legal Deposit) Act 2004*
- *Strehlow Research Centre Act 2005*
- *Youth Justice Act 2005* (except parts 3 and 4)
- *Youth Justice Regulations 2006*

The Chief Executive Officer is responsible for strategic leadership and management of the agency and is bound to act in accordance with the following Acts:

- *Contracts Act 1978*
- *Financial Management Act 1995*
- *Information Act 2002*
- *Procurement Act 1995*
- *Public Sector Employment and Management Act 1993*
- all other relevant Northern Territory and Commonwealth legislation.

Aboriginal cultural security

Territory Families, Housing and Communities is committed to growing our capability to provide culturally responsive services and learning from our Aboriginal staff and partner organisations on how we do this effectively.

The Aboriginal Cultural Security Framework aligns and integrates Aboriginal cultural rights, views and experiences with our services, systems and governance. We celebrate the strength of Aboriginal culture and history and partner with Aboriginal organisations to build relationships with Aboriginal children, families and communities.

The Aboriginal Cultural Security Framework was launched by the former Territory Families in 2019. In 2020, as part of the establishment of the new Territory Families, Housing and Communities, it was agreed that the Aboriginal Cultural Security Framework was appropriate to the new agency and has been embedded in the Territory Families, Housing and Communities Strategic Plan 2021–25.

Our Aboriginal Cultural Security Advisory Committee comprises Aboriginal and Torres Strait Islander staff from across the agency and guides and monitors the implementation of the Aboriginal Cultural Security Framework. The committee met six times in 2020–21 to bring an



Aboriginal perspective to the strategic direction and objectives of the agency. This includes contributing to the new 'CARE' system, child protection law reform, Aboriginal workforce development and agency communications initiatives. It also increases the profile of days of cultural significance.

Territory Families, Housing and Communities held its inaugural Aboriginal Staff Forum on 25–26 May 2021. Fifty-five Aboriginal staff from across the agency met in Darwin to discuss working collaboratively, engaging with Aboriginal staff, clients, organisations and communities, and strengthening partnerships.

Key recommendations included:

- embedding the Aboriginal Cultural Security Framework across the new agency
- strengthening cultural training and understanding
- strengthening and understanding the important role of Aboriginal frontline workers.

“Aboriginal culture must be embraced and celebrated. For the Department to truly engage in genuine partnerships with Aboriginal communities to make decisions about their families, culture must be recognised, respected and drawn upon. Aboriginal culture is a strength that Government must harness.”



Aboriginal staff forum

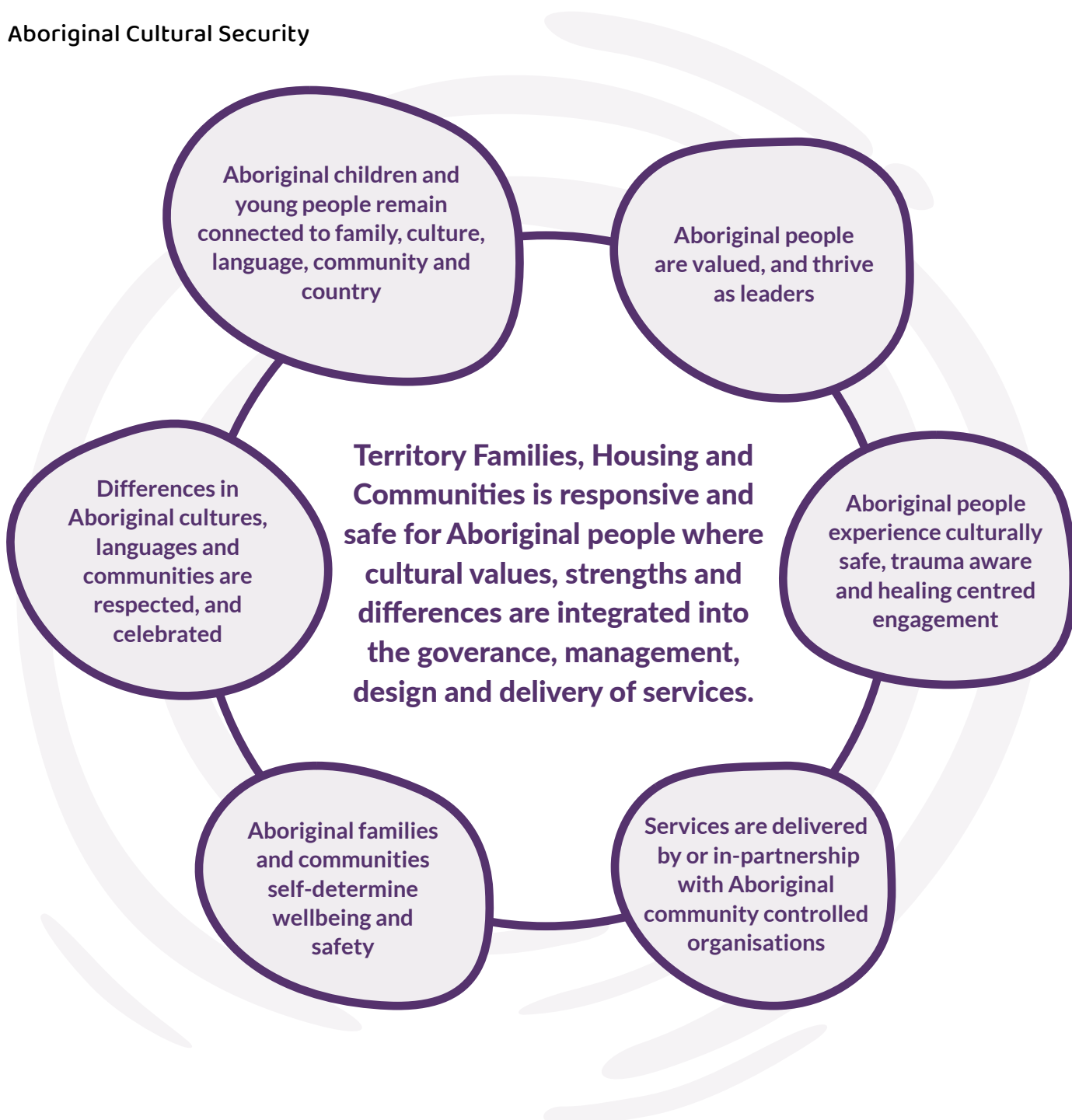
Self-determination, healing, dignity and respect are all fundamental elements needed for us to improve our relationships with Aboriginal people and communities, and we are committed to culturally safe and responsive service design practices and delivery across our agency.

We recognise that the path to reconciliation is a collective responsibility. On our pathway towards reconciliation, we are pleased to highlight some positive progress:

- We work, live in and contribute to the communities we serve.
- We continue to promote and embed Aboriginal cultural security in our workplaces, services and governance to effect real change.
- We continue to grow our regional footprint to better service our clients.
- Reflective of our client base, more than 17 per cent of our staff are Aboriginal, and nine per cent of leadership positions in our agency are filled with Aboriginal employees.
- We are committed to locally led decision making and partnering with Aboriginal community-controlled organisations to deliver place-based services. Around \$43 million in funding has been provided to 51 Aboriginal organisations, which underlines the importance we place on these partnerships.
- The number of Aboriginal children entering care is decreasing.
- The average number of Aboriginal young people in detention per day has trended downward over the last five years. In 2020–21, there were on average 30 Aboriginal young people in detention per day compared with 45 in 2015–16.
- The Northern Territory Government has invested \$1.1 billion in the Remote Housing Package, showing our drive to improve outcomes for Aboriginal Territorians. This is more than an investment in infrastructure; it is also an investment in our people and local business. This year, as part of this major initiative, 48 per cent of contracts have been awarded to Aboriginal Business Enterprises, directly linked to local employment, upskilling and increased employability for Aboriginal Territorians.
- The Sport, Recreation and Strategic Infrastructure branch invests in and facilitates the development of sport and active recreation across the Northern Territory, and we continue to work with regional councils, Aboriginal corporations and other key stakeholders to improve opportunities for regional and remote community participation in organised sport and active recreation.

- Preservation of our Aboriginal history is worth a meaningful investment in infrastructure to house our precious collections and position the Northern Territory as a world-class cultural and tourist destination. The agency is managing the \$50 million investment in the National Aboriginal Art Gallery in Alice Springs.
- The agency is leading the delivery of the Arts Trail Gallery Extension program, with \$30 million investment to provide upgrades to identified art and culture centres in Arnhem Land, Tennant Creek and Katherine. In connection with Aboriginal-owned organisations, we are improving arts and cultural infrastructure that celebrates and showcase the diverse arts and culture of the Northern Territory.

Aboriginal Cultural Security



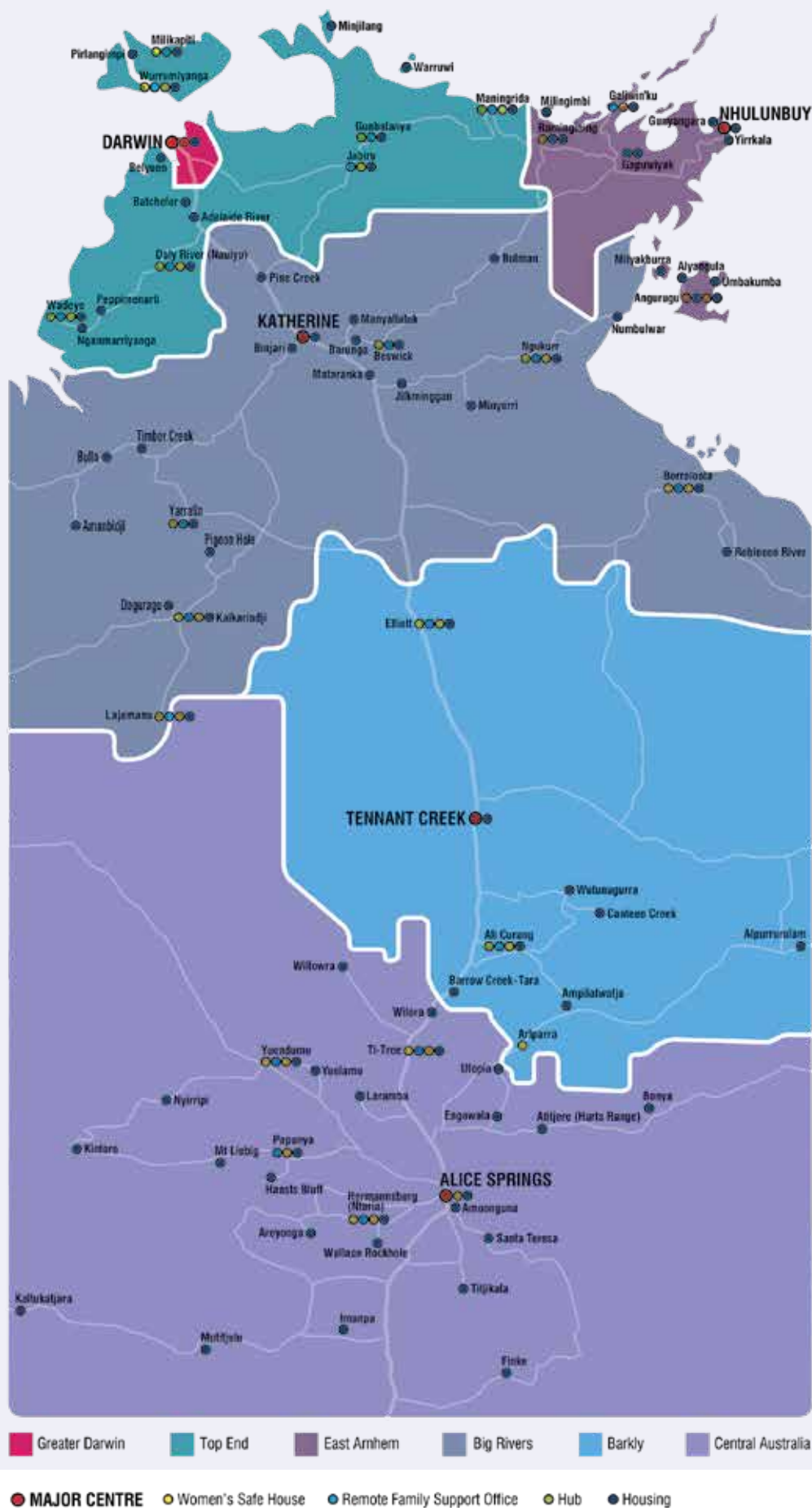


Service delivery profile

We are proud to serve the Northern Territory's unique people, culture and communities dispersed across a diverse landscape.

We continue to work hard to grow our footprint to better service regional and remote areas.

There are 73 communities, more than 500 homelands and outstations and 43 town camps across the Northern Territory. We have an established presence across six regions and regularly travel to homelands and outstations.



Our people

Territory Families, Housing and Communities employs a diverse, experienced and skilled group of staff that reflects the community we serve. Our staff are dedicated to working to enhance the lives of Territorians.

Territory Families, Housing and Communities staff are hard-working and dedicated individuals who provide services in difficult and complex situations. The Northern Territory community can be proud of the diverse workforce with vast skillsets and enthusiasm to make a difference.

At 30 June 2021, Territory Families, Housing and Communities' workforce comprised 1353.34 full-time equivalent (FTE) positions, with 60 per cent employed in frontline service delivery roles.

Post machinery-of-government (MOG) process, 70 staff members were transferred from Territory Families, Housing and Communities across to the Department of Corporate and Digital Development (five) and the Department of Infrastructure, Planning and Logistics (65).

Further details on Territory Families, Housing and Communities staffing and workforce are outlined under Goal 3.

Total Territory Families, Housing and Communities staff (FTE):

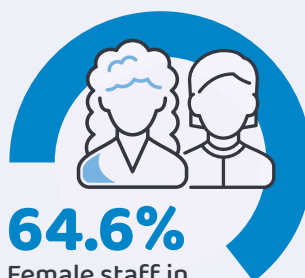
1353.34



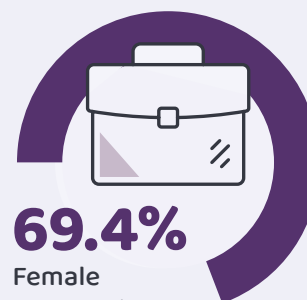
17%
are Aboriginal



9%
Aboriginal
leadership



64.6%
Female staff in
the Agency



69.4%
Female
leadership



22.1%
staff who identify as
being from a non-English
speaking background

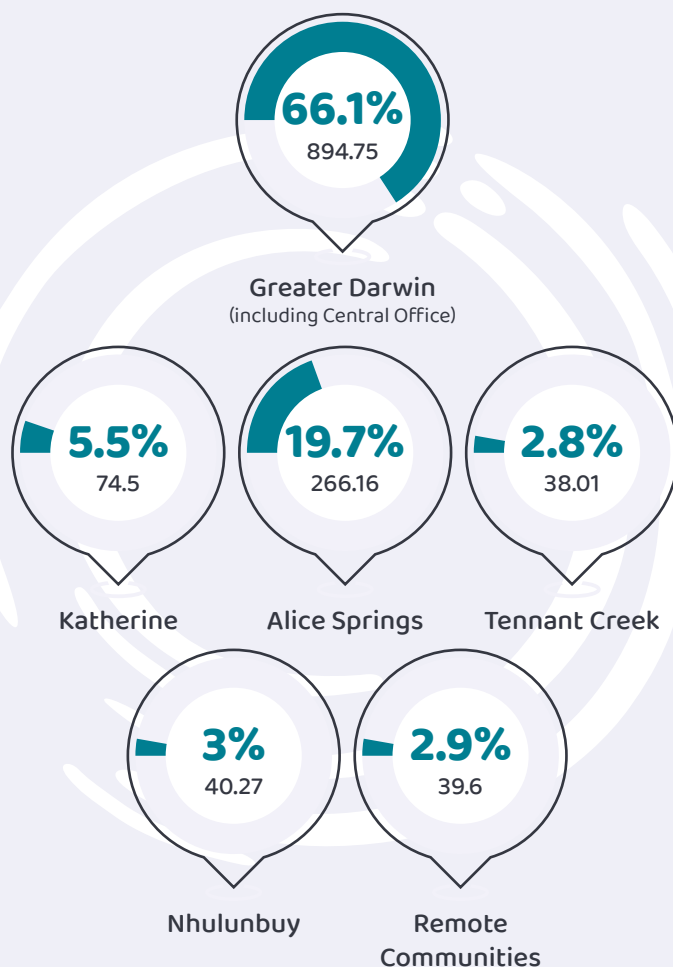


2.4%
staff who identify
with a disability

Length of employment (Headcount)

22% More than five years of NTPS experience**26.4%** More than 10 years in the NTPS
(as a whole, not agency specific)

Staff locations:



We continue to ensure our
Aboriginal staff are valued, and
flourish as leaders



278
Aboriginal Staff



19
Aboriginal Staff in Senior
Leadership positions



55
Aboriginal Staff attended
the inaugural Aboriginal
staff forum



26.4%
of successful recruitment
actions filled by Aboriginal
applicants under special
measures

Aboriginal people
are valued, and thrive
as leaders



Becoming Territory Families, Housing and Communities

A primary focus in 2020–21 has been supporting our workforce to navigate machinery-of-government changes through a structured change management program.

First and foremost we created the Employee Consultative Committee. The Employee Consultative Committee:

- seek opinions and views on workplace issues impacting employees or service delivery
- facilitates the positive flow of information throughout Territory Families, Housing and Communities between staff and management
- receives, considers and promotes ideas for the improvement and successful implementation of new or updated employment-related policies and procedures
- helps build employee confidence about responding to change in the workplace.

The committee is representative of our diverse agency, and was instrumental in providing the voice of our staff to inform the internal change management process.

In recognition that integrating our work and functions would take time, prioritisation was given to developing the new agency vision, mission, values and executive structure.

We engaged Mercer Consulting Australia to work with our executive leaders and our Aboriginal Cultural Security Advisory Committee and the

Employee Consultative Committee to provide advice and recommendations about how Territory Families, Housing and Communities could best organise and integrate our portfolio responsibilities to ensure efficient and effective service delivery and administration across our:

- executive leadership structure
- regional and remote service delivery
- business administration.

In March 2021, our new agency structure was released.

The new structure was designed to enable our frontline and community services staff to do their work and ensure that resources were realigned to areas where they would have most impact. While regionalisation is key to expanding our footprint and delivering more services to Territorians, our centralised functions play a key role in ensuring we have strong and consistent business management capability. Recruitment to agency executive positions was progressed in 2020–21, with the remaining recruitment activity to be completed in early 2021–22.



Our leadership

Executive Leadership Board members:

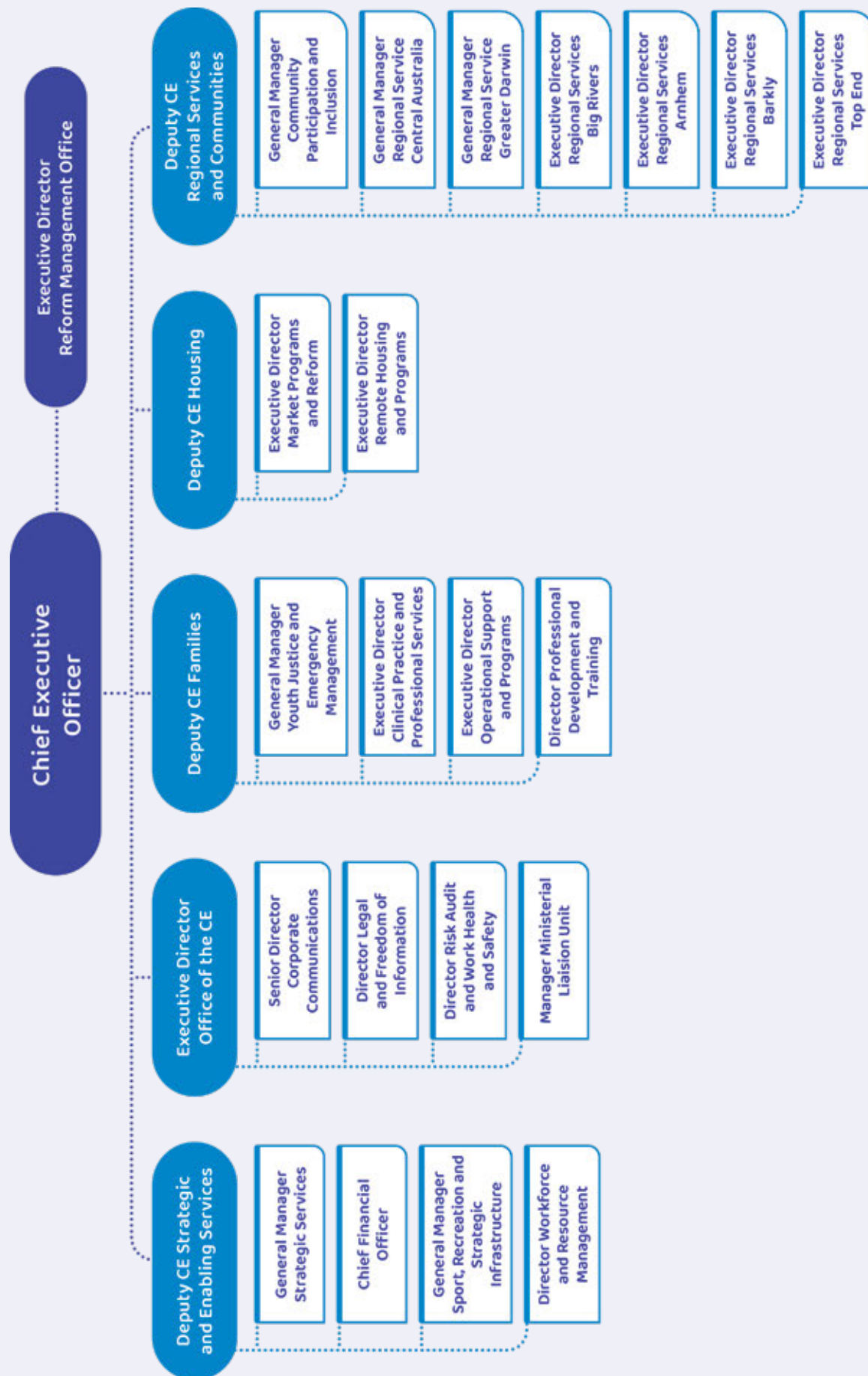
- Ken Davies
- Nicole Hurwood
- Jeanette Kerr
- Brent Warren
- Luke Twyford
- Samantha Livesley
- Helena Wright
- Danyelle Jarvis
- Kim Charles
- David Ah Toy
- Toni Blair
- Dorrelle Anderson
- Louise Tagell



Absent:

Margaret Close, Karen Broadfoot, Sasha Dennis, Chris Simcock, Dwayne McInnes, Satpinder Daroch, Sandra Butcher, Yvette Park, Cheryl Wall, Anthea Motter.

Organisational Structure as at 30 June 2021



Our ministers

We have three ministers driving the work of Territory Families, Housing and Communities.

Each of their commitments are unique but designed to collectively work to provide responsive, safe and quality services and programs that **connect communities**, promote **thriving places** and **empower Territorians**.



Hon Kate Worden MLA
Member for Sanderson

- Minister for Territory Families and Urban Housing
- Minister for Sport
- Minister for Disabilities
- Minister for Multicultural Affairs



Hon Lauren Moss MLA
Member for Casuarina

- Minister for Youth
- Minister for Seniors
- Minister for Women



Hon Chansey Paech MLA
Member for Gwoja

- Minister for Remote Housing and Town Camps
- Minister for Indigenous Essential Services
- Minister for Arts, Culture and Heritage

Part 2: Performance overview



Key events

2020 ... September 2020

A new Northern Territory Government agency is formed as Territory Families, Housing and Communities following the Northern Territory election on 22 August 2020.

The Youth Outreach and Re-Engagement Team office at Casuarina is refurbished to ensure cohesive, culturally appropriate support to at-risk young people and their families in the community.

Commencement of the Multi Agency Community and Child Safety Teams across remote communities in the Northern Territory.

A request for proposals was released, inviting submissions from not-for-profit organisations to construct purpose-built Specialist Disability Accommodation dwellings for eligible National Disability Insurance Scheme participants on four vacant public housing sites in Darwin.

October 2020

Library & Archives NT launched the Territory Stories digital platform to support the discovery of Northern Territory historical collections.

The winners of the 37th Literary Awards were announced, celebrating the unique and diverse talent of the Northern Territory community.

A transitional housing program commenced in Alice Springs, with the first residents moving into temporary accommodation designed for those waiting for longer-term public housing.



Winners of the NT Literary Awards.

November 2020

The Batten Road Integrated Homelessness Supported Accommodation program commenced, to accommodate Territorians who are experiencing homelessness or sleeping rough.

The second annual Northern Territory Sport Integrity Symposium was held with Territory peak sporting bodies. The symposium was a joint initiative between Territory Families, Housing and Communities, NT Police and AFL NT, aimed at sharing specialist information, evidence-based education and strengthening cooperative partnerships. It included presentations from identified subject-matter specialists in law enforcement, Australia's leading sports agencies and for the first time, Sport Integrity Australia and the National Sports Tribunal.



Author Thomas Mayor.

Author Thomas Mayor presented the Eric Johnston Lecture 'When the Dreaming Becomes Us' at the Northern Territory Library, Parliament House, reflecting on the Northern Territory's people, social history and development.

The Northern Territory History Grants were awarded, supporting original research that broadens community understanding and engagement of Northern Territory history.

Territory Families, Housing and Communities was recognised in the Chief Minister's Awards for our contribution to the COVID-19 response.

The inaugural International Men's Day forum was held in Darwin, sponsored by Territory Families, Housing and Communities.

Upgrades to the Nyinkka Nyunyu Art and Culture Centre in Tennant Creek were progressed, with a design tender awarded to Susan Dugdale and Associates.

December 2020

The 2020 Northern Territory Sports Awards held in Darwin on 5 December 2020, was an opportunity to celebrate and highlight the talent, skill and work of our sporting Territorians. The Northern Territory Sports Awards recognise the outstanding achievements of Territory athletes, coaches, sporting officials and volunteers. Fifteen awards were presented at the event, with cricketer Kane Richardson awarded the top honour of NT Sportsperson of the Year.

A new 30-lot subdivision was delivered in Hermannsburg as part of HomeBuild's ten-year \$1.1 billion Our Community. Our Future. Our Homes program, reducing overcrowding across the Northern Territory's 73 remote communities.

Portrait of a Senior Territorian winners were announced. The winner of this year's Portrait of a Senior Territorian Art Award was Robyn Frances from Darwin with her portrait of John Scrutton, a Woolwonga storyteller. Second prize was awarded to Deepu Jose Kollannoor for his portrait of Jennifer Dowling and third prize was awarded to Henry Smith with his portrait of Veronica Dobson.

The second Aboriginal Carer Services Community of Practice Forum was held in Katherine. All Aboriginal Carer Services met to develop service relationships, identify opportunities to innovate and share learning and resources to achieve better outcomes for Aboriginal children in care.



Bo de la Cruz accepting her NT Masters Sportsperson of the Year Award from Ken Davies, CEO.



The winning Portrait of a Senior Territorian, Robyn Frances 2020.

2021

January 2021



The response to the Homelands Review was released, setting a new direction for the delivery of services to the Northern Territory's most remote regions.

A \$64 million tender was awarded for a contemporary client management system, known as CARE, to ensure better information sharing to protect vulnerable children.

February 2021

On 1 February 2021, the first Sport and Active Recreation quarterly forum was held. This event allowed for representatives of Peak Sporting Bodies, Active Recreation Organisations, Sport Integrity Network, and Sport, Recreation and Strategic Infrastructure staff to discuss upcoming announcements, current events and issues in the sport and active recreation community.

On 26 February 2021, the first Women in Sport Networking Lunch was held. This event provides an opportunity to recognise women across the sport and active recreation sector and for a network approach to relationship building with health and leisure providers, and cross-government agencies.

Construction commenced on the new Alice Springs Youth Justice Centre, delivering greater amenity and security for young people, staff, service providers and visitors.



Construction at Alice Springs Youth Justice Centre.

The NT Public Libraries – Connected Communities: Review of Activities 2019–20 Report is released, outlining the value that public libraries provide to local communities.

Consultation commenced on the new Sport and Active Recreation Strategy to set the direction for key priorities and actions for delivery over the next four years.

March 2021

The release of the Generational Change Impact Report marks the halfway point of the Northern Territory Government's multi-targeted reform program.

Fifteen young Territorians were appointed to the 2021 NT Youth Round Table.

Territory Families, Housing and Communities' Strategic Plan 2021–25 was launched, setting the direction of the agency for the next four years.

The first meeting of the new Heritage Council occurred.

NT Youth Week ambassadors were appointed, representing young people across the Northern Territory and promoting NT Youth Week events and activities.

The Northern Territory Council of Social Services online directory was launched, centralising social service providers and allowing improved, comprehensive and inclusive access for people across the Northern Territory.

The Northern Territory Domestic and Family Violence Risk Assessment and Management Framework and Northern Territory Domestic, Family and Sexual Violence Workforce and Sector Development Plan was launched, significantly reforming the way domestic, family and sexual violence is identified, responded to and managed.



April 2021

Close to \$1 million in funding was offered through the Multicultural Grants program for 2021–22 for peak multicultural organisations.

A \$2.5 million investment to transform the Mimi Aboriginal Art and Craft Gallery in Katherine construction contract was awarded as part of a \$30 million investment into Arts Trail Gallery Extensions.

The HomeBuild housing program reached a new milestone with the awarding of a \$51.5 million contract to build 87 homes in Galiwin'ku.

Improving water quality was prioritised across the Northern Territory with a \$28 million investment to improve supply.

The Hermannsburg community welcomed the completion of the first round of restoration works to its iconic heritage area.

A design tender was released for the National Aboriginal Art Gallery in Alice Springs, injecting up to \$64 million into the local economy and generating construction and ongoing jobs, especially for Aboriginal people.

New lighting was completed at iconic Northern Territory sporting venues, including Gardens Oval, DXC Arena at Marrara and Bagot Oval, Millner.



May 2021

The Darwin Waterfront Harmony Soiree and Big Day Out in Harmony events were held in Darwin and Alice Springs, where more than 30 different migrant communities participated through their performances, cultural community stalls and food stalls to celebrate and share the Northern Territory's multiculturalism.

The 2021 Northern Territory Sport Integrity survey opened, ensuring people participating in sports and spectators have a safe and enjoyable time.

The Northern Territory Government partnered with Tangentyere Council Aboriginal Corporation with \$2.7 million in funding to establish new Child and Family Centre services across five Alice Springs town camps.

The Northern Territory Seniors Recognition Scheme pre-paid card was expanded to include temporary visa holders and the ability to use the card at almost any business in the Northern Territory.



Funding of \$540,000 was provided over three years to Bush Fit Mob to deliver Community Youth Diversion Programs in Groote Eylandt.

Work on a \$1.9 million infrastructure upgrade to Katherine Showgrounds was completed as part of the Northern Territory Government's \$6.9 million funding injection for showgrounds and sportsgrounds.

Fifty-five Aboriginal staff from across the Northern Territory came together to participate in the inaugural Territory Families, Housing and Communities Aboriginal Staff Forum.

June 2021

State Square Art Gallery Development Application was submitted, forming part of the Northern Territory's commitment to the Darwin City Revitalisation.

The Welfare Group was activated in response to the Greater Darwin and Katherine lockdown, as part of the Northern Territory Government's response to the COVID-19 pandemic, supporting Territorians needing to self-isolate or undertake mandatory hotel quarantine in accordance with the Chief Health Officer's Directions.



A key visual and performing arts touring organisation, Artback NT, gave the Northern Territory's unique performing arts an enormous boost, receiving funding of more than \$827,000 annually from 2021 to 2024 under the National Performing Arts Partnership Framework.

A progress update is provided on the Northern Territory's Domestic, Family and Sexual Violence Framework 2018–2028 – Safe, Respected and Free from Violence, showing 90 per cent of 78 actions are on track.

Our performance

Our budget paper key performance indicators:

FIGURE 1: Budget Paper 3 KPIs

Budget Paper 3 Key Performance Indicators	2017-18	2018-19	2019-20	2020-21
<i>Children and families</i>				
Family support cases commenced	1,120	848	779	1,146
Contacts with the family support enquiry service	N/A	2,100	1,661	1,122
Child protection notifications received	24,743	23,482	25,500	28,304
Child protection investigations finalised	10,448	5,811	4,833	7,006
Child protection investigations substantiated	2,366	1,635	1,319	1,904
Substantiations within 12 months of a decision not to substantiate	22%	17%	7%	10%
Children in out-of-home care	1,061	1,054	1,026	968
Children admitted to out-of-home care during the year	297	248	226	227
Aboriginal children placed with an Aboriginal carer	34%	37%	35%	33%
Children in out-of-home care longer than 2 years with only 1 placement in the last 12 months	89%	86%	89%	89%
Youth justice conferences held	262	269	168	225
Youth successfully completing community-based orders	68%	69%	78%	57% ¹
Youth receptions into a youth detention facility	393	363	285	294
Young people in detention (daily average)	39	35	24	32
Detention population who were on remand (daily average)	71%	72%	78%	80%
Clients provided with crisis accommodation services	6,003	5,806	5,737 ²	6,569
Child protection notifications associated with domestic and family violence	7,436	6,788	8,545	10,548
Active participants with an approved National Disability Insurance Scheme plan	N/A	N/A	3,428	4,196
People accessing a companion card	N/A	N/A	430	535

N/A Not available.

¹ Revised counting rules apply in 2020-21.

² Data updated. Published data of 4,717 in 2019-20 annual report was to 31 March 2020.

Budget Paper 3 Key Performance Indicators	2017-18	2018-19	2019-20	2020-21
Housing				
Households allocated – urban public housing	428	465	447	360
Days to occupy vacant urban public housing (average number)	99	119	97	136
Antisocial behaviour complaints responded to within target timeframes	96%	92%	97%	98%
Government employee housing dwellings managed	1,862	1,850	1,848	1,834
Households assisted into private housing through the Bond Assistance Loan Scheme	423	516	452	163
People provided with support to sustain their tenancy	1,633	1,547	1,492	1,342
Remote housing, town camps and homelands				
Remote public housing tenancies living in appropriately sized housing	46%	46%	46%	48%
Completed bedrooms and living spaces	N/A	N/A	468	816
New constructed remote housing dwellings	3	50	51	158
New constructed replacement housing dwellings	0	5	46	29
Land servicing and infrastructure – new remote housing lots developed	72	155	144	116
Contracts awarded to Aboriginal business enterprises	N/A	32%	49%	48%
Remote houses receiving services through town camps housing and infrastructure upgrades	N/A	N/A	New measure in 2020–21	31
Local Aboriginal workers employed under the Homelands Jobs grants	N/A	145	248 ³	272 ⁴
Houses receiving services through the Healthy Homes program	N/A	N/A	New measure in 2020–21	33
Indigenous Essential Services				
Chlorine disinfection performance in remote community water within acceptable range	N/A	N/A	99.6%	99.8%
Electrical system average interruption duration index in remote communities (minutes/year)	N/A	N/A	624	396.5

³ Number corrected from figure published in Annual Report 2019–20 (283, which was a projection, not the actual number).

⁴ Data for the local Aboriginal workers employed under the Homelands Jobs grants is collected by the service providers at acquittal of grants. Provided figure is a projection.

Budget Paper 3 Key Performance Indicators

2017-18

2018-19

2019-20

2020-21

Seniors, pensioners and carers

NT Concession Scheme members	N/A	N/A	17,424	17,952
NT Seniors Recognition Scheme members	N/A	N/A	15,317	15,563
Senior Territorians registered for NT Seniors Recognition Scheme	N/A	N/A	82%	79%
Community events for senior Territorians supported	53	55	52	50

Community engagement and programs

Public libraries supported	32	31	31	30
Eligible organisations registered for sport vouchers	358	342	324	298
Initiatives to enhance gender equity and diversity supported	71	65	75	66
Community events for young Territorians supported	142	162	173	220
Multicultural community events supported	123	112	108	126
Ethnic interpreting assignments completed	87%	95%	86%	94%

Reform Management Office

New child and family centres opened	N/A	N/A	2	1
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*Government Business Division**NT Home Ownership*

Loan portfolio balance	\$160M	\$155M	\$153M	\$138M
Loan accounts in arrears greater than 30 days	3.31%	3.15%	4.18%	4.54%
Additional Territorians assisted into home ownership	108	71	52	44



GOAL 1:

Communities are engaged, diverse and vibrant places where everyone belongs.



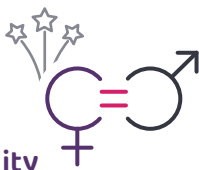
We provide a range of services that promote an engaged, diverse and vibrant community, including:

- working with communities to design and deliver housing programs and stock that provide safe, secure and appropriate homes
- improving essential services to remote communities, homelands and town camps
- funding and delivering sport and active recreation activities across the Northern Territory
- protecting, preserving and promoting the Northern Territory's heritage and cultural collections
- funding and delivering library services that foster community learning, connection and inclusion
- enhancing the Northern Territory's arts, culture and creative economy
- supporting art, music and creative works to be experienced and enjoyed at museums, galleries, theatres, public places and through live events.

Our key actions include to:

- enable lifelong community participation and connection
- enable Territorians and communities to shape the Northern Territory's future through investment, local decision-making and employment opportunities
- design thriving places and connected neighbourhoods and communities through robust planning, infrastructure asset management and tenancy support
- promote social inclusion and accessibility, and celebrate the value of our diverse communities and their history.

Supporting engaged, diverse and vibrant places where everyone belongs

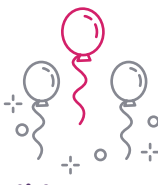
66 
gender equality
and diversity events

50 
senior
Territorian events

30 
organisations received
grants for International
Women's Day celebrations

220 
celebrating
young Territorians events

37 
organisations received grants
for Seniors Month 2020

1900 
Office of Youth
Affairs school holiday
community events

126 
multicultural
community events

86 
organisations who received
Youth Engagement Grants
for school holiday events

260 
NT Youth
Week events

People shape communities and communities shape people. Territory Families, Housing and Communities offers an expansive scope of services that enable lifelong participation and connection. We want our services, events, infrastructure and funding to positively influence all Territorians to develop a strong sense of connection and belonging.

We actively celebrate diversity in the Northern Territory and through our services, act as advocates and strong role models to promote social inclusion for people of all walks of life, backgrounds and abilities.

Our deep, rich cultural history has shaped the Northern Territory. We are the custodians of a wealth of priceless artefacts and cultural material. We care for the Northern Territory's collections so that they remain safe and accessible to Territorians and the many visitors attracted here.

Designing thriving places and connected neighbourhoods requires us to remain committed to community-led participation and decision making. Our place-based services are enhancing accessibility and connection and making sure our services are responsive to local needs. We empower Territorians to tell us about their needs and how they want to address them.

Success will be shown in the continued preservation of cultural sites; increased visitation to our galleries, libraries, archives and museums; greater local Aboriginal employment in remote and regional areas; greater social inclusion; and increased participation in sports, arts and cultural activities.

The Northern Territory will be a place that more people want to experience and where more people want to live.





Arts and culture

Territory Families, Housing and Communities is privileged to hold responsibility for a strong, vibrant arts, cultural and creative industries sector. We support and develop the sector through funding for artists and arts organisations, the Museum and Art Gallery of the Northern Territory (MAGNT), and strategic initiatives that support creative industry development, access to markets and audiences for Northern Territory creative work. Our art galleries, museums, libraries and archives ensure the protection, conservation and provision of access to the Northern Territory's heritage, cultural and scientific collections. We understand the importance of investing in facilities to house our precious cultural collections, and which position the Northern Territory as a world-class cultural and tourist destination.

We continue to support our premier arts and culture facility MAGNT, with \$7.7 million provided to the Board of MAGNT in 2020–21 to support the operation of MAGNT's eight facilities in Darwin and Alice Springs. In 2020–21, we welcomed 207,901 visitors to the following sites:

- MAGNT at Bullocky Point, Darwin
- Fannie Bay Gaol, Darwin
- Defence of Darwin Experience, Darwin
- Museum of Central Australia and the Strehlow Research Centre, Alice Springs
- Megafauna Central, Alice Springs
- Araluen Cultural Precinct, Alice Springs
- The Residency, Alice Springs
- Central Aviation Museum, Alice Springs.





**207,901
visitors**

across eight Art and
Culture sites in the
Northern Territory



This year, we also funded \$1.4 million for the staged upgrade and replacement of heating, ventilation and air-conditioning systems at MAGNT and \$360,000 to sustain the Megafauna Central exhibit in the Alice Springs Todd Mall.

The Creative Industries Strategy 2020–24 is the Northern Territory's first co-led strategy to guide government and industry priorities to strengthen the sector and contribute to the prosperity and liveability of the Northern Territory. In 2020–21, we:

- progressed establishment of a Creative Industries Advisory Council to provide advice for driving the development and economic growth of the Northern Territory's creative industries. Advice is also provided on the formation of a new creative industry representative body, including a model, business plan and resources required to establish the body. Members are appointed by the Minister for Arts, Culture and Heritage.

- provided \$30 million to the Art Trail Gallery Extension program and the design and construction of identified arts and cultural infrastructure in Arnhem Land, Katherine and Tennant Creek as part of the National Iconic Arts Trail initiative.
- progressed a feasibility study for a Northern Territory textile printing and manufacturing hub.

A \$50 million investment in the National Aboriginal Art Gallery in Alice Springs is testament to the Northern Territory Government's commitment to our culture and heritage and to fostering our Creative Industries. The National Aboriginal Art Gallery will be a world-class facility that will celebrate Aboriginal art and culture, attract national and international visitors to Central Australia, create local jobs, boost economic growth and deliver wide-ranging social benefits to the region. This iconic gallery is estimated to bring an extra 53,000 visitors to Alice Springs each year and is anticipated to generate more than

150 jobs. In April 2021, we welcomed Ms Tracy Puklowski as the Senior Director for the National Aboriginal Art Gallery with her extensive knowledge about the arts, museum and culture sectors, having held senior roles at museums, libraries and archives across New Zealand and Australia.

Differences in
Aboriginal cultures,
languages and
communities are
respected, and
celebrated



The Northern Territory Government's \$47 million investment in the construction of the State Square Art Gallery is contributing to the City Deal between the Northern Territory Government, the Australian Government and the City of Darwin.

The new art gallery will offer a fresh and contemporary space that brings together art and architecture with a distinct sense of place. It is a key component of the revitalisation of the Central Business District and will be designed to contribute to the appeal of our city by increasing cultural options for Territorians and visitors, and a place to host prestigious Australian and international exhibitions. The design of the State Square Art Gallery is well underway. The tender for the construction will be awarded in late 2021, with expected completion in mid-2023.

The Territory Arts Trail initiative is progressing to support quality arts and cultural experiences across the Northern Territory for visitors, including investments in infrastructure

upgrades to identified art and culture centres in Arnhem Land, Katherine and Tennant Creek as part of the \$30 million Arts Trail Gallery Extension Program.

The Arts Trail Gallery Extension Program commitments are delivered over a number of years, with works committed to this year including:

Katherine (\$7.5 million)

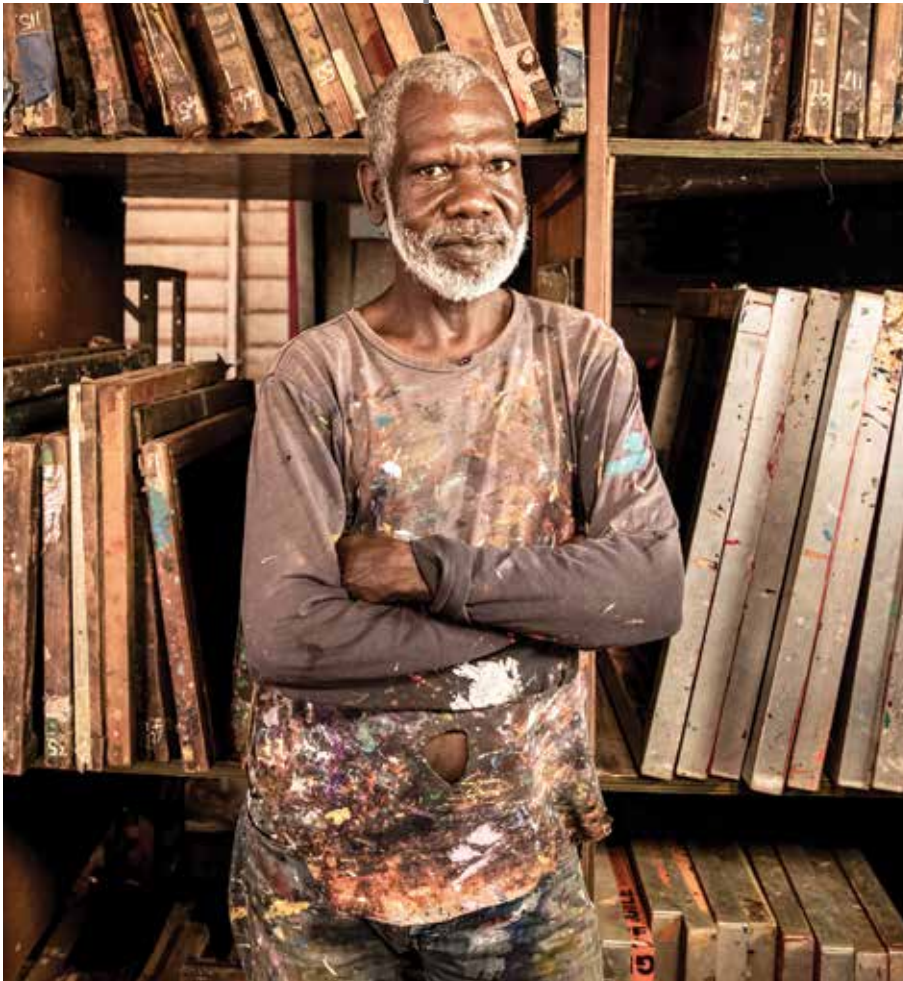
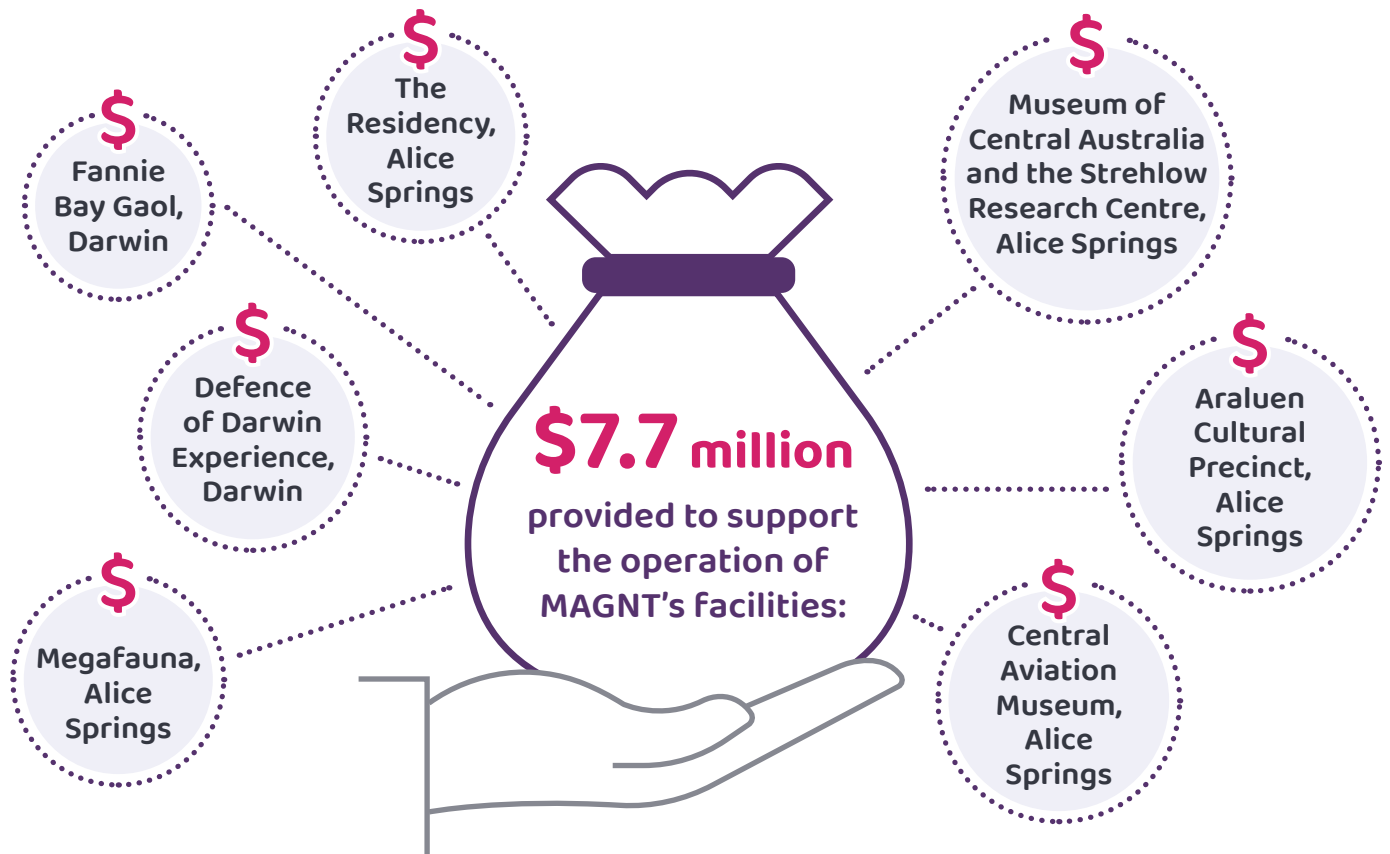
- \$3 million commitment to Mimi Aboriginal Art and Craft through the Mimi Ngurrdalinga Aboriginal Corporation. Construction is underway with expected completion in November 2021
- \$4.5 million commitment for Godinymayin Yijard Rivers Arts and Culture Centre. The final design for the upgraded centre is anticipated to be completed in November 2021.

Tennant Creek (\$8 million)

- Nyinkka Nyunyu Art and Culture Centre through the Julalikari Council Aboriginal Corporation. Building design is anticipated to be completed by November 2021 and the interactive exhibition design by August 2022.

Arnhem Land (\$10.5 million commitment)

- \$2 million funding for Gapuwiyak Culture and Arts Aboriginal Corporation for a new culture and art centre
- \$2.5 million funding for upgrades to Buku-Larrnggay Mulka Centre
- \$5 million funding for Maningrida Arts and Culture facilities
- \$1 million to Injalak Arts and Crafts for completion of new screen print studio building completed in December 2020.



Heritage, libraries and archives

Library & Archives NT

Territory Families, Housing and Communities offers some of the most enriching activities Territorians can experience, with Library & Archives NT providing a key role in creating places to connect communities and celebrate our diversity and history.

Library & Archives NT collects and preserves the Northern Territory's history and culture in all its forms: print and digital, published and unpublished. We share these collections to increase awareness and understanding of Northern Territory history and culture through digital and social media platforms, events and exhibitions.

We maintain 12 kilometres of physical collections and more than 160,000 Northern Territory-related items in our digital collections.

Library & Archives NT works in partnership with local government to serve culturally and linguistically diverse, mobile and often remote populations through delivery of public library services through 30 library facilities and remote public Wi-Fi services in 48 remote communities. In 2020–21, Library & Archives NT invested \$4.8 million in the Northern Territory's public library sector through the Public Library Funding Agreement operational grants. Library & Archives NT also supports more than 2000 programs run by public libraries across the Northern Territory.



160,000
Northern Territory
related items in
digital collections



30
libraries

48

Wi-Fi services in
remote communities



\$4.8 million

invested into our public
libraries sector through
the Public Library
Funding Agreement

707,183

visits to
public libraries,
both physical
and online



612,696

physical and
digital items
loaned



In 2020-21 the Northern Territory's most prolific cartoonist donated a collection of more than 10,000 cartoons to Library & Archives NT.

Colin Wicking has been sketching his take on the Northern Territory since the early 1980s when he arrived in Darwin for a two-week holiday but stayed for the next 40 years. In 1988 Wicking became the Editorial Cartoonist for the NT News and Centralian Advocate, a position he still holds today.

As Wicking's collection of comical commentaries has grown, so too has his reputation as one of the Northern Territory's most colourful characters. In 2004, the National Trust declared Wicking's collection of hand-drawn cartoons as a cultural heritage icon. Wicking has signed over 30 years of work to Library & Archives NT, from 1988 to 2018, but has agreed to add works to the collection incrementally.



Image from the 'Topsy Turvy: Cross-dressing in the Territory' collection.

The Library & Archives NT website explores some of the great aspects of life in the Northern Territory through the years.

In 2020-21, the history of cross-dressing in the Northern Territory was featured and provides a pictorial tour of Northern Territory history many may have never seen before.

Since the first settlement, European males in the outback and the north wore female clothing for fun and camaraderie. The pictorial tour starts in the early 1800s and traverses all the way through to modern times.



Mitchell Street, Darwin 1947 from Territory Stories.

In October 2020, a new digital platform, Territory Stories, was launched to improve access for people to dive into the history and culture of the Northern Territory, making it easier than ever before to see a digitised collection of materials of Northern Territory historical collections.

Territory Stories provides a one-stop shop for Territorians to view around 750,000 items, including photographs, digitised maps, government and parliamentary publications, audio files, videos, parliamentary papers, Northern Territory newspapers from the 19th century through to the present day, journals and newsletters, reports, eBooks and manuscripts. The intuitive and visually rich interface also enables users to directly download high-resolution images in TIFF and JPEG formats.

Territory Stories is a showcase of Library & Archives NT's extensive collections, and through collaborations with other collecting institutions, we continue to expand the scope of the material so people have greater opportunities to participate in and experience our culture and history. The digital platform also enables Territorians to discover NT-related materials from other collecting institutions, including the National Library of Australia and state libraries around Australia.

Territory Stories can be accessed at:

 territorystories.nt.gov.au

COVID-19 did not stop the 37th annual NT Literary Awards ceremony being held on 14 October 2020.

The NT Literary Awards are part of an ongoing program of Library & Archives NT events to highlight the achievements of established and emerging writers, storytellers and prominent Territorians. Nearly 200 submissions were received from multiple Territory locations. The event was livestreamed from the Northern Territory Library in Darwin to the Araluen Arts Centre in Alice Springs and via the Library & Archives NT Facebook page. This allowed those who usually attend the popular event to take part in the celebration while adhering to social distancing measures. The awards celebrate the unique and diverse talent of the Northern Territory's literary community, support participation and achievement in culture and the arts, and build connections with the sector and wider Territory community. Library & Archives NT manages the awards in conjunction with Charles Darwin University and the NT Writers' Centre.

37th Annual NT Literary Awards winners:

Brown's Mart Theatre Award

When the Clock Strikes Two – Sarah Rose Reuben and Jeffrey Jay Fowler

Charles Darwin University Creative Non-Fiction Award

Mother's Day – Susannah Ritchie

Charles Darwin University Essay Award

To what extent does architecture of the paediatric department of the RDH promote a child's mental wellbeing and healing process? – Nuhanis Wijesinghe

Flash Fiction Award

Sardines – Kaye Aldenhoven

Kath Manzie Youth Award

The Dripping Tap – Jethro Pollock

NT Writers' Centre Poetry Award

If I were a Bird – Johanna Bell

Zip Print Short Story Award

Take Shelter – Miranda Tetlow

The works of the winners are available from Library & Archives NT at:

 lant.nt.gov.au





*Members of the
Heritage Council*

Heritage

The Northern Territory is fortunate to have a deep cultural history with enviable, world-renowned heritage sites.

The Heritage Branch works with the community to conserve our natural and cultural heritage. It administers the NT Heritage Grants program and provides a range of incentives to the owners of heritage places not in government hands.

The 2020–21 budget included \$1.2 million to ensure the safe upkeep of our heritage sites through a grants program for owners of heritage buildings, to contribute to the upkeep of the facilities. In 2020–21, \$141,000 in heritage funding was delivered to support heritage assets and conservation work. We committed \$1.2 million on the Minor New Works program for works that included improvements to the Alice Springs Telegraph Station in celebration of its 150th anniversary, improvements to the Lyons Cottage in Darwin and works at the Frew Ponds Overland Telegraph Line to improve the visitor experience.

Established in 2012, the Heritage Council provides advice to the Northern Territory Government on matters affecting the Northern Territory's cultural and natural heritage and plays a role in preserving and promoting the Northern Territory's history. It assesses the significance of places and objects nominated to the NT Heritage Register, makes decisions about proposed work to heritage places or objects, and provides recommendations to the minister about whether or not places or objects should be heritage listed.

On 1 February 2021, the Heritage Council was strengthened with the appointment of new members. In recognition that 50 per cent of land in the Northern Territory is owned by Aboriginal people under the *Aboriginal Land Rights (Northern Territory) Act 1976*, in 2020–21, the Aboriginal Peak Organisations of the Northern Territory was appointed as a representative on the Heritage Council for the next three years, to represent the interests of land owners.

The current committee is comprised of the following members:

- **Mr Allan McGill AM**
Chairperson
- **Ms Grace Foulds**
National Trust of Australia, NT
- **Mr Robert Pocock**
Aboriginal Areas Protection Authority (AAPA)
- **Mr Damien Ryan**
Local Government Association of the NT
- **Dr Ilka Schacht**
CEO nominee
- **Mr Stephen Ashford**
- **Ms Katy Moir**
- **The Hon Tom Pauling AO QC**
- **Ms Rachel Perkins**
- **Mr Randle Walker.**



Not all of our precious heritage artefacts are housed in purpose-built infrastructure.

Many listed heritage places are located in our regions and communities, providing poignant reminders of our history in situ.

In May 2021, the Minister for Arts, Culture and Heritage declared the grave of Kato Osamu, located on South Goulburn Island, to be a heritage place, following engagement with Aboriginal community-controlled organisations and the traditional owners of the land.

*TOP: Kato Osamu, 24 February 1953 (aged 24). Photograph provided by John Lamb courtesy of Takehana Masaru (Osamu's younger brother).
LEFT: Grave of Kato Osamu, South Goulburn Island.*

The Hermannsburg community was established by Lutheran missionaries in 1877. This community has welcomed the completion of the first round of restoration works to its iconic heritage area. Stage One upgrades to the Hermannsburg Historic Precinct included a \$1.4 million investment to undertake the major refurbishment and landscaping works. The upgrades are part of the Northern Territory Government's \$3.5 million Turbocharging Tourism investment to deliver much-needed restoration works at the historical precinct. Significant refurbishment works were undertaken on nine of the existing 16 buildings within the heritage site, including stonework restoration, timbers and roofing renewal and utility upgrades. Landscaping upgrades have enabled better visitor movement around the precinct and include the re-establishment of a small section of the market garden that existed in the late 1800s.

Another aspect of restoring the precinct has been the development of a contemporary interpretation design plan by Navin Officer Heritage Consultants in partnership with the Australian Government. Navin Officer Heritage Consultants is regarded as a national expert in heritage interpretation and will capture the history and stories of the Lutheran Mission and the local Arrernte people.

The display materials better narrate the story of the precinct and include visual materials, website redesign, and improvements to social media and brochures, including signage and a new logo. The restoration of the precinct aims to increase visitation and participation by tourists and the local community through new experiences and activities in restored, conserved and new exhibits.



Infrastructure

Territory Families, Housing and Communities has one of the largest budgets for the development and upgrades of infrastructure across our portfolio at \$909.7 million. We establish and maintain infrastructure to meet the needs of Territorians by designing thriving places and connected neighbourhoods

and communities through robust planning and asset management.

In 2020–21, we funded \$799.9 million to major works, \$22.4 million to minor works, \$30.7 million for capital grants and \$56.6 million to support repairs and maintenance.

This included:

- upgrades to the Alice Springs youth detention centre
- construction of the National Aboriginal Art Gallery in Alice Springs
- upgrades and gallery extensions across the Barkly, Big Rivers and East Arnhem regions
- commencement of the new Darwin youth justice centre
- redevelopment of John Stokes Square, including public housing, Nightcliff police station and multi-agency hub
- land servicing for the Remote Housing Investment Package
- major works Remote Aboriginal Housing (jointly funded by the Northern Territory and Australian Government).



Sport, recreation and strategic infrastructure

We want communities to be engaged, diverse and vibrant places where everyone belongs.

Sport and active recreation are vitally important parts of the fabric of life in the Northern Territory, with benefits to health, wellbeing, social and community engagement. In 2020-21, we invested \$39.8 million to provide Territorians with more opportunities for lifelong community participation that leads to more active and healthy lifestyles. In 2020-21, 40 peak sporting bodies, including five sport service providers, received \$5.4 million in funding, and 13 active recreation organisations received \$1 million in funding.

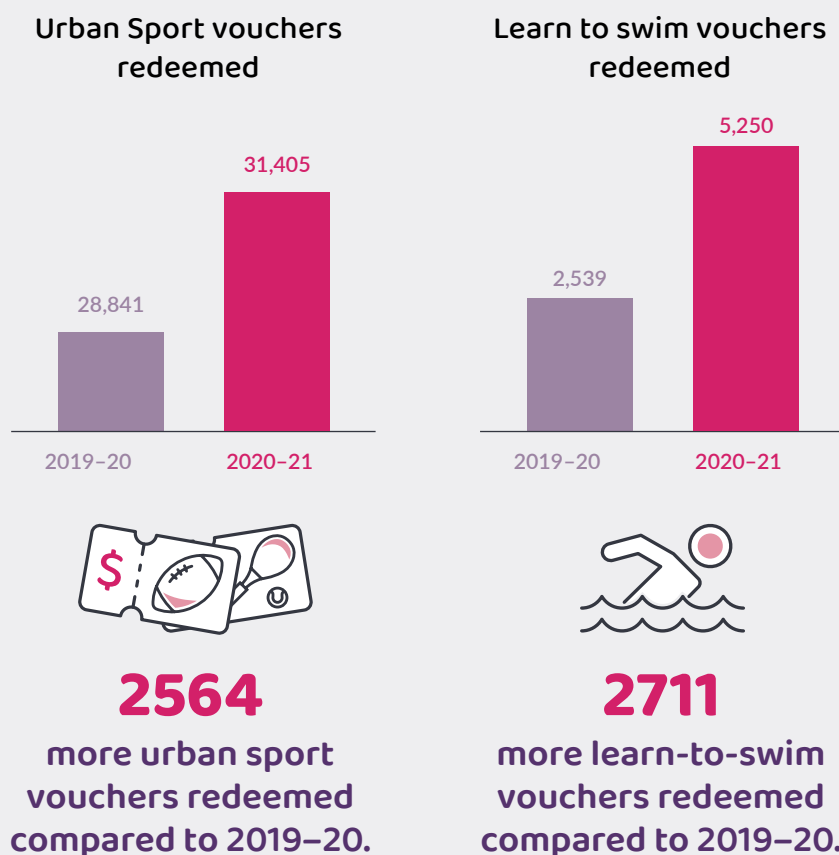
We work with peak sporting bodies, active recreation organisations, regional councils, Aboriginal corporations and other key stakeholders to improve opportunities for regional and remote community participation in organised sport and active recreation. Events supported included FebFit in Palmerston, the Katherine Sports Expo, the Katherine Seniors Expo and the John Moriarty soccer program in Tennant Creek.

The Sport Voucher Scheme is a key initiative with a budget of \$5.36 million promoting active,

healthy children whether they are learning a new skill or mastering a natural talent. The voucher scheme is allocated across urban (\$3.5 million), remote (\$1.2 million) and learn-to-swim (\$550,000).



FIGURE 2: Sport Voucher Scheme



To build community participation and connection through sport and active recreation, we invest in building capacity in sport management, coaching and officiating.

In January 2021, six officials from six different sports were accepted into the 12 month Northern Territory Institute of Sport High Performance Officiating Program, with \$2000 in grant funding provided to each to support their development. In March 2021, seven different sports were awarded a total of \$29,647 in funding for round two of the Northern Territory Institute of Sport Officiating Development Grant Program. In March 2021, 24 coaches across 10 different sports were awarded Northern Territory Institute of Sport Coach Scholarships, with \$1500 in grant funding provided to each to support their development. Collectively, the impact of this investment is intended to build industry capability and expertise that supports high-quality, ethical, competitive sports on par with our national counterparts.

To improve community grassroots participation by Territorians, we invested in sport and recreation clubs and organisations through the 2020–21 Grassroots Grant Program; \$122,366 worth of grants were awarded to 38 recreation clubs and organisations across the Northern Territory. Successful recipients passed the Sport Australia Club Development Health Check, demonstrated that they met the 'Play by the Rules' guidelines, and were registered with the Australian Sports Foundation.

We want our sporting infrastructure to be accessible, safe, fit-for-purpose and, wherever possible, multi-purpose, to maximise community participation. Significant work was undertaken in 2020–21 to upgrade sporting and recreational facilities across the Northern Territory to improve accessibility and create spaces where communities can connect through sport. Work was completed on a significant \$1.9 million upgrade to improve facilities at Katherine Showgrounds. In addition, \$6.9 million was granted to the Katherine Town Council for infrastructure upgrades at both the showgrounds and the sportsgrounds, in line with Katherine Town Council's Infrastructure Masterplan priorities. The remaining \$5 million was used to replace the Don Dale Pavilion with new structures.

In Alice Springs, we provided funding of \$6.2 million to improve amenities and infrastructure in partnership with Alice Springs Town Council. The investment saw upgrades to Ross Park Oval, Traeger Avenue hockey field, Alice Springs Basketball Centre, Flynn Drive Oval, Jim McConville Oval, Albrecht Oval and Rhonda Diano Oval.

To increase sport and active recreation in remote communities, a total of 11 remote infrastructure projects (such as upgrades to ovals, sports fields and



Rhonda Diano Oval walking track.



\$122,366
of grants
awarded to 38
recreational clubs and
organisations across
the Northern Territory

installation of lights) were completed in Nuiyu Nambiyu, Galiwin'ku, Milingimbi/Yirriwi, Ngukurr, Barunga, Elliott, Ampilatwatja, Kaltukatjara, Amoonguna, Papunya and Mt Liebig.

In 2020–21, we delivered the completion of lighting to urban and regional ovals across the Northern Territory. This was undertaken in partnership with local councils, communities and sporting organisations and enables sporting teams to play evening matches at the cooler end of the day, as well as allowing for extended and expanded use of existing facilities. Five facilities

received lighting upgrades as a result of this important investment, including:

- Gardens Oval 1
- Nightcliff Oval
- Bagot Park
- Albrecht Oval (Alice Springs)
- Marrara Hockey Stadium.

The Leanyer Recreation Park also received a facelift, with new waterslides officially opened in April 2021. More than 150,000 Territorians visit the park each year for free fun and activities. Construction of the

new slides created local jobs and supported local business, with Northern Territory company Scope Building NT delivering the works.

In April 2021, a new video screen was finalised at TIO Stadium, Darwin, to replace a decommissioned smaller screen near the former scoreboard. It provides excellent views of the game, including live games and replays, as well as receiving external broadcasts and integrates with the stadium audio system.

Seniors, pensioners and carers

Territory Families, Housing and Communities supports seniors and vulnerable Territorians, pensioners and carers to remain in the Northern Territory through initiatives that focus on social connection and financial support.

We have invested \$32.2 million to operate the NT Concession Scheme and NT Seniors Recognition Scheme. Members of the NT Concession Scheme are eligible to receive cost-of-living support through concessions on electricity, water, sewerage, motor vehicle registration, Northern Territory driver licence fees, council rates, waste removal and spectacles. This supports members with cost-of-living expenses and, in doing so, assists them to remain active members of our communities. NT Seniors Recognition Scheme members receive an annual payment of \$500, recognising their valuable contribution to the community. The \$500 can be used towards the cost of travel, fuel, utilities, telecommunications and bills paid through Australia Post. In 2020–21, a total of \$6.4 million had been

spent by seniors on the prepaid card for NT Seniors Recognition Scheme membership.

Each year, members are required to renew their membership to access the benefits under these schemes.

On 4 January 2021, the new NT Concession Scheme and NT Seniors Recognition Scheme membership renewal system was launched to support the majority of members to undertake their annual membership renewal online. The secure system is designed to be easy to use.

15,563

**Members of
the NT Seniors
Recognition Scheme**



17,952

**Members of the NT
Concession Scheme**



The 2021 annual membership renewal has been successful, with 16,987 scheme members (86 per cent) completing their renewal by 30 June 2021 to maintain access to their concessions. Overall, 55 per cent of members were assisted with the renewal process including:

3784 
over the counter at
a Territory Families,
Housing and Communities
service centre or member
assist provider

3258 
over the phone through
the NT Concession and
Recognition hotline

2493 
online with support from
a family member, carer,
member assist provider
or Territory Families,
Housing and Communities
staff member

The Council on the Ageing Northern Territory remains a key partner in operationalising the NT Seniors Recognition Scheme and assisting seniors to activate their prepaid cards in the Northern Territory. Member Assist kiosks, which help seniors access the scheme, are also established at Council on the Ageing Northern Territory shopfronts as part of the regionalisation of pensioner concession services. Place-based service delivery supports continued expansion of members, particularly those in remote areas. In 2020–21, \$227,500 in grant funding was provided to the Council on the Ageing NT to administer the NT Seniors Discount Card.

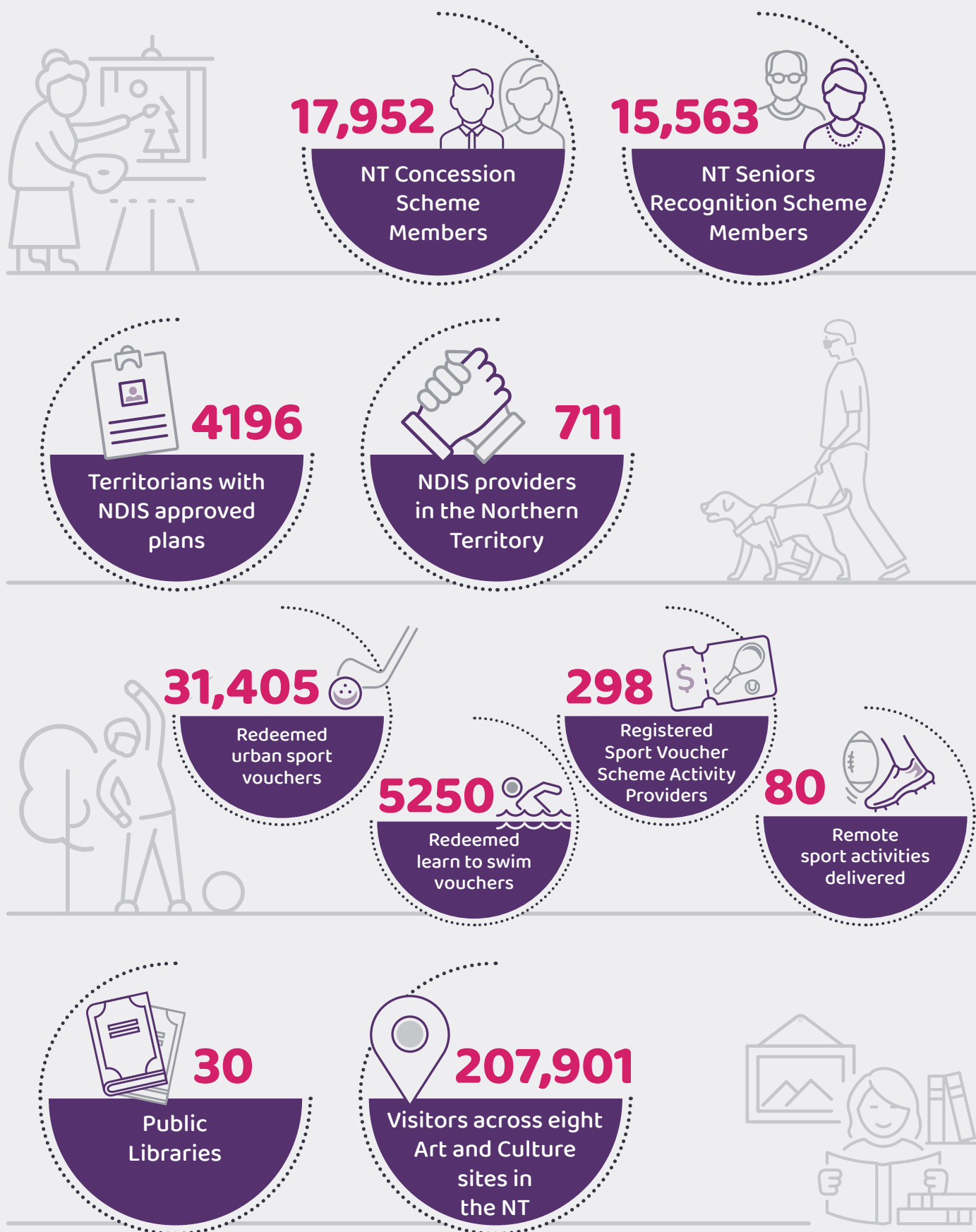
We also provide funding and services to prevent and better respond to elder abuse. A three-year funding agreement to address elder abuse continues with Darwin Community Legal Service. The agreement includes the development of a Northern Territory-specific community awareness campaign, case management and advocacy for individual clients affected by abuse and building the capacity in community services and other providers regarding elder abuse.

In 2020–21, Territory Families, Housing and Communities administered \$64,110 in grants to 37 community organisations to support events and activities held during Seniors Month in August 2020. Northern Territory Seniors Month is an annual event celebrating the continuing contribution our older generations make to the community and encouraging older people to have a healthy lifestyle, get involved in new activities and connect to the community.

In December 2020, around 3500 Northern Territory seniors in urban and remote housing received Christmas cakes as our agency spread cheer to our valued tenants. This is a tradition that has been bringing joy to Territorians for more than 20 years, and receives much positive feedback from residents. Our staff also teamed up with Helping People Achieve to design Christmas cards.



Supports to enjoy wellbeing, active recreation and lifestyle in the Northern Territory



Disability

People with disability represent some of the most extraordinary Territorians who celebrate ability, not disability. Territory Families, Housing and Communities strives to promote social inclusion and accessibility for people with a disability through the Office of Disability. We provide advice on whole-of-government Northern Territory disability policy, monitoring and reporting of the National Disability Insurance Scheme (NDIS), implementation, monitoring and reporting against the National Disability Strategy, participate on national and local working groups and develop relevant policies and associated legislation. The Office of Disability also supports the Disability Advisory Committee, provides grant funding to advocacy, information services and other peak bodies.

Our investment of almost \$108.42 million in the disability portfolio in 2020–21 primarily comprised of our annual funding contribution of \$107 million (indexed annually) to the NDIS through the Bilateral Agreement with the Australian Government and includes both cash and in-kind contributions, including specialist school transport and personal care in schools.

The Office of Disability is working with the Australian Government to improve the uptake of services available under the NDIS, to promote accessibility and ensure Territorian participants can receive the support they require. It is recognised that thin markets in remote communities can make it difficult for NDIS participants to receive the same level and quality of services they might receive in urban areas.

The NDIS is fully operational in the Northern Territory, with a steady increase in the number of NDIS participants with an approved plan. These plans support people with disability to lead a quality life of their choosing.

The Northern Territory Disability Advisory Committee was established to assist in raising awareness of the rights of people with disability.

The Disability Advisory Committee is the first of its kind for the Northern Territory and is unique nationally due to its strong representation from Aboriginal people with disability, youth with disability and people with disability who reside in remote areas of the Northern Territory. Members of the Disability Advisory Committee are:

Chris Blackham-Davison (Chair)

Lily Reid (Vice Chair)

Jameson Casson

Marlene Karkadoo

Joel Walker

Kate Ranford

Christos Timotheou

Christine Cumaiyi

Gwilym Conran

Henbury School - student representative

Acacia Hills School - student representative.

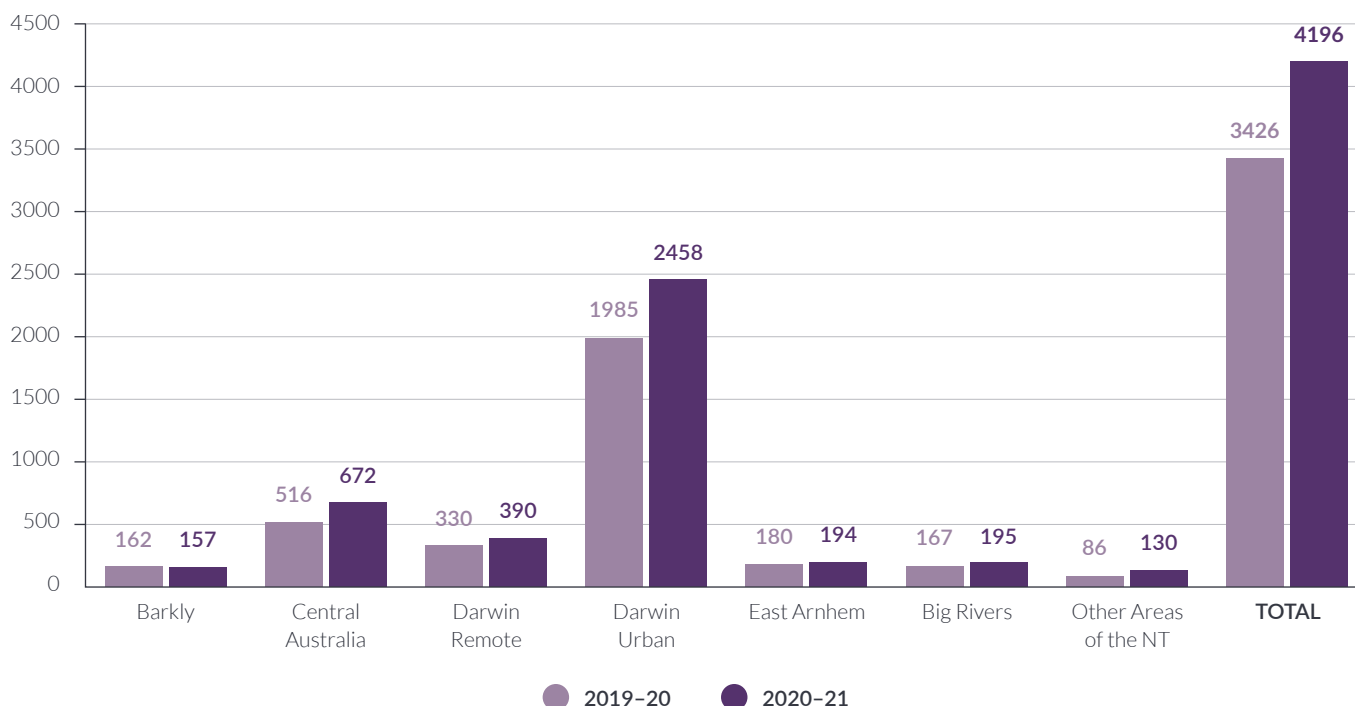
In 2020–21, the Disability Advisory Council met on three occasions. The Disability Advisory Committee was engaged to provide advice and guide us through the development of the Northern Territory Disability Strategy.



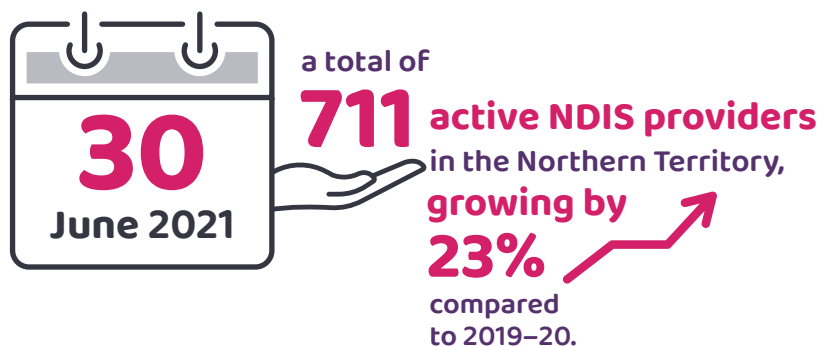
**Increase of
768 approved
NDIS participants
in 2020-21**

**49.7%
are Aboriginal**

**25.4%
are culturally
and linguistically
diverse**

FIGURE 3: Territorians with active NDIS support plans

The Office of Disability continues to work with the Australian Government to support early identification of children and youth in need of the NDIS. As at 30 June 2021, there were 247 children in out-of-home care with a disability. During the year, there were 185 children in out-of-home care with approved NDIS plans to support them to receive the services they require to meet their individual needs.



In 2020-21, the Office of Disability worked with SAFE NT, Department of Corporate and Digital Development and the Department of the Chief Minister and Cabinet to develop the legislative framework and technical specifications for a contemporary business system to manage a national data exchange of NDIS workers, and to perform ongoing monitoring of workers in the national database against NT Police records. The NDIS Worker Screening regime commenced on 1 July 2021.

Gender equity and social inclusion

Our social inclusion funding empowers seniors, women, children and youth in the Northern Territory to celebrate and engage others in understanding and valuing their presence.

Our social inclusion investment of \$4.63 million is testament to our commitment to promote social inclusion, equity and diversity, accessibility and celebration of the valuable contribution of seniors, women, children and youth to the Northern Territory.

Territory Families, Housing and Communities is entrusted with responsibility to champion for gender equality. We have invested \$119,850 into the Gender Equality General Grants program, and the Ministerial Women's Scholarships Program, which offers five scholarships in higher education and vocational education and training (totalling \$47,400) each year.

The International Women's Day Grants Program supports Northern Territory organisations and individuals to host International Women's Day celebrations. This year, the International Women's Day Grants program provided over \$37,295 to more than 30 organisations to support celebrations. Activities included seminars, outdoor cinemas, community lunches, marches, exhibitions and debates. In 2020-21, we have supported a total of 66 events and initiatives to recognise and celebrate gender equity and diversity.

We aim for young Territorians to be safe, healthy and celebrated and recognise that these elements are essential for supporting young people's development and success. The Office of Youth Affairs supports young people to be socially connected and active in their community through events, activities and programs that empower, educate and engage.

In 2020-21 under the Youth Engagement Grants Program, 86 grant recipients were funded a total of \$234,185 through Youth Vibe Holiday Grants to create opportunities for engagement, enjoyment and celebration for the December 2020/January 2021 and June/July 2021 school holiday program.

The Office of Youth Affairs coordinated school holiday calendars for each region for all school holiday periods in 2020-21. These calendars included more than 1900 community events funded by both the Northern Territory Government and other funding sources to promote social connection, celebrate the achievements of young people and assist them to reach their goals.

These events included music, sports, arts and crafts, excursions, swim training, career-taster sessions, horse riding, camps on country, girls nights, pool parties, movie nights, colour runs, indoor skating, skateboarding, hip hop dancing, barbeques, coding workshops and laser tag.

During school holiday periods in Darwin, Palmerston, Katherine and Alice Springs, transport services are supported for families to ensure that their young people can get safely to and from activities.

In 2020-21, \$5.2 million was invested in core youth after-hours services in Alice Springs and in Tennant Creek, as well as school holidays and term-time programs for young people across the Northern Territory, through the Regional Youth Services Program in six regions and the Youth Engagement Grants Program.

Activities to engage young people and connect them to support services, where required, include \$2.3 million in Regional Youth Activities grants, coordinated by regionally based representatives in Alice Springs, Darwin, Palmerston, Katherine, Tennant Creek and East Arnhem. During the year, \$2.8 million was allocated for core after-hours services in Alice Springs and Tennant Creek.



2020-21 NT Youth Round Table.

The 2020-21 NT Youth Round Table met face-to-face in April and July and twice in virtual meetings in May and June. Members of the NT Youth Round Table represent the voices of young people from across the Northern Territory to influence change. Round Table members engage with their community and with youth membership forums, including the Australian Youth Affairs Coalition, the United Nations and Young Australians of the Year. Fifteen new members have been appointed to the NT Youth Round Table and had their first meeting in April 2021.

The events provided opportunities for young people aged 12 to 25 years to express their ideas and views, raise issues of concern to them and act on issues that affect their lives. It also provided opportunities for the wider community to listen to young people and acknowledge and celebrate the positive contributions that young people make to their local communities. In addition, our continuing support of the NT Youth Round Table enables the voices of young Territorians to be heard by government.

The Palmerston Youth Skills Centre opened in June 2021. The centre is the first government education training centre to focus on training young people for the skills of the 21st century. Training will be in artificial intelligence, virtual reality computers and information technology, including the use of drones, as well as training in life skills, cooking, cleaning, banking and finance. The centre forms a part of the Back on Track youth diversion program for frequent offenders as an alternative education program for at-risk youth.

The CREATE Roundtable also met in April 2021, bringing together 13 young people with an out-of-home care experience to seek their views and suggestions on ways the child protection system and leaving care experiences can be improved. The roundtable focused on connection to culture and experiences in transitioning to adulthood.

The Office of Youth Affairs – Northern Territory calendar of events is located at:

 youth.nt.gov.au



Ms Emily Ford



Ms Sunny Liu

NT Youth Week, 9–18 April 2021

This year's theme of NT Youth Week was 'It's Your Tomorrow', which aimed to encourage young Territorians' vision for a healthy future, celebrate culture and diversity and generate innovative ideas.

In 2021, \$57,500 was granted to 24 organisations to promote youth activities and opportunities during NT Youth Week, in which 260 events were offered over the six regions.

The 2021 NT Youth Week ambassadors were:

Ms Emily Ford, a 22-year-old Rak Mak Mak Marranunggu woman from Kurrindju, approximately 140 kilometres south-west of Darwin. Currently studying a Diploma of Arts at Charles Darwin University, Emily was Darwin's Young Citizen for 2020.

'I am excited to highlight, celebrate and empower the young people of the NT as a Youth Week Ambassador for 2021. I hope to showcase the young people of the NT as the diverse, talented and tenacious people that we are, who are able to effect great change in the NT and beyond.' Emily Ford

Ms Sunny Liu, a 24-year-old woman who is currently studying a Master of Teaching at CDU and is a Student Ambassador for StudyNT, having been an international student in Australia since 2014.

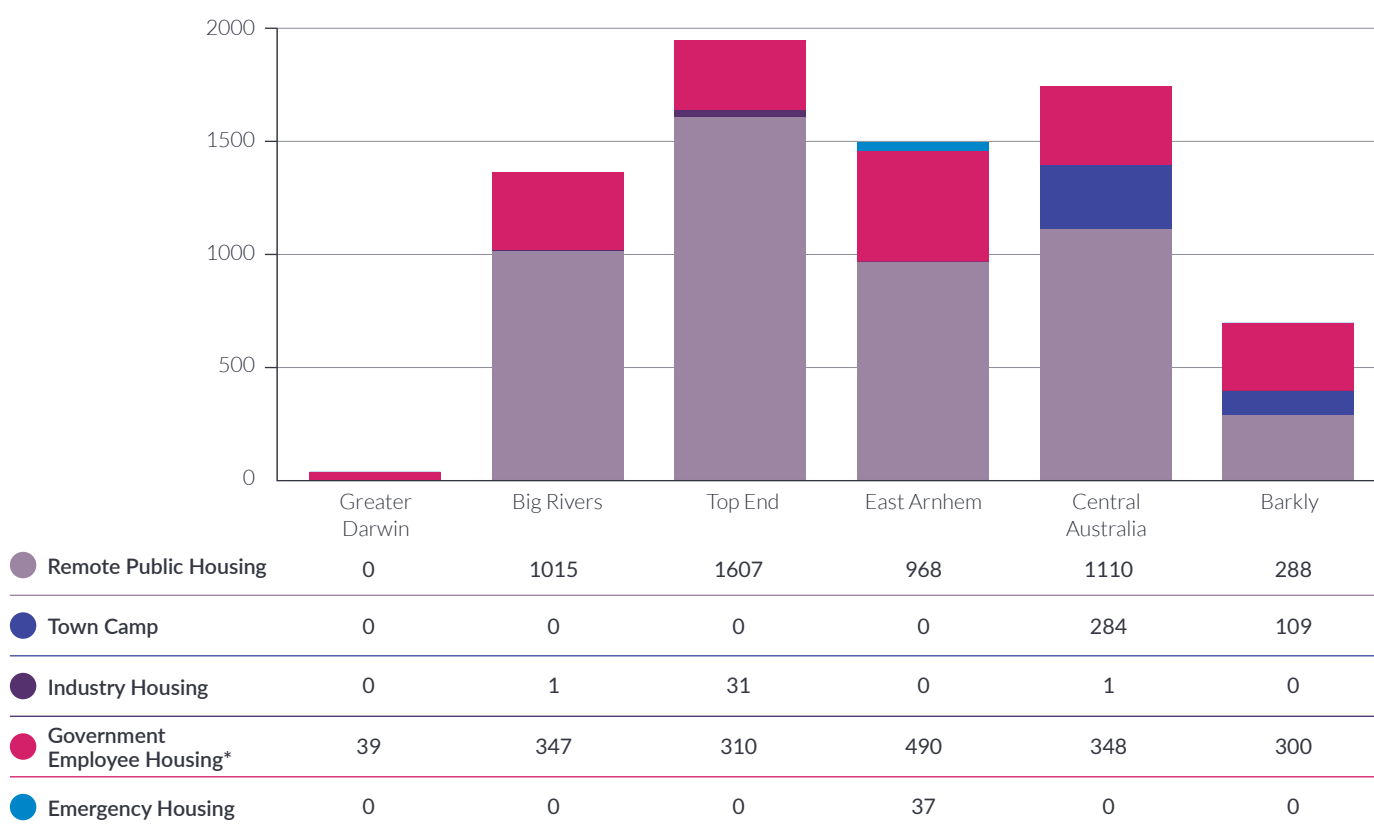
'As an NT Youth Week Ambassador for 2021, I hope to represent the voice of multicultural youth and help build a future that is welcoming, accepting and enriching for young people of all backgrounds in the NT. I want to help showcase the diverse faces and abilities of the NT youth, who are the true embodiment of boundless opportunities.' Sunny Liu

Remote housing

We are working to support thriving remote communities through robust planning, infrastructure asset management, and tenancy support that addresses the interrelationship between overcrowding, child vulnerability, poor educational outcomes, community conflict, domestic, family and sexual violence, crime and unemployment. Remote housing is a critical element of delivering on the Northern Territory Government's generational change reform agenda, helping to improve social outcomes across health, education and youth justice.

The agency works with remote communities to provide ongoing direct or indirect assistance to households in 7285 dwellings across the Territory, including remote public housing and town camp dwellings, industry housing, emergency housing and government employee housing, distributed as shown below.

FIGURE 4: Remote housing stock as at 30 June 2021



* Government employee housing includes 424 head-leased dwellings.

The agency manages 5381 public housing properties across 73 remote communities, 17 Alice Springs town camps and seven Tennant Creek Community Living Areas.

We have a significant role to play in reducing overcrowding and helping Aboriginal Territorians to access and sustain their tenancies. Progress against this commitment was made in 2020–21 through an ongoing construction program that generated 150 more dwellings for public housing tenants than there were at 30 June 2020.

Through our remote property and tenancy management program, Territory Families, Housing and Communities delivers social landlord responsibilities, including working with tenants to better understand the management of their homes, house inspections, and repairs and maintenance.

An investment of \$159.5 million for remote housing provides tenancy support and healthy living programs to improve outcomes for our remote tenants. This funding includes \$400,000 to provide mobile devices for frontline tenancy staff working in remote communities. This is improving the administration of tenancy inspections and agreements and allowing staff to

interact more effectively with clients to provide advice on their tenancy account.

As at 30 June 2021, there were a total of 4909 public housing tenancies in remote communities and town camps. Of these, 35 per cent were leased by senior Territorians.

A total of 555 households were assisted into public housing in 2020–21, 79 more than in 2019–20. The proportion of tenancies living in appropriately sized public housing dwellings increased to 48 per cent, up from 46 per cent in 2019–20.

Territory Families, Housing and Communities manages the \$1.1 billion Our Community. Our Future. Our Homes. remote housing investment package in partnership with the Department of Infrastructure, Planning and Logistics to deliver housing programs and infrastructure to support communities. This arrangement commenced in 2020–21 following a machinery-of-government change that transferred housing infrastructure management responsibilities to the Department of Infrastructure, Planning and Logistics and allowed Territory Families, Housing and Communities to focus on providing integrated social services to our Territory housing clients.

The 2020–21 budget provided more than \$591 million to build new housing, improve existing housing and progress head works, and build subdivisions to provide critical infrastructure such as sewerage and electricity required to service these houses. We funded the construction of 158 new remote housing dwellings, 29 new replacement housing dwellings and added 816 bedrooms or living spaces to existing houses.

As part of the remote housing investment package, the Northern Territory Government has committed \$432.8 million over eight years from 2016–17 for preparing land servicing and infrastructure for remote housing works. The Northern Territory Government investment is supplemented by the Australian Government's commitment of \$550 million under the five year National Partnership Agreement for Remote Housing Northern Territory. When combined with the Northern Territory Government's commitment over ten years, the joint investment of \$2.1 billion will make significant inroads to improving the living conditions of remote Territorians.

This investment continues to create engagement and partnership opportunities with our local communities. Territorians living in remote communities are having a say about the services and infrastructure they want and shaping how that investment will contribute to building local economic and social development. Under the Our Community. Our Future. Our Homes. program 603 community engagement visits have supported local decision making on remote housing planning and investment.



We take our responsibility to buy local seriously and manage this investment so that local contractors are building skills in the local workforce and community capacity is built. With the number of contracts awarded to Aboriginal Business Enterprises growing to 57 by the end of June 2021 (valued at \$152.9 million), the Northern Territory Government continues to leverage investments in local businesses to build their capability and provide employment and training opportunities for local people.

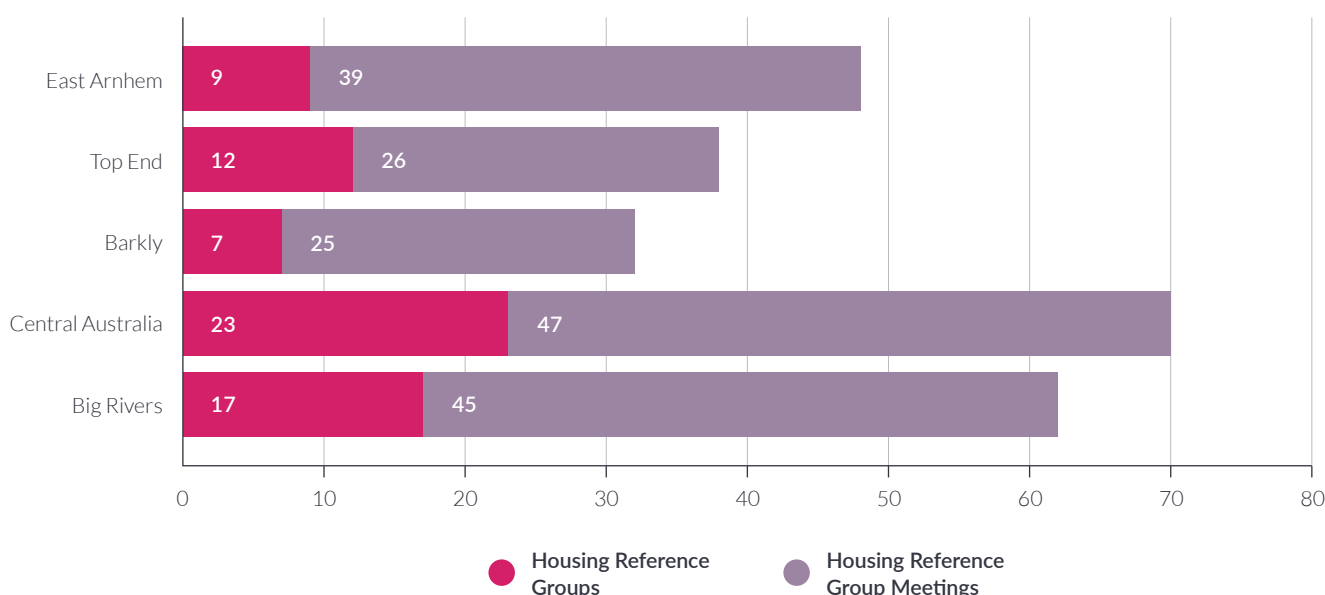
Across 2020-21, the proportion of Aboriginal people employed in Our Community. Our Future. Our Homes. program activity was 47.9 per cent.

Housing Reference Groups continue to provide a strong and local decision making mechanism that supports access by Territorians to safe, secure and appropriate housing.

Housing Reference Groups consist of community members with different interests, including Traditional Owners, others residents and organisations

working in the community. The groups provide advice on cultural and family related issues to inform decisions on housing and housing matters in remote communities and town camps. There are currently 68 active Housing Reference Groups in the Northern Territory, who met on 182 occasions across 2020-21.

FIGURE 5: Housing Reference Groups



Government employee housing

We are committed to growing our service footprint to provide more accessible services to Territorians living in remote areas. This will provide the foundation for strong partnerships with families, communities and traditional owners of the lands on which our staff work.

Expansion of place-based service delivery requires suitable office infrastructure and housing to enable

the recruitment of staff to live and work in the community. We have established a centralised Government Employee Housing reform team and are delivering a strategic Asset Management Plan to drive new housing reform that improves our Government Employee Housing scheme. At 30 June 2021 there were 1834 Government Employee Housing dwellings, of which 1410 are government owned and 424

are privately head-leased dwellings. An investment of \$41.4 million to the Government Employee Housing program complements our workforce initiatives to recruit and retain staff who want to live and work in our eligible regional and remote areas.

Town camps and homelands

Town camps and homelands are fundamental to Aboriginal Territorians' health and wellbeing.

They keep communities connected and play a critical role in the remote housing system. As an agency, we seek to proactively support Aboriginal people to live on their ancestral lands and are developing a new homelands policy to support this commitment.

To ensure that housing and infrastructure investment supports community control and local employment, we continue to invest in Aboriginal community controlled organisations to deliver housing, municipal and essential services across town camps and homelands.

In 2020-21, \$38.8 million was allocated through the Homelands Grants Program to support the delivery of services to approximately 6500 peoples in 391 homelands and town camps. This includes the Homelands Jobs Program, which generated 145 full-time local employment opportunities. Homeland service providers may use funding to employ people on a full-time or part-time basis.

These grants supported the provision of municipal services such as waste management, grounds maintenance, internal roads, fencing and firebreaks, and the operation and maintenance of essential electricity, water and sanitation assets. Grants also contribute to housing capital upgrades and, repairs and maintenance as well as the purchase of infrastructure and equipment for use in service provision.

In January 2021, we released the Homelands Policy and Program Review and an initial Government response, where 11 recommendations were accepted and the remaining two were supported in principle.

Homelands Grants Program – service providers:

Organisation type	Number
Aboriginal Business Enterprise	28
Regional Council	8
Private enterprise	2
Total	38

In response to the review we are working with residents, land councils, Aboriginal Housing NT and service providers to revise the Homelands Grants Program. We are establishing a new body with land councils and the Australian Government to co-design a long-term vision for homelands, including a holistic Homelands Policy framework.

Additional investment in housing upgrades across town camps and homelands in 2020-21 includes:

- \$1.2 million across Elliott town camps; including upgrades to six houses in Gurungu (Elliott North Camp), eight in Wilyugu (Elliott South Camp) and four in the nearby Marlinja homeland.
- \$2 million in the Utopia homelands, including upgrades to six houses in Camel Camp and one in Tommyhawk Camp.

In 2020-21, we commenced the Healthy Homes Program to integrate healthy living practices into housing services across remote communities and selected town camps. This program focuses on housing repairs that lead to maximum health gains, especially for children aged 0-5 years. As at 30 June 2021, all eligible houses (33) in Jilkminggan received health hardware upgrades with new communities being added to the program in 2021-22.



Indigenous essential services

Communities cannot function without the availability of essential service infrastructure that is maintained in good working order.

Territory Families, Housing and Communities allocated \$80.4 million for Indigenous Essential Services to provide electricity, water and sewerage services to around 38,000 customers in 72 remote communities and 79 homelands across the Northern Territory. In addition, \$38.8 million is allocated to continue providing municipal and essential services and housing maintenance to homelands and outstations.

We allocated \$79.3 million to progress head works and build subdivisions for new housing, ensuring that critical infrastructure such as sewerage and electricity is in place to service these homes.

Critical water quality and water security issues are faced in some of our remote communities, \$7 million per year has been allocated for four years, to support initiatives for managing immediate problems and for long-term planning to tackle complex water supply issues. Tailored projects in 10 high priority remote communities will improve water quality and supply infrastructure. The projects include new bores, network upgrades, improved water disinfection systems, and the installation of meters to monitor and reduce water usage. The identified projects, tailored to address community-specific issues, will begin in 2021-22 in the highest priority communities of Laramba, Engawala, Yuendumu, Epenarra, Imanpa, Atitjere, Waruwi and Numbulwar, with works in Angurugu and Beswick to follow.



Multicultural affairs

In the Northern Territory, we are fortunate to have a proud and vibrant multicultural community.

The government recognises the strengths and positive contribution of multiculturalism in the development of the social and economic life of the Northern Territory. The Office of Multicultural Affairs supports activities and opportunities that encourage participation, inclusiveness and social cohesion. The Multicultural Policy for the Northern Territory 2020–25 represents our commitment to support diversity, accessibility, strengthened participation, inclusion and mutual respect for the multicultural community, and celebration of the community's achievements and cultures.

We administer grants to celebrate and strengthen multiculturalism and multicultural participation in the community, build community capacity and support people from migrant and multicultural backgrounds in the Northern Territory. In 2020–21, \$1 million was expended on the Multicultural Grants Program, with funding going to peak multicultural bodies (Multicultural Council of the Northern Territory and Multicultural Community Services of Central Australia), and on quick response grants.

In 2020–21, we supported 126 events across the Northern Territory to enhance strong community connections, social harmony, equity, inclusion and diversity in all Northern Territory communities. The grants also supported initiatives for pre-employment support for migrants, as well as programs to support seniors, empower and strengthen women, and to reduce social isolation. In addition, the Office of Multicultural Affairs provides support for community facilities, with \$317,160 allocated in 2020–21.

We coordinate activities across government to develop initiatives that promote multicultural participation in the community, facilitate the contribution of multicultural groups and stakeholders into government decision making and address issues affecting the multicultural community. A key example is the 10th Darwin Waterfront Harmony Soiree that was held on 1 May 2021 in partnership with the Multicultural Council of the Northern Territory, Darwin Waterfront Corporation, Darwin Community Arts and participating multicultural community groups. On 8 May 2021, a similar event, the Big Day Out in Harmony, was organised by the Multicultural Community Services of Central Australia in Alice Springs.

We also administer scholarships to people who settle for humanitarian reasons to study higher education (\$3500 per annum for up to four years) and/or vocational education programs (\$2000 per annum) to improve their employment opportunities and life outcomes.

We support the Minister's Advisory Council on Multicultural Affairs, which provides high-level and strategic advice from the community to government on multicultural affairs. It consists of

community members and service providers from the multicultural sector.

The Council met on 24 November 2020. Some key issues of interest of the council are migrant employment, mental health, and domestic and family violence prevention as well as multicultural community, events and infrastructure development.

There are two associated working groups on skills and employment and community education. The Skill and Employment Working Group is led by the Department of Industry, Tourism and Trade and co-chaired with nominated members. Under current arrangements, the Community Education Working Group is co-chaired by the Northern Territory Police and Territory Families, Housing and Communities.

Stakeholder engagement with service providers and non-government organisations, community organisations and government agencies is a key component of what we do. We identify the issues in the multicultural community, coordinate and collaborate on services and activities as well as provide information on a range of topics of interest.



Interpreting and translating services

Territorians who speak languages other than English are supported by the Interpreting and Translating Service NT. The service works with government and businesses to help people communicate through face-to-face interpreting, document translation in migrant and refugee languages, the supply of quality studio recordings, and advice on preparing text for translation into migrant and refugee languages. We are responsible for delivering, coordinating, funding and monitoring all ethnic and AUSLAN interpreting demand across government and also provide document translations to government, non-government organisations and the public on a fee-for-service basis, providing accurate and timely multicultural communication.

Interpreting services support Territorians to access information to improve knowledge of services, resources, rights and entitlements. During 2020-21, we received 4134 requests for an interpreter service from a diverse range of clients from the legal, housing, health and community services sectors.

During the year, 79 interpreters were recruited and 94 per cent of ethnic interpreting assignments were completed. At 30 June 2021, we had 128 interpreters who serviced 47 distinct languages.

In 2020-21, we received 510 translating service requests, the most prominent demand being for Indonesian, Chinese, Thai, Greek and Vietnamese language services.



GOAL 2:

All Territorians are safe and can access services to enhance their lives.



Our primary focus is to promote the wellbeing of all Territorians and provide support when they are in need.

We do this through:

- responding to child harm and exploitation
- supporting children in our care and contributing to their foundations
- providing safe homes, crisis accommodation and supportive services for people who need assistance
- responding to domestic, family and sexual violence
- reducing offending behaviour, holding offenders to account, supporting young people to get back on track and keeping the community safe
- supporting families, carers, seniors and people living with a disability
- leading the Welfare Group to support individuals and communities who have been impacted by an emergency, such as cyclones, floods and bushfires.

Our key actions include:

- equipping individuals, families and communities with the resources to improve their circumstances and lead enjoyable lives
- connecting individuals to coordinated services that respond to their needs holistically
- providing safe places for individuals and families
- responding when risks to individual or community safety are identified.

Our success will be demonstrated through increased child, family and community cohesion and safety; more people accessing our prevention services; and improved service responses when safety risks are identified. We will begin to see the indicators of generational change in our families and communities as more Territorians are equipped with the resources to improve their circumstances.

Wherever possible, we want Territorians to access services early and to feel safe and confident in approaching us for assistance. We deliver services directly to people in need or link them to one of our many community-based partners. We are there in times of crisis to provide holistic responses that help our clients maintain safety and resilience.

Emergency management

Under the Northern Territory Emergency Arrangements, there are 12 functional groups. Territory Families, Housing and Communities is responsible for the Emergency Management Welfare Group, \$86.98 million is invested in the Welfare Group to provide high-quality quarantine support to people travelling to and from COVID-19 hotspot areas and international destinations.

With the Northern Territory prone to natural elements such as floods and cyclones, this investment also provides for psycho-social support and the delivery of immediate responses to affected individuals through outreach, evacuation centres or welfare recovery centres. This can include the facilitation of Disaster Recovery Funding Arrangements in partnership with the Australian Government.

The Welfare Group activates at the declaration of an emergency event or in preparation for a likely event. It participates in a cross-government Emergency Operation Centre in response and recovery efforts. Membership of the Welfare Group includes government and non-government organisations such as the Australian Red Cross, Save the Children, Council of Churches, St Vincent de Paul, Food Bank and the Salvation Army.

In the past year, the Welfare Group has strengthened local relations through consolidating its place-based welfare groups in Darwin, Katherine, Nhulunbuy, Tennant Creek and Alice Springs.

The agency has strengthened its emergency response preparedness by refining its Welfare Group and COVID-19 plans, evacuation centre doctrine and evacuation centre management arrangements, as well as participating in the national Social Recovery Reference Group. The Welfare Group has increased agency preparedness and emergency management literacy to ensure business continuity of essential services during events.

Emergency management capability and cross-government relationships have been strengthened with more than 400 Welfare Group personnel undertaking training delivered by the Australian Red Cross, Northern Territory Emergency Services and the Department of Health.



COVID-19 pandemic response

Since the commencement of COVID-19 operations in February 2020, more than 150 Northern Territory Government employees have been involved in Welfare Group activities.

In 2020–21, the Welfare Group maintained its management and operation of the Alice Springs Todd Quarantine Facility and the Centre for National Resilience located at the Manigurr-ma Camp in Howard Springs (until May 2021), as part of its obligations under the COVID-19 Emergency Operations Centres to support implementation of the Northern Territory Pandemic Plan.

People under the following four categories were supported during the year to complete their quarantine across the two centres:

- international arrivals completing 14-day mandatory supervised quarantine
- interstate hotspot arrivals completing 14-day mandatory supervised quarantine
- people who need support when self-isolating as per the Chief Health Officer's direction
- people experiencing COVID-19-linked hardship.

The Welfare Group has demonstrated its agility to deliver solution-focused responses such as the establishment of a supported isolation accommodation facility to provide accommodation to those experiencing homelessness who are required to isolate under direction from the Chief Health Officer.

Territory Families, Housing and Communities provides safe places for people to stay, as well as support services for those who choose not to be accommodated.



Howard Springs Quarantine Facility

During 2020-21, the Welfare Group was activated on three occasions:

August 2020 bushfires

Welfare Group member organisations provided access to psychological first aid for people who were impacted by fires in the Darwin region.

Jilkmिंगgan community evacuation

On 25 February 2021, the Welfare Group responded to the evacuation of 215 Jilkmिंगgan residents (including more than 100 children) to Mataranka due to the threat of rapidly rising flood waters along the Roper River system. The Welfare Group provided evacuation centre supports for the evacuated residents in conjunction with the Mataranka Local Emergency Management Committee. Forty Welfare Group personnel drawn from across Territory Families, Housing and Communities were deployed from Katherine and Darwin. The Australian Red Cross provided evacuation centre management and psycho-social supports. Save the Children was also deployed to provide child-safe play areas.

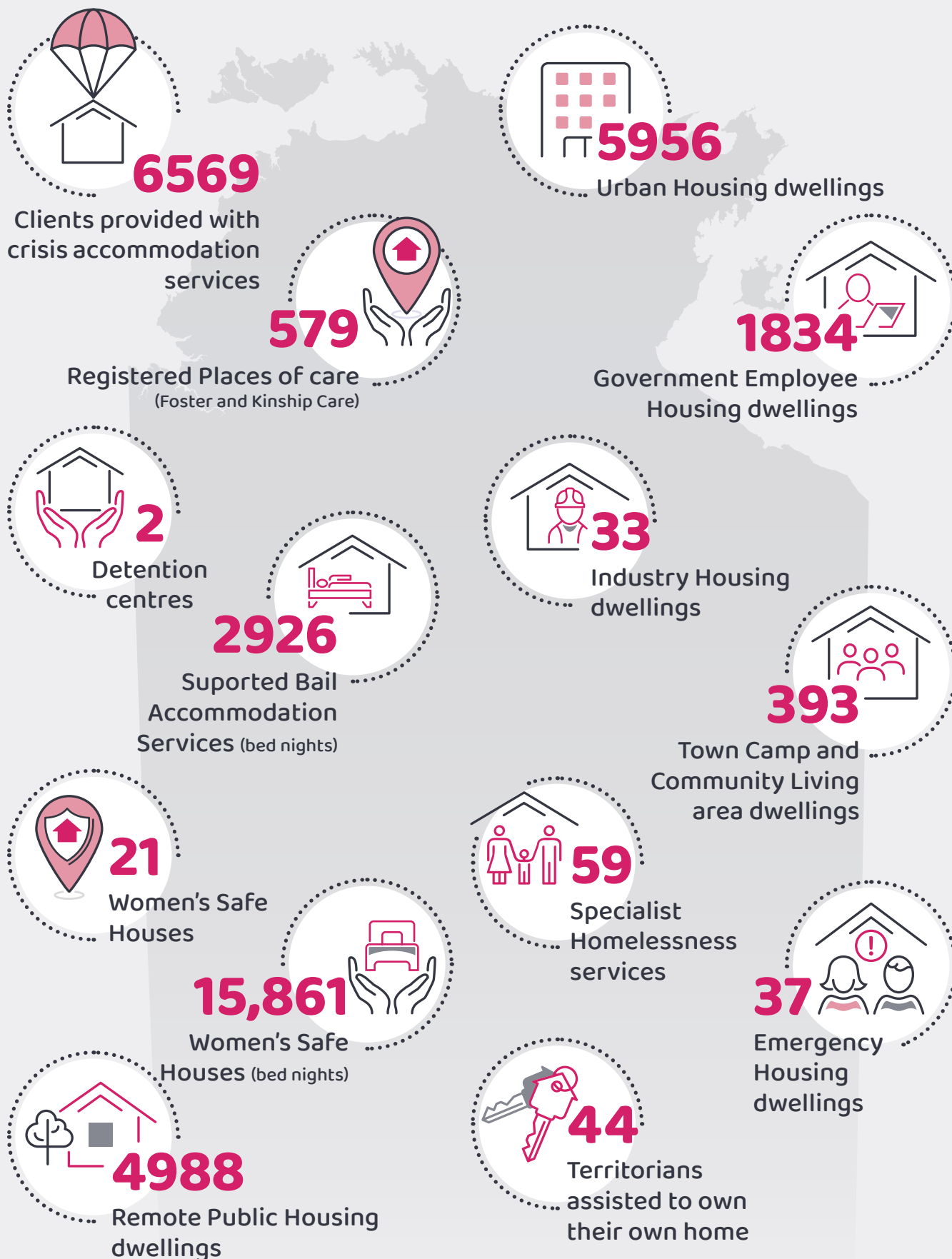
Disaster Recovery Funding Arrangements were activated in partnership with the Australian Government, and 88 Immediate Hardship Payments were provided to individuals and family groups to support their recovery on return to community. The total distributed funds to individuals and families was \$78,142. Jilkmिंगgan residents safely returned home on 27 February 2021.

Naiyu community

Also in February 2021, the Welfare Group provided material supports to the Naiyu community and maintained a state of readiness to provide assistance in response to the Daly River floodwaters. Five agency staff members supported this response.



Places and services to keep Territorians safe and enhance their lives



Urban housing

Housing is fundamental to individual, family and community wellbeing and contributes to social and economic outcomes.

Having a home that is safe, secure and affordable is essential for personal safety and creating a sense of stability and security. It provides the foundation for maintaining good physical and mental health, accessing education and for economic participation.

Our strategic direction for housing is captured in the *A home for all Territorians* – Northern Territory Housing Strategy 2020–25. The vision is for housing that enables social and economic wellbeing and strong communities. The strategy sets out an overarching framework, guiding principles and actions that will promote increased access to social and affordable housing, private rental and home ownership across urban, regional and remote communities. It builds on existing programs and will leverage new ideas and partnerships to create improved outcomes for individuals, families and communities.

We will deliver the strategy across the next four years in close partnership with other Northern Territory Government agencies, communities, the non-government sector and local businesses.

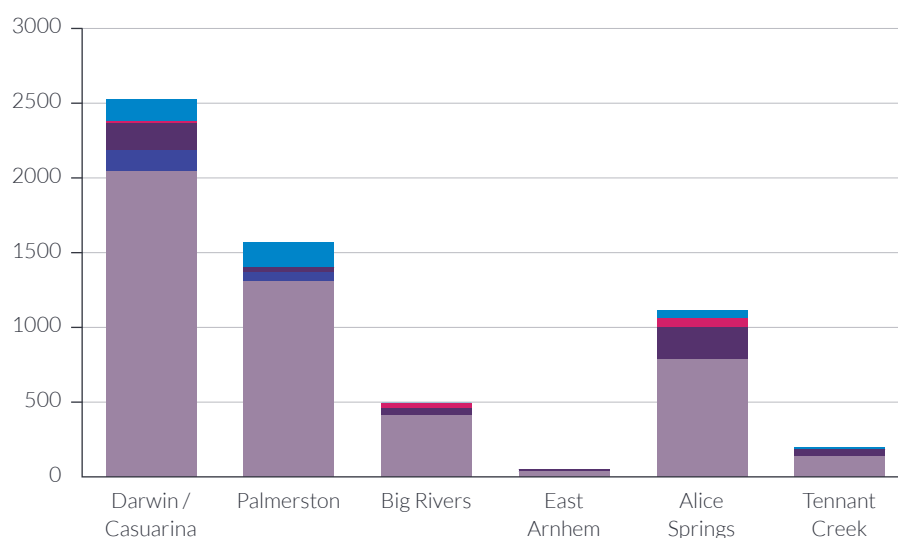
Urban public and affordable housing was allocated a budget of \$116.72 million in 2020–21. This funding provides eligible Territorians with access to safe, affordable and appropriate housing; services to promote tenant and community safety through social and affordable housing programs; and tenancy support services, repairs and maintenance.

A key aspiration of affordable housing under the strategy is to support Territorians into home ownership. In 2020-21, NT Home Ownership provided support through the Homebuild Access home loan to fund 44 home loans. In addition, tenants of eight public housing properties were supported to purchase their own home.

The agency owns 4723 public housing dwellings in urban locations, and it long-term leases an additional 206 dwellings from the private sector to sub-lease to tenants.

We assist Territorians in 5956 urban dwellings across the Northern Territory. Housing types include public housing, social head-lease housing, industry housing, community housing and affordable housing to help keep Territorians safe. The type and distribution of our housing stock across urban centres is shown below.

FIGURE 6: Urban housing stock as at 30 June 2021



Urban Public Housing	2044	1310	410	39	785	135
Social Head Lease	143	56	0	0	3	4
Industry Housing	179	36	47	8	213	43
Community Housing	10	0	39	0	57	0
Affordable Rental Housing*	153	167	0	0	57	18

* Affordable rental housing includes 383 head leased dwellings.



98%
occupancy rate



4740
social housing
tenancies



**More
than 50%**
of tenants are Aboriginal,
senior Territorians or both

As at 30 June 2021, there were 4740 social housing tenancies. The occupancy rate of 98 per cent was the highest level over the past five years, with 50 per cent or more tenants being Aboriginal, senior Territorians or a combination of both.

A total of 360 households were allocated urban social housing in 2020–21, 87 fewer than in 2019–20. The decline in allocations is partly due to the focus on demolishing ageing public housing complexes such as John Stokes Square, Davoren Circuit and Bonson Terrace. This required tenants living in these complexes to be relocated to alternative public housing stock. Relocation of existing

tenants into alternative properties is not included in the total number of new allocations.

Overall rent debt in urban public housing has increased to \$2.61 million, with 1281 (27 per cent) of urban public housing tenancies in rent arrears at 30 June 2021. The proportion of tenancies in arrears has increased annually since June 2016, when it was 19 per cent (representing 899 of 4706 tenancies).

In 2020–21, the Northern Territory experienced a changing demand for private housing. Minimal COVID-19 restrictions may have attracted more people and business development here.

The increased costs to Territorians to purchase or rent homes through the private market contributed to a 15 per cent increase (710) in applications for urban public housing compared to the previous financial year. At 30 June 2021, there were 5483 approved applicants on the public housing waitlist, with 661 of these applications being from current tenancies seeking to transfer between dwellings. Housing support is also available through the Affordable Housing head-leasing initiative, which provides subsidised accommodation for low-to-moderate income workers, with preference given to those in key service industries. To support this program, we long-term lease a further 383 dwellings from the private sector, which are then sub-leased to eligible tenants.

Through the Industry Housing Scheme, we support non-government organisations to provide community and homelessness services and supported accommodation for vulnerable Territorians through leases on agency-owned dwellings at rent prices below the market value. In 2020–21, 526 dwellings were allocated to industry housing in urban locations to enable non-government organisations to deliver a wide range of services and programs across homelessness, domestic and family violence, post-release prisoner support, counselling, bail accommodation, disability and mental health support services.



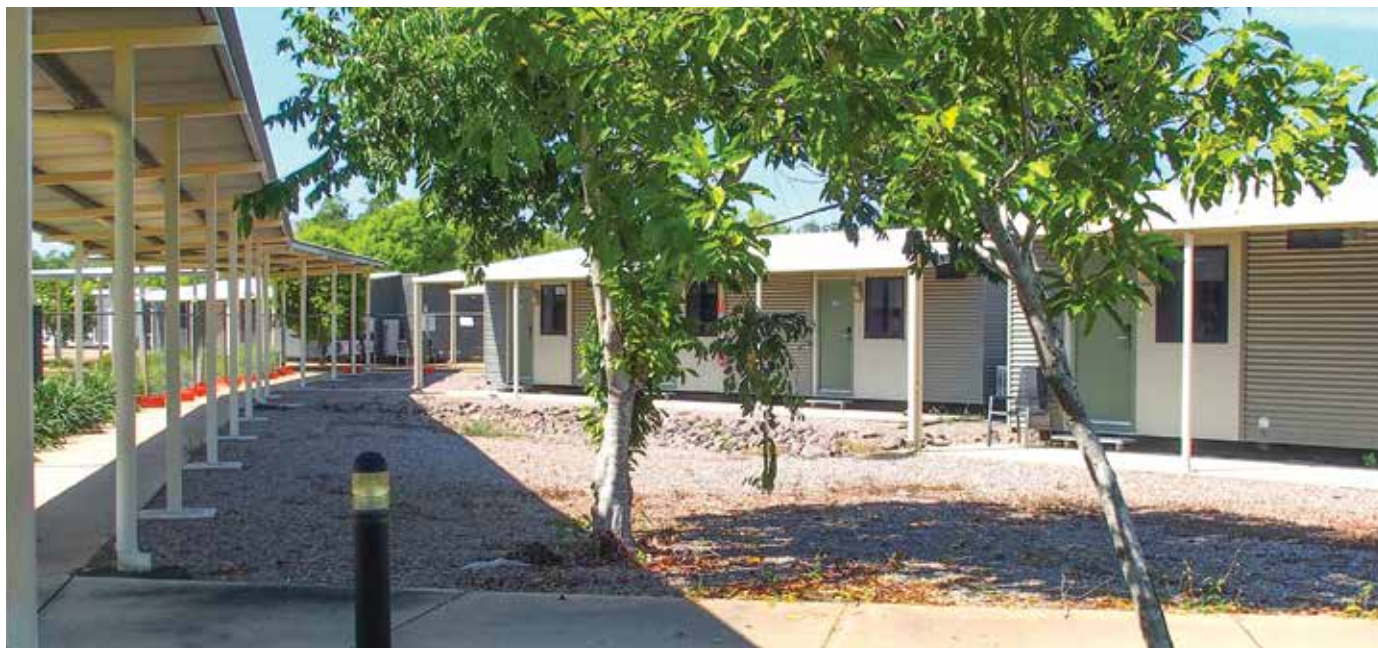


At 30 June 2021, we provided 106 dwellings to non-government organisations to manage and provide wrap-around services to tenants under the Community Housing Program. We continue to consult closely with stakeholders to deliver on commitments in the NT Housing Strategy and recommendations of the Territory Economic Reconstruction Commission for plans to transform the community housing sector and to improve outcomes for tenants in social and affordable housing. In March 2021, we released the Northern Territory Community Housing Growth Strategy Discussion Paper. Action will be informed by stakeholder feedback and economic modelling of delivery options.

Territorians with disability require homes that are fit-for-purpose. In 2020–21, four lots of public housing land in Darwin were provided to create Specialist Disability Accommodation. Once developed, these assets will give more people access to housing and services under the National Disability Insurance Scheme. Over the next four years, we will continue to explore opportunities to support the development and capability of specialist disability accommodation providers.

The John Stokes Square construction in Nightcliff is well underway. By 2022, 78 new accessible units will be delivered, 66 of which will be one bedroom and 12 with two bedrooms for seniors and people with restricted mobility. The John Stokes Square redevelopment, along with new urban dwellings, transitional housing, and the rolling program to refresh public housing stock, forms part of the agency's \$39 million capital works program.

As at 30 June 2021, a total of 163 households had been assisted into private housing through the Bond Assistance Loan Scheme. A decrease in applications was noted, with 561 applications received for 2020–21 – 392 fewer applicants than in 2019–20. This reduction may be due to the amendments to the *Residential Tenancies Act* in 2020, which provided enhanced protections for tenants to maintain existing tenancies during the COVID-19 pandemic.



Yilli Rrueng Batten Road complex.

Homelessness

The agency is tasked with the crucial role of reducing homelessness.

The relationship between housing and overcrowding, poor social outcomes such as child abuse and neglect, poor educational attendance, domestic and family violence, youth crime and unemployment is well understood. Homes are not always a place of belonging or safety, therefore the agency provides services, shelter and support to families and individuals who have become homeless or who are at risk of becoming homeless.

During the year, \$34.2 million was allocated to the provision of specialist homelessness services aimed at supporting people's options, including sustainable long-term accommodation. This included \$9.2 million received from the Australian Government through the National Housing and Homelessness Agreement.

In 2020–21, the agency managed five-year grant funding agreements with 18 non-government organisations to provide 59 specialist homelessness services in urban and regional centres.

Progress was also made on implementing the NT Homelessness Strategy 2018–23 to deliver improved housing and support for Territorians who are homeless or at risk of homelessness. Actions are aligned with key actions on reducing homelessness in the NT Housing Strategy 2020–25 and are further supported by programs to increase affordable housing options and enhance access for Territorians to safe, secure and appropriate houses.

In response to both strategies, we engaged with more than 80 housing and homelessness stakeholders in 2020–21 in a review of the homelessness services sector.

The review focused on:

- analysing Australian Bureau of Statistics Census homelessness data and Specialist Homelessness Services service usage information in each urban and regional centre
- mapping existing services delivered in each region and across the whole of the Northern Territory
- analysing housing outcomes for Territorians who were homeless and at risk of homelessness in the existing service model.

The review produced a Roadmap for the NT Homelessness Services System, which outlines a set of principles and critical service features to guide the short, medium, and long-term design of regional homelessness services in line with the Homelessness Strategy's commitment to action plans through to 2028.

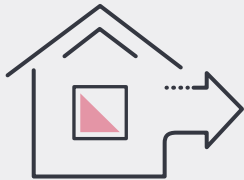
Other actions of the Homelessness Strategy advanced during 2020–21 include:

- implementing enhanced service responses to support people who are homeless and sleeping rough by increasing service capacity of the Integrated Homelessness Services and Supported Accommodation facility at Batten Road, Marrara, from 50 to more than 140 rooms since its commencement in November 2020. Additional rooms were also brought online temporarily to accommodate the homelessness population during the Greater Darwin lockdown announced on 27 June 2021
- strengthening interagency responses and support to reduce people exiting the corrections system into homelessness, with design work commencing on innovative, sustainable and effective models of post-release transitional accommodation options.

We value our funded partners who deliver the specialist homeless services. To support the sustainability of the workforce in this sector, we welcomed the announcement in the May 2021 federal budget of \$124.7 million across two years to support workers in the housing and homelessness sector under the Social, Community, Home Care and Disability Services Industry Award 2010 in the National Housing and Homelessness Agreement.

At 30 June 2021, 6347 Territorians had received assistance from specialist homelessness services. This consists of:

602 
clients in short-term
or emergency
accommodation

1674 
clients in medium-term
/ transitional
accommodation

1342 
clients in tenancy
sustainability
programs

576 
clients in other
support services

2153 
clients in drop-in
centres / hubs.

Domestic, family and sexual violence

Through our integrated service responses, our agency equips individuals, families and communities with the resources they need to improve their circumstances and keep them safe to lead enjoyable lives.

This is even more important when assessing and managing the risk of domestic, family and sexual violence.

The Northern Territory has the highest rates of domestic, family and sexual violence in Australia, with domestic and family violence assaults three times higher than in any other jurisdiction. Northern Territory Police data indicates the number of assaults associated with domestic violence in the Northern Territory has increased by 34.5 per cent between June 2020 and June 2021. Domestic and family violence is a strong indicator in those families who come to the attention of child protection and the criminal justice system.

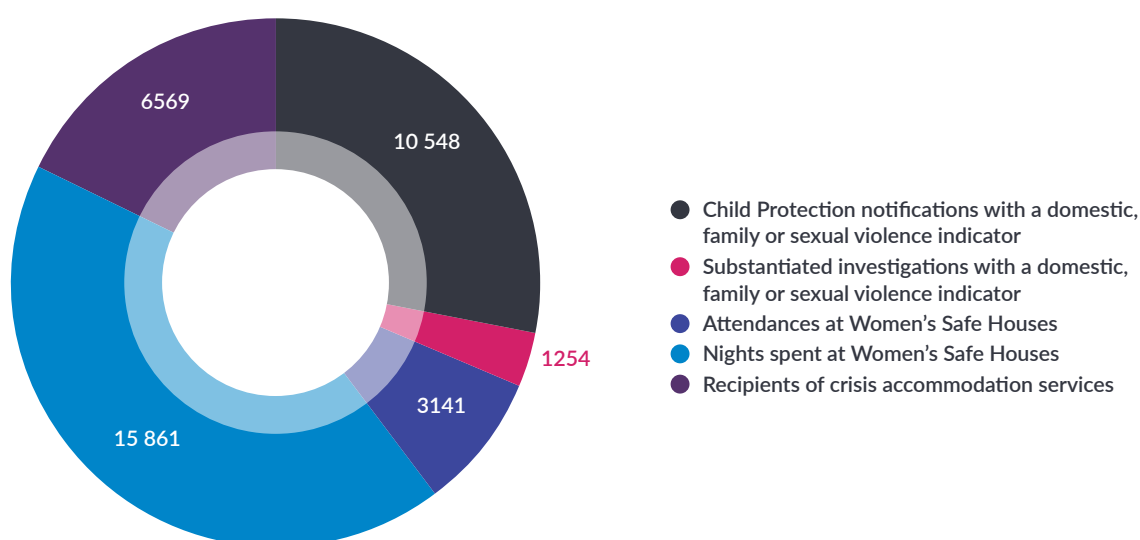
In 2020–21, more Territorians have experienced domestic and family violence, which may be attributable to more families staying at home during lockdown periods and/or families experiencing financial stress due to job losses or employment restrictions. The increasing number of domestic violence-related assaults corresponds with increases in child protection notifications. There were 10,548 child protection notifications associated with domestic violence in 2020–21, representing a 21 per cent increase compared to 2019–20 (8545 notifications).

Twenty-one Women's Safe Houses are funded under the Remote Child and Family Safety Program. In 2020–21, there were more than 3140 attendances at a Women's Safe House delivering more than 15,861 bed nights to women and children.

We allocated Australian Government funding under the COVID-19 National Partnership Agreement as follows:

- \$272,500 for Flexible Support Packages for frontline domestic family violence services
- \$120,000 to the Aboriginal Medical Services Alliance Northern Territory for domestic, family and sexual violence training for remote health workers, responding to COVID-19 outbreaks and preparing remote services for biosecurity measures should outbreaks occur
- \$120,000 to the Sexual Assault Referral Centre to support increased demand for counselling services
- \$75,000 to Melaleuca Refugee Centre for counselling and referral services to migrant, refugee and culturally and linguistically diverse communities
- \$80,000 to Northern Territory AIDS and Hepatitis Council for specialist domestic, family and sexual violence counselling, referral and support services to LGBTQIA+ communities.

FIGURE 7: Domestic, family and sexual violence, child protection and women's safe houses



In 2020–21, we invested \$13.1 million of the \$28.7 million for domestic, family and sexual violence reduction services across the Northern Territory to deliver services to women and children escaping violence, as well as perpetrator interventions programs to help reform offending behaviours.

Our services are required to work together to achieve an integrated approach to domestic and family violence. The Northern Territory Government released the Domestic and Family Violence Risk Assessment and Management Framework (RAMF), and the Common Risk Assessment Tool (CRAT).

The RAMF provides a consistent way to identify, assess, respond to and manage domestic and family violence risk using current evidence and based on best practice. The CRAT provides an evidence-based tool to assess and respond to risk, particularly the risk factors that are predictive of harm or death.

In 2020–21, we delivered the first round of RAMF training through 11 workshops across Darwin, Alice Springs, Katherine, Tennant Creek and Nhulunbuy, providing training to around 250 people.

Two standalone full-day workshops were targeted to two different groups of workers, in line with their roles under the RAMF. Workshop one focused on domestic and family violence identification and screening and was targeted at universal or generalist workers. Workshop two focused on comprehensive domestic and family violence risk assessment and management and was targeted at specialist and statutory workers, as well as Family Safety Framework representatives.

Of the participants, 44 per cent worked in a government agency (60 per cent of whom worked for

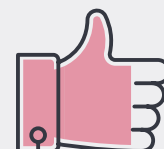
The first round of Domestic and Family Violence Risk Assessment and Management Framework training was delivered through 11 workshops across Darwin, Alice Springs, Katherine, Tennant Creek and Nhulunbuy, providing training to around 250 people.



44%
worked in a
government
agency



56%
worked in a
non-government
organisation



96%
of participants
reported being
satisfied with
the workshops

Territory Families, Housing and Communities), and 56 per cent from a non-government organisation, including specialist domestic and family violence, legal, youth, alcohol and other drugs, children's and counselling services.

Under the *Domestic and Family Violence Act 2007 (NT)* information about people experiencing or committing domestic and family violence may be shared without consent if it is necessary to prevent or respond to a serious domestic and family violence threat. The Information Sharing Scheme aims to enhance services working collaboratively to improve safety for victims of domestic and family violence, through facilitating timely service delivery and referrals to prevent victims having to repeat their stories. Organisations participating in the domestic and family violence Information Sharing Scheme are called Information Sharing Entities (ISEs), with eight new ISEs joining the scheme since June 2021.

The Domestic, Family and Sexual Violence Reduction Framework 2018–2028 represents our ten year strategy to reduce domestic, family and sexual violence. It builds on the achievements of the Northern Territory Government's previous domestic and family violence strategy – Safety is Everyone's Right. This new framework – Safe, Respected and Free from Violence – reflects our combined efforts, knowledge and ideas to reduce violence and work together to achieve safer homes, communities, workplaces and schools.



In March 2021, the NT Domestic, Family and Sexual Violence Workforce and Sector Development Plan (WSDP) was released, which sets out the long-term goals and priority actions to strengthen and support the Domestic, Family and Sexual Violence workforce and sector. The WSDP was founded on consultation with the government and non-government stakeholders and a research and a training audit.

In 2020-21 our first action plan supporting the Northern Territory's Domestic, Family and Sexual Violence Reduction Framework 2018-2028 came to a close, and steps to develop Action Plan 2: 2022-25 were commenced.

Prevention programs are crucial to support the Northern Territory reduce its highest rate of domestic, family and sexual violence in Australia. In 2020-21, the agency provided \$1 million in funding for men's behaviour change programs, delivered by Tangentyere Council Aboriginal Corporation in Alice Springs and by CatholicCare NT in Darwin.

In 2020-21, \$1.3 million was also available to support organisations across the Northern Territory develop primary prevention initiatives to raise awareness of domestic and family violence and change attitudes towards violence. In addition, we funded the NO MORE campaign to work directly with community members to raise awareness of domestic, family and sexual violence and develop local responses.

We deliver contemporary training to our workforce to give them the best skills and competencies to work with vulnerable children and families. We have implemented the Safe and Together practice framework in our child protection frontline practice. Safe and Together is an internationally recognised framework that will improve our assessment of risk and engagement of perpetrators to hold them accountable for their actions, which result in their partners and children feeling unsafe in their homes and suffering physical, psychological and emotional harm.

Ti Tree Central Australian Women's Legal Service advice session

In Ti Tree, our Women's Safe House partnered with the Central Australian Women's Legal Service to deliver an education session to staff and Ti Tree women affected by domestic and family violence. Central Australian Women's Legal Service provided advice about the services they offer, one-on-one consultations and provision of a safety plan for women to prepare an escape and a bag when they need to leave home. Women in the community now have a greater awareness of the supports the Women's Safe House can provide to them and the link to other services they may need.





Antisocial behaviour (housing)

Our homes should be safe places for individuals and families to thrive.

Since its implementation in 2011–2012, the Public Housing Safety Strategy has been aimed at mitigating and addressing disruptive and antisocial behaviour in and around public housing using a range of preventative measures.

As part of the Public Housing Safety Strategy, we have 26 Public Housing Safety Officers (PHSOs) positions in Greater Darwin and Palmerston (14), Alice Springs (six), Katherine (three) and Tennant Creek (three). PHSOs work with tenants, neighbours, other government staff, Northern Territory Police personnel and visitors to prevent and respond to antisocial behaviour in and around public housing. Their role is to be the first line of response by investigating complaints of antisocial behaviour supporting tenants to maintain effective tenancies, and promoting community safety.

In 2020–21, there were 10,120 complaints and events recorded about antisocial behaviour. Of these, 4094 (40 per cent) were substantiated. At 30 June 2021, 98 per cent of antisocial behaviour complaints were responded

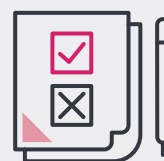
to within the target timeframes of four hours for serious complaints, two days for moderate complaints and four days for minor complaints.

Red Card and Visitor Management policies are further initiatives under the Public Housing Safety Strategy to reduce incidents of antisocial behaviour, support tenants to maintain positive community relationships, manage their private space and protect the quiet enjoyment of their properties and the neighbourhood.

Tenants are responsible for the actions of visitors who are at their premises with their consent. If an incident of antisocial behaviour is substantiated and constitutes a breach of the tenancy agreement, the Red Card policy allows the agency to issue demerit points to a tenancy according to the seriousness of the behaviour. At 30 June 2021, there were 756 active Red Card policy demerit points involving 161 public housing tenancies. The proportion of current public housing tenancies issued with Red Card policy demerit points decreased from eight per cent to four per cent compared with 2019–20.



10,120
Complaints



4094 (40%)
Substantiated
complaints



98%
Complaints
responded to within
target timeframes

If a tenancy receives six demerit points, action may be taken to terminate the tenancy.

Compared to 2019–20, there was a reduction of 10 per cent in terminated tenancies that were involved in antisocial behaviour. These terminations represent 10.5 per cent (99) of the total number of ceased tenancies across public housing in the Northern Territory in 2020–21 (940).

Amendments to Part 15 of the *Residential Tenancies Act 1999* came into effect on 1 April 2021 to support the transfer of tenancies with a history of antisocial behaviour to other locations where they may be able to better sustain their tenancies or where a tenancy's wellbeing and safety is impacted by their neighbours.

On 27 March 2021, a community meeting was held with approximately 40 residents of The Narrows as the first stage of community consultation on plans to redevelop the public housing complex in Shiers Street. To address issues of an escalation in the level of antisocial behaviour, Territory Families, Housing and Communities engaged Territory Protective Services to provide security services in and around the public housing complex as a short-term measure. Since security was put in place, community sentiment has improved, with both NT Police and the agency identifying a noticeable reduction in antisocial behaviour.

Youth justice

As a society, we have a responsibility to ensure our children grow up safe, supported and thriving in strong communities.

We continue to progress wide-ranging reforms to shift how we work with young people engaging in crime or at risk of engaging in crime.

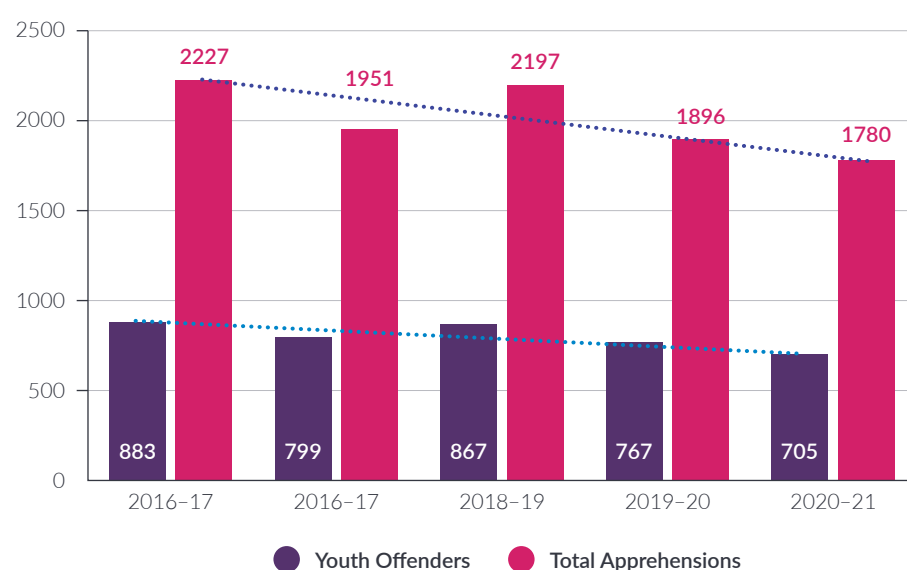
We are unwavering in our commitment to hold young people who commit crime accountable for their behaviours and actions, as this is the foundation for learning right from wrong and the pathway to stopping the cycle of youth crime. We value the importance of giving victims of youth crime a voice and empowering them to contribute to the remediation of a young person.

We provide a suite of early intervention and support programs that provide alternatives to detention whilst not diminishing our shared responsibility to keep the community safe. Research shows that young people who are diverted away from the youth justice system have a better chance at turning their lives around compared to young people who end up in detention.

Our youth diversion programs offer a range of intervention strategies that direct young people away from the justice system, or if the young person is already involved in the youth justice system, strategies that aim to reintegrate the young person back into prosocial activities and away from crime.

Evidence shows us that our youth justice reforms are collectively having an impact as the number of offences and the number of unique young offenders has continued to decline since 2016. In 2020–21, the number of young offenders decreased by 62, and the number of youth apprehensions reduced by 116. This decrease is consistent with the observable decline since 2016–17. The number of individual offenders charged has reduced by 178 since 2016–17. The number of offences with which young people were charged has reduced by 1962 since 2016–17.

FIGURE 8: Youth offenders and apprehensions



Youth engagement

The Regional Youth Services Program is place-based to ensure the different needs of each region can be addressed through local decision-making processes to support program delivery, including grant funding and action planning.

In 2020–21, the Regional Youth Services Program grants budget allocation was \$4.8 million.

Of this, \$2.6 million was allocated to core after-hours services in Alice Springs and Tennant Creek. The other \$2.1 million was allocated to after-hours activities and services, including school holiday programs in Darwin, Palmerston, East Arnhem, Tennant Creek, Katherine and Alice Springs. The program cycle increases in intensity during school holidays.

In Alice Springs, there are two after-hours core youth services funded to integrate safe transport home into their regular seven day operations, and during school holiday periods they assist in providing transport to and from activities run by other providers.

In 2020–21, Regional Youth Services Program commitment administered by the agency included \$582,000 in funding contributions made by other Northern Territory agencies.

The Regional Youth Services Program provides funding for core after-hours youth services, after-hours activities and school holiday programs, and a network of regional youth program coordinators to facilitate youth service coordination and collaboration. The program targets vulnerable 10 to 17-year-olds; however, younger children are also able to access programs.

In summer 2020–21, an Alice Springs Regional Youth Activity Grant was repurposed to extend the Night and Youth Patrol to meet the demand of that peak period.



In collaboration with the Office of Youth Affairs and the Department of the Chief Minister and Cabinet's Regional Youth Network Coordinators, we have delivered an array of programs that capture the diverse interests of young people to give them opportunities to engage in positive recreation and prosocial activities.

Youth Program Coordinators work in partnership with government agencies, local stakeholders and service providers to co-design and deliver after-hours programs, including safe transport home services for young people. For school holiday periods, they facilitate planning and promotion of regional holiday program calendars full of fun activities for young people, offering safe and meaningful opportunities during busy times for families.

Youth action plans, developed in collaboration with local action groups and consultation with young people, aim to improve coordination and guide funding decisions that can meet identified community need and offer sustainable local solutions.

On 21 November 2020, the Alice Springs Youth Outreach and Re-Engagement Hub commenced operation. The hub was established to provide a safe place for young people to access structured activities and meaningful programs with the aim to move young people away from the central business district.

The opening hours have evolved since commencement, with a focus on increasing operating hours to 24/7 during school holidays and weekends and reducing again during the school term. The hub's operations are supported by security and patrols on the street to ensure the neighbourhood is not impacted by night operations.

Youth diversion

Our investment of \$5.8 million in youth diversion is delivered in partnership with NT Police and our funded service providers. Wherever possible, young people assessed by Police as suitable for diversion are given opportunities to engage in youth diversion first and foremost as the means to reducing their offending behaviour. The diversion process should be person-centred, address and identify individual needs, promote positive life pathways, and embed restorative practices and principles. The Community Youth Diversion programs do this by helping to build strategies for non-reoffending and providing services to young people that improve their chances of a positive future.

Community Youth Diversion provides NT Police and the courts with options to divert young people away from the criminal youth justice system and funds 13 organisations across 60 communities to provide pre-court diversion, case management and program referral options in urban, regional and remote areas across the Northern Territory.

In 2020–21, there were 441 youth diversion referrals, an increase of 51 since 2019–20.

Police (pre-court) diversion also includes the delivery of youth justice conferences. In 2020–21, there were 225 youth justice conferences. These conferences are measured in line with Territory Families, Housing and Communities methodologies.

Back on Track

In 2020–21, \$6.4 million was expended across seven contractors and five regions for the delivery of the Back on Track program, which is a multi-faceted and strength-based program in Greater Darwin, Alice Springs, Tennant Creek, Nhulunbuy and Katherine for young people between eight and 17 who are engaged in offending behaviour.

The Back on Track program brings together the key services of education, justice, police, health, child protection and Youth Outreach and Re-Engagement teams with non-government services to respond to the complex needs of young people,

with the aim to reduce their offending behaviours through a restorative justice approach to understand the consequences of offending behaviour and give back to the community where appropriate.

In 2020–21, 106 young people received a service in the Back on Track program across the Northern Territory, which is in excess of the anticipated 85 young people per year. Young people in the program were supported through coordinated case management to engage with education, employment and skills development to participate in targeted therapeutic intervention and in activities that connect with family and culture.

The program is gazetted, pursuant to section 90 of the *Youth Justice Act 2005*, which means in addition to referrals being received through community service and government agencies, judges can also use the program as a sentencing option for young people. Eleven referrals were generated through the courts to the 2020–21 program.



In 2020-21, we consulted with 65 stakeholders across these agencies to complete a review of the program with the intention of identifying continued improvements to this complex program and to continue providing this support option to young people in the Northern Territory in 2021-22. The next phase of evaluation to commence during 2021-22 will look at program impact across the youth justice services and opportunity to continue to build the success of these programs.

Youth camp intervention programs

In 2020-21, funding of \$1.88 million was allocated to youth camp intervention programs. These programs include wilderness camps, boot camps, camps on country and work camps to reduce re-offending by providing meaningful work experiences and vocational training.

Youth cultural and work camps are designed to reduce offending, target substance use and at-risk behaviour, increase educational and vocational engagement, improve cultural connectedness and identity and enhance health and wellbeing.

In 2020-21, five organisations were funded:

- The Beyond 18 (B18) - Youth Training and Work Pathways Camp Program
- Jarrdimba Bayamuku (Strengthening the Children) Aboriginal Corporation – youth training and work pathways camp program and the cultural and work experience intervention camp
- MacYouth – The Right Track Camp (pilot program)
- Balunu Cultural Healing and Emotional Wellbeing Camps
- Operation Flinders Early Intervention Youth Camp.

B18 and Jarrdimba Bayamuku were funded to deliver two new cultural and work experience camps, centred on



cultural frameworks that provide a solid foundation for young people to improve their life skills and address antisocial behaviours.

B18 is a Northern Territory Aboriginal organisation with strong connections to local communities and a thorough understanding of local Aboriginal culture. B18's program is delivered on freshwater and saltwater country in the Greater Darwin region, providing a safe and stable environment for young people to develop work skills and grow cultural and community connections.

Jarrdimba Bayamuku (Strengthening the Children) Aboriginal Corporation operates from Seven Emu Station, near Borroloola in the Gulf of Carpentaria. The Seven Emu Station is a working organic cattle station that operates several commercial activities, including a wildlife sanctuary, stockmen camps, camping and fishing activities. As part of Jarrdimba Bayamuku's program, young people are able to experience and learn about the operations of a commercial cattle station. The program is being supported by a \$1.8 million infrastructure solution, which is currently under development and includes accommodation, ablutions, recreation and training space as well as general amenities for staff.

Within the Barkly region, we have also undertaken significant stakeholder engagement with Anyinginyi Health Aboriginal Corporation, Julalikari Council Aboriginal Corporation and Patta Aboriginal Corporation in relation to the delivery of the Barkly Regional Deal, Youth Justice Accommodation Facility. This engagement has focused on reaching agreement on the design of the fit-for-purpose infrastructure solution as well as defined program delivery scope.

**Services are delivered
by or in-partnership
with Aboriginal
community controlled
organisations**

Youth outreach and re-engagement

Our Youth Outreach and Re-Engagement teams provide support to young offenders in the community and young people at-risk of entering the youth justice system.

Youth outreach and re-engagement cases are created to support young people to address offending behaviour. Youth Outreach and Re-Engagement Officers support young people under community-based supervision to comply with the conditions of their orders. In 2020–21, 538 statutory youth outreach cases were opened to support 181 young people.

There were 202 young people reviewed by youth outreach, with 94 cases commenced in 2020–21. The proportion of young people successfully completing community-based orders

for 2020–21 was 57 per cent, amended to improve alignment with national minimum datasets. This is due to a concurrent decline in Bail Order completion rates, which decreased from 63 per cent in 2019–20 to 42 per cent in 2020–21. Completion rates for all other order types have increased in 2020–21.

Supported bail accommodation

Youth bail supported accommodation services in Darwin and Alice Springs provide a safe environment for young people aged 10 to 17 years to increase their chance of complying with their bail conditions. The accommodation offers a secure, home-like environment to young people on Court Orders including Good Behaviour Orders and Suspended Sentences. This accommodation is instrumental in reducing the number of young people

remanded in watchhouses and detention centres. In 2020–21, 81 per cent of young people completed their Good Behaviour Order and 70 per cent successfully completed their Suspended Sentence Order.

In 2020–21, 81 individual young people accessed Supported Bail Accommodation, availing themselves of a total of 2926 bed nights.

In 2020–21, the provider of electronic monitoring services in the Northern Territory was changed. Buddi now deliver electronic monitoring services that support young people to remain in community under strict supervision and court-ordered conditions. In 2020–21, 111 young people were placed on electronic monitoring.

Youth detention

Although many young people will positively respond to services delivered to them and return to prosocial behaviours, there remains a small cohort of repeat youth offenders who continue to commit multiple crimes. Together with NT Police and the Department of the Attorney-General and Justice, we have sharpened our focus and responses on these repeat youth offenders through passage of the *Youth Justice Legislative Amendment Act*, which is discussed in more detail in the corporate governance section.

Not all young people are responsive to diversion programs and continue to reoffend. Young people who continue to reoffend are more likely to be detained. In 2020–21, the daily average of young people in detention increased to 32 young people, compared to the daily average of 24 young people in 2019–20. Although the daily average of young people in youth detention has grown, the total number of receptions into youth detention only increased by nine young people in 2020–21.



Aboriginal elders and mentors program

The Aboriginal Elders and Mentors Program assists young people in detention to develop a cultural plan to help them stay connected to culture and have their cultural needs considered.

Elders and mentors are identified by Aboriginal community members and non-government organisation leaders.

The elders and mentors specifically address cultural disconnection by building and maintaining a young person's connection to culture and country, strengthening ties with family and community, and building cultural identity. This is achieved through teaching traditional skills such as hunting and gathering, painting and cultural songs. The program is influential in improving the wellbeing and sense of identity of the young people in preparation for their return to community. The aim is to have young people leave detention stronger and more confident, better placed to make prosocial decisions giving them a more positive pathway to set the direction for their future. While in detention, the program is acknowledged for its connections to improving individual health and wellbeing, improved engagement with education and training, reducing negative behaviour and prevent re-offending.

Specialist services

Over the last 12 months the Specialist Assessment and Treatment team have developed a new referral system and been providing both short term and longer term interventions for young people. The team currently has two psychologists and a speech pathologist available to complete assessments and deliver treatment plans along with other interventions as required.



The Specialist Assessment and Treatment team are now based within Don Dale Youth Detention Centre to provide effective response and support to the young people in the centre. They regularly travel to Alice Springs to provide intervention to the young people in Alice Springs Youth Detention Centre.

The Case Coordination teams in both detention centres have focused on ensuring all young people who remain in detention have regular case conferences and case plans in place. This ensures the development of holistic care through planning for

young people on short term remand and provides the appropriate support services and targeting of criminogenic needs for sentenced young people and those on longer term remand. Over the last 12 months the Case Coordination team has developed close working relationships with NDIS and community disability support services, with the NDIS Justice Liaison Officer now coming into Don Dale Youth Detention Centre once a week to review all NDIS participants.

Aboriginal children and young people remain connected to family, culture, language, community and country

Alice Springs youth detention centre

This year, infrastructure works commenced on the \$13.1 million Alice Springs Youth Justice Centre Redevelopment, with works expected to more than triple the existing facility size.

The Alice Springs Youth Detention Centre has remained operational throughout construction at a reduced capacity to maximise on site safety.

The project will deliver:

- increased amenity across all existing facilities, including new programs and specialist service spaces
- contemporary technology and security systems that will support unobtrusive supervision and notably improved site security
- the removal of 75 per cent of razor wire from the facility by introduction of cowl, significantly reducing the institutionalised look of the facility
- landscaping and outdoor learning areas aimed at providing therapeutic environments for program and education delivery.

The redevelopment will include:

- redeveloped accommodation areas, including refurbished kitchens, dining and staff supervision areas
- new program delivery spaces for a range of organisations to deliver services
- new offices and staff amenity space
- new education and vocational learning hub
- new admissions and induction area for young people
- a dedicated medical and dental room and professional service delivery areas
- new visitor facilities

- new recreation area, sports field for outdoor programs and sport
- advanced security, including perimeter monitoring through CCTV and increasing the external perimeter fence height to 5.4 metres.

This infrastructure program supports 69 local jobs while delivering greater amenity and security for young people, staff, service providers and visitors.

Throughout 2020–21, the Alice Springs Youth Detention Centre continued to add additional program providers to the program schedule that enabled young people within the centre to gain further skills and life experience while connecting with local community organisations in the areas of AFL NT, soccer, music providers, church groups and artists.

A key focus of the centre has been to ensure that young people were supported to feel calm and safe when in detention. A centre-led initiative was also carried out to showcase young people's art pieces on the walls throughout the facility that added local landmarks as well as cultural images.

The centre's operational staff continue to work alongside the education team to support sports Olympic days that were held each term, with a wide range of external stakeholders attending and participating alongside young people and youth justice staff.

In 2020–21, the Alice Springs Youth Detention Centre commenced the CANTEEN fundraising program driven by staff and young people within the centre, which has raised over \$7000 to support young people affected by cancer.

Don Dale youth detention centre

In July 2020, Halikos was awarded the \$55.1 million construction contract for the construction of the new Darwin Youth Justice Centre, supporting 350 jobs. In 2020–21, work commenced to clear the site, install fencing and undertake exploration works for a bore for use during construction. Construction is due for completion mid-2022.

The new, contemporary Youth Justice Centre will be certified to 45 young people and focuses on providing a safe, secure and appropriate infrastructure solution for young people who have been detained.

Following 18 months of intensive design informed by a range of specialists, the ensuing design for the centre is normative, technology-rich, youth-appropriate and centres on achieving improved outcomes for young people. The spaces in the building have been flexibly designed to support vocational training and education, while modern security features maintain safety for all persons within the centre.

The development of the new Darwin Youth Justice Centre will include:

- bedrooms equipped with study areas
- a learning and training hub to support the delivery of traditional schooling and vocational education and training activities
- a reception area equipped with screening for staff, visitors and service providers as well as visitation spaces to facilitate in-person and virtual conferencing with family, elders, mentors, and legal, youth justice and support service providers



Alice Springs Youth Justice Centre – artist impression

- a health and wellbeing hub, including a dental consultation room and space for an audiology booth
- an admissions area equipped with contemporary scanning technology and an orientation area to provide a detailed induction to the centre for newly arriving young people
- contemporary security systems, including perimeter security, movement-detecting cameras, advanced CCTV system, contemporary digital access technology, full body scanners and anti-climb external perimeter fence that will be 5.4 metres in height to provide a strong security reinforcement and deterrent
- open-plan community of practice office space for youth justice staff and government and non-government health, wellbeing, education and specialist assessment treatment service providers.

Throughout 2020-21, Don Dale Youth Detention Centre continued to improve detention centre operations. An investment saw changes to youth detention centre staffing that included more officers in leadership roles in recognition of the complexity of the

work. We appointed new staff to improve both staff safety and service delivery to young people in detention. We also continued to improve our day to day management of young people, with additional programs and services operating within detention facilities to provide a better response to their social and emotional well-being and health and risk factors.

The Department of Education literacy and numeracy intervention learning program is showing growth in individual reading, writing and numeracy skills. Additional learning and qualifications for young people, including First Aid, learner driver licence, White Card, Wildlife and Life Skills have also been very successful. The week-long mini Olympics engaged all young people and concluded with a special awards ceremony and lunch.

In both centres, significant recruitment and training continues to make sure that staff working in the centres hold the skills and attributes to implement a trauma-informed, therapeutic approach in the care of young people in detention.

This year, Youth Justice Officers commenced training in Signs of Success, the sister program to Signs of Safety being implemented in child protection. Implementation of Signs of Success in youth justice will achieve synergy in the way we work with children, families and communities. It will build our workforce to place children, families and everyone naturally connected to the child at the centre of assessment, decision making and planning. Our approach will be collaborative and engaging.

Child and family centres

Child and Family Centres provide critical prevention and early intervention support to divert families away from crisis and statutory service responses.

The centres aim to improve wellbeing outcomes for children and families experiencing vulnerability by supporting them to access services that will help address their priority needs. This includes addressing any child safety issues within families to avoid the need for further involvement with the statutory child protection system.

The Northern Territory Government has invested \$11.4 million over four years (to 2022–23) to establish 11 additional Child and Family Centres, expanding the network of centres to 17.

The Reform Management Office continues to engage with priority communities to identify and establish Child and Family Centres, supported by local decision making and where possible operated by Aboriginal organisations. Each Child and Family Centre is tailored to meet individual needs and aspirations of the community with an overall aim to support families with children to access quality, culturally responsive programs and services in their local community.

The Northern Territory Government invested \$2.7 million to establish and operate a new Child and Family Centre service across town camps in Alice Springs in 2020–21, to be run over five years in partnership with Tangentyere Council Aboriginal Corporation. Using a 'hub and spoke' approach, Tangentyere Council Aboriginal Corporation will work with families across the Larapinta Learning Centre, Hidden Valley Community Centre, Truckies Community Centre, southern camps and northern camps to coordinate the delivery of support services to assist children, young people and families to navigate the local service system to ensure they get the help they need.

At the centres, families will be able to access maternal and child health, early childhood development and learning, and parenting support.

The Darrandirra Child and Family Centre in Darwin's northern suburbs commenced interim operations at Sanderson Middle School. Staff have been engaging with families, local schools and stakeholders while the infrastructure works progress at the Malak Shopping Centre. The centre is planned to open in early 2022.

The Da Ngimalmin Child and Family Centre is a part of a \$2.4 million investment focused on enabling support services for children, young people and families in Wadeye and across the West Daly region. The Da Ngimalmin Child and Family Centre will also benefit from a \$300,000 capital works program to refurbish the site.

The Kalkarindji and Daguragu Child and Family Centre has been operating an interim site from the local school in Kalkarindji while also providing outreach to the surrounding community of Daguragu. The Leadership Advisory Board has provided cultural leadership to the operations of the Child and Family Centre with a focus on the staff to deliver in the Gurindji 'Our Family, Our Way' approach. The centre has been named Ngaliwany Purrp'ku, meaning 'all of us together'. Funding of \$150,000 was allocated towards the capital works at the centre.



Family support

Providing early intervention and family support services equips families with the resources they need to manage the challenges they may face.

The key elements of our family support services portfolios are:

- Strengthening Families program – case workers support families following a child protection case to address issues that impact on the child's safety or wellbeing.
- Family Support cases – to support families to achieve and maintain their wellbeing.
- Remote Family Support program – our remote-based workforce engages proactively with families to identify and support the resolution of child safety and wellbeing concerns.
- Intensive Family Preservation Services (IFPS) – a panel contract to five providers in the main service centres of Darwin, Nhulunbuy, Katherine, Tennant Creek and Alice Springs. The IFPS provides case management services to build family and parenting capacity.
- Family and Children Enquiry Support (FACES) – family or community members can speak to staff and be connected to non-government services in their area.

In 2020–21, \$22.6 million was allocated to family support services. There has been an increase in the number of families proactively engaging in our voluntary support services, highlighting that more families trust the services we deliver. Our improved family support services contribute to the decline in the number of children entering care.

Our aim for families is to be able to access the services they need, when they need them and make information about family support services readily available to families. This includes providing funding to the Northern



Territory Council of Social Service (NTCOSS) to produce the Social Service Directory. In 2020–21, Territorians actively reached out to these services more than 4800 times, with 1122 contacts to FACES and 3704 website clicks on the NTCOSS Social Service Directory.

Where a child protection investigation identifies that a family remains at significant risk of harm, we will continue to deliver family support services until the children are assessed as safe. In 2020–21, 1146 Family Support cases had commenced, representing a 46 per cent growth in the number of cases compared to 2019–20 (779). This growth is partially attributed to changing the counting rules in 2020–21 to include all Family Support case activity. In previous years, only Strengthening Families cases were counted.

IFPS is funded by the Northern Territory Government, and the Intensive Family Support Services (IFSS) is funded by the Australian Government. These services continue to provide family support services across the Northern Territory; however, they will cease on 31 October 2021 due to the rollout of a new program.



4800+
Territorians

actively reached out
to Family Support
Services in 2020–21



1122
Territorians
contacted FACES



3704
individuals accessed
the NTCOSS Social
Service Directory

In 2020–21, 685 children were supported by an IFPS compared to 636 in 2019–20.

The Productivity Commission Report into Expenditure on Children in the Northern Territory has been adopted as the blueprint for designing and establishing a more coordinated funded family support service system. In February 2021, we commenced a progressive release of regional Family Support Services Grant rounds for Family Support Services across the Northern Territory worth \$36 million over five years. This replaces the IFPS, with grant rounds closed on 1 June 2021.

The Remote Child and Family Support Program is funded by the Australian Government and provides a place-based service that combines family support and domestic, family and sexual violence responses in a coordinated system, which intervenes early and focuses on maintaining individual, family and community safety. The core services funded through this program are:

- **Family Support Activities and Casework Services:** This service supports families to address and reduce safety and wellbeing risks. The casework services include working with extended family groups to identify known parental strengths and risks and implement an effective approach to child safety and parental capacity building. Family support activities include providing information for genograms, arranging family meetings, assisting families to get children to appointments and supporting kinship carers.
- **Domestic, Family and Sexual Violence Outreach Crisis Response and Safety Planning:** Remote Women's Safe Houses provide culturally safe and secure crisis accommodation and support for women and their children escaping domestic, family and sexual violence. This is delivered through short-term crisis accommodation for remote Aboriginal women.
- **Local Place-Based Planning:** Local staff work with their community for the future planning of family services in their community. This approach encourages community-based planning that identifies a snapshot of strengths and needs of families and children in communities, providing communities with a voice about which service they want to retain, change or replace.

In 2020–21, the Remote Child and Family Support Program also supported communities to participate in more than 271 community activities that engaged children and families, in partnership with Aboriginal organisations, non-government service providers and other government agencies. Activities are diverse and targeted to the specific needs of a community, and can include activities from sexual health information sessions to community Easter egg hunts to strengthen community connection, or education sessions about domestic and family violence. Activities are focused on community empowerment, and events predominantly weave a strong cultural thread throughout them to promote culture, connection to land, cultural learning and healing.

**Aboriginal families
and communities
self-determine
wellbeing and
safety**



Borroloola women's health and culture event

A four day camp was held at Maria Lagoon, an outstation within the boundaries of Limmen National Park, to increase the knowledge and understanding of the importance of women's health, transferring information about self-checks, sexual health and other women's health and wellbeing matters.

Using the avenue of informal learning while participating in traditional weaving, craft work and other activities, the participants had the opportunity to hear vital health messages through the activities. Small informal information sessions were also held. Girls experienced elements of learning on land, culture and country guided by traditional custodians. The activities were delivered in partnership between Territory Families, Housing and Communities, Borroloola Health Clinic, sea rangers, traditional custodians, and Borroloola Senior School and the students.

Aboriginal people experience culturally safe, trauma aware and healing centred engagement

Multi Agency Community Child Safety Teams

In 2020-21, two separate coronial inquests into the deaths of six Aboriginal children highlighted the need for government to improve responses to vulnerable families. The inquests found that multiple services were working with the same children and families but not collaborating or sharing information to develop cohesive multi-agency responses. As a result, a cross-agency partnership between Territory Families, Housing and Communities, NT Police, Departments of Education, Health, Attorney-General and Justice and Chief Minister and Cabinet created the Multi-Agency Community and Child Safety Framework and Multi-Agency Community and Child Safety Teams (MACCST). These are locally led decision-making forums that deliver

timely, coordinated, action-based early intervention responses to respond to the safety of children, families and communities.

Since September 2020, MACCST have become operational in 20 remote communities. MACCST meeting participants create shared care plans that document multi-agency responses to children and families who, in comparison to others in their community, are at significantly higher risk of harm to themselves and/or others. In addition, MACCST create community safety response plans that outline the ways in which services will work in partnership with the community to address locally thematic issues affecting a group of children.

Child protection

Territory Families, Housing and Communities is responsible for administering the legal framework for the care and wellbeing of children in the Northern Territory in accordance with the *Care and Protection of Children Act 2007*.

In 2020–21, we invested \$21.7 million in the delivery of statutory child protection services. This funding supports our highly skilled professional staff who work with families and children to investigate notifications of children and young people allegedly experiencing harm or neglect. Our staff work with families to protect their children from harm by undertaking assessments, co-designing safety plans, and assessing the level of safety and risk to children to determine whether a child should be placed into out-of-home care.

Now in its second year, the Signs of Safety practice reform has moved into an embedding phase. Through Signs of Safety, we are working more transparently with families, clearly naming our concerns for harm and co-designing the actions families and

their support network are required to take to make their children safe.

In 2020–21, we received 28,304 notifications, an 11 per cent increase in the total notifications received in 2019–20. We are responsive to concerns for children and young people, with 24 per cent of these notifications triaged to proceed to a new child protection investigation and a further 14 per cent of notifications to be assessed within an existing open case. Notifications that did not meet the threshold for a child protection investigation were re-directed to relevant Family Support responses to link families to community-based supports.

The increase in child protection notifications can partly be attributable to the increased use of the online professional reporting portal. This makes it easier for Northern Territory Government professionals to fulfil their mandatory reporting responsibilities at any time. In 2020–21, 44 per cent of all notifications were received via the online portal, which represented a 19 per cent growth compared to 2019–20. NT Police remained our highest notifier group, representing 47.7 per cent of all notifications received.

In 2020–21, 6940 child protection investigations had commenced and 7006 were completed, representing 45 per cent growth of completed investigations from 2019–20 (4833). This growth can be partially attributed to the reduced average number of child protection cases held by staff, which was 16, a decrease of three cases from 19 in 2019–20. Reduced caseloads means more time for practitioners to finalise investigations and spend time with children and families identifying their needs and developing response

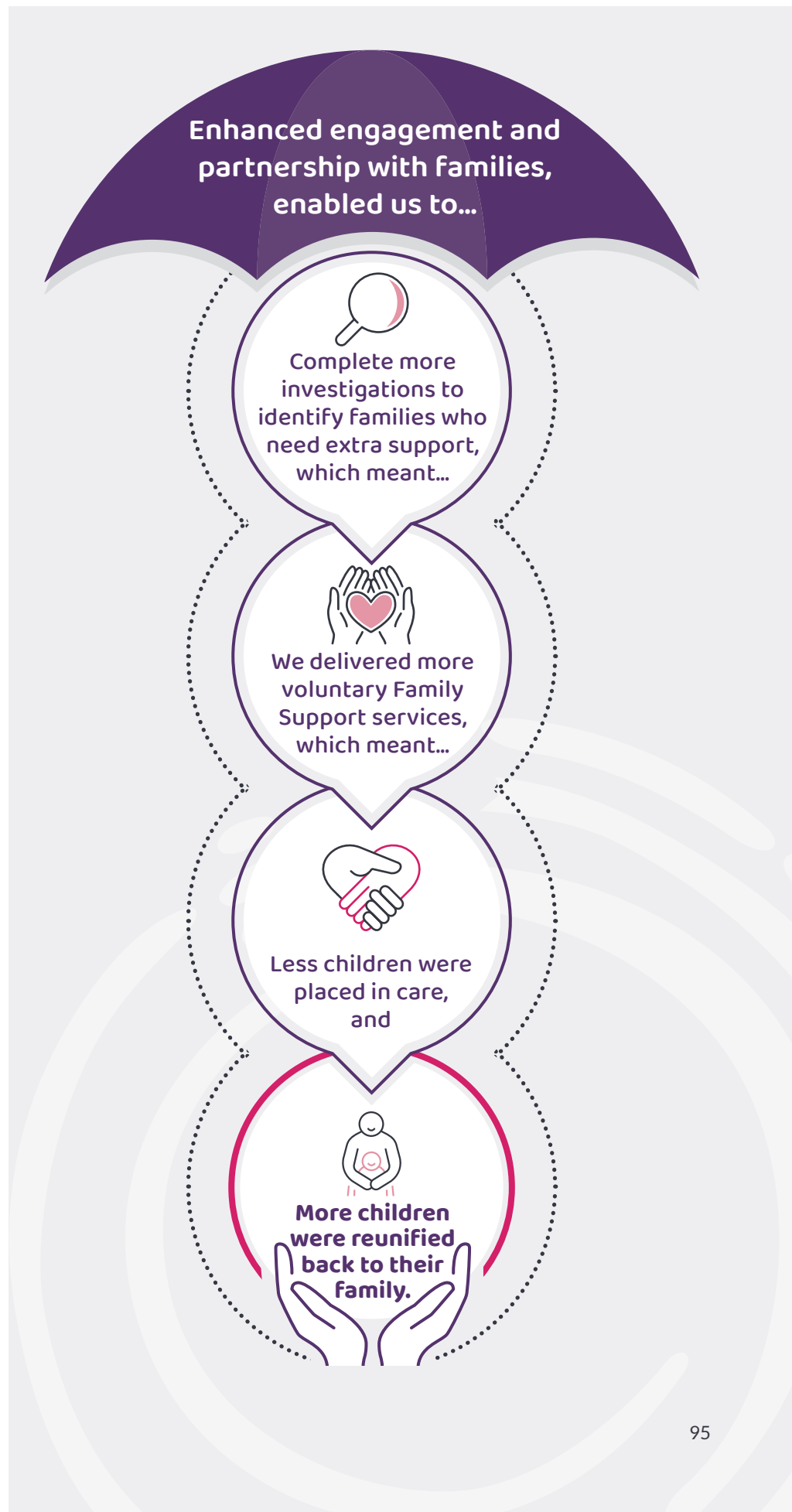


plans.

Growth in the number of completed investigations is reflected in the number of substantiated investigations. In 2020–21, 1904 substantiated investigations found that 1799 children had suffered harm. This was an increase of 585 substantiated cases compared to 2019–20.

Interviewing children and young people to make them feel safe to disclose harm takes skill and patience. In 2020–21, 69 staff completed investigative interviewing training, specialised professional development to improve our engagement with children and young people to elicit information about harm they may have suffered. Skilled interviewing can increase the number of substantiated investigations.

We remain committed to working in partnership with the Australian Government, our peak bodies and non-government partners, and to implement a new National Framework for Protecting Australia's Children. This framework is a long-term approach to ensuring the safety and wellbeing of Australia's children and aims to deliver a substantial and sustained reduction in levels of child abuse and neglect over time, a reduction in child abuse being a shared target of the National Closing the Gap Agreement.



Out-of-home care

There is no responsibility greater than raising happy, healthy children.

Children should be grown up by their families wherever it is safe to do so. When a child's circumstances are assessed as unsafe and there are no alternative options, we will remove them into out-of-home care.

In 2020–21, \$123.6 million was allocated for the ongoing delivery of out-of-home care services. These services provide high-quality care services to meet the unique and therapeutic needs of children and young people in care.

At 30 June 2021, there were 1014 children and young people on a care and protection order. This is a reduction of 46 children compared to 1059 children at 30 June 2020. A child can be on a care and protection order and continue to live at home. For example, these children may be in a reunification

phase and living with their parents with continued support. Therefore, the number of children on a care and protection order is always higher than the number of children and young people in out-of-home care.

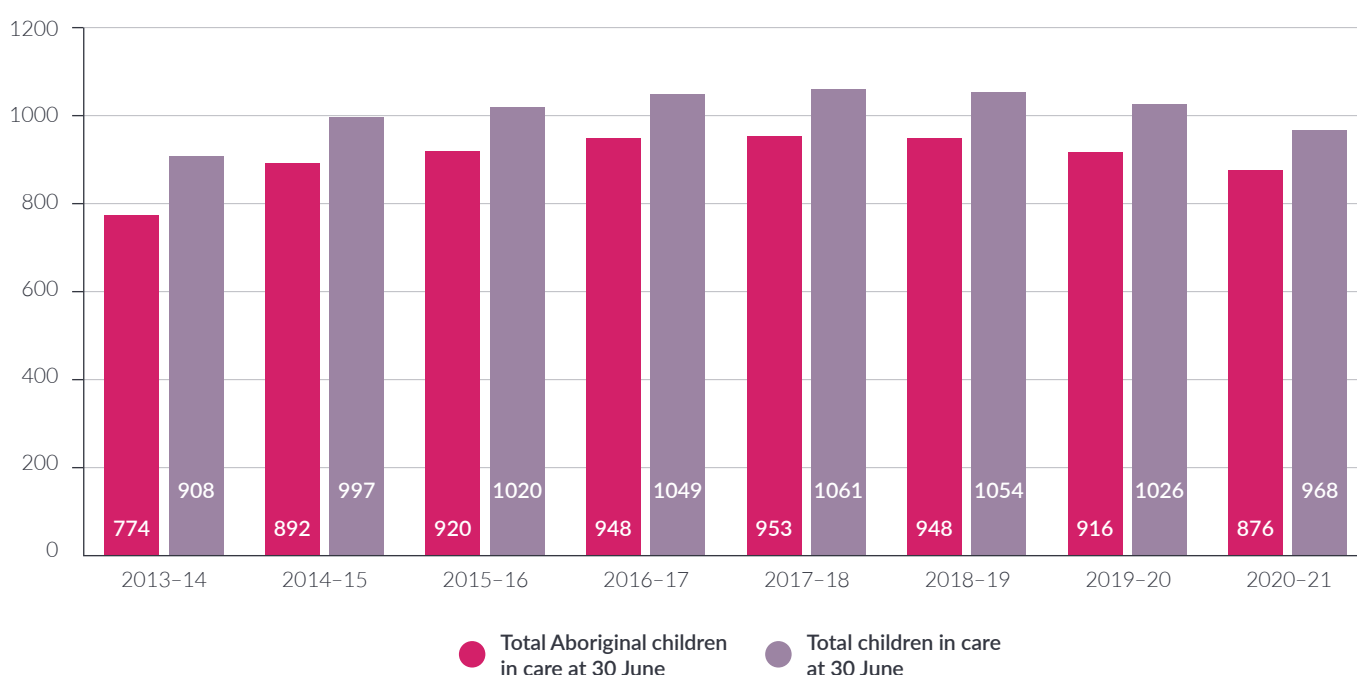
The continual decrease in the number of children in out-of-home care is testament that our collective reforms are having an impact. Increased family support service activity, embedding our Signs of Safety Practice Framework, enhanced child protection responses with families and uptake of permanent care orders are all contributing to the decline in numbers of children in care.

The proportion of Aboriginal children in out-of-home care in the Northern Territory continues to be well below the Australian rate. However, given the disproportionate representation of Aboriginal children in out-of-home care around Australia and the size of the

Aboriginal population in the Northern Territory, we continue to have the highest rate of Aboriginal children in out-of-home care in Australia.

Aboriginal children and young people remain connected to family, culture, language, community and country

FIGURE 9: Aboriginal children in out-of-home care



The number of children in out-of-home care in the Northern Territory has reduced for the fourth concurrent year, with 968 children in the care of the Chief Executive Officer on 30 June 2021, compared to 1026 children at the same time the previous year. A total of 617 children on Long Term Protection Orders will grow up in care until the age of 18 years if they cannot be reunified to their family. These children will stay in the care of our 579 valued foster and kinship carer households or in other placements best suited to their individual needs.

In 2020-21, 227 children entered out-of-home care, 86 per cent of whom were Aboriginal.

Twenty-three more children exited care in 2020-21 (290) than in the previous year (267 in 2019-20). In 2020-21, 150 children who exited care were returned to their families, of these, 125 were Aboriginal children.

In 2020-21, there has been a concerted effort to utilise the legislative provisions for Permanent Care Orders, which up until this financial year have only been used on two previous occasions. This year, 16 children were granted a Permanent Care Order which means that their carers have been granted full parental responsibility by the Court allowing these families to exit the out-of-home care system. The families will continue to be financially supported for the care of the children until they attain the age of 18 years, as if they were to remain in care.

At 30 June 2021, 235 children were placed in a kinship care placement and 261 children in a foster care placement. Ninety per cent of children in care are Aboriginal (876). Of these, 33 per cent are placed with Aboriginal carers. This is not the proportion of Aboriginal child in Aboriginal placements that we aspire to achieve. Therefore, we continue to work closely with Aboriginal carer services organisations to recruit and

Lowest number of children in out-of-home care since 2014-15



support more kinship carers and continue to enhance the Aboriginal family and foster care system.

Children are experiencing more stability in their placement arrangements, as 89 per cent of children in care for longer than two years only had one placement in the last 12 months. This is a three per cent increase compared to 2019-20.

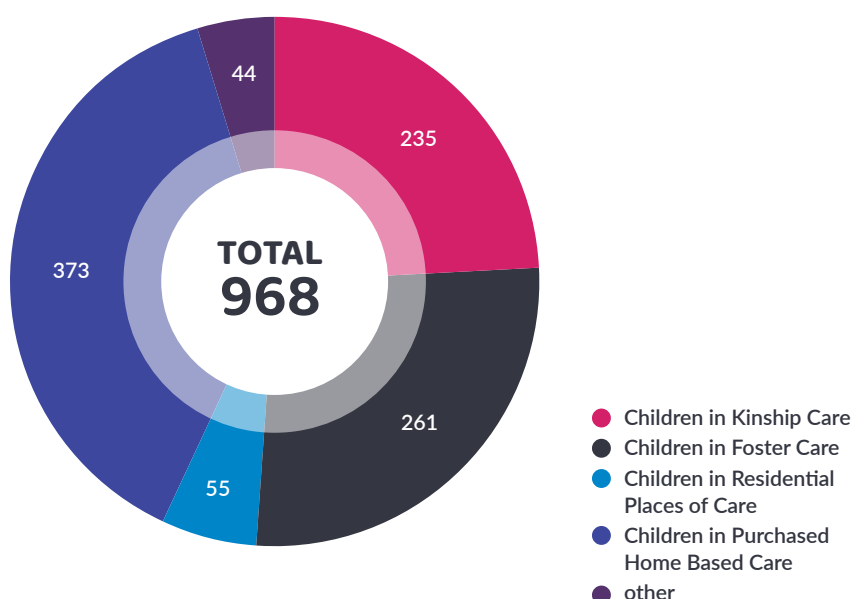
Since 2017-18, the number of children in residential care has reduced from 119 to 55 children on 30 June 2021. This is attributable to the introduction of the Intensive Therapeutic Residential Care (ITRC) model.

ITRC is a specialist form of residential care that has a focus on recovery from trauma and supports children and

young people with complex mental health, disability, and emotional and behavioural issues that can present a risk to themselves and to others. It provides a therapeutic home-like environment for young people that supports positive, safe and healing relationships; access to therapeutic specialists to develop the young person's skills; and management of behaviours that support their return to a preferred care environment, such as return to family and kin, family based foster care, or to independent living.

In 2020-21, we awarded the tender valued at \$21.95 million to two ITRC providers, with Life Without Barriers commencing services on 1 September 2020, and CASPA commencing on 1 February 2021.

FIGURE 10: Children in care by placement type



Foster and Kinship Carer Excellence Awards, 2020

Throughout September 2020, the Foster and Kinship Carer Excellence Awards were held in: Darwin, Katherine, Alice Springs, Tennant Creek, Nhulunbuy, Galiwin'ku and Groote Eylandt. The awards highlight the important role and contribution that foster and kinship carers, support staff, young people and non-government organisations make to support vulnerable children in out-of-home care.

For the first time in the event's nine-year history, an additional category was included to acknowledge staff members from non-government organisations who play a vital role in supporting foster and kinship carers.

More than 140 nominations were received and awards were given to 29 recipients under the following categories:

- Outstanding Contribution by a Foster Carer
- Outstanding Contribution by a Kinship Carer
- Outstanding Contribution by a Territory Families, Housing and Communities staff member
- Outstanding Contribution by an NGO staff member
- Outstanding Contribution by a Sibling
- Young Person Achievement Award.





Adoptions

Territory Families, Housing and Communities is responsible for administering the legal framework for the adoption of local and overseas children in the Northern Territory in accordance with the *Adoption of Children Act 1994*.

The Adoption unit receives and reviews applications for adoptions, conducts comprehensive assessments, coordinates the transmission of adoption files to overseas authorities, and provides ongoing support for children and families following adoption.

The Northern Territory has relationships with intercountry adoption programs in South Korea, India, Thailand, Taiwan and Colombia. Unfortunately, COVID-19 has directly affected international travel, which is an essential requirement of intercountry adoption.

In 2020-21, we continued to maintain relationships with our intercountry adoption partners to support future adoptions.

The Adoptions unit continues to support adult adoptees and birth parents to apply for information about either party, with 15 family information applications received and responded to in 2020-21.

GOAL 3:

Our people are valued, empowered and have opportunities to develop and contribute to our agency.

We strive to be the agency of choice in the Northern Territory Public Sector.

The diversity of the people we serve, the breadth of our portfolio and the expanse of our place-based service delivery places us in a competitive position to attract and retain staff. We have robust recruitment practices that attract and select the most suitable candidates.

We aim for our workforce to be representative of the Northern Territory population. Therefore, we particularly recognise the extraordinary value of our Aboriginal employees, who are the cultural stewards of our services, practice and engagement with Aboriginal individuals, families, communities and Aboriginal organisations. We are proud of the proportion of Aboriginal employees in our workforce and will continue to increase the number of Aboriginal staff in leadership roles.

Our workforce is our greatest asset. We actively seek feedback from our staff and want them to feel proud to work in the agency and feel valued for the work they do and the outcomes they achieve for Territorians. We want our staff to have the skills and support to implement best practice and embrace continuous learning. Our staff have access to a suite of internal and external professional development and learning opportunities through our dedicated education and training team that develops,

delivers and brokers targeted training to our staff and service providers. Our Aboriginal cultural awareness training supports staff to deliver culturally safe and respectful services that adhere to our Aboriginal Cultural Security Framework.

We remain focused on the adoption of contemporary work health and safety practices to deliver safe working conditions and prevent occupational injury and illness. We continue to upgrade our offices to achieve co-location and deliver contemporary functional workplaces.

Our focus remains on regionalisation to ensure that our services are responsive to the specific needs of our communities and making our workforce more accessible to Territorians through our place-based footprint.

Our key actions include:

- Attract, recruit and retain a skilled, diverse and inclusive workforce that is reflective of the community we serve.
- Our work environment is safe and supportive, and staff have a voice.
- Invest in our workforce to grow and develop their capabilities.
- Provide staff with diverse opportunities and celebrate the efforts of our people.



Our people

We are an agency for the people of the Northern Territory; our services touch the lives of all Territorians. Our workforce of more than 1350 FTE employees are the backbone of the agency. These are the people who deliver high-quality, client-centred services in our urban, remote and very remote communities.

FIGURE 11: Agency staff by classification

We aim for our workforce to be aligned to business needs, with a strong focus on frontline service delivery and flexible administrative capacity. The below outlines FTE staffing by classification:

	As at 30 June 2021		As at 30 June 2021
Executive Officer 6 – Contract	1	Administrative Officer 2	39.85
Executive Officer 5 – Contract	0	Administrative Officer 1	5.18
Executive Officer 4 – Contract	4	Technical 6	7
Executive Officer 3 – Contract	2	Technical 5	32.47
Executive Officer 3	1	Technical 4	1
Executive Officer 2	2.94	Technical 3	3
Executive Officer 2 – Contract	12	Technical 2	1.6
Executive Officer 1 – Contract	9.11	Physical 4	1
Senior Professional Officer 2	15.3	Physical 4R	1
Senior Administrative Officer 2	44.42	Physical 3	2
Senior Professional Officer 1	35.68	Physical 2R	2
Senior Administrative Officer 1	85.11	NTPS Traineeship	5.03
Administrative Officer 7	104.9	Other	0.5
Professional 3	81.76	Total	1,353.34
Administrative Officer 6	133.96		
Professional 2	87.86		
Professional 1	91.72		
Administrative Officer 5	154.38		
Administrative Officer 4	280.92		
Administrative Officer 3	103.65		

Key achievements

In 2020–21, some of our key staffing achievements included:

- ✓ established a Change Management Committee to oversee implementation of machinery-of-government changes
- ✓ ensured the Employee Consultative Committee provided a forum for raising opinions and views on workplace issues impacting employees
- ✓ developed a new organisational structure to create a more efficient way of working and aligning resources to where they will have the greatest impact
- ✓ co-located and integrated teams and services such as complaints, training and education to create greater efficiencies
- ✓ developed and launched 'MyPlan', a robust career planning and development tool



- ✓ celebrated our diversity and work through events including NAIDOC Week, World Social Work Day, International Day of People with Disability and International Women's Day



- ✓ developed new training programs including Corporate Induction and Aboriginal Cultural Appreciation Program, Learning Moments, and PHSO Induction

- ✓ delivered specialist executive coaching targeted to 60 leaders across the agency
- ✓ promoted safe and healthy work environments through the development of a new Work Health and Safety Management System



- ✓ participated in the bi-annual Footprints of our Journey Signs of Safety event on 27 October 2020 where we showcased our key learnings and celebrated our success in the areas of Aboriginal family-led decision making, domestic abuse-informed practice and trauma-informed practice.

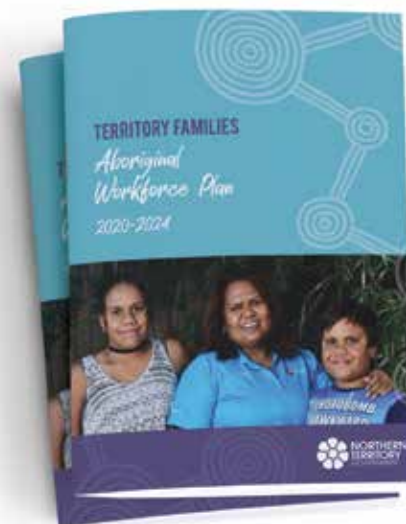
Aboriginal workforce plan

It is important that our workforce is representative of the people that we serve.

We are proud to celebrate the rich cultural heritage of the world's oldest continuing culture within our agency. Reflective of our client base Aboriginal staff make up more than 17 per cent of our workforce with nine per cent of Aboriginal staff in leadership positions and 36 per cent in entry-level positions. More than 75 per cent of our Aboriginal staff are employed in frontline operational roles. We aim to grow the representation of Aboriginal employees across the agency and develop our Aboriginal workforce to ensure culturally appropriate and responsive programs and services for Territorians.

In March 2020, the Aboriginal Workforce Plan was launched. Since the establishment of the new agency, the Aboriginal Workforce Plan has been considered and reviewed by the Aboriginal Consultative Employee Forum, where it was agreed that the commitments listed within the plan are relevant and applicable to all Aboriginal employees.

The Aboriginal Workforce Plan has been reviewed in line with the launch of the Northern Territory Public Sector Aboriginal Employment and Career Development Strategy 2021–25 and aligns with the whole-of-government strategic commitments.



Celebrating our diversity

It is important in an agency as big as Territory Families, Housing and Communities that we celebrate the diversity of our community and organisation through activities and events that promote social inclusion and acknowledge our people, their heritage and culture.

Female staff make up nearly 65 per cent of our workforce, with close to 70 per cent of our leadership positions held by women. In 2020–21, the agency celebrated International Women's Day as a time of change, to reflect on the progress that has been made, and to assert women's political, social and economic rights. We interviewed some of the incredible people in our agency to hear their stories and perspectives on gender equality in the workplace.

On International Day of People with Disability, we encouraged staff to wear purple in support of #PurpleLightUp, a global movement that brings attention and awareness to the economic contribution of



World Social Work Day celebration

approximately 368 million disabled employees around the world. We supported a week of activities, including presentations from organisations and advocacy services.

Staff involvement in NAIDOC Week activities in November 2020, included a presentation and discussion from Larrakia Elder and then Director of Children and Families Centres, Dr Christine Fejo-King. Dr Fejo-King spoke about achieving positive change through seven-generation planning and the power of dreaming audaciously.

She encouraged participants to listen and seek the wisdom and input of Aboriginal families and Elders when considering and developing our plans for the Northern Territory.

**Differences in
Aboriginal cultures,
languages and
communities are
respected, and
celebrated**

People matter survey

Territory Families, Housing and Communities is an agency that actively pursues feedback from our staff.

Through formal and informal processes we provide supported environments for staff to have a voice.

One of the most valuable ways to do this is through the People Matter survey. The People Matter survey is conducted every two years across the Northern Territory Public Service; however, we undertook this survey in 2021 to obtain baseline evidence about the views of our staff within six months of the agency being created.

The survey is used to obtain insights into staff views and satisfaction across a range of indicators. The survey shines a light on what the agency is doing well and areas that need improvement.

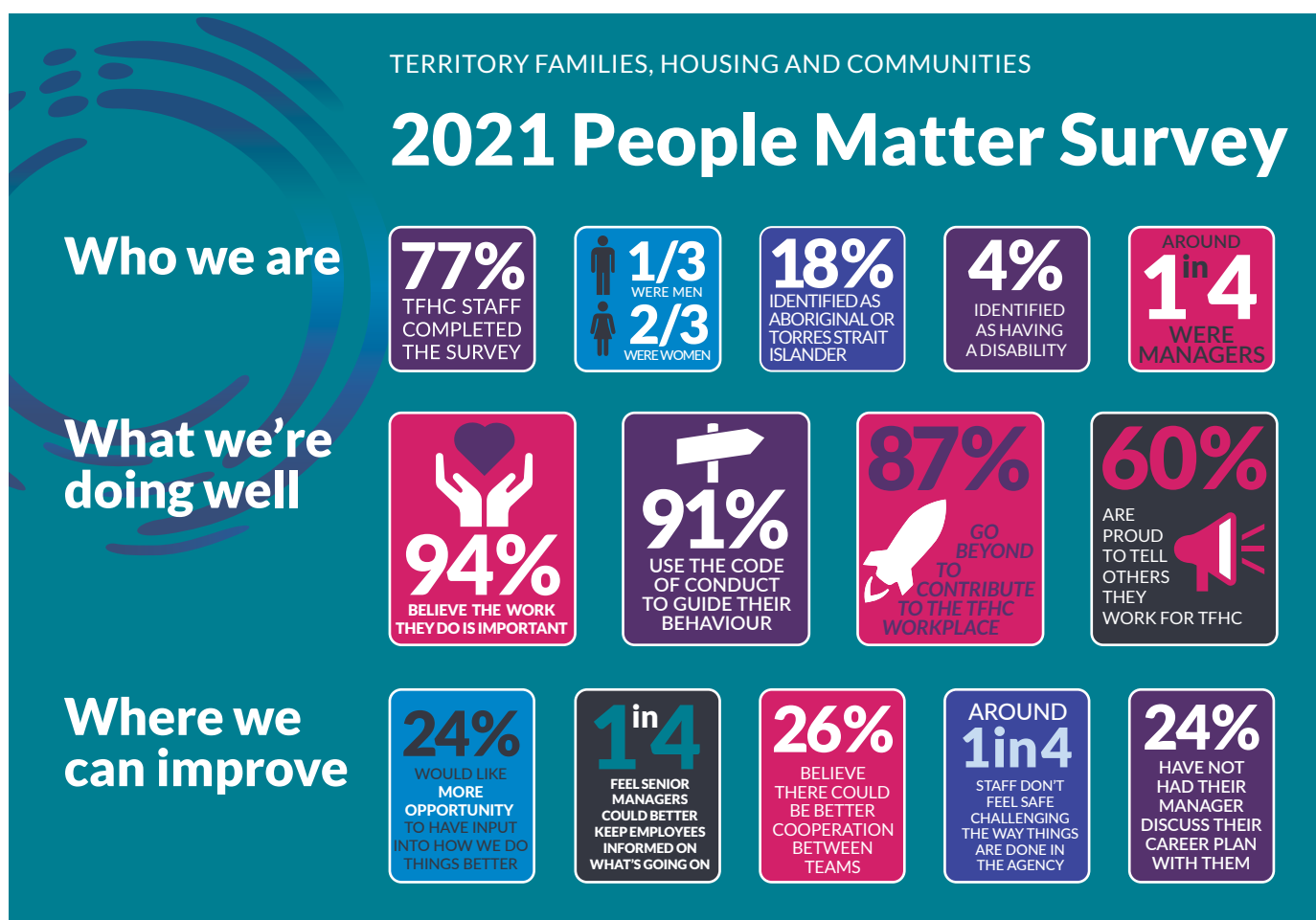
The survey achieved a 77 per cent response rate and an overall employee engagement score of 65 per cent.

Eighteen per cent of responses were from our Aboriginal and Torres Strait Islander staff and four per cent of responders identified as persons with a disability.

The agency was proud to achieve an employee satisfaction score of 70 per cent and the majority of respondents (94 per cent) believing that the work they do is important. Eighty-six per cent of respondents had a clear understanding about how their role contributes to our goals and outcomes; 91 per cent of respondents seek out opportunities to improve their day-to-day performance and 87 per cent contribute to the workplace outside of the requirements of their

job description, which is reflected in staff being willing to volunteering at events and step forward for emergency welfare responses. A total of 76 per cent of staff believe that we provide high-quality services to the Northern Territory community.

Areas where we can improve include: staff feeling that senior managers engage with employees at all levels of the organisation (26 per cent), staff reporting that their manager discusses their MyPlan with them (24 per cent); employees who perform poorly are appropriately managed (34 per cent) and the agency responds to recommendations from staff about how we can better operate (24 per cent).



Staff achievements

Celebrating the success of our staff through their career growth and contributions they make within their roles is essential to our staff feeling valued and empowered. Successful staff create success for the agency. Through investing in our workforce, we will continue to find reason to celebrate the great things our staff achieve.

We have a highly experienced workforce, with nearly half of our staff having more than five years experience in the Northern Territory Public Sector.

In 2020–21, we recognised 40 staff for their length of service as follows:

Length of service	Number of recipients
10 years	22
20 years	6
30 years	4
35 years	5
40 years	3

Employee recognition scheme

In 2020–21, Territory Families, Housing and Communities commenced the inaugural Employee Recognition Scheme awards to recognise employees or teams for their outstanding achievements, and for delivering professional and culturally appropriate services and activities.

The scheme ensures individual efforts are recognised within an inclusive culture where all staff can celebrate our shared achievements.

The scheme allows staff to nominate individuals or a team within the agency with the objectives to:

- support staff to feel valued and foster a sense of appreciation within the workforce
- recognise team and individual innovation and achievements
- celebrate and encourage improvements in productivity, quality of work and customer service
- promote and maintain employee awareness of the Territory Families, Housing and Communities values and delivery against the agency's strategic plan and the Aboriginal Cultural Security Framework.



(Left) Employee Recognition Scheme award winner Carol Beagley with Deputy Chief Executive Families, Jeanette Kerr.



NT Australian of the Year nomination

In 2021, Executive Director, Southern Region, Dorrelle Anderson, was nominated for the 2021 Northern Territory Australian of the Year. Dorrelle is the first Aboriginal Australian to hold her position, and her dedication and leadership has bettered the lives of countless Territorians.

Overseeing the activities of around 150 staff, Dorrelle has played a vital role in key reforms, including implementing systems that improve efficiency and accountability, and establishing our agency footprint in remote communities.

Known for her strong work ethic and dedication to the people of the Northern Territory, Dorrelle is committed to Aboriginal advancement.

Dorrelle's exceptional leadership, kindness and passion inspires both Aboriginal and non-Aboriginal Territorians to work together to create stronger family outcomes. Her work contributes to the safety of children, young people, families and communities.

This nomination is richly deserved, and Dorrelle's achievement shines a light on the important work of all our employees and partner organisations.

Chief Minister's Award winners

In 2020, Territory Families, Housing and Communities won three Chief Minister's Awards, including the Tourism, Sport and Culture Incident Response Team and the Welfare Group for their recognition in providing excellent public service throughout the Northern Territory's response to COVID-19.

Individual recognition was given to Gabrielle Brown, former General Manager Youth Justice and Emergency Management, for her efforts as Welfare Group Leader. Gabrielle worked tirelessly to provide genuine care for the wellbeing of people in self-isolation and quarantine.



Gabrielle Brown, Welfare Group Leader.



Tourism, Sport and Culture Incident Response Team.



Territory Families, Housing and Communities Welfare Group.

Training and development

Our staff cannot deliver best-practice services if we do not invest in their skill development and learning.

In the first year of operations as a new agency, there has been a strong focus on integrating functions to maximise internal efficiencies. The Education and Training unit is now fully integrated, drawing together the training cells from the former agencies into a centralised team. This integration will enhance the internal agency training calendar, affording staff a broader range of learning opportunities. Shared training opportunities increases the capability for staff to move into different positions across the agency.

We are committed to investing in our people to build and maintain a capable and confident workforce to deliver high-quality, evidence-based services to Territorians. In 2020-21, we invested \$2.5 million in training and professional development for our staff.

We are focused on attracting and retaining a high calibre workforce to deliver our services. We recognise that the students of today are our workforce of tomorrow and therefore participate in a range of programs that open our doors to people who have an interest in learning about the services we deliver or are studying courses related to our core agency business.



Graduates from the Investigative Interviewing Training, Southern Region.

Relationship with Charles Darwin University

In 2020-21, we continued our 2017-2024 Partnership Agreement with Charles Darwin University (CDU) to upskill our staff with recognised training programs and formal qualifications.

Our mutual goals and objectives include:

- workforce education and development
- developing the skills and capability of tomorrow's leaders
- improving evidence-based policy through research translation
- joint initiatives designed to contribute to development in urban, regional and remote areas of the Northern Territory.

Through this partnership, we design and deliver formal and accredited vocational qualifications to offer professional development pathways to upskill operational staff to support Territorians achieve the best possible outcomes.

Territory Families, Housing and Communities supported 101 participants in early career programs throughout 2020-21, which consist of the following:

Vacation Employment Program

The Vacation Employment Program provides professional employment opportunities to current university students during semester breaks. The program can also provide opportunities for agencies to engage employees on short-term contracts to cover peak leave periods. It can be a feeder into the Graduate Development program. In 2020-21, 16 vacation students, including two who identified as Aboriginal, were employed with background in the areas of occupational therapy, arts, business, accounting, law, environmental science and teaching.

Northern Territory
Public Service Graduate
Development Program

This program offers employment to graduates as a pathway to employment. Graduates have the opportunity to begin their career with the Northern Territory Government in an environment that continues their professional development and training within a supervised workplace. It delivers a one-year program for recent university graduates to rotate through areas of the agency based on their studies.

Seven graduates were employed through the Graduate Development Program by Territory Families, Housing and Communities in 2020–21 with background in the areas of business, law, commerce and accounting. Three completed their graduate placement during the period, and four remain active in the program.

Traineeship programs

Trainees in Territory Families, Housing and Communities are engaged through Northern Territory Government Traineeship, Aboriginal Traineeship, and School-Based Traineeship programs in Darwin, Alice Springs and Nhulunbuy. Areas of study include Certificate II, III and IV in Business and Certificate III and IV in Community Services. In 2020–21, we engaged 11 trainees – eight participated as full-time trainees, while three were school-based. Ten of the 11 trainees are Aboriginal.

Aboriginal Employment Program (AEP)

The AEP is a 20-week program alternating two-week placements: 10 weeks in the workplace and 10 weeks undertaking training towards a Certificate II in Business. Upon successful completion, participants are awarded a nationally recognised qualification, along with a pathway into full-time work for a fixed period or into a Northern Territory Government traineeship to further their studies.

In 2020–21, we supported eight Aboriginal participants in the AEP.

Location	Participants	Completed	Withdrew
Darwin	6	5	1
Alice Springs	2	1	1



Jesse commenced a traineeship with the agency after completing the AEP and has since won an ongoing role with the agency. She continues to work towards her Certificate IV in Business.

Work integrated learning scholarships

In 2020-21, we continued to invest in the Workplace Integrated Learning Program 2019-2026. Work Integrated Learning Scholarships (WILS) provide regular paid placements over semester break (6-12 weeks), as well as financial assistance towards studies via semester payments, to eligible university students.

Territory Families, Housing and Communities has an existing agreement in place with CDU to support a minimum of five new scholarships each year. There were a total of 17 WILS recipients over the period, who are studying psychological science and social work disciplines at either bachelor or masters degree level. Eight are new commencements, with three of these students identifying as Aboriginal. In 2020-21, five students completed their scholarship, and 12 remain ongoing.

Student placements

Territory Families, Housing and Communities continues to host students for structured work placements (as a requirement of their university/ vocational education and training study) in the fields of human services/humanities, psychological science, social work, accounting and community services. Student placements vary from 200 to 500 hours. This program aims to attract and retain high-performing students to become staff within the agency.

During 2020-21, we supported 42 student placements; 28 of these students were engaged through CDU and the remainder were through a variety of other universities.

Workforce program participation, 2020-21

11 In full
Traineeship
Program



8 Aboriginal
Employment Program



16 Vacation
Employment Program



17 Work
Integrated Learning
Scholarships



7 Public Service
Graduate Program



42 Student
placements



Induction training

Induction programs are the first step in our investment to grow and develop our workforce and embed a culture of continuous learning. We have a suite of face-to-face and online mandatory training designed to induct staff to their roles and the agency.

We continue to adapt and evolve our Corporate Induction program to inform staff about our strategic priorities, functions and services. Every Corporate Induction training session provides staff with an opportunity to meet and engage with our executive leaders.

In 2020–21, new and improved pre-service induction and professional development training was developed and delivered for operational frontline Youth Justice Officers, Child Protection Practitioners and PHSO.

In 2020–21:

- 121 staff attended the Corporate Induction program
- 101 staff completed the Care and Protection Induction program

- 57 staff completed the Youth Justice Officer induction training upon commencement.

We deliver a diverse range of training programs to our staff, including information sharing training, emergency procedures and responses, and human resource training. Some of our top training opportunities are shown below.

Unique staff who attended training in at least one of the following courses	Participants
Information system training IOMS, CCIS and TRIM	213
Introduction to procurement training	158
Aggression minimisation	147
Aboriginal cultural awareness program 2021	110
Mandatory reporting of harm and exploitation of children	147
Appropriate workplace behaviours	114
Wellbeing and self-care online training	67
Mandatory reporting of domestic and family violence	140
<i>Residential Tenancies Act</i> amendments training	264
Property inspections and vacant property maintenance training	180

Specialised training and development for our frontline staff

We deliver specialised training to improve the knowledge, skills and professional practice of our frontline staff to deliver high-quality services to our clients.

In 2020-21, we developed 'Learning Moments' to deliver learning content in smaller pieces that can easily fit into a busy schedule, supplementing learning and skills acquired in formal training. Learning Moments do not replace formal training but embed knowledge and stimulate reflection and

discussion in the workplace. Learning Moments are facilitated by managers, team leaders and Senior Aboriginal Community Workers.

In 2020-21, \$2.846 million was invested in the Clinical Practice Directorate, which provides frontline staff with professional practice support and mentorship. The Clinical Practice Directorate oversees the continued implementation of the Signs of Safety Practice Framework in child protection, the Signs of Success

Practice Framework in youth justice and the Safe and Together training for our domestic and family violence practice. These practice frameworks are pivotal in evolving the capability and competencies of our frontline staff to improve engagement, assessment and planned responses to children and families.

Training program	Participants
Safety planning intensives (three days) for child protection directors, managers, team leaders, Aboriginal community workers and child protection practitioners	145
Out-of-home care intensive (two days) for child protection directors, managers, team leaders, Aboriginal community workers and child protection practitioners	75
Signs of Success (two days) for youth justice officers and youth outreach and re-engagement officers	60
Maybo training – youth justice Provides staff with practical skills to support and manage clients who present challenging, aggressive or violent behaviour. The focus of this training is for staff to recognise behaviours and triggers and to de-escalate the situation.	61
Investigative interviewing – child protection Supports staff to conduct forensic interviews during child protection investigations.	69
Signs of Safety leaders day for child protection and youth justice managers, senior Aboriginal community workers and team leaders	110
Safe and Together (four-day core training) An internationally recognised suite of tools and interventions designed to help child welfare professionals become domestic violence informed. Our partners included domestic violence women's shelters, legal services, Police and men's behavioural change providers.	80 staff and 60 of our funded partners

Continuous learning

Territory Families, Housing and Communities is an agency that supports continuous learning. In 2020–21, we supported staff to enrol in nationally accredited vocational education training in the following qualifications:

- Certificate IV in Accounting and Bookkeeping
- Certificate IV in Project Management and Practice
- Diploma in Leadership and Management

- Certificate IV in Project Management Practice
- Certificate IV in Business.

Planning is currently underway to include the Certificate IV in Housing (Social Housing) in the CDU partnership.

Many of our staff continue to pursue higher learning to support continuous professional development. In 2020–21, staff were approved to enrol in the following higher education courses:

- Masters of Business Administration
- Bachelor of Business
- Bachelor of Business (Human Resource Management) (top-up program)
- Bachelor of Business (Management)
- Graduate Diploma of Legal Practice (Practical Legal Training)
- Graduate Certificate of Business
- Public Sector Management Program.

Some of our more popular enrolments were in the following courses:

Vocational and higher education training	Enrolled	Graduated
Graduate Certificate in Developmental Trauma	7	7
Certificate IV in Youth Justice	38	27
Diploma of Child, Youth and Family Intervention	47	0 12-month course commenced in October/November 2020
Graduate Certificate in Safe Communities (Child Protection)	17	0 12-month course commenced in July 2020

Leadership development

Investing in our leaders' development is essential to ensuring that the agency has highly skilled and dynamic leaders in the future. We continue to support our leaders and middle managers through brokered training and programs, including those facilitated through the Office of the Commissioner for Public Employment, such as the Public Sector Management Program and the Australia and New Zealand School of Government.

This year, 17 employees completed the inaugural Northern Territory Public Sector Aboriginal Mentor Program run through the Office of the Commissioner for Public Employment. Four staff participated as mentees and 13 staff as mentors.

In 2020–21, 21 employees commenced the Public Sector Management Program, with a further 11 employees graduating. One staff

member commenced the Australia and New Zealand School of Government program.

Tools and resources for our staff

In 2020-21, we commenced rollout of the Mobile Solutions Project for frontline housing staff in partnership with the Department of Corporate and Digital Development.

This project will provide around 230 frontline staff with digital tools (iPhones, tablets and supporting software) to increase their ability to work remotely. Distribution of devices will contemporise tenancy inspections allowing staff to interact more effectively with clients. These tools will provide staff with access and ability to update information while they are working in the community.

The Child Protection Market Allowance was paid in recognition of recruitment and retention challenges experienced for these roles in a competitive national labour market. In 2020-21, the Child Protection Market Allowance budget was \$2 million. It is provided to professional child protection practitioners and the senior/Aboriginal community workers and remote family

support workers. The allowance is paid at 10 per cent of commencing salary for each classification and is paid to 318 professional child protection practitioners, senior/Aboriginal community workers and remote family support worker positions.

Further, in recognition of regional challenges in recruiting to Alice Springs and Katherine, an attraction and retention allowance is also paid to child protection practitioners in those regions at \$4000 and \$11,000 per annum respectively. The attraction and retention allowance was paid to 27 positions in Katherine and 67 positions in Alice Springs.

In Tennant Creek and Nhulunbuy, staff are able to access additional remote entitlements such as Government Employee Housing and therefore the Attraction and Retention Allowance is specific to the Katherine and Alice Springs regional areas.

Work health and safety

The health and safety of our employees is essential, and to ensure this, we encouraged all staff to participate in the 2021 influenza vaccination program. In 2020-21, 384 employees from across the agency participated, with the program delivered in 13 different locations across the Northern Territory. Staff in remote locations were able to access the free vaccination through their local health clinic or family doctor.

We continue to strengthen our work health and safety response. In November 2020, we partnered with the Department of Corporate and Digital Development and successfully transitioned the new organisation structure to 'Figtree', the Northern Territory Government's online work health and safety workplace safety incident and hazard reporting tool.

For the period of 1 July 2020 to 30 June 2021, a total of 431 work-related health and safety hazards and incidents were reported, of which there were:

- 133 hazard reports
- 122 incidents that did not result in an injury
- 176 incidents resulting in injuries.





Welfare Group in Darwin

COVID-19 staff safety

In 2020–21, the Northern Territory was again impacted by COVID-19. Darwin and Alice Springs underwent a period of lock down to prevent the spread of the disease across our highly vulnerable community.

To protect the safety of our communities, we enacted provisions to limit our movements into remote communities to only those frontline staff approved as remote essential workers.

Each of our offices had a dedicated COVID-19 safety supervisor, who was responsible for implementing that location's safety plan for essential workers.

When the Welfare Group was activated across the Northern Territory, our staff continued to go above and beyond, with staff volunteering to assist the Marrara testing site, which was stood up to support the large number of Territorians who required COVID-19 testing.

Throughout 2020–21, we remained flexible in our approach to supporting staff required to work from home due to lock down restrictions and testing requirements.

We encouraged our staff to access COVID-19 vaccinations to protect the safety of our workforce and communities.

Compliance with *Public Sector Employment and Management Act 1993*

Employment Instruction	Action
Number 1 Filling vacancies Chief Executive must develop a procedure for the filling of vacancies	Territory Families, Housing and Communities mandates recruitment and selection training for all panel members filling vacancies in line with Employment Instruction Number 1. To ensure all staff had access to Northern Territory Public Sector recruitment and selection policies and procedures, all former agency intranet pages were retained to allow staff to easily access relevant Office of the Commissioner for Public Employment merit selection templates and guidelines.
Number 2 Probation Chief Executive must develop a probation procedure	Territory Families, Housing and Communities adheres to the Northern Territory Public Sector mandated six-month probation period, in line with Employment Instruction Number 2. During 2020–21, there were 479 commencements in the agency. Thirty one staff had their probation confirmed and 93 staff received automatic confirmation for probation at 12 months. Zero staff were terminated while on probation.
Number 3 Natural justice A person who an impending decision may adversely affect must be afforded natural justice before a final decision is made	The principles of natural justice are embedded in relevant policies to ensure staff awareness. Staff are provided with information on the principles of natural justice through induction, performance management discussions, intranet and the Office of the Commissioner for Public Employment website.
Number 4 Employee performance management and development systems Chief Executive must develop and implement an employee performance management and development procedure	In 2020–21, we adopted the MyPlan tool to align with a whole-of-government (OneNTG) objective to have one career planning process applied across government. MyPlan information and templates are available to staff on the intranet.
Number 5 Medical examinations Chief Executive may engage a health practitioner to undertake an examination of an employee in the case of inability, unsatisfactory performance or breach of discipline matters	The agency engages qualified health practitioners to assess an employee's fitness for work on an as-needed basis. There were zero medical invalidity processes commenced in 2020–21.
Number 6 Employee performance and inability Chief Executive may develop employee performance and inability procedures	Territory Families, Housing and Communities supports staff to attend performance management training through the Office of the Commissioner for Public Employment. One formal inability proceeding was initiated in 2020–21, with two finalised.

Employment Instruction	Action
Number 7 Discipline Chief Executive may develop discipline procedures	Employment Instruction Number 7 has been revoked.
Number 8 Internal agency complaints and section 59 grievance reviews Chief Executive must develop an internal employee grievance-handling policy and procedure	Territory Families, Housing and Communities updated the Employee Internal Complaints Policy and guidelines in January 2021, in line with changes made as a result of the machinery-of-government. These documents are available to staff on the intranet.
Number 9 Employment records Chief Executive is responsible for keeping employees' records of employment	Territory Families, Housing and Communities maintains employment records in accordance with legislative requirements.
Number 10 Equality of employment opportunity programs Chief Executive must develop an equality of employment opportunity program integrated with corporate, strategic and other agency planning processes	Territory Families, Housing and Communities implements equality of employment opportunity principles through the delivery of internal EEO training sessions, as well as providing staff with access to cross-cultural training. We continue to implement the Aboriginal Workforce Plan across the agency, with the Disability Action Plan to be implemented in 2021-22.
Number 11 Occupational health and safety standards program Chief Executive must ensure the application of appropriate occupational health and safety standards and programs and report annually on these programs	Territory Families, Housing and Communities maintains the Work Health and Safety Policy statement as the principal policy for the agency's Work Health and Safety Management System. This is available on the agency intranet, along with a number of guidelines and documents, templates and resources to support implementation.
Number 12 Code of conduct Chief Executive may issue an agency-specific code of conduct	Territory Families, Housing and Communities continues to embed the Northern Territory Public Sector Code of Conduct. The general principles and code of conduct are part of the terms and conditions of the employment relationship with the agency. We provide information to staff through induction, performance management discussions and on the staff intranet.

Employment Instruction	Action
Number 13 Appropriate workplace behaviour Chief Executive must develop and implement an agency policy and procedure to foster appropriate workplace behaviour and a culture of respect, and to deal effectively with inappropriate workplace behaviour and bullying	Territory Families, Housing and Communities maintains an Employee Guide to Respect in the Workplace – Appropriate Workplace Behaviour Policy, in line with Employment Instruction number 13, which is available to staff on the intranet. We continue to foster appropriate workplace behaviours through induction, staff meetings and promoting Northern Territory Public Sector values. Respect is one of key agency values.
Number 14 Redeployment and redundancy procedures	Information on redeployment and redundancy procedures is available on the intranet and links to the Office of the Commissioner for Public Employment resources. In 2020-21, six voluntary redundancies occurred.
Number 15 Special measures	Special measures is applied to all Territory Families, Housing and Communities positions in addition to designated Aboriginal positions in support of growing the Aboriginal workforce. Information is available on the agency intranet, with links to the Office of the Commissioner for Public Employment resources. Over the reporting period, 60 recruitment actions were filled by Aboriginal applicants under special measures. This represents 26 per cent of all successful applicants recruited.



GOAL 4:

Our agency and partners are agile, responsible and focused on our collective impact for all Territorians.



We are committed to ensuring our services are high-quality, timely and accessible to every Territorian. We are integrating our business systems to allow for flexibility, consistency and information sharing across our work. To support a high-performing organisation, we manage and participate in strong governance practices, strive for collective impact and are innovative with our efforts. We seek and collect feedback from others and continue to develop contemporary policy and legislation governing our work.

Our key actions include:

- fostering a performance and evidence culture through transparency, accountability and opportunities to celebrate success
- developing legislation, policies and processes that are contemporary and enable best practice
- delivering resources that support staff to be efficient and extend the reach of our services across the Northern Territory
- enhancing partnerships to deliver high-quality services to achieve shared outcomes.

Our success will be reflected in our innovative services, legislation, policies, research and systems. We will have a continually improving reputation for service delivery and be known for our ability to identify and address issues before they escalate to crisis. We will be able to demonstrate the positive impact we create. People who come to Territory Families, Housing and Communities will experience a cohesive, joined-up service where they feel respected and that their voices have been heard.

Partnership overview

The Northern Territory creates boundless opportunities to become the beacon of evidence-based practice.

We aspire for other jurisdictions to follow our direction and build upon our reputation as a responsive agency that is on the front foot to achieve better outcomes for Territorians.

We cannot achieve better outcomes for Territorians on our own. Therefore, we aim to be exemplary in our relationships with our partners, who are essential to a cohesive, proactive and responsive service system.

We actively practise being an accountable agency and transparently report on our success but do not shy away from recognising where we have yet to attain the results we aspire to achieve.

In addition to this annual report, we are committed to providing a mid-financial year six month report on the progress against our Strategic Plan, which will be made public on our internet site.

We partner with our cross-agency peers to source information that supports us to create an evidence base to inform planning and decision making.

Territory Families, Housing and Communities is well versed in cooperating with external regulatory bodies and respects their remit to oversight our service delivery. In 2020-21, we fully cooperated with all requests from external bodies, including the Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability, the Northern Territory Coroner's Office and the Office of the Children's Commissioner.



Child and Youth Development Research Partnership



Territory Families, Housing and Communities values our relationships with our partners and invests in areas that strive to inform our evidence base. A robust evidence base provides opportunities to assess whether our services are meeting their intended outcomes and improving the lives of Territorians.

In 2020–21, we continued to lead the whole-of-government Child and Youth Development Research Partnership between Northern Territory Government and the Centre for Child Development and Education at the Menzies School of Health Research. The partnership conducts purpose-driven research that informs services and strategic change in the Northern Territory through the development and maintenance of an extensive repository of de-identified individual records from multiple agency administrative datasets.

The current Child and Youth Development Research Partnership data repository holds 14 linked datasets with data available from 1994 to 2017. This capability is now one of the richest sources of longitudinal research on de-identified population cohorts.

Recently, the Centre for Child Development and Education linkage team progressed arrangements with data custodians and the South Australia / Northern Territory Data Linkage unit to update and expand the data repository to:

- increase the number of linked datasets to 24 datasets to include police apprehension, adult imprisonment, additional data from independent schools,

addition of emergency department presentations and mental health outpatient records

- expand the years of data to commence in 1986 and extend to most recent available data. The extended time period will allow analysis of life-course outcomes into young adulthood, up to 33 years of age
- increase the number of individual records available for analysis from 160,000 to approximately 370,000.

This enhanced research capability creates further opportunities to connect data on our core services with health, education, justice and police data to form an evidence base for decision making and integrated program and policy responses.

The Child and Youth Development Research Partnership activity is reported through the Children and Families Standing Committee, and research projects are supported by the Child and Youth Development Research Partnership Steering Committee.

In 2020–21, the partnership approved the following five projects of greatest relevance to the agency to inform future policy and programs of the agency, and an additional seven projects of greater relevance to other agency partners:

- exposure to family violence in childhood
- the association between mental wellbeing of pre-pregnant and pregnant women and adverse outcomes during pregnancy, birth and in early childhood in the Northern Territory: intergenerational perspective
- from birth to school: mobility of children in the first six years
- opportunities in middle childhood: how well can children with adverse outcomes in adolescence be identified from risk indicators in middle childhood
- multiple outcomes in adolescence: understanding the profile of adolescents involved with multiple services.

Danila Dilba Health Service in Don Dale Youth Detention Centre

Supporting the growth and expansion of Aboriginal organisations to deliver services is essential to enhancing our partnerships to deliver high-quality services to achieve shared outcomes. Partnerships with Aboriginal organisations in both the Don Dale Youth Detention Centre and at Batten Road have worked to significantly improve outcomes for some of our most vulnerable community members through the services we deliver.



In July 2020, Danila Dilba Health Service commenced delivery of comprehensive primary healthcare and community services to young people detained at Don Dale Youth Detention Centre. To promote engagement with the clinic and provide daily access to the clinical team, Danila Dilba Health Service delivered daily morning rounds and check-ins with young people. This approach represented a major departure from how young people previously accessed or requested health services, where they were required to make a formal written request to access the health service provider for non-urgent matters.

Youth justice officers escorted Danila Dilba Health Service staff through the accommodation blocks each morning, assisting with information about young people, including identifying new arrivals and supporting initial engagement. Danila Dilba Health Service check-ins have now been incorporated into the daily morning routines that include preparing breakfast and getting young people ready for school. In 2020–21, Danila Dilba Health Service made 8668

client contacts at Don Dale Youth Detention Centre, with 221 health checks completed.

Danila Dilba Health Service's presence and drive to improve services has markedly enhanced access to health services for young people at the centre and has supported developing a strong working relationship and team approach for the care of young people in detention.

Under this model, Danila Dilba Health Service also supports the transition of young people out of detention through the provision of referrals and discharge notes to local health clinics in the young person's community of origin and to a paediatrician.

This service is instrumental in young people receiving health screening that identifies their needs and the delivery of clinical services to meet those to support the immediate and long-term health and wellbeing of young people with a detention experience.

Yilli Rreung and Batten Road

We are improving interagency responses to at-risk individuals and provide more accessible accommodation options to address homelessness.

Throughout 2020–21, the agency has been working in partnership with Yilli Rreung Housing Aboriginal Corporation (Yilli Rreung) and Mission Australia to establish the integrated homelessness supported accommodation service at Batten Road, Marrara. The service opened in early June 2020 in response to an anticipated need for accommodation following the lifting of travel restrictions in remote communities as a result of COVID-19.

We fund \$8.6 million towards the integrated service to deliver a mix of short-stay and specialist homelessness accommodation to provide an immediate solution and pathway for people out of homelessness and rough sleeping, improving their health, wellbeing and social inclusion in a supportive, culturally appropriate and safe environment.

While Yilli Rreung and Mission Australia are the lead on-site service providers, the service model has been developed in collaboration with specialist homelessness services, including NT Shelter, Darwin Aboriginal and Islander Women's Shelter (DAIWS) and Darwin Christian Ministries, as well as allied services, including TeamHealth, Larrakia Nation Aboriginal Corporation and Save the Children.

On-site clients can access specialist services from a range of providers, including Danila Dilba Health Service, the Salvation Army, Council for Aboriginal Alcohol Program Services, CatholicCare NT and YouthWorx.

In 2020–21, the service provided accommodation, case management and support for almost 3000 people.



Services are delivered by or in-partnership with Aboriginal community controlled organisations

Hockey NT

Territory Families, Housing and Communities works in partnership with our peak sporting bodies to develop future players and officials to improve the collective impact of sport and active recreation for all Territorians.

We empower 42 Northern Territory peak sporting bodies to support Territorians to participate regularly in sport and active recreation to improve their health and wellbeing.

In 2020-21, \$231,275 of grants was provided to Hockey NT to provide the community with opportunities to participate at all levels of the sport, from grassroots through to elite (Olympic) representation.

Hockey NT delivers specific programs, competitions and other initiatives in Darwin, Alice Springs, Katherine and East Arnhem. The organisation maintains and manages the Marrara Hockey Stadium as well as administers the Darwin Hockey League (DHL) competition comprising six affiliated clubs: Banks, Commerce Pints, East Darwin, Nightcliff University Tigers, Palmerston Saints and Waratahs.

In 2020-21, Hockey NT introduced an off-season indoor hockey competition at Marrara Indoor Stadium to provide a mechanism for alternative engagement and greater opportunities for players to develop their skills and fitness. In 2020, a large proportion of Hockey NT's 1066 full paying members participated in the DHL and indoor competitions. Midway through the 2021 DHL season, the number of registered Hockey NT members increased to 1200.

We supported the partnership with Hockey NT through the provision of urban sport vouchers. In 2020-21, 379 of approximately 600 junior members used the vouchers to pay for their annual hockey membership.

Hockey NT ran several social participation programs in 2020-21, including off-season social leagues for adults (Social 6s) and juniors (J-ball), national team clinics and school holiday and school-based programs, such as 'free lunchtime hockey' and after school 'Hook into Hockey' programs, from which an additional 640 participants across the Northern Territory engaged in the sport.

In 2020-21, we:

- awarded four Northern Territory Institute of Sport Coach Scholarships to NT hockey coaches
- provided operational support to the Alice Springs Hockey Association through hockey-specific holiday programs and administered an annual competition for affiliated clubs

- provided \$35,000 in grant funding to three athletes to support their national and international sporting careers
- provided ongoing support to Hockey NT to develop its officiating systems.

Through underpinning competitions and participation, development and academy/representative programs, Hockey NT supported the learning and development of 127 active accredited hockey coaches and 62 active accredited officials. Learning and development support included facilitated access to online resources, workshops and courses and one-on-one individualised support (online to regional coaches) through Northern Territory Institute of Sport coach and official development programs.

Sport and Active Recreation also sponsored the executive officer of Hockey NT to attend a governance foundations course run by the Australian Institute of Company Directors and member protection training.



Northern Territory libraries

We support 30 public library services across the Northern Territory, serving a culturally and linguistically diverse, mobile and often remote population. We are continuously striving to increase the capability of the library sector to serve and respond to local community needs as well as representing the Northern Territory library sector on a national scale.

With more than 700,000 visits per year, the Northern Territory's public libraries are among its most valued social institutions. We fund public libraries more than \$7.1 million to provide opportunities for all Territorians to learn and develop throughout their lives by supporting children and families to build valuable reading skills and through family learning programs. We also provide spaces and programs to support social inclusion, provide collections for recreational reading, and access to the internet and technology to ensure that every Territorian can participate.

Our support to libraries includes:

- operational grant funding through the Public Library Funding Agreement 2018–2023
- funding for collections and eResources
- a Territory-wide library management system, LibrariesNT
- free public Wi-Fi as a baseline public library service in 48 remote Aboriginal communities
- learning and development opportunities and strategic advisory services.

In 2020–21, we worked with public library services across the Northern Territory to:

- purchase more than 18,500 items for public library collections
- provide 10 digital health literacy training sessions for library officers to boost access to consumer health information through libraries
- conduct 26 site visits across the Northern Territory to provide support and training on site
- facilitate a review of the diversity of children's collections across the Northern Territory
- provide 10 Lego Club kits to Aboriginal community libraries to support the provision of science, technology, engineering, art and maths activities in remote library services
- facilitate 10 working groups and committees on differing areas of library service delivery.



Image: Agnes Keighran, Borroloola library officer receiving her Lego Club kit from Library & Archives NT

Grave of Kato Osamu

The Northern Territory Government works with the community to conserve the unique natural and cultural heritage of the Northern Territory. In 2021, there was a unique addition to the Heritage Register - the Grave of Kato Osamu, on South Goulburn Island.

Kato Osamu was a 26-year-old Japanese diver in the pearl shell industry who died from decompression illness in 1955. He was buried on South Goulburn Island by his colleagues, with a gravestone installed in 1957 by the Japanese Society of Darwin, inscribing his name, hometown and date of death on the humble concrete construction. The grave of Kato Osamu as nominated to be heritage listed in 2019 by Mr John Lamb, and publications by Mr Lamb were vital sources of information for the Heritage Branch when assessing the significance of the grave.

Following the nomination, the Heritage Branch sought permission from the Yagbani Aboriginal Corporation to visit Warruwi, South Goulburn Island, to inspect the grave.

The gravestone required considerable repair work.

The restored gravestone has a simplicity and dignity in appearance. It is a lone grave situated in a natural landscape by the ocean. Its isolation and remoteness speak of a death occurring far from home.

The grave of Kato Osamu is one of very few recorded Japanese burials in the Northern Territory outside of cemeteries. The nearby community of Warruwi has developed a sense of guardianship over the grave.

The Heritage Branch consulted widely with the Yagbani Aboriginal Corporation, the Northern Land Council and the Australian Japanese Association of the Northern Territory throughout the inspection, repair and heritage listing process.

The declaration of the grave as a heritage place in May 2021 means the grave will be protected by the *Northern Territory Heritage Act 2011*.

The declaration has the full support of traditional owners from the nearby Warruwi community through the Yagbani Aboriginal Corporation, the Northern Land Council, and the Australian Japanese Association of the Northern Territory.

A senior traditional owner said of Kato Osamu's grave: 'He's a part of us, he rests with us, he'll always be a part of us forever.'

*Conservator Caroline McLennan at work.
Photo: Heritage Branch*



Client Management Service Alignment project

One of the eight key principles of the agency is simplicity and efficiency. We want our staff to be focused on the delivery of services to Territorians and have streamlined processes and systems to support them do their work.

We are investing in tools of the trade that make the work of our frontline operative staff easier and reduce unnecessary administrative burden.

We are committed to delivering resources that support staff to be efficient and extend the reach of our services across the Northern Territory. We are progressing creation of an innovative new client information management system called CARE.

We acknowledge the work being led by the Department of Corporate and Digital Development to bring the new \$64.4 million client information management system CARE to life.

The CARE solution is one of the major frontline digital transformation initiatives currently underway by the Northern Territory Government. The CARE solution will support the four themes outlined in the Royal Commission into the Protection and Detention of Children in the Northern Territory recommendations:

- information sharing
- recordkeeping
- case management practices
- reporting.

The Client Management System Alignment (CMSA) project has been established to implement the CARE solution and will incorporate mobility, portal and business intelligence functions to enable timely access

of information for workers, both at their desk and in the field. CARE will replace numerous standalone systems, applications and databases currently being used by Territory Families, Housing and Communities.

The CMSA project is on track to deliver Phase 1 (child protection and adoptions) functionality in CARE by mid-2022 and Phase 2 (youth justice) functionality by late 2022. The project is expected to be fully complete by early 2023.

CARE is designed to support the critical work we deliver to children, families and communities that aims to:

- enable a contemporary and integrated child protection and youth justice solution that improves outcomes for Territory children and families
- provide real-time data to give frontline child protection and youth justice workers the information they need to make decisions regarding vulnerable and at-risk children and youth
- incorporate mobility, external portals and business intelligence functions that will provide timely information to workers both at their desk and in the field

- improve information exchange via the integration of CARE with other government agencies, reducing the need for a child or young person to repeat their story
- provide portals for service providers, carers, children and their families and mandatory reporters.

The CARE solution is our number one, high-priority business transformation initiative for our frontline Care and Protection, Youth Justice and Adoption teams and external service providers. This transformation is a game changer and will involve up to 1000 employees across all of our six regions embracing new technologies, information sharing protocols and one way of working to access, record and share information via the new integrated case management solution.

CARE will improve outcomes for vulnerable children by equipping users with a contemporary case management solution and relevant, timely data to inform decision making.

LOGO STORY

IDENTITY, COMMUNITY AND CULTURE ARE THE OVERARCHING PRINCIPLES THAT INFORM OUR MODEL OF CARE - EMPHASISING THE IMPORTANCE OF STABILITY FOR CHILDREN AND YOUNG PEOPLE



THE FAMILY IS REPRESENTED AT THE CENTRE, ALONGSIDE THE CHILD. THE SYMBOLS WITH U AND A NULLA NULLA ARE WOMEN WHILE OTHERS ARE MEN AND LITTLE ONES ARE CHILDREN

THE FAMILY IS SUPPORTED BY THE COMMUNITY - WHICH IS REPRESENTED BY THE CONCENTRIC CIRCLES

MANY PEOPLE SITTING CLOSELY REPRESENTS INTENSIVE OVERARCHING SUPPORT PROVIDED FOR FAMILIES AND CHILDREN

Staff stories about the new CARE system

What do you enjoy about working on the CMSA project?

'I have really enjoyed being a part of the design and implementation of CARE, a system that will really support our staff and drive best practice. This opportunity has also given me the ability to build positive relationships with people who work in much different roles to me who also have the same goal in mind.'

What have you learnt during your time on the CMSA project?

'My time within the CMSA project has been a huge learning experience. Working in such a different environment with people from technical backgrounds has increased my skills within systems and business processes immensely. It has been a challenge, but I am enjoying it and now feel confident to bring my learnings back to the staff on the ground to support my colleagues.'

What is the biggest benefit you see the CARE system will bring to care and protection?

'CARE will streamline processes, remove blockages and reduce paperwork. This will give our staff more time to spend meaningful and quality time with children and young people to provide better-quality service delivery.'

Mobile solutions project

Providing frontline staff with mobile technology and devices is essential to support staff to extend the reach of our services and maximise their time spent delivering services.

The mobile solutions project consists of providing 230 frontline housing officer positions with Windows tablets and a smart phone, each deployed with a SIM card (data plan) to enable staff to connect to source systems without having to hot spot or rely on locations with Wi-Fi.

In 2020–21, 30 pilot Windows tablets were delivered to regional staff, along with training to enable maximum utilisation of these tools. The pilot has provided opportunity to test and streamline the setup of devices, communication, distribution

and training processes for both the Windows tablets and the iPhones. Faster deployment is expected for subsequent tranches.

There were 200 iPhones deployed to staff and while delivery of laptop devices was impacted by COVID-19 supply issues, the roll-out of remaining devices is planned for 2021–22. This will provide frontline housing staff increased amenity and efficiency in their work and parity with the enabling resources provided to other frontline officers in the agency.





Family Support Services

We recognise that efficiencies are achieved through place-based service delivery, where services are tailored to local need and closest to the people who need them.

We want the people who utilise services to feel confident that we will work as efficiently and effectively as possible to respond to their needs.

We support communities to lead the way in identifying their own aspirations and planning their own pathways forward to achieve their goals. Local decision making is at the heart of best practice service delivery in the Northern Territory, with local communities deciding what shape services for their families should take.

We are taking a new approach to partnering with organisations to provide intensive family support services to keep children safe. This approach is informed by the Deloitte Review of Family Support, the Productivity Commission Review on Expenditure on Children in the Northern Territory, the replacement of the National plan for Protecting Australia's Children, the development

of the 10-year Generational Strategy, the National Indigenous Australians Agency investment in the Remote Child and Family Safety Program and the Multi Agency Community and Child Safety Team.

Family Support Services is Territory Families, Housing and Communities' largest outsourced family support program. Reconfiguring this program presents a major strategic opportunity to improve the service system and ensure government investment is maximised for the benefit of families, with \$7.2 million allocated per annum to the new Family Support Services grants.

The funding for new Family Support Services is occurring in collaboration with the Department of Social Services redesign of its Intensive Family Support Service. This aims to achieve a coordinated approach to service delivery in the Northern Territory.

Release of the grants commenced with preference for Aboriginal community-controlled service providers and partnerships. Where an Aboriginal community-controlled organisation is not a viable option to deliver these services, a non-Indigenous organisation will be considered where they have a relationship with an Aboriginal community-controlled organisation. The Children and Families Tripartite Forum, established to improve services for the safety and wellbeing of all children, young people and families in the Northern Territory, has been instrumental in the partnership to redevelop the future of family support services in the Northern Territory.

Successful organisations will be required to work with Territory Families, Housing and Communities using the Signs of Safety practice model to complete an assessment and family safety coordination plan that includes a tailored package of support that meets family needs.

Corporate governance

The governance of Territory Families, Housing and Communities in 2020–21 recognised the significant task of establishing a new agency through identifying our corporate risks while continuing to deliver services that support families and communities through our diverse and yet connected functions.

During 2020–21, the Executive Leadership Board met monthly to review performance and set the strategic agenda. This was supported by weekly meetings of the Senior Executive Group. Other governance committees with specific focus on risk, human resources, budget and information management were established to support this governance model.



(From left) Ida Dixon, Dorrelle Anderson, Linda Allen

Governance Structure

EXECUTIVE LEADERSHIP BOARD

Chief Executive Officer (Chair)

Purpose: Assist the Chief Executive Officer in defining and delivering strategic management, operational performance and policy direction of the agency.

Secretariat: Office of the Chief Executive

STRATEGIC HR COMMITTEE

Deputy Chief Executive Strategic and Enabling Services (Chair)

Purpose: Monitor and oversee the strategic human resource planning and management for Territory Families, Housing and Communities.

Secretariat: Enterprise Corporate Services

Sub Committees: Training Advisory Committee, Establishment/Recruitment Committee, Employee Consultative Committee

INFRASTRUCTURE COMMITTEE

TFHC Managed (Housing) and DIPL Managed

Deputy Chief Executive Strategic and Enabling Services (Chair)

Purpose: Maintain oversight of Department of Infrastructure, Planning and Logistics delivery of the Infrastructure program.

Secretariat: Department of Infrastructure, Planning and Logistics

Related Committees: Strategic committees for specific projects may be established.

ABORIGINAL CULTURAL SECURITY ADVISORY GROUP

General Manager Community Participation and Inclusion (Chair)

Purpose: Provide an Aboriginal perspective into the business of Territory Families, Housing and Communities and leadership to prioritise the needs of Aboriginal people.

Secretariat: Community Participation and Inclusion

CLINICAL GOVERNANCE AND PROFESSIONAL PRACTICE COMMITTEE

External Member (Chair - Dr Denise Riordan)

Purpose: Provide specialist advice on practice and standards to support effective services to clients.

Observers: General Manager Youth Justice, Director Clinical Practice, Families Regional Services Regional Executive Director

Secretariat: Clinical Practice and Professional Services

SENIOR EXECUTIVE GROUP

Chief Executive Officer (Chair)

Purpose: Oversee and monitor delivery of the agency's key priorities and services, providing a forum for senior executives to cohesively respond to emergent issues as well as exchange knowledge and information about the agency's operations.

Secretariat: Office of the Chief Executive

Sub Committees: Change Management Committee

BUDGET COMMITTEE

Chief Executive Officer (Chair)

Purpose: Ensure effective allocation and management of resources, to achieve service delivery outcomes, within a balanced budget.

Secretariat: Financial Services

Sub Committees: Procurement and Grants Governance

STRATEGIC INFORMATION MANAGEMENT COMMITTEE

General Manager Strategic Services (Chair)

Purpose: Provide strategic direction and risk management regarding information and data management, knowledge management and information and communications technology, including oversight of key projects.

Secretariat: Strategic Services

RISK AND AUDIT COMMITTEE

External Member (Chair - Antoni Murphy)

Purpose: Provide assurance that sufficient internal controls exist to appropriately manage the agency's risk, control and compliance framework and advising whether the current level of exposure to risk is acceptable.

Secretariat: Office of the Chief Executive

EMERGENCY MANAGEMENT COMMITTEE

General Manager Youth Justice (Chair)

Purpose: Fulfil agency obligations as the Welfare Group Leader and as a key contributor to regional emergency response to the Northern Territory, Regional and Local Emergency Plans under the *Emergency Management Act NT (2013)*.

Secretariat: Emergency Management and Workplace Health and Safety

Sub-Committee: Welfare Functional Group Incident Management Team, Regional/COVID Incident Management Team

Executive committees:

Executive Leadership Board

The Executive Leadership Board meets on the last Wednesday of each month and met 12 times over 2020-21.

In 2020-21 the Executive Leadership Board assisted the Chief Executive Officer with:

- the development of Territory Families, Housing and Communities strategic plan and key priorities for 2021-22, office fit-outs and Welfare Management plans
- oversight and direction relating to performance reporting, budget and people management, corporate communications activities and cross-government activity
- operational policy approval.

Senior Executive Group

The Senior Executive Group meets on a weekly basis and is responsible for overseeing the agency's strategic agenda. In 2020-21, the Senior Executive Group considered matters relating to:

- agency priority projects under each portfolio area
- structural integration project following the machinery-of-government (MOG) in September 2020

- finance
- corporate communications
- emergency management.

Budget Committee

The Budget Committee provides robust oversight of the financial resources to meet the strategic goals of the agency and cost control through the consideration of a range of standing items including year-to-date financial position, year-end financial projections and specific reports on operations that have traditionally presented demand-driven budget pressures.

Monthly meetings were held throughout 2020-21. The primary achievements of the Budget Committee in 2020-21 were:

- providing executive oversight and leadership to successfully integrate the finances of the new agency following the MOG changes
- overseeing the transition of the housing infrastructure program to the Department of Infrastructure, Planning and Logistics
- managing the agency's overall expenditure within the 2020-21 budget allocation which required the development and implementation of initiatives to manage traditionally demand driven budget pressures

- monitoring of contemporary issues impacting budget including the agency responses to the COVID-19 pandemic
- driving the implementation of robust cost controls across the new agency.

Risk and Audit Committee

The Risk and Audit Committee met on three occasions in 2020-21, with key achievements including:

- endorsement of an updated Internal Audit Charter for the new agency
- endorsement of the Internal Audit Plan 2020-21
- monitoring the implementation of recommendations of internal and external audit findings
- monitoring agency response to fraud matters.

Emergency Management Committee

The Emergency Management Committee is responsible for:

- ensuring compliance with legislative requirements as they relate to the agency's emergency preparedness and business continuity management
- fulfilling the Welfare Group's obligations in the Territory, Regional and Local Emergency Plans as described in the *Emergency Management Act 2013* and the *Territory Emergency Plan 2021*
- ensuring business continuity in the event of an emergency.

The Emergency Management Committee meets quarterly outside of emergency events and in 2020-21 met on 11 occasions with additional meetings held in response to the COVID-19 pandemic.



Welfare Group at Jilkminggan.

Strategic HR Committee

The Strategic HR Committee monitors and oversees the strategic human resource planning and management for the agency. In 2020-21, the committee met eight times and:

- delivered a new organisational structure (including work value evaluations of senior roles) integrating our services
- expanded the professional development of our senior leaders through the provision of a leadership coaching program facilitated by an external provider
- ensured the delivery of corporate training activity such as:
 - governance training for members of the Aboriginal Cultural Security Advisory Committee
 - challenging Unconscious Bias training for a pilot program, including sessions in Darwin, Katherine and Alice Springs
 - change management resilience training
- provided ongoing oversight of the Employee Recognition Scheme
- provided ongoing monitoring and reshaping of our Corporate Induction program
- monitored and responded to the implementation of the new roster for youth detention centre staff
- ensured ongoing monitoring of the agency's progress against identified initiatives under our Aboriginal Workforce Plan
- monitored of our remote workforce funded under the Australian Government Indigenous Advancement Strategy.

Employee Consultative Committee

The Employee Consultative Committee was established to focus on MOG change management and seek opinions and views from employees on workplace issues that may affect employees or service delivery. The Employee Consultative Committee met 15 times during the year, and focused on:

- changes in the workplace for staff
- promoted and facilitated two-way flow of positive and constructive information between staff and management
- provided input and suggestions for the improvement and successful implementation of new or updated employment related policies and procedures
- helped build employee confidence and awareness about responding to change in the workplace.

Aboriginal Cultural Security Advisory Group

In 2020-21, the Aboriginal Cultural Security Advisory Group reviewed and agreed that the vision, focus areas and protocols of the former Territory Families 'Aboriginal Cultural Security Framework' was applicable to the new agency. The Aboriginal Cultural Security Advisory Group met on six occasions and contributed to:

- the CMSA Project
- Territory Families, Housing and Communities law reform initiatives
- Aboriginal workforce development
- agency communications initiatives.

Clinical Governance and Professional Practice Committee

The Clinical Governance and Professional Practice Committee provides specialist advice on practice and standards to support effective service to clients. It reviews strategic directions and advice in relation to the delivery of care and protection and youth justice services in the agency.

The Committee met on three occasions in 2020-21, during which members reviewed and provided advice on a broad range of strategic and operational matters, including:

- construction of the new youth justice centre, delivery of primary health care (including COVID-19 contingency planning), and education services in the youth detention centres
- creation of the Multi Agency Community and Child Safety teams
- monitoring implementation of the Signs of Safety Practice Framework
- development of the agency Strategic Plan 2021-2025
- reviewing operational performance data
- implementation of the Family Support Services Grants Program
- consultation with the Children's Commissioner to identify emerging themes and trends
- implementation of law reforms to the *Care and Protection of Children Act 2007* and *Youth Justice Act 2005*.

Strategic Information Management Committee

The Strategic Information Management Committee develops, prioritises and manages the strategic agenda for the development, modification, monitoring and use of performance information, systems and technology required to deliver and report on the agency's strategic priorities.

In 2020–21, the Committee met on seven occasions and oversaw a range of strategic initiatives, which included:

- development of critical business intelligence capability to facilitate the case management solution for children and young people
- endorsing efficient mobile solutions to help front line housing staff perform tenancy and asset management duties
- supporting the actions to ensure the appropriate sharing of client information for the purposes of the Australia-wide Connect for Safety system
- supporting the development of new reporting capabilities for community services
- contributing to the prioritisation of data management and report development priorities across the agency.

Reform Management Office

Throughout 2020–21, Territory Families, Housing and Communities continued to host and partner with the Reform Management Office. This office is responsible for coordinating and monitoring the implementation of the single reform program Safe, Thriving and Connected: Generational Change for Children and Families, as the Northern Territory Government's response to the Royal Commission into the Protection and Detention of Children in the Northern Territory. The Reform Management Office reports to the Children and Families Standing Committee Chair and is

provided administrative and back-office support from Territory Families, Housing and Communities.

In 2020–21, the Reform Management Office continued to provide a coordination service across the single reform program using a collaborative approach with lead agencies, Territory Families, Housing and Communities and the departments of the Chief Minister and Cabinet, Health, Education, Attorney-General and Justice and Northern Territory Police. The Reform Management Office is also the secretariat for the Children

and Families Tripartite Forum and coordinated the forum's meetings, presentations, agenda and papers throughout 2020–21.

Children and Families Tripartite Forum

The Children and Families Tripartite Forum provides a structured mechanism for engagement between the Northern Territory Government, Australian Government and the community sector and is a key component of the children and families reform program in the Northern

Services are delivered
by or in partnership
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organisations



Children and Families Tripartite Forum 9 October 2020.

Territory. In 2020–21, the Tripartite Forum held three meetings in Darwin and Alice Springs, providing input and oversight to progress the 10-Year Generational Strategy for Children and Families, the National Disability Insurance Scheme and key strategies and initiatives such as Making Justice Work and the Education Engagement Strategy, as well as discussing a range of youth justice issues.

Each meeting hosted Northern Territory and Australian Government

ministers, including the Hon Ken Wyatt MP, the Hon Senator Anne Ruston, the Hon Michelle Landry MP, the Hon Lauren Moss MLA and the Hon Kate Worden MLA.

Children and Families Standing Committee

The Chief Executive Officer of Territory Families, Housing and Communities chairs the Children and Families Standing Committee, which is comprised of the Chief Executive

Officers of the departments of Health, Education, Attorney-General and Justice, Police, Fire and Emergency Services; Treasury and Finance; and the Chief Minister and Cabinet. Throughout 2020–21, the committee provided advice to Cabinet and its relevant sub-committees on policies and projects aimed at improving human services-related functions across the Northern Territory on matters including ongoing reform of the child protection and youth justice systems.

Legislative reform

Territory Families, Housing and Communities has an ongoing commitment to ensuring that the legislation we are responsible for administering is contemporary, and fit-for-purpose.

Youth Justice Amendment Act

The *Youth Justice Legislation Amendment Act 2021* is the sixth suite of legislative reforms aimed at improving life outcomes for children, young people and their families through the Safe, Thriving and Connected reform program.

On 15 May 2021, the *Youth Justice Legislation Amendment Act 2021* came into effect. The amendments included stronger bail laws, an expansion of prescribed offences and more powers given to Police to tackle youth crime through electric monitoring and reformed Family Responsibility Agreements to work with parents to provide a home environment that does not contribute to youth offending.

NDIS Worker screening

All Territorians should experience safety and access services that support them to enhance their lives. For persons with a disability, it is imperative

that they can trust the people who deliver the services they need and not be placed at risk of harm when receiving those services. Territory Families, Housing and Communities was instrumental in working with SAFENT to support implementation of the National Disability Insurance Worker Screening Scheme through the development of the National Disability Insurance Scheme (Worker Clearance) Regulations 2021.

The regulations enable National Disability Insurance Scheme (NDIS) providers to check that the people who are working, or wish to work, with NDIS participants do not present an unacceptable risk to the NDIS participant. The NDIS Worker Screening Check is an assessment of a person's known past criminal history, professional misconduct in the workplace and other relevant information. From 1 July 2021, all NDIS providers must have undertaken a Worker Screening Check in accordance with the *National Disability Insurance Scheme (Worker Clearance) Act 2020*.

During 2020–21, we also:

- drafted the Territory Families Legislation Amendment Bill to amend the *Care and Protection of Children Act 2007*

- progressed regulations prescribing the first round of information sharing entities for the purposes of the new domestic and family violence information sharing scheme in Chapter 5A of the *Domestic and Family Violence Act 2007*. We will continue to invite further applications for information sharing entities from the sector across 2021–22.

In 2021–22, we will progress further amendments to the *Care and Protection of Children Act 2007* to align the Northern Territory with national standards, and continue with reviews to progress the *Strehlow Research Centre Act 2005*, *Heritage Act 2011* and the *Housing Act 1982*. We are committed to reviewing and modernising the *Disability Services Act 1993* to reflect the transition to the NDIS and the role of government to ensure people with disability have the opportunity to reach their full potential and support the ongoing development of the Northern Territory as an inclusive community. Preliminary work has commenced to contemporise the Northern Territory legislation to align to the United Nations Convention on the Rights of People with Disability and the Northern Territory Government's commitments to the National Disability Scheme.

Ministerially appointed bodies

As at 30 June 2021, the following minister-appointed bodies were in effect:

Statutory authority / body	Purpose
NT Heritage Council	The functions of the Heritage Council are set out in the <i>Heritage Act 2011</i> and include assessing the significance of places and objects nominated to the Northern Territory Heritage Register, advising the minister on a range of issues and promoting Northern Territory heritage.
Strehlow Research Centre Board	Established under section 9 of the <i>Strehlow Research Centre Act 2005</i> , the board's responsibilities relate to the management of the Strehlow Research Centre's collection in Alice Springs and the repatriation of objects from the collection.
Board of the Museum and Art Gallery of the Northern Territory	Established under section 5 of the <i>Museum and Art Gallery of the Northern Territory Act 2014</i> , the board is responsible for managing the Museum and Art Gallery of the Northern Territory and its collection, including the venues through which it delivers services.
Youth Justice Advisory Committee	Established under section 204 of the <i>Youth Justice Act 2005</i> , the Youth Justice Advisory Committee monitors and evaluates the administration and operation of the Act, and advises the minister on issues relevant to the administration of youth justice, including the planning, development, integration and implementation of government policies and programs concerning youth. The Youth Justice Advisory Committee collects, analyses and provides to the minister information relating to issues and policies concerning youth justice.

Legal services and information release

Territory Families, Housing and Communities assisted members of the public and other organisations to access government and personal information. Our assistance included managing formal applications received under the freedom of information provisions of the *Information Act 2002*. In 2020-21, we processed 256 freedom of information applications. In addition, Territory Families, Housing and Communities responded to 101 warrants and court orders for production of material.

Request	Received	Completed
Freedom of information requests	245	256* *Includes matters carried over from last reporting period.
<i>Family Law Act 1975</i> section 69ZW requests	40	31
Subpoena (including interstate subpoenas)	21	21
Summons	10	10
Coroner's warrant	19	19
Police warrant	23	20
TOTAL	358	357

The Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability (Disability Royal Commission) was established in April 2019 in response to community concern about widespread reports of violence against, and the neglect, abuse and exploitation of, people with disability. Territory Families, Housing and Communities is the lead agency for the Disability Royal Commission, supported by the Department of the Chief Minister and Cabinet.

In 2020-21, the Northern Territory received seven Notices to Produce and 13 Notices to Give a Statement in writing along with other information requests. All have been lodged with the Disability Royal Commission by the requested due date.

Complaints and feedback

Complaints and feedback mechanisms are one way to give the people we serve a voice and a means for them to provide a vital source of information that drives continuous quality improvement. Complaints and feedback create opportunities to identify how processes, systems and practice can be enhanced and upholds our values of being an accountable and accessible agency. To create internal efficiencies, we have now brought the former Territory Families and Housing complaints teams together.

As at 30 June 2021, we had received 1,715 complaints.

The following table of complaints are about services and/or actions of agency or staff and exclude antisocial behaviour housing complaints.

Complaints received 2017–18 to 2020–21

Program Area	2017–18	2018–19	2019–20	2020–21	2020–21 complaint sources
Child Protection	267	171	144	124	Child in care (3) Foster / kinship carer (20) Legal agency (3) Member of the public (24) NGO employee (5) NTG or federal government employee (11) Office of the Children's Commissioner (8) Parent of child in care (14) Parent with care for their child (12) Parent without care of their child (10) Relative (non-carer) (14)
Youth Justice	54	76	67	13	Child in care (1) Child in detention (2) Foster / kinship carer (1) Member of the public (2) NGO employee (1) NTG or federal government employee (2) Office of the Children's Commissioner (2) Territory Families, Housing and Communities employee (1) Anonymous (1)
Pensioner Concessions	Not centrally recorded in 2017–18	158	129	63	Seniors (55) NTG or federal government employee (4) Member of the public (4)

Program Area	2017-18	2018-19	2019-20	2020-21	2020-21 complaint sources
Housing complaints	NA	NA	1,202	1,499	Private resident (712) Tenant (596) Anonymous (66) Other agency (50) Ombudsman NT (40) Advocate legal (16) Regional office (14) Applicant (4) Advocate other (1)
Other Coding integrity may mean that some complaints recorded as 'other' may have been most relevant to child protection or youth justice services (excludes housing)	61	47	0	16	Legal agency (3) NTG or federal government employee (3) Member of the public (10)
TOTAL	382	452	1,542	1,715	

Given the machinery-of-government changes that occurred this year, the total number of complaints received by the agency should not be compared between 2019-20 and 2020-21.

In 2020-21, there have been reductions in the numbers of child protection, youth justice and seniors and concession complaints by 20, 54 and 66 respectively. Housing complaints have grown by 297.

The implementation and ongoing embedding of the Signs of Safety Practice Framework has contributed to the reduction in child protection complaints through the continuous enhancement of our engagement with clients and the delivery of more transparent practice in collaboration with families and their support networks.

In 2020-21, we made changes to our operational practices in the Northern Territory's youth detention centres, placing greater emphasis on engagement with young people and proactively addressing their concerns before they escalate into a formal complaint.

We provided greater clarity to the target audience for the NT Seniors and Recognition Scheme, including highlighting the scheme's benefits and changing practices to support members to renew their membership annually. We also provided extensive support to scheme members to transition to the online membership renewal, offering personalised support to those members who required assistance.

We continued to partner with the Office of the Children's Commissioner to resolve matters expediently through resolution processes and negate the escalation of a concern into a formal complaint. This has resulted in more matters being resolved in a timely way to achieve the best outcomes for children and young people.

Audits and reviews

Territory Families, Housing and Communities audits and reviews its functions to ensure that structures, systems and controls are appropriate and effective, and to make recommendations on improvements to achieve optimal performance and outcomes. In 2020–21, these included:

Audit/review	Purpose
Value-for-Territory audit	To assess the adequacy of the agency's procurement controls to ensure compliance with the provisions of the <i>Procurement Act 1995</i> and the procurement guidelines and rules.
Cabinet confidentiality	To monitor and assess the secure handling of Cabinet documentation to focus on breaches categorised at agency, Northern Territory Government and external levels.
NT Concession Scheme and Senior Recognition Scheme	To examine the schemes' processes and controls to form an opinion on whether controls implemented since the reform in 2018 have addressed previous issues and whether the processes are adequate to mitigate fraud and maladministration.
NT Home Ownership internal audit activity	Identify whether the NT Home Ownership Scheme is operating in accordance with the Northern Territory Government's most recent intent and policy directions and if current services and products are fit-for-purpose in achieving the government's goals.



Territory Families, Housing and Communities

Financial statements

Agency overview

Territory Families, Housing and Communities partners with families, communities and providers to build safe, strong and thriving communities where Territorians are empowered, valued and able to participate.

The primary objective of the Territory Families, Housing and Communities is to provide support services across child protection, domestic and family violence, youth justice services, housing, homelessness, social inclusion, sport and active recreation and to support arts, culture, heritage libraries and archives in the Northern Territory.

Territory Families, Housing and Communities was established in September 2020 as part of a major realignment of the Northern Territory Public Sector with the aim of working smarter.

The new agency comprises the following former functions:

- the whole of the former Territory Families
- the Housing function from the former Department of Local Government, Housing and Community Development (Local Government and Community Development transferred to the Department of the Chief Minister and Cabinet)
- the Sports and Culture functions from the former Department of Tourism, Sport and Culture
- the Disability Services function from the Department of Health.

Territory Families, Housing and Communities' financial performance for the year and its financial position as at 30 June 2021 are reported in the following financial statements and consist of a Comprehensive Operating Statement, Balance sheet, Statement of Changes in Equity, and Cash Flow Statement, and the notes accompanying these statements.

The agency's output groups are:

- Families
- Housing
- Communities
- Corporate and Shared Services.

Note 3 of the financial statements outlines the Comprehensive Operating Statement by output groups.

Summary of financial performance

Budget Performance

Territory Families, Housing and Communities final expenditure result was \$1.159 billion, resulting in an underspend of \$17 million or 1.45 per cent against the Budget of \$1.176 billion.

The under budget result including:

- **\$12.2 million** — Emergency Management and Welfare Group — due to the transfer of responsibility for the Centre for National Resilience at Howard Spring to the Department of Health in May 2021
- **\$8.4 million** — Out of Home Care — operational efficiencies and fewer than budgeted children in care
- **\$4.1 million** — Sports and Active Recreation — resulting from timing adjustments in delivery of the Remote Community Sports Infrastructure program and lower than budgeted demand for Sports Voucher Scheme
- **\$3.4 million** — NT Concession and Recognition Scheme — due to lower than budgeted demand for Concessions and lower than budgeted expenditure on the Senior's Prepaid card
- **\$3.4 million** — Services Received Free of Charge
— due to lower than budgeted services free of charge from the Department of Infrastructure, Planning and Logistics and the Department of Corporate and Digital Development.

These under budget results are partially offset by above budget results of:

- **\$13.9 million** — Remote Housing — due to unbudgeted non-cash minor capital works that did not meet the capitalisation threshold (\$8.3 million), recognition of bad and doubtful debts provision (\$7.2 million). Partially offset by an underspend in repairs and maintenance (\$2.5 million)
- **\$7.2 million** — Urban Housing — due to above budget property management cost (\$3.3 million), employee costs (\$2.1 million), depreciation and asset write downs (\$1.4 million), non-cash minor capital works that did not meet the capitalisation threshold (\$1.1 million) and above budget repairs and maintenance (\$0.9 million).

2020–21 Budget and expenditure by output

	Original Budget	Revised Budget	Actual	Variance
	\$000	\$000	\$000	\$000
Families	276 912	311 901	301 028	10 873
Family support	23 004	22 657	21 851	806
Child protection	22 631	21 707	23 031	(1324)
Out of home care	123 081	123 724	115 370	8 354
Youth justice	68 797	104 169	104 937	(768)
Domestic, family and sexual violence	27 924	28 769	27 909	860
Reform Management Office	11 475	10 875	7 930	2 945
Housing	482 482	477 977	495 095	(17 118)
Homelessness services	44 612	34 167	32 605	1 562
Urban housing	114 514	116 414	123 660	(7 246)
Remote housing	153 961	159 843	173 771	(13 928)
Town camps and homelands	48 858	45 362	42 544	2 818
Government employee housing	40 287	41 839	42 827	(988)
Indigenous essential services	80 250	80 352	79 688	664
Communities	267 793	315 303	296 237	19 066
Arts and culture	28 472	30 614	30 514	100
Heritage, libraries and archives	12 591	12 711	12 835	(124)
Sport and active recreation	39 522	39 893	35 769	4 124
Social inclusion	4 655	4 629	4 897	(268)
Disability services	98 066	108 417	108 776	(359)
Northern Territory concession and recognition schemes	31 939	32 200	28 823	3 377
Emergency management welfare group	52 548	86 839	74 623	12 216
Corporate and shared services	67 214	70 522	66 334	4 188
Corporate and governance	20 463	18 755	17 940	815
Shared services received	46 751	51 767	48 394	3 373
Territory Families, Housing and Communities	1 094 401	1 175 703	1 158 694	17 009

In 2020-21, the original Budget of \$1.094 billion increased to \$1.176 billion across the year.

The increase of \$81.5 million was predominately related to additional funding for:

- \$35.0 million for the Youth Detention Legal Settlement
- \$34.1 million of additional Commonwealth funding for the Centre for National Resilience at Howard Springs for international travellers
- \$12.6 million for the initial accounting recognition of in-kind services currently provided by the Territory to support the National Disability Insurance Scheme (NDIS)
- \$7.1 million for the asset write downs across the affordable housing, remote housing and government employee housing outputs in 2020-21 is due to expenditure that was budgeted to be capitalised but did not meet the capitalisation criteria and has been expensed
- \$5.5 million of additional services provided by the Department of Corporate and Digital Development following machinery of governments changes
- \$3.1 million due to the reclassification of infrastructure funding for the Iconic Aboriginal Arts Trail to capital grants to fund Aboriginal Organisations to establish galleries.

These increases were partially offset by reductions of:

- \$10.5 million for the carry forward of homelessness funding to align the available budget across years for to the newly commenced Batten Road Facility
- \$2.9 million transfer to the Department of Digital and Corporate Development of disability services funding to support the establishment of a nationally consistent worker screening system to support the NDIS
- \$2.0 million for the carry forward of Homelands upgrades funding to 2021-22 that were delayed due to COVID-19.

COVID 19

In March 2020, the Northern Territory Government commenced welfare support for people requiring quarantine, provided in hotels at a cost of \$7.6 million in 2019-20 and \$0.5 million in 2020-21.

From 17 July 2020 the Northern Territory Government opened quarantine centres in Howard Springs and Alice Springs.

On 22 December 2020, the Northern Territory Government signed an agreement with the Commonwealth to operate the Centre for National Resilience for repatriated Australians. This operated from the Howard Springs facility, along with continued quarantine for interstate arrivals.

The financial impact to the agency of COVID 19 support in 2020-21 is set out in the table below:

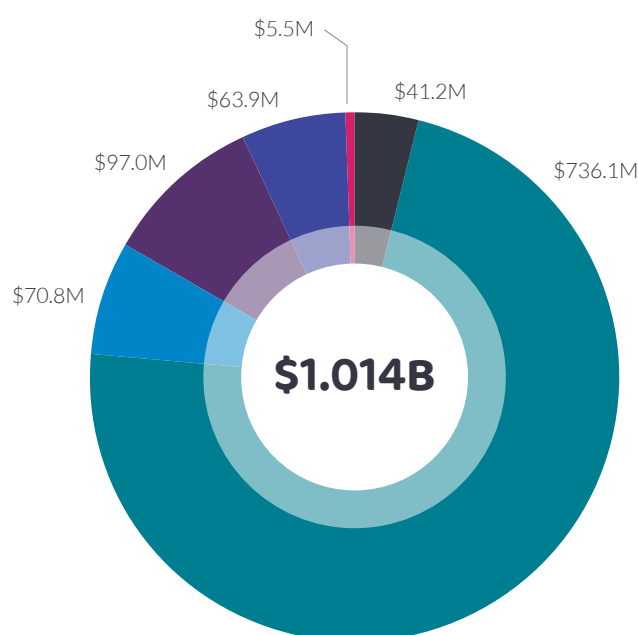
	Budget	Actual	Variance
	\$000	\$000	\$000
Inter-State Quarantine - Howards Springs (NT)			
Welfare staff	3 900	3 836	64
Security	2 700	3 675	(975)
Accommodation and support costs for people in quarantine	37 200	31 119	6 081
Total - Inter-State Quarantine - Howards Springs	43 800	38 630	5 170
Centre for National Resilience - Howard Springs (Cwlth)			
Security	-	1 438	(1 438)
Accommodation and support costs for people in quarantine	34 085	18 593	15 492
Total - Centre for National Resilience - Howard Springs	34 085	20 031	14 054
Inter-State Quarantine - Alice Springs (NT)			
Welfare staff	600	1 352	(752)
Security	1 200	2 108	(908)
Accommodation and support costs for people in quarantine	6 600	11 134	(4 534)
Total - Inter-State Quarantine - Alice Springs	8 400	14 595	(6 195)
Pre-quarantine facilities			
Welfare staff	-	300	(300)
Security	-	37	(37)
Accommodation and support costs for people in hotel quarantine	-	175	(175)
Total - pre-quarantine facilities	-	513	(513)
Other welfare support services			
June lockdown costs	-	9	(9)
Arts sector support grants	918	779	139
Grants to Domestic Violence service providers (Cwlth)	2 341	2 134	206
Total COVID-19 Expenditure	89 544	76 691	12 853

Operating Revenue

Operating revenue for the financial year was \$1.014 billion.

The agency is dependent on government appropriations with the Northern Territory Government contributing \$736.1 million and the Commonwealth \$70.7 million.

The other main source of revenue for the agency is goods and services revenue of \$97 million for housing tenancy charges.



Operating Expenses

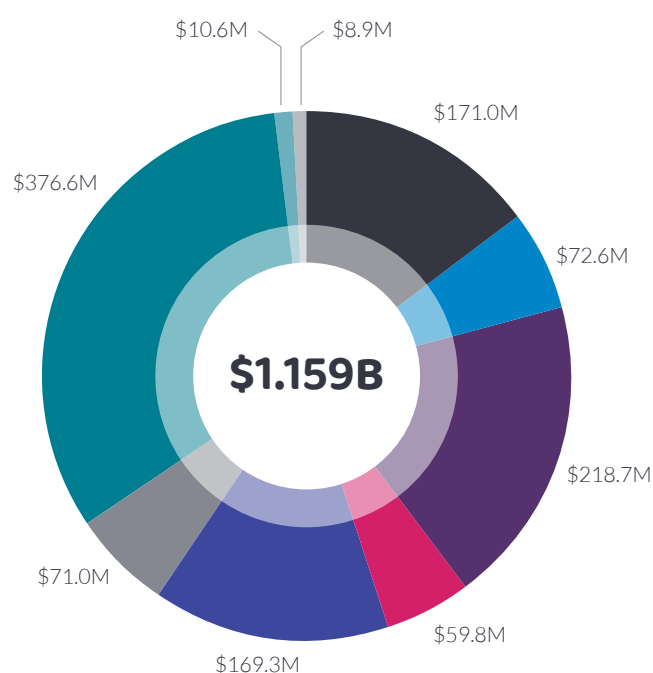
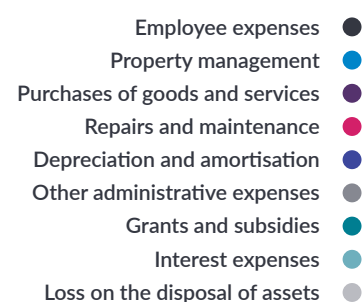
The department's operating expenses were \$1.159 billion.

The payment of grants and subsidies contributed to 32.5% (\$376.6 million) of total operating expenses. These were largely grants to our non government organisation partners, senior concession scheme.

Employee expense was 14.7% (\$171 million) of total operating expenses, with purchase of goods and services expenditure being \$218.7 million (18.9% of the total operating expenses).

Interest expense from borrowings and finance leases was \$10.6 million. The remainder of operational expenses were directly related to expenses on the department's housing assets, these being repairs and maintenance of \$55 million, and property management of \$58 million (water and sewerage, rates and lease charges).

Non-cash asset expenses were \$158 million including \$149 million in depreciation and amortisation charges across the urban and remote housing portfolio.



Operating Result

Despite an agency budgetary cash surplus of \$17 million, the agency reports an operating deficit of \$144 million actual. A deficit result was planned as non-cash expenses are not funded through Output Appropriation under the Territory's Financial Management Framework. Non-cash expenses include depreciation and amortisation, write downs of assets, expenses relating to capital works expenditure that did not meet the department's capitalisation criteria and increases in loss allowance provisions. The below table presents a reconciliation of the cash surplus.

	Actual
	\$000
DEFICIT	(144 195)
<i>Expenses for which there is no revenue</i>	
Depreciation and amortisation	169 341
Repairs and maintenance non-cash	9 898
Assets written off/expensed WIP	8 300
Assets sold	(62)
Assets gifted	706
Assets purchased nil consideration	(92)
Bad and doubtful debts	7 134
NET SURPLUS AFTER NON CASH ITEMS	51 030
Lease liabilities payments (financing payments)	(16 477)
Underlying underspend	34 553

The \$35m underspend is due to:

- underspend in grant expenditure of \$33.7m
- underspend in purchases of goods and services and other administrative expenditure of \$12m
- offset by an overspend in employee expenses of \$8m; and
- under budget revenue of \$2.6m (underspend in other grants (\$16m) offset by above budget rental revenue \$10m and other miscellaneous revenue including NDIS payments and NRAS revenue (\$4m)).

Balance sheet

The balance sheet shows the department's net worth and financial position. The department held total assets worth \$3.8 billion at 30 June 2021, consisting mainly of \$3.4 billion of public housing assets. Total liabilities is \$213 million, which consists mainly of borrowings from the NT Treasury Corporation of \$63 million and lease liability of \$85 million.

Cash flow statement

The cash flow statement represents cash received and used during the year from department's operating, investing and financing activities. As at 30 June 2021, the department held \$45 million in cash and deposits. In 2020-21 the department received \$74.5 million as a result of transfers from administrative restructuring.

Certification of the financial statements

We certify that the attached financial statements for the Department of Territory Families, Housing and Communities have been prepared based on proper accounts and records in accordance with the prescribed format, the *Financial Management Act 1995* and Treasurer's Directions.

We further state that the information set out in the comprehensive operating statement, balance sheet, statement of changes in equity, cash flow statement, and notes to and forming part of the financial statements, presents fairly the financial performance and cash flows for the year ended 30 June 2021 and the financial position on that date.

At the time of signing, we are not aware of any circumstances that would render the particulars included in the financial statements misleading or inaccurate.



Kenneth Lindsay Davies

Chief Executive Officer
14 September 2021



Kim Charles

Chief Financial Officer
14 September 2021

Comprehensive operating statement

For the year ended 30 June 2021

	Note	2021 \$000
INCOME		
Grants and subsidies revenue	4a	
Current		41 227
Appropriation	4b	
Output		736 076
Commonwealth		70 753
Sales of goods and services	4c	
Goods and services revenue		97 024
Interest revenue		-
Goods and services received free of charge	5	63 896
Gain on disposal of assets	6	62
Other income	4d	5 461
TOTAL INCOME	3	1 014 499
EXPENSES		
Employee expenses		170 993
Administrative expenses		
Purchases of goods and services	7	218 720
Repairs and maintenance	9	59 770
Property management		72 645
Depreciation and amortisation	16, 19	169 341
Other administrative expenses ¹		71 030
Grants and subsidies expenses		
Current		325 648
Capital		32 654
Community service obligations		18 277
Interest expenses	8	10 610
Loss on disposal of assets	6, 10	9 006
TOTAL EXPENSES	3	1 158 694
NET DEFICIT		(144 195)
OTHER COMPREHENSIVE INCOME		
Transfers from administrative restructuring		260 471
Transfers from reserves		(142 224)
Changes in asset revaluation surplus		71 243
TOTAL OTHER COMPREHENSIVE INCOME		189 490
COMPREHENSIVE RESULT		(45 295)

1 Includes DCDD service charges and DIPL repairs and maintenance service charges.

The comprehensive operating statement is to be read in conjunction with the notes to the financial statements.

Balance sheet

As at 30 June 2021

	Note	2021
		\$'000
ASSETS		
Current assets		
Cash and deposits	11	44 977
Receivables	13	62 132
Advances	14	-
Inventories	15a	24
Prepayments	15b	2 316
Total current assets		109 449
Non-current assets		
Property, plant and equipment	16	3 563 774
Heritage and cultural assets	18	155 797
Intangible assets	19	-
Total non-current assets		3 719 571
TOTAL ASSETS		3 829 020
LIABILITIES		
Current liabilities		
Deposits held	20	6 905
Payables	21	30 839
Borrowings and advances	22	18 959
Provisions	23	21 072
Other liabilities	24	6 091
Total current liabilities		83 866
Non-current liabilities		
Borrowings and advances	22	128 898
Total non-current liabilities		128 898
TOTAL LIABILITIES		212 764
NET ASSETS		3 616 256
EQUITY		
Capital		3 000 568
Asset revaluation surplus	26	1 744 995
Accumulated funds		(1 129 307)
TOTAL EQUITY		3 616 256

The balance sheet is to be read in conjunction with the notes to the financial statements.

Statement of changes in equity

For the year ended 30 June 2021

	Note	Equity at 1 July \$000	Comprehensive result \$000	Transfers from administrative restructuring ^(b) \$000	Transactions with owners in their capacity as owners \$000	Equity at 30 June \$000
2020-21						
Accumulated funds		-	(144 195)	(842 888)	-	(987 083)
Transfers from administrative restructuring ^(a)		-	(142 224)	-	-	(142 224)
		-	(286 419)	(842 888)	-	(1 129 307)
Asset Revaluation Surplus	26	-	71 243	-	-	71 243
Transfers from administrative restructuring ^(a)		-	260 471	1 413 281	-	1 673 752
		-	331 714	1 413 281	-	1 744 995
Capital – transactions with owners						
Equity injections						
Capital appropriation		-	-	2 413 702	659	2 414 361
Equity transfers in		-	-	-	634 718	634 718
Other equity injections		-	-	-	93 447	93 447
National partnership payments		-	-	-	3 050	3 050
Equity withdrawals						
Capital withdrawal		-	-	-	(2 646)	(2 646)
Equity transfers out		-	-	-	(142 362)	(142 362)
		-	-	2 413 702	586 866	3 000 568
Total equity at end of financial year		-	45 295	2 984 095	586 866	3 616 256

(a) Includes \$6.859 million related to the transfer from reserves to accumulated funds related to the disposal of assets.

(b) Opening balances from the former agency of the Department of Local Government, Housing and Community Development prior to restructure to the new agency.

The statement of changes in equity is to be read in conjunction with the notes to the financial statements.

Cash flow statement

For the year ended 30 June 2021

	Note	2021
		\$000
CASH FLOWS FROM OPERATING ACTIVITIES		
Operating receipts		
Grants and subsidies received		
Current		30 975
Appropriation		
Output		736 076
Commonwealth		40 653
Receipts from sales of goods and services		110 819
Interest received		-
Total operating receipts		918 523
Operating payments		
Payments to employees		(156 484)
Payments for goods and services		(352 523)
Grants and subsidies paid		
Current		(325 648)
Capital		(32 654)
Community service obligations		(14 472)
Interest paid		(10 612)
Total operating payments		(892 393)
Net cash from operating activities	12a	26 130
CASH FLOWS FROM INVESTING ACTIVITIES		
Investing receipts		
Proceeds from asset sales	6	2 306
Total investing receipts		2 306
Investing payments		
Purchases of assets		(593)
Total investing payments		(593)
Net cash from investing activities		1 713
CASH FLOWS FROM FINANCING ACTIVITIES		
Financing receipts		
Deposits received		583
Equity injections		
Capital appropriation		659
Total financing receipts		1 242
Financing payments		
Repayment of borrowings		(3 355)
Lease liabilities payments		(16 477)
Equity withdrawals		(5 377)
Total financing payments		(25 209)
Net cash from financing activities	12b	(23 967)
Net increase in cash held		3 876
Cash at beginning of financial year		-
Cash transferred from administrative restructuring		41 101
CASH AT END OF FINANCIAL YEAR	11	44 977

The cash flow statement to be read in conjunction with the notes to the financial statements.

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1. Objectives of Funding

The primary objective of the Department of Territory Families, Housing and Communities is to provide support services across child protection, domestic and family violence, youth justice services, housing, homelessness, social inclusion, sport and active recreation and to support arts, culture, heritage libraries and archives in the Northern Territory.

Additional information in relation to the Department of Territory Families, Housing and Communities and its principal activities may be found in the annual report.

The department is predominantly funded and therefore dependent, on the receipt of parliamentary appropriations. The financial statements encompass all funds through which the agency controls resources to carry on its functions and deliver outputs. For reporting purposes, outputs delivered by the agency are summarised into several output groups. Note 3 provides summarised financial information in the form of a comprehensive operating statement by the output group.

The Agency's output groups are:

- Families;
- Housing;
- Communities; and
- Corporate and Shared Services.

a) Machinery of government changes

Territory Families, Housing and Communities was established in September 2020 as part of a major realignment of the Northern Territory Public Sector with the aim of working smarter. The new agency comprises the following former functions:

- the whole of the former Territory Families;
- the Housing function from the former Department of Local Government, Housing and Community Development (Local Government and Community Development transferred to the Department of the Chief Minister and Cabinet);
- the Sports and Culture functions from the former Department of Tourism, Sport and Culture; and
- the Disability Services function from the Department of Health.

The impacts of the machinery of government transfers are set out on the following page.

1. Objectives of Funding (continued)

Transfer in

Details of transfer:	Housing transferred from the Department of Local Government, Housing and Community Development
Basis of transfer:	Administrative Arrangements Order 8 September 2020
Date of transfer:	Effective from 1 July 2020

The assets and liabilities transferred as a result of this change were as follows:

	\$'000
Assets	
Cash	41 101
Receivables	15 848
Prepayments	2 284
Property, plant and equipment	3 222 092
	3 281 325
Liabilities	
Deposits held	6 322
Payables	4 749
Borrowing and advances	165 246
Provisions	7 475
Other liabilities	115 580
	299 372
Net assets	2 981 953
Capital	2 413 368
Asset revaluation surplus	1 411 473
Accumulated Funds	(842 888)
NET TRANSFER	2 981 953

1. Objectives of Funding (continued)

Transfer in

The balances, with the exception of cash, were transferred wholly through equity transfers.

Details of transfer: Territory Families (whole agency transfer)

Basis of transfer: Administrative Arrangements Order 8 September 2020

Date of transfer: Effective from 1 July 2020

The assets and liabilities transferred as a result of this change were as follows:

	\$000
Assets	
Cash	27 094
Receivables	3 312
Prepayments	327
Property, plant and equipment	47 961
	78 694
Liabilities	
Payables	14 207
Borrowing and advances	209
Provisions	12 144
Other liabilities	1 000
	27 560
Net assets	51 134
Capital	24 396
Asset revaluation surplus	26 738
NET TRANSFER	51 134

1. Objectives of Funding (continued)

Transfer in

The balances, with the exception of cash, were transferred wholly through equity transfers.

Details of transfer: Sports and Culture transferred from the Department of Tourism, Sports and Culture

Basis of transfer: Administrative Arrangements Order 8 September 2020

Date of transfer: Effective from 1 July 2020

The assets and liabilities transferred as a result of this change were as follows:

	\$000
Assets	
Cash	6 154
Receivables	72
Inventories	14
Prepayments	256
Property, plant and equipment	448 145
	454 641
Liabilities	
Deposits held	75
Payables	873
Provisions	2 259
Other liabilities	-
	3 207
Net assets	451 434
Capital	209 033
Asset revaluation surplus	242 401
NET TRANSFER	451 434

Transfer in

The balances, with the exception of cash, were transferred wholly through equity transfers.

Details of transfer: Disability Services transferred from the Department of Health

Basis of transfer: Administrative Arrangements Order 8 September 2020

Date of transfer: Effective from 1 July 2020

The liabilities transferred as a result of this change were as follows:

	\$000
Liabilities	
Provisions	155
Net assets	(155)

The balance was transferred through a cash transfer.

Transfers out

There are no transfers out related to machinery of government changes.

1. Objectives of Funding (continued)

b) Other agency transfers out

Subsequent to the machinery of government change in September 2020, the Chief Executive Officers of each agency agreed to the following transfers:

- Housing construction and Property Maintenance functions to Department of Infrastructure, Planning and Logistics;
- Screen Territory to Department of Industry, Tourism and Trade; and
- Corporate functions to Department of Corporate and Digital Development.

The impacts of the machinery of government transfers are set out below.

Details of transfer:	Transfer of Remote Program Delivery and Capital WIP to the Department of Infrastructure, Planning and Logistics
Basis of transfer:	Other agency transfers out by agreement of the Chief Executive Officers of each agency
Date of transfer:	Effective from 1 July 2020

The assets and liabilities transferred as a result of this change were as follows:

	\$'000
Assets	
Receivables	35
Construction (WIP)	93 530
	93 565
Liabilities	
Payables	110
Provisions	1 241
Unearned revenue	110 738
	112 089
Net assets	(18 524)
Transfers through equity	93 455
Transfers through cash	(111 979)

1. Objectives of Funding (continued)

Details of transfer:	Transfer of Screen Territory to the Department Industry, Tourism and Trade
Basis of transfer:	Other agency transfers out by agreement of the Chief Executive Officers of each agency
Date of transfer:	Effective from 1 July 2020

The assets and liabilities transferred as a result of this change were as follows:

	\$000
Assets	
Cash	52
Receivables	4
Prepayments	123
	179
Liabilities	
Payables	47
Provisions	42
	89
Net assets	90
Transfers through equity	(38)
Transfers through cash	(52)

Details of transfer:	Transfer of corporate services to the Department of Corporate and Digital Development
Basis of transfer:	Other agency transfers out by agreement of the Chief Executive Officers of each agency
Date of transfer:	Effective from 1 July 2020

The liabilities transferred as a result of this change were as follows:

	\$000
Liabilities	
Payables	12
Provisions	124
	136
Net assets	(136)
Transfers through equity	(6)
Transfers through cash	(130)

2. Statement of significant accounting policies

a) Statement of compliance

The financial statements have been prepared in accordance with the requirements of the *Financial Management Act 1995* and related Treasurer's Directions. *The Financial Management Act 1995* requires the Department of Territory Families, Housing and Communities to prepare financial statements for the year ended 30 June based on the form determined by the Treasurer.

The form of agency financial statements should include:

- certification of the financial statements;
- comprehensive operating statement;
- balance sheet;
- statement of changes in equity;
- cash flow statement; and
- applicable explanatory notes to the financial statements.

b) Basis of accounting

The financial statements have been prepared using the accrual basis of accounting, which recognises the effect of financial transactions and events when they occur, rather than when cash is paid out or received. As part of the preparation of the financial statements, all intra agency transactions and balances have been eliminated.

Except where stated, the financial statements have also been prepared in accordance with the historical cost convention.

The form of the agency financial statements is also consistent with the requirements of Australian accounting standards. The effects of all relevant new and revised standards and interpretations issued by the Australian Accounting Standards Board (AASB) that are effective for the current annual reporting period have been evaluated.

Standards and interpretations issued but not yet effective

No Australian accounting standards have been early adopted for 2020-21.

Several other amending standards and AASB interpretations have been issued that apply to future reporting periods but are considered to have limited impact on public sector reporting.

c) Reporting entity

The financial statements cover the Department as an individual reporting entity.

The Department Territory Families, Housing and Communities (the agency) is a Northern Territory department established under the *Interpretation Act 1978* and *Administrative Arrangements Order*.

The principal place of business of the department is:

Level 7, Darwin Plaza, 41 Smith Street,
Darwin 0800.

The department also has regional officers and remote office across the Northern Territory.

2. Statement of significant accounting policies (continued)

d) Agency and Territory items

The financial statements of the Department of Territory Families, Housing and Communities include income, expenses, assets, liabilities and equity over which the Department has control (agency items). Certain items, while managed by the agency, are controlled and recorded by the Territory rather than the agency (Territory items). Territory items are recognised and recorded in the Central Holding Authority as discussed below.

Central Holding Authority

The Central Holding Authority is the 'parent body' that represents the government's ownership interest in government-controlled entities.

The Central Holding Authority also records all Territory items, such as income, expenses, assets and liabilities controlled by the government and managed by agencies on behalf of the government. The main Territory item is Territory income, which includes taxation and royalty revenue, Commonwealth general purpose funding (such as GST revenue), fines, and statutory fees and charges.

The Central Holding Authority also holds certain Territory assets not assigned to agencies as well as certain Territory liabilities that are not practical or effective to assign to individual agencies such as unfunded superannuation and long service leave.

The Central Holding Authority recognises and records all Territory items, and as such, these items are not included in the agency's financial statements.

e) Comparatives

The Department of Territory Families, Housing and Communities was formed following amendments to the Administrative Arrangement Orders for the public sector that were gazetted on 8 September 2020. There was no single substantive agency to provide a basis for comparative information. As such there is no comparative information published for 2019-20.

f) Presentation and rounding of amounts

Amounts in the financial statements and notes to the financial statements are presented in Australian dollars and have been rounded to the nearest thousand dollars, with amounts of \$500 or less being rounded down to zero. Figures in the financial statements and notes may not equate due to rounding.

g) Accounting judgments and estimates

The preparation of the financial statements requires the making of judgments and estimates that affect the recognised amounts of assets, liabilities, revenues and expenses and the disclosure of contingent liabilities. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

Judgments and estimates that have significant effects on the financial statements are disclosed in the relevant notes to the financial statements.

2. Statement of significant accounting policies (continued)

h) Goods and services tax

Income, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred on a purchase of goods and services is not recoverable from the Australian Tax Office (ATO). In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of the expense.

Receivables and payables are stated with the amount of GST included. The net amount of GST recoverable from, or payable to, the ATO is included as part of receivables or payables in the balance sheet.

Cash flows are included in the cash flow statement on a gross basis. The GST components of cash flows arising from investing and financing activities, which are recoverable from, or payable to, the ATO are classified as operating cash flows. Commitments and contingencies are disclosed net of the amount of GST recoverable or payable unless otherwise specified.

i) Contributions by and distributions to government

The agency may receive contributions from government where the government is acting as owner of the agency. Conversely, the agency may make distributions to government. In accordance with the *Financial Management Act 1995* and Treasurer's Directions, certain types of contributions and distributions, including those relating to administrative restructures, have been designated as contributions by, and distributions to, government. These designated contributions and distributions are treated by the agency as adjustments to equity.

The statement of changes in equity provides additional information in relation to contributions by, and distributions to, government.

j) Impact of COVID-19

During 2020-21 the department incurred expenditure related to operation of the Howard Springs Quarantine Centre in Darwin and the Todd Quarantine Facility in Alice Springs. Operation of these centres commenced in 17 July 2020.

Under the Northern Territory Emergency Management Plan, the department is responsible for the welfare function. As emergency events are unforeseeable, the department does not usually have an allocated budget for welfare functions and is funded by government from time to time when an event occurs.

In 2020-21, the department incurred \$53.2 million in expenditure related to quarantine centre services at both quarantine centres. Expenditure includes costs for personnel, contractors and goods and service provided directly to the people who are quarantining in the centres.

On 22 December 2020, the Northern Territory Government signed an agreement with the Commonwealth government for operation of a National Resilience Centre for repatriated Australia's returning from overseas. The department received funding of \$20.0 million from the Commonwealth to fully offset costs of running the National Resilience Centre. This funding was provided to the department through the Department of Health who oversee agreement with the Commonwealth on behalf of the Northern Territory.

3. Comprehensive operating statement by output group

	Note	Families 2021 \$000	Housing 2021 \$000	Communities 2021 \$000	Corporate and Shared Services 2021 \$000	Total 2021 \$000
INCOME						
Grants and subsidies revenue	4a					
Current		10 980	70	30 177	-	41 227
Appropriation	4b					
Output		297 286	189 995	231 366	17 429	736 076
Commonwealth		1 085	54 955	14 713	-	70 753
Sales of goods and services	4c	65	95 590	1 328	41	97 024
Interest revenue		-	-	-	-	-
Goods and services received free of charge	5	-	-	15 501	48 395	63 896
Gain on disposal of assets	6	-	62	-	-	62
Other income	4d	269	1 576	3 513	104	5 461
TOTAL INCOME		309 685	342 248	296 598	65 968	1 014 499
EXPENSES						
Employee expenses		94 886	37 312	24 338	14 457	170 993
Administrative expenses						
Purchases of goods and services	7	132 814	15 933	67 893	2 080	218 720
Repairs and maintenance	9	123	58 988	347	312	59 770
Property management		2 658	58 123	11 605	259	72 645
Depreciation and amortisation	16, 19	3 574	149 745	15 300	722	169 341
Other administrative expenses ^(a)		(167)	7 327	15 429	48 441	71 030
Grants and subsidies expenses						
Current		66 880	117 539	141 191	38	325 648
Capital		-	27 537	5 117	-	32 654
Community service obligations		-	3 414	14 863	-	18 277
Interest expenses	8	6	10 580	-	25	10 610
Loss on disposal of assets	6	254	8 598	154	-	9 006
TOTAL EXPENSES		301 028	495 095	296 237	66 334	1 158 694
NET SURPLUS / (DEFICIT)		8 657	(152 847)	361	(366)	(144 195)
OTHER COMPREHENSIVE INCOME						
Items that will not be reclassified to net surplus / deficit						
Transfers from administrative restructuring		26 738	-	242 401	(8 668)	260 471
Transfers from reserves		118	6 718	23	(149 083)	(142 224)
Changes in asset revaluation surplus		1 136	80 460	(10 383)	30	71 243
TOTAL OTHER COMPREHENSIVE INCOME		27 992	87 178	232 041	(157 721)	189 490
COMPREHENSIVE RESULT		36 649	(65 669)	232 402	(158 087)	45 295

(a) Includes DCDD and DIPL service charges.

Income

Income encompasses both revenue and gains.

Income is recognised at the fair value of the consideration received, exclusive of the amount of GST. Exchanges of goods or services of the same nature and value without any cash consideration being exchanged are not recognised as income.

4. Revenue

a) Grants and subsidies revenue

	2021		
	Revenue from contracts with customers	Other	Total
	\$000	\$000	\$000
Current grants	797	40 430	41 227
Capital grants	-	-	-
Total grants and subsidies revenue	797	40 430	41 227

Grants revenue is recognised at fair value exclusive of the amount of GST.

Where a grant agreement is enforceable and has sufficiently specific performance obligations for the agency to transfer goods or services to the grantor or a third party beneficiary, the transaction is accounted for under AASB 15. In this case, revenue is initially deferred as a contract liability when received in advance and recognised as or when the performance obligations are satisfied. The agency has adopted a low value contract threshold of \$50 000 excluding GST and recognises revenue from contracts with a low value, upfront on receipt of income.

The agency's contracts with customers relate predominately to Commonwealth funding arrangements for Wallaby Beach (\$70k), Tripartite Forum (\$581k) and Underwater Heritage (\$60k). The remainder relates to funding from the Alice Springs Town Council (\$85k).

Revenue from contracts with customers have been disaggregated below into categories to enable users of these financial statements to understand the nature, amount, timing and uncertainty of income and cash flows. These categories include a description of the type of product or service line, type of customer and timing of transfer of goods and services.

Grant agreements that satisfy recognition requirements under AASB 15 are disaggregated below.

	2021
	\$000
Type of good and service:	
Service delivery	797
Total revenue from contracts with customers by good or service	797
Type of customer:	
Australian Government entities	712
State and territory governments	85
Total revenue from contracts with customers by type of customer	797
Timing of transfer of goods and services:	
Over time	652
Point in time	145
Total revenue from contracts with customers by timing of transfer	797

4. Revenue (continued)

A financing component for consideration is only recognised if it is significant to the contract and the period between the transfer of goods and services and receipt of consideration is more than one year. For the 2020-21 reporting period, there were no adjustments for the effects of a significant financing component.

Where grant agreements do not meet criteria above, it is accounted for under AASB 1058 and income is recognised on receipt of funding except for capital grants revenue received for the purchase or construction of non-financial assets to be controlled by the agency. Capital grants with enforceable contracts and sufficiently specific obligations are recognised as an unearned revenue liability when received and subsequently recognised progressively as revenue as or when the agency satisfies its obligations under the agreement. Where a non-financial asset is purchased, revenue is recognised at the point in time the asset is acquired and control transfers to the agency.

Territory Families, Housing and Communities revenue recognised under AASB 1058 includes Commonwealth funding for the National Resilience Centre for Repatriated Australians (\$20.032 million), National Disability Insurance Scheme Australia Fund assisting with the transition costs for the scheme (\$10 million) and Indigenous Advancement Strategy funding from remote women's safe house and family support programs (\$9.54 million). With further funding transferred from the Department of Chief Minister and Cabinet (\$858k) for after-hours youth activities in Alice Springs.

Grant revenue, passed on from a Territory Government-controlled entity with the exception of the Central Holding Authority, is recognised upfront on receipt, irrespective of which revenue accounting standard it may fall under in accordance with the Treasurer's Direction on income.

b) Appropriation

	2021		
	Revenue from contracts with customers	Other	Total
	\$000	\$000	\$000
Output	-	736 076	736 076
Commonwealth	-	70 753	70 753
Total appropriation	-	806 829	806 829

Output appropriation is the operating payment to each agency for the outputs they provide as specified in the *Appropriation Act 2021*. It does not include any allowance for major non-cash costs such as depreciation. Output appropriations do not have sufficiently specific performance obligations and recognised on receipt of funds.

Commonwealth appropriation follows from the intergovernmental agreement on federal financial relations, resulting in specific purpose payments (SPPs) and National Partnership (NP) payments being made by the Commonwealth Treasury to state treasuries, in a manner similar to arrangements for GST payments. These payments are received by the Department of Treasury and Finance on behalf of the Central Holding Authority and then passed on to the relevant agencies as Commonwealth appropriation.

Where appropriation received has an enforceable contract with sufficiently specific performance obligations as defined in AASB 15, revenue is recognised as and when goods and or services are transferred to the customer or third party beneficiary. Otherwise revenue is recognised when the agency gains control of the funds, when the funding is received from Commonwealth as follows:

- \$2.2 million Commonwealth appropriation received in relation to the National Partnership Agreement on COVID-19 Domestic violence support and self-isolation for remote communities.
- \$35 million for the National Partnership Agreement remote housing delivery of property and tenancy management.
- \$19.95 million delivering an improved access to affordable, safe and sustainable housing including addressing homelessness and to support social and economic participation.
- \$10 million for the implementation of the National Disability Insurance Scheme.
- \$3.5 million received for Aboriginal Interpreter Services provided in 2019-20.

4. Revenue (continued)

c) Sales of Goods and Services

	2021		
	Revenue from contracts with customers	Other ^(a)	Total
	\$000	\$000	\$000
Sales of goods and services	96 795	229	97 024
Total sales of goods and services	96 795	229	97 024

(a) Relates to income from interpreting and translating services and adoption income.

Sale of goods

Revenue from sales of goods is recognised when the agency satisfies a performance obligation by transferring the promised goods. The agency typically satisfies its performance obligations when agency satisfied when the control of goods is transferred to the customers, and when the customer obtains control of promised goods.

Revenue from these sales are based on the price specified in the contract, and revenue is only recognised to the extent that it is highly probable a significant reversal will not occur. There is no element of financing present as sales are made with a short credit term.

Rendering of services

Revenue from rendering of services is recognised when the agency satisfies the performance obligation by transferring the promised services. Most of the goods and services that is disclosed in this note include rental income from operating lease arrangements of agency public housing. Rental income arising is accounted for on a straight-line basis over the lease terms.

	2021
	\$000
Type of good and service:	
Service delivery	96 795
Total revenue from contracts with customers by good or service	96 795
Type of customer:	
Non-government entities	96 795
Total revenue from contracts with customers by type of customer	96 795
Timing of transfer of goods and services:	
Over time ⁽¹⁾	95 560
Point in time ⁽²⁾	1 235
Total revenue from contracts with customers by timing of transfer	96 795

(1) Public Housing revenue.

(2) Araluen Art Centre predominately.

4. Revenue (continued)

d) Other income

	2021		
	Revenue from contracts with customers	Other ⁽¹⁾	Total
	\$000	\$000	\$000
Other income	1 503	3 958	5 461
Total other income	1 503	3 958	5 461

(1) Relates to recovery of overpayments, assets received for nil consideration and prior year grants recognised in the comprehensive operating statement.

The Agency revenue from contract with customers includes revenue under the National Rental Affordability Scheme (NRAS). The agency is one of the participants under this scheme where an agency is to provide affordable rental dwellings at 20 per cent below market rates. Revenue is recognised when the agency satisfies the performance obligation.

Revenue from contracts with customers have been disaggregated below into categories to enable users of these financial statements to understand the nature, amount, timing and uncertainty of income and cash flows. These categories include a description of the type of product or service line, type of customer and timing of transfer of goods and services.

	2021
	\$000
Type of good and service:	
Service delivery	1 503
Total revenue from contracts with customers by good or service	1 503
Type of customer:	
Australian Government entities	1 503
Total revenue from contracts with customers by type of customer	1 503
Timing of transfer of goods and services:	
Over time	1 503
Total revenue from contracts with customers by timing of transfer	1 503

5. Goods and services received free of charge

	2021
	\$000
Department of Corporate and Digital Development	43 254
Department of Infrastructure, Planning and Logistics	5 141
National Disability Insurance Scheme in-kind services	15 501
	63 896

Resources received free of charge are recognised as revenue when, and only when, a fair value can be reliably determined and the services would have been purchased if they had not been donated. Use of those resources is recognised as an expense. Resources received free of charge are recorded as either revenue or gains depending on their nature.

Repairs and maintenance expenses and associated employee costs are centralised and provided by the Department of Infrastructure, Planning and Logistics and forms part of goods and services received free of charge of the agency.

In addition, corporate services staff and functions are centralised and provided by Department of Corporate and Digital Development and forms part of goods and services received free of charge of the agency.

Under the National Disability Insurance Scheme in-kind supports are provided by other Northern Territory government agencies to scheme participants and are recognised in the Department of Territory Families, Housing and Communities as service received free of charge.

6. Gain / (Loss) on disposal of assets

	2021
	\$000
Net proceeds from the disposal of non-current assets	2 306
Less: Carrying value of non-current assets disposed	(2 244)
Gain on disposal of assets ^(a)	62
Carrying value of non-current assets written off	(8 300)
Carrying value of non-current assets gifted (Note 10)	(706)
Loss on disposal of assets	(9 006)
Net loss on the disposal assets	(8 944)

(a) The agency has sold seven urban land and building assets and seven remote rental dwellings.

7. Purchases of goods and services

The net surplus / (deficit) has been arrived at after charging the following expenses:

	2021
	\$000
Goods and services expenses:	
Consultants ¹	1 304
Advertising ²	96
Marketing and promotion ³	533
Document production	286
Legal expenses ⁴	37 374
Recruitment ⁵	326
Training and study	2 265
Official duty fares	3 266
Travelling allowance	1 204
Accommodation	1 507
Information technology charges and communications	8 817
Motor Vehicle expenses	3 675
Insurance Premiums	2 014
Agent Service Arrangements	8 730
Standard Services - Child Support Costs	135 496
Other operating expenses	12 367
	218 720

1 Includes marketing, promotion and IT consultants.

2 Does not include recruitment related advertising or advertising for marketing and promotion.

3 Includes advertising for marketing and promotion but excludes marketing and promotion consultants' expenses, which are incorporated in the consultants' category.

4 Includes legal fees, claim and settlement costs.

5 Includes recruitment-related advertising costs.

Purchases of goods and services generally represents the day-to-day running costs incurred in normal operations, including supplies and service costs recognised in the reporting period in which they are incurred.

8. Interest expense

	2021
	\$000
Interest from lease liabilities	2 230
Interest from loans	8 380
Total	10 610

Interest expenses consist of interest and other costs incurred in connection with the borrowing of funds. It includes interest on loans and advances and lease liabilities.

9. Repairs and maintenance

	2021
	\$000
Urban and Government Employee Housing repairs and maintenance program	22 486
Remote repairs and maintenance program	37 284
Total	59 770

Repairs and maintenance expense

Costs associated with repairs and maintenance works on agency assets are expensed as incurred.

10. Write-offs, postponements, waiver, gifts and ex gratia payments

	2021	No. of trans.
	\$000	
Write-offs, postponements and waivers under the <i>Financial Management Act 1995</i>		
Represented by:		
<i>Amounts written off, postponed and waived by delegates</i>		
Waiver or postponement of right to receive or recover money or property	-	2
Total written off, postponed and waived by delegates	-	2
<i>Amounts written off, postponed and waived by the Treasurer</i>		
Waiver or postponement of right to receive or recover money or property	30	1
Total written off, postponed and waived by the Treasurer	30	1
Write-offs, postponements and waivers authorised under other legislation	30	3

Amounts written off, postponed and waived by the Treasurer includes \$200 of stolen Petty Cash, Lite-pro Projector, Satellite Phone, three Multimedia Projectors, Photocopier, Video Conference System, Interpreting services provided to Northern Land Council and \$27 of unsaleable expired inventory.

10. Write-offs, postponements, waiver, gifts and ex gratia payments (continued)

	2021	No. of trans.
	\$000	
Gifts under the <i>Financial Management Act 1995</i>		
<i>Gifts by delegate</i>		
Other	706	3
Total gifts by delegate	706	3
<i>Gifts by Treasurer</i>	-	-
Gifts authorised under other legislation ^(a)	-	-
Ex gratia payments under the <i>Financial Management Act 1995</i>	-	-

Gifts under the *Financial Management Act 1995* includes 4, 5 and 6 Aguluwurru Street which has been gifted to Arnhem Land Progress Aboriginal Corporation. A number of Compactus Units transferred to NT Corrections, two hydraulic goal posts (basketball rings) gifted to Basketball Northern Territory, Milingimbi Training Centre gifted to Arnhem Land Aboriginal Land Trust and pods in cluster seven at Galiwinku gifted to Arnhem Land Progress Aboriginal Corporation.

11. Cash and deposits

	2021
	\$000
Cash on hand	3
Cash at bank	44 974
Total	44 977

For the purposes of the balance sheet and the cash flow statement, cash includes cash on hand, cash at bank and cash equivalents. Cash equivalents are highly liquid short-term investments that are readily convertible to cash. Cash at bank includes monies held in the Accountable Officer's Trust Account (AOTA) that are ultimately payable to the beneficial owner – refer also to Note 32.

12. Cash flow reconciliation

a) Reconciliation of cash

The total of agency 'Cash and deposits' of \$44 977 000 recorded in the balance sheet is consistent with that recorded as 'Cash' in the cash flow statement.

Reconciliation of net surplus/deficit to net cash from operating activities

	2021
	\$000
Net surplus/deficit	(144 195)
<i>Non-cash items:</i>	
Depreciation and amortisation	169 341
Asset write-offs/write-downs	8 300
Asset donations/gifts	706
(Gain) / Loss on disposal of assets	(62)
Doubtful debts expense	7 134
Assets acquired nil consideration	(92)
R&M – Minor New work Non Cash	9 898
Transfers administrative restructuring - Machinery of Government	(18 335)
Other	(95)
<i>Changes in assets and liabilities:</i>	
Increase in receivables	(62 132)
Increase in inventories	(24)
Decrease in prepayments	(2 316)
Increase in payables	30 839
Decrease in provision	21 072
Increase in other liabilities	6 091
Net cash from operating activities	26 130

12. Cash flow reconciliation (continued)

b) Reconciliation of liabilities arising from financing activities

	CASH FLOWS				NON-CASH			
	1 July	Deposits Received	Repayments	Total cash flows	Additions from administrative restructure	Other	Total other	30 June
2020-21		\$000	\$000	\$000	\$000	\$000	\$000	\$000
Deposits held	-	583	-	583	6 397	(75)	6 322	6 905
Borrowings	-	-	(3 355)	(3 355)	66 531	-	66 531	63 176
Lease liabilities	-	-	(16 477)	(16 477)	98 924	2 234	101 158	84 681
Total	-	583	(19 832)	(19 242)	171 852	2 159	174 011	154 762

c) Non-cash financing and investing activities

Lease transactions

During the financial year, the agency recorded right-of-use asset for the lease of affordable, social and government employee housing with an aggregate value of \$1.76 million.

13. Receivables

	2021
	\$000
Current	
Accounts receivable	78 999
Less: loss allowance	(67 242)
	11 758
Accrued revenue	5 786
Less: loss allowance	-
	5 786
GST receivables	8 141
Other receivables	36 448
Total receivables	62 132

Receivables are initially recognised when the agency becomes a party to the contractual provisions of the instrument and are measured at fair value less any directly attributable transaction costs. Receivables include contract receivables, accounts receivable, accrued contract revenue and other receivables.

Receivables are subsequently measured at amortised cost using the effective interest method, less any impairments.

Accounts receivable and contract receivables are generally settled within 30 days and other receivables within 60 days.

13. Receivables (continued)

The loss allowance reflects lifetime expected credit losses and represents the amount of receivables the agency estimates are likely to be uncollectible and are considered doubtful.

Accrued contract revenue

Accrued contract revenue arises from contracts with customers where the agency's right to consideration in exchange for goods transferred to customers or works completed have arisen but have not been billed at the reporting date. Once the agency's rights to payment becomes unconditional, usually on issue of an invoice, accrued contract revenue balances are reclassified as contract receivables. Accrued revenue that does not arise from contracts with customers are reported as part of other receivables.

Accrued contract revenue includes accrued revenue on National Partnership Agreement's property and tenancy management and National Rental Assistance Scheme (NRAS) where the department has achieved the performance obligation and is waiting on the assessment outcome from the Commonwealth.

Credit risk exposure of receivables

Receivables are monitored on an ongoing basis to ensure exposure to bad debts is not significant. The entity applies the simplified approach to measuring expected credit losses. This approach recognises a loss allowance based on lifetime expected credit losses for all accounts receivables, contract receivables and accrued contract revenue. To measure expected credit losses, receivables have been grouped based on shared risk characteristics and days past due.

The expected loss rates are based on historical observed loss rates, adjusted to reflect current and forward-looking information, including macroeconomic factors. The majority of the agency's accounts receivable balance comprises tenancy related debt. The only identified forward looking factor which could materially impact housing tenants would be Centrelink benefits. As the majority of tenants are reliant on Centrelink benefits, any variance could impact the expected loss rate. However, it is not expected that these benefits will decrease materially overtime, therefore the expected credit loss rate applied is the historical default rate.

In accordance with the provisions of the FMA, receivables are written-off when there is no reasonable expectation of recovery. Indicators that there is no reasonable expectation of recovery includes a failure to make contractual payments for a period greater than 60 days past due.

Due to COVID-19, the agency's credit risk exposure has increased and is reflected in the expected credit losses reported. To ease financial hardship faced by individuals and businesses as a result of the COVID-19, the Territory Government modified its debt recovery process and postponed the payment date for a number of regulatory fees and charges. This has been reflected in the expected credit loss recorded within the reporting period.

13. Receivables (continued)

The loss allowance for receivables and reconciliation as at the reporting date is disclosed below.

	2021			
	Gross receivables	Loss rate	Expected credit losses	Net receivables
	\$000	%	\$000	\$000
Internal receivables				
Not overdue	2 173	0%	-	2 173
Overdue for less than 30 days	-	-	-	-
Overdue for 30 to 60 days	-	-	-	-
Overdue for more than 60 days	-	-	-	-
Total internal receivables	2 173	0%	-	2 173
External receivables				
Not overdue	41 035	0%	5	40 356
Overdue for less than 30 days	541	19%	219	945
Overdue for 30 to 60 days	1 078	51%	548	530
Overdue for more than 60 days	76 406	87%	66 470	9 936
Total external receivables	119 060	57%	67 242	51 767

Total amounts disclosed exclude statutory amounts; and include contract receivables and accrued contract revenue.

Reconciliation of loss allowance for receivables

	2021
	\$000
External receivables	
Opening balance	-
Transfers in from administrative restructuring	60 055
Written off during the year	-
Recovered during the year	53
Increase/decrease in allowance recognised in profit or loss	7 134
Total external receivables	67 242

14. Advances

	2021
	\$000
Current	
Advances paid	20
Less: loss allowance	(20)
	-
Non current	
Advances paid	-
Less: loss allowance	-
	-
Total advances	-

a) Advances paid

Advances paid are recognised initially at fair value plus or minus relevant transaction costs and are recognised in the balance sheet when the agency becomes party to the contractual provisions of the financial instruments. Where the advances are provided with interest free periods or at concessional interest rates, they are considered to have a fair value which is less than the amount lent. This fair value is calculated in accordance with Note 27. The difference between the amount lent and the fair value is recognised as an expense in the comprehensive operating statement.

Subsequently, advances paid are measured at amortised cost using the effective interest method.

Loss allowances on advances paid reflect either 12-month or lifetime expected credit losses depending on changes in credit risk and represents the amount of advances paid the agency estimates are likely to be uncollectible and are considered doubtful.

Credit risk exposure of advances paid

Advances paid are monitored on an ongoing basis to ensure exposure to bad debts is not significant. The agency applies the AASB 9 general approach to measuring expected credit losses. This approach recognises a loss allowance based on 12-month expected credit losses if there has been no significant increase in credit risk since initial recognition and lifetime expected credit losses if there has been a significant increase in credit risk since initial recognition.

The loss allowance for advances paid and reconciliation as at the reporting date is disclosed below.

	2021			
	Gross advances paid	Loss rate	Expected credit losses	Net advances paid
	\$000	%	\$000	\$000
External advances paid				
Not overdue	-	-	-	-
Overdue for less than 30 days	-	-	-	-
Overdue for 30 to 60 days	-	-	-	-
Overdue for more than 60 days	20	100	20	-
Total internal advances paid	20	100	20	-

14. Advances (continued)

Reconciliation of loss allowance for advances paid

	2021
	\$000
External advances paid	
Opening balance	-
Written off during the year	-
Recovered during the year	-
Increase/decrease in allowance recognised in profit or loss	20
Total external advances paid	20

15. Other assets

a) Inventories

	2021
	\$000
Current	
Inventories	24
Total	24

Inventories include assets held either for sale (general inventories) or for distribution at no or nominal consideration in the ordinary course of business operations.

General inventories are valued at the lower of cost and net realisable value, while those held for distribution are carried at the lower of cost and current replacement cost. Cost of inventories includes all costs associated with bringing the inventories to their present location and condition. When inventories are acquired at no or nominal consideration, the cost will be the current replacement cost at date of acquisition.

The cost of inventories are assigned using a mixture of first in, first out or weighted average cost formula or using specific identification of their individual costs.

Inventory held for distribution is regularly assessed for obsolescence and loss.

b) Prepayments

	2021
	\$000
Current	
Prepayments	2 316
Total	2 316

Prepayments represent payments in advance of receipt of goods and services or that part of expenditure made in one accounting period covering a term extending beyond that period.

15. Other assets (continued)

c) Agency as a lessor

Leases under which the agency assumes substantially all the risks and rewards of ownership of an asset are classified as finance leases. Other leases are classified as operating leases.

Subleases are classified by reference to the right-of-use asset arising from the head lease, rather than by reference to the underlying asset. A sublease is an arrangement where the underlying asset is re-leased by a lessee (intermediate lessor) to another party, and the lease (head lease) between the head lessor and original lessee remains in effect.

Finance leases

At the lease commencement date, the entity recognises a receivable for assets held under a finance lease in its statement of financial position at an amount equal to the net investment in the lease. The net investment in leases is classified as financial assets amortised cost and equals the lease payments receivable by a lessor and the unguaranteed residual value, plus initial direct costs, discounted using the interest rate implicit in the lease. Initial direct costs.

Finance income arising from finance leases is recognised over the lease term, based on a pattern reflecting a constant periodic rate of return on the lessor's net investment in the lease.

The former Department of Tourism, Sport and Culture entered into a 30-year finance lease arrangement with ARLC NT Limited to lease the Warren Park complex. This arrangement has transferred to the Department of Territory Families, Housing and Communities as a result of administrative restructuring. The arrangement is a peppercorn lease with nominal lease payments, with the intention to further the not-for-profit objectives of the lessee. As such, no finance lease receivable has been recognised. In line with the requirements of AASB 16 for lessors, the Warren Park complex, with a value of \$24.6 million, was derecognised in the 2019-20 financial year.

Operating leases

An operating lease is a lease other than a finance lease. Rental income arising is accounted for on a straight-line basis over the lease terms and is included in revenue in the statement of comprehensive income due to its operating nature. Initial direct costs incurred in negotiating and arranging an operating lease are added to the carrying amount of the underlying asset and recognised over the lease term on the same basis as rental income. Contingent rents are recognised as revenue in the period in which they are earned.

The agency owns housing rental properties across the Territory. These properties are leased to tenants under operating lease arrangements with rent payable weekly. Tenancy leases for the housing properties are short term or periodic, and may be cancelled by providing the required number of days' notice under the *Residential Tenancy Act 1999* ("RTA") by either party.

The agency also subleases properties under Affordable and Social Housing and Government Employee Housing (GEH) Private Head-lease arrangements. Sub-lease arrangements for both affordable housing buildings and under social housing are generally short term (6 months to one year). Leases may be cancelled by providing the required number of days' notice under the RTA by either party. Therefore, sub-lease arrangements under affordable and social housing are treated as operating leases. Similarly, GEH private head-lease properties are sub-leased to NTG agencies and are categorised as operating leases.

The agency is lessor to a number of peppercorn leases

with various not-for-profit sporting and cultural organisations, and other non-government organisations. These leases do not meet the recognition criteria of a finance lease under AASB 16 so are treated as operating leases. The lease payments are nominal, or significantly below market value. The purpose of these arrangements is to further the not-for-profit objectives of the lessee and also the Department. Four properties are currently being used to provide services in accordance with the services contract and all ancillary residential uses required in order to provide the services. These properties are utilised for children in care under the CEO.

At 30 June 2021, the agency does not have non-cancellable operating lease future rental receivables.

16. Property, plant and equipment

a) Total property, plant and equipment

	2021
	\$'000
Land	
At fair value	54 958
Rental properties	
Urban rental properties	
Urban vacant land at fair value	11 581
Urban unimproved land at fair value	700 847
	712 428
Urban buildings at fair value	715 369
Remote rental properties	
Remote buildings at fair value	3 132 585
Less: accumulated depreciation	(1 416 378)
	1 716 207
Total rental properties	3 144 004
Public buildings	
At fair value	484 506
Less: accumulated depreciation	(272 436)
	212 070
Infrastructure	
At fair value	115 559
Less: accumulated depreciation	(63 155)
	52 404
Construction (work in progress)	
At capitalised cost	9 482
Plant and equipment	
At fair value	24 943
Less: accumulated depreciation	(16 521)
	8 422
Leased land and buildings	
At capitalised cost	117 243
Less: accumulated amortisation	(34 809)
	82 434
Total Property, Plant and Equipment	3 563 774

The net carrying amount may also include the balance related to concessionary leases which are right-of-use assets under leases that have significantly below-market terms and conditions principally to enable the agency to further its objectives.

16. Property, plant and equipment (continued)**2021 Property, plant and equipment reconciliations**

Property, plant and equipment includes right-of-use assets under AASB 16 Leases. Further information on right-of-use assets are disclosed in Note 17. A reconciliation of the carrying amount of property, plant and equipment at the beginning and end year is set out below:

	Land properties	Land-urban rental dwellings	Buildings-urban rental dwellings	Buildings-remote rental dwellings	Public Buildings	Infrastructure	Construction (work in progress)	Plant and equipment	Leased Land and Buildings	Total
\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
Carrying amount as at 1 July 2020	-	-	-	-	-	-	-	-	-	-
Additions from administrative restructuring- Machinery of Government	66 377	687 342	694 759	1 643 753	217 263	52 377	93 530	9 789	97 295	3 562 485
Additions	-	-	-	-	-	-	-	-	1 760	1 760
Disposals	-	(1 580)	(5 032)	(4 230)	(232)	-	-	-	-	(11 074)
Depreciation/amortisation expense	-	-	(33 808)	(98 892)	(12 149)	(4 500)	-	(2 895)	(17 095)	(169 339)
Additions/disposals from asset transfers	30	-	16 811	164 457	4 920	4 527	9 482	1 528	-	201 755
Other transfers out	-	-	-	-	-	-	(93 530)	-	-	(93 530)
Revaluation increments/decrements	(11 449)	26 666	42 639	11 155	2 232	-	-	-	-	71 243
Remeasurement of leases	-	-	-	-	-	-	-	-	474	474
Transfer between asset classes	-	-	-	(36)	36	-	-	-	-	-
Carrying amount as at 30 June 2021	54 958	712 428	715 369	1 716 207	212 070	52 404	9 482	8 422	82 434	3 563 774

16. Property, plant and equipment (continued)

b) Property, plant and equipment held and used by the agency

A reconciliation of the carrying amount of property, plant and equipment held and used by the agency is set out below:

	Land properties	Land-urban rental properties	Buildings-urban rental dwellings	Buildings-remote rental dwellings	Public Buildings	Infrastructure	Construction (work in progress)	Plant and equipment	Leased Land and Buildings	Total
	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
Balance at 1 July	-	-	-	-	-	-	-	-	-	-
Gross carrying amount	-	-	-	-	-	-	-	-	-	-
Accumulated depreciation/ amortisation	-	-	-	-	-	-	-	-	-	-
Carrying amount as at 1 July 2020	-	-	-	-	-	-	-	-	-	-
Additions from administrative restructuring- Machinery of Government	66 377	13 152	57 174	220 939	141 020	41 400	93 530	9 758	-	643 350
Additions	-	-	-	-	-	-	-	-	-	-
Disposals	-	-	-	-	-	-	-	-	-	-
Depreciation/ amortisation expense	-	-	(2 985)	(11 243)	(9 137)	(3 452)	-	(2 889)	-	(29 706)
Additions/ disposals from asset transfers	30	-	2 073	4 987	3 598	4 368	9 482	1 528	-	26 066
Other transfers out	-	-	-	-	-	-	(93 530)	-	-	(93 530)
Revaluation increments/ decrements	(11 449)	1 139	3 349	2 842	2 198	-	-	-	-	(1 921)
Remeasurement of leases	-	-	-	-	-	-	-	-	-	-
Transfer between asset classes	-	-	-	-	36	-	-	-	-	36
Carrying amount as at 30 June	54 958	14 291	59 611	217 525	137 715	42 316	9 482	8 397	-	544 295

16. Property, plant and equipment (continued)**c) Property, plant and equipment where entity is lessor under operating leases**

A reconciliation of the carrying amount of property, plant and equipment where agency is lessor under operating leases is set out below:

	Land	Land- urban rental properties	Buildings- urban rental dwellings	Buildings- remote rental dwellings	Public Buildings	Infrastructure	Construction (work in progress)	Plant and equipment	Leased Land and Buildings	Total
	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
Balance at 1 July	-	-	-	-	-	-	-	-	-	-
Gross carrying amount	-	-	-	-	-	-	-	-	-	-
Accumulated depreciation/ amortisation	-	-	-	-	-	-	-	-	-	-
Carrying amount as at 1 July	-	-	-	-	-	-	-	-	-	-
Additions from administrative restructuring- Machinery of Government	-	674 190	637 585	1 422 814	76 243	10 977	-	31	97 295	2 919 135
Additions	-	-	-	-	-	-	-	-	1 760	1 760
Disposals	-	(1 580)	(5 032)	(4 230)	(232)	-	-	-	-	(11 074)
Depreciation/ amortisation expense	-	-	(30 823)	(87 649)	(3 012)	(1 048)	-	(6)	(17 095)	(139 633)
Additions/disposals from asset transfers	-	-	14 738	159 470	1 322	159	-	-	-	175 689
Other transfers out	-	-	-	-	-	-	-	-	-	-
Revaluation increments/ decrements	-	25 527	39 290	8 313	34	-	-	-	-	73 164
Remeasurement of leases	-	-	-	-	-	-	-	-	474	474
Transfer between asset classes	-	-	-	(36)	-	-	-	-	-	(36)
Carrying amount as at 30 June	-	698 137	655 758	1 498 682	74 355	10 088	-	25	82 434	3 019 479

16. Property, plant and equipment (continued)

Acquisitions

Property, plant and equipment are initially recognised at cost and subsequently revalued at fair value less accumulated depreciation and impairment. Cost is the amount of cash or cash equivalents paid or the fair value of the other consideration given to acquire the asset at the time of its acquisition or construction or, where applicable, the amount attributed to that asset when initially recognised in accordance with the requirements of other accounting standards.

All items of property, plant and equipment with a cost or other value, equal to or greater than \$10 000 are recognised in the year of acquisition and depreciated as outlined below. Items of property, plant and equipment below the \$10 000 threshold are expensed in the year of acquisition.

The construction cost of property, plant and equipment includes the cost of materials and direct labour, and an appropriate proportion of fixed and variable overheads.

Complex assets

Major items of plant and equipment comprising a number of components that have different useful lives, are accounted for as separate assets. The components may be replaced during the useful life of the complex asset.

Subsequent additional costs

Costs incurred on property, plant and equipment subsequent to initial acquisition are capitalised when it is probable that future economic benefits in excess of the originally assessed performance of the asset will flow to the agency in future years. Where these costs represent separate components of a complex asset, they are accounted for as separate assets and separately depreciated over their expected useful lives.

Construction (work in progress)

The capital works for the construction of urban, removed and government employee dwellings are funded through capital appropriation directly to the Department of Territory Families, Housing and Communities, the expenditure as it is incurred is recognised in construction work in progress.

Capital works funded through the National Partnership on Remote Housing are also recognised in construction work in progress. Upon completion the projects are recognised as either an asset or an expense, dependent on the capitalisation policy.

As part of the financial management framework, the Department of Infrastructure, Planning and Logistics is responsible for managing all other general government capital works projects on a whole of government basis. Therefore appropriation for the remainder of the agencies capital works is provided directly to the Department of Infrastructure, Planning and Logistics and the cost of construction work in progress is recognised as an asset of that department. Once completed, capital works assets are transferred to the agency.

Revaluations and impairment

Revaluation of assets

Subsequent to initial recognition, assets belonging to the following classes of non-current assets are revalued annually to ensure the carrying amount of these assets does not differ materially from their fair value at reporting date:

- urban rental land;
- urban rental dwellings; and
- remote rental land and dwellings including Government Employee Housing (GEH) remote rental dwellings.

16. Property, plant and equipment (continued)

Assets belonging to the following classes of non-current assets are revalued with sufficient regularity (at least once every five years) to ensure the carrying amount of these assets does not differ materially from their fair value at reporting date:

- land;
- public buildings;
- infrastructure; and
- heritage and cultural assets.

Plant and equipment are stated at historical cost less depreciation, which is deemed to equate to fair value.

For right-of-use assets, the net present value of the remaining lease payments is often an appropriate proxy for the fair value of relevant right-of-use assets at the time of initial recognition. Subsequently, right-of-use assets are stated at cost less amortisation, which is deemed to equate to fair value.

For right-of-use assets under leases that have significantly below-market terms and conditions principally to enable the agency to further its objectives, the agency has elected to measure the asset at cost. These right-of-use assets are not subject to revaluation.

The Territory Property Consultants Pty. Ltd. conducted an independent valuation at 30 June 2021 of all rental land and dwellings (urban and remote) and other public buildings transferred in from the former Department of Territory Families under administrative restructuring. The Northern Territory Valuer – General, subsequently endorsed the valuation outcome. The valuation outcomes are reflected in the financial statements.

Urban rental properties

The basis for the valuation of urban rental properties is the market approach, that of 'fair value' being the estimate the price at which an orderly transaction to sell the asset or to transfer the liability would take place between market participants at the measurement date under current market conditions. Urban rental properties consist of land, houses, flat complexes and interests in body corporates.

Existing urban rental properties that have incurred major renovations or upgrading costs are revalued as soon as possible after the contract has been completed for those works. Useful lives of all urban rental dwellings have been reassessed at the time of valuation.

Remote rental land and dwellings including, Government Employee Housing (GEH) remote rental dwellings

Remote rental dwellings are measured on the basis of 'fair value' using the depreciated replacement cost methodology. The useful lives of all remote rental dwellings are also reassessed at the time of valuation.

Refer to Note 27: Fair value for additional disclosures.

The latest revaluation of land, buildings, infrastructure assets transferred in from the former Department of Tourism, Sport and Culture from administrative restructuring was independently conducted as at 30 June 2020 by Colliers International.

The latest valuation of heritage and cultural assets transferred in from the former Department of Tourism, Sport and Culture was independently conducted as at 30 June 2020 by Australian Valuations. The unique nature of some of the heritage and cultural assets may preclude reliable measurement. Such assets have not been recognised in the financial statements.

Refer to Note 27: Fair value for additional disclosures.

Impairment of assets

An asset is said to be impaired when the asset's carrying amount exceeds its recoverable amount.

Non-current physical and intangible agency assets are assessed for indicators of impairment on an annual basis or whenever there is indication of impairment. If an indicator of impairment exists, the agency determines the asset's recoverable amount.

16. Property, plant and equipment (continued)

The asset's recoverable amount is determined as the higher of the asset's current replacement cost and fair value less costs to sell. Any amount by which the asset's carrying amount exceeds the recoverable amount is recorded as an impairment loss.

Impairment losses are recognised in the comprehensive operating statement. They are disclosed as an expense unless the asset is carried at a revalued amount. Where the asset is measured at a revalued amount, the impairment loss is offset against the asset revaluation surplus for that class of asset to the extent an available balance exists in the asset revaluation surplus.

In certain situations, an impairment loss may subsequently be reversed. Where an impairment loss is subsequently reversed, the carrying amount of the asset is increased to the revised estimate of its recoverable amount. A reversal of an impairment loss is recognised in the comprehensive operating statement as income, unless the asset is carried at a revalued amount, in which case the impairment reversal results in an increase in the asset revaluation surplus. Note 26 provides additional information in relation to the asset revaluation surplus.

Agency property, plant and equipment assets were assessed for impairment as at 30 June 2021. No impairment adjustments were required as a result of this review.

Depreciation and amortisation expense

Items of property, plant and equipment, including buildings but excluding land, have limited useful lives and are depreciated or amortised using the straight-line method over their estimated useful lives.

Amortisation applies in relation to intangible non-current assets with limited useful lives and is calculated and accounted for in a similar manner to depreciation.

The estimated useful lives for each class of asset are in accordance with the Treasurer's Directions and are determined as follows:

	2021
Urban Dwellings	50 years
Remote Public Housing Dwellings	30 years
GEH Remote Area Dwellings	40 years
Public Buildings	10 - 50 years
Infrastructure assets	8 years - infinite
Plant and equipment	5 - 10 years
Leased Land and Building Upgrades	Remaining period of lease
Intangibles	2 - 10 years

Assets are depreciated or amortised from the date of acquisition or from the time an asset is completed and held ready for use.

The estimated useful lives disclosed above includes the useful lives of right-of-use assets under AASB 16. For further detail, refer to Note 17.

17. Agency as a lessee

The Department leases include affordable and social housing head leases, government employee housing private head leases, government employee housing remote land leases, remote land peppercorn leases, and vehicles. Lease contracts are typically made for fixed periods of 2 to 40 years, but may have extension options. Lease terms are negotiated on an individual basis and contain a wide range of different terms and conditions. The lease agreements do not impose any covenants. The agency does not provide residual value guarantees in relation to leases.

Extension and termination options are included in a number of the leases. These terms are used to maximise operational flexibility in terms of managing contracts. The majority of extension and termination options held are exercisable only by the agency and not by the respective lessor. In determining the lease term, management considers all facts and circumstances that create an economic incentive to exercise an extension option, or not exercise a termination option. Extension options (or periods after termination options) are only included in the lease term if the lease is reasonably certain to be extended (or not terminated).

Potential future cash outflows have not been included in the lease liability because it is not reasonably certain the leases will be extended (or not terminated). The assessment is reviewed if a significant event or a significant change in circumstances occurs that affects this assessment and is within the control of the lessee. During the current financial year, the financial effect of revising lease terms to reflect the effect of exercising extension and termination options was nil.

The agency has elected to recognise payments for short-term leases and low value leases as expenses on a straight-line basis, instead of recognising a right-of-use asset and lease liability. Short-term leases are leases with a lease term of 12 months or less with no purchase option. Low value assets are assets with a fair value of \$10,000 or less when new and not subject to a sublease arrangement.

Right-of-use asset

The following table presents right-of-use assets included in the carrying amounts of property, plant and equipment at Note 16.

	Land	Buildings	Total
	\$000	\$000	\$000
Balance as at 1 July 2020			
Additions from Administrative restructure	22 059	73 329	95 388
Additions	196	1 564	1 760
Disposals	-	(321)	(321)
Amortisation expense	(775)	(16 320)	(17 095)
Revaluation increments/decrements including remeasurement	2 331	371	2 702
Impairment losses	-	-	-
Transfers out	-	-	-
Carrying amount as at 30 June 2021	23 811	58 623	82 434

17. Agency as a lessee (continued)

The following amounts were recognised in the statement of comprehensive income for the year in respect of leases where the agency is the lessee:

	2021
	\$000
Amortisation expense of right-of-use assets	17 095
Interest expense on lease liabilities	2 230
Expense relating to short-term leases	8 826
Intergovernmental leases	2 789
Total amount recognised in the comprehensive operating statement	30 940

Recognition and measurement

The agency assesses at contract inception whether a contract is, or contains, a lease. That is, if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration.

The agency recognises lease liabilities to make lease payments and right-of-use assets representing the right to use the underlying assets, except for short-term leases and leases of low-value assets.

The agency recognises right-of-use assets at the commencement date of the lease (the date the underlying asset is available for use). Right-of-use assets are initially measured at the amount of initial measurement of the lease liability, adjusted by any lease payments made at or before the commencement date and lease incentives, any initial direct costs incurred, and estimated costs of dismantling and removing the asset or restoring the site.

Right-of-use assets are depreciated on a straight-line basis over the shorter of the lease term and the estimated useful lives of the assets, as follows:

	2021
Land	12 to 40 years
Building	2 to 10 years

If ownership of the leased asset transfers to the agency at the end of the lease term or the cost reflects the exercise of a purchase option, depreciation is calculated using the estimated useful life of the asset.

The right-of-use assets are subsequently measured at fair value which approximates costs except for those arising from leases that have significantly below-market terms and conditions principally to enable the agency to further its objectives and are also subject to impairment.

The right-of-use assets are subject to remeasurement principles consistent with the lease liability including indexation and market rent review that approximates fair value and only revalued where a trigger or event may indicate their carrying amount does not equal fair value.

Inter-governmental leases

The agency applies the inter-governmental leases recognition exemption as per the Treasurer's Direction – Leases and recognise these as an expense on a straight-line basis over the lease term. These largely relate to the lease of motor vehicles from NT Fleet. Leases of commercial properties for office accommodation are centralised with the Department of Corporate and Digital Development (DCDD). Consequently all lease liabilities and right-of-use assets relating to these arrangements are recognised by DCDD and not disclosed within these financial statements.

Leases that have significantly below-market terms and conditions principally to enable the agency to further its objectives.

17. Agency as a lessee (continued)

The Department owned remote public housing dwellings are on land owned by the Traditional owners. The agency enters into long-term peppercorn lease arrangements with the Traditional owners for these land parcels. Lease payments are generally set at \$1 per annum, payable if and when demanded, and are stipulated in the lease contracts. The leased land lots must be used for the provision of public housing and the construction, demolition, upgrading, extending, refurbishing, landscaping and maintenance of houses. The remote public housing operation is dependent on these lease arrangements.

Right-of-use assets under leases at significantly below-market terms and conditions that are entered into principally to enable the agency to further its objectives, are measured at cost.

These right-of-use assets are depreciated on a straight-line basis over the shorter of the lease term and the estimated useful lives of the assets, subject to impairment. They are not subject to revaluation.

18. Heritage and cultural assets

	2021
	\$000
Carrying Amount	
At valuation	155 797
Less: Accumulated amortisation	-
Written Down Value – 30 June	155 797
Reconciliation of Movements	
Carrying amount at 1 July	-
Additions from administrative restructuring	155 705
Additions for nil consideration	92
Carrying amount as at 30 June	155 797

Heritage and Cultural Assets Valuation

The latest valuation of heritage and cultural assets transferred in from the former Department of Tourism, Sport and Culture was independently conducted as at 30 June 2020 by Australian Valuations. The unique nature of some of the heritage and cultural assets may preclude reliable measurement. Such assets have not been recognised in the financial statements.

Impairment of Heritage and Cultural Assets

Agency heritage and cultural assets were assessed for impairment as at 30 June 2021. No impairment adjustments were required as a result of this review.

19. Intangibles

	2021
	\$000
Intangibles with a finite useful life	
Computer software	
At cost	638
Less: Accumulated amortisation	(638)
Written Down Value – 30 June	-
Reconciliation of Movements	
Carrying amount at 1 July	-
Additions from administrative restructuring	8
Amortisation	(2)
Disposals	(6)
Carrying amount as at 30 June	-

Impairment of Intangibles

Agency intangible assets were assessed for impairment as at 30 June 2021. No impairment adjustments were required as a result of this review.

20. Deposits Held

	2021
	\$000
Gift fund account	3
Accountable Officer's Trust Account (Note 32)	6 902
Total deposits held	6 905

21. Payables

	2021
	\$000
Accounts payable	6 847
Accrued expenses	23 970
Interest payables	22
Total payables	30 839

Liabilities for accounts payable and other amounts payable are carried at cost, which is the fair value of the consideration to be paid in the future for goods and services received, whether or not billed to the agency. Accounts payable are normally settled within 20 days from receipt of valid invoices under \$1 million or 30 days for invoices over \$1 million.

22. Borrowings and advances

	2021
	\$000
Current	
Loans and advances	3 817
Lease liabilities	15 142
	18 959
Non-current	
Loans and advances	59 359
Lease liabilities	69 539
	128 898
Total borrowings and advances	147 857

Borrowings and advances are recorded initially at fair value, net of transaction costs. Subsequent to initial recognition, these are measured at amortised cost using the effective interest method. Gains and losses are recognised in net result when the liabilities are derecognised as well as through the amortisation process.

22. Borrowings and advances (continued)

Lease liabilities

At the commencement date of the lease where the agency is the lessee, the agency recognises lease liabilities measured at the present value of lease payments to be made over the lease term. Lease payments include:

- fixed payments (including in substance fixed payments) less any lease incentives receivable
- variable lease payments that depend on an index or a rate
- amounts expected to be paid under residual value guarantees
- exercise price of purchase options reasonably certain to be exercised by the agency
- payments of penalties for terminating the lease, if the lease term reflects the agency exercising the option to terminate.

Variable lease payments that do not depend on an index or a rate are recognised as expenses (unless they are incurred to produce inventories) in the period in which the event or condition that triggers the payment occurs.

The lease payments are discounted using the interest rate implicit in the lease. If that rate cannot be readily determined, which is generally the case for the agency's leases, the Northern Territory Treasury Corporation's institutional bond rate is used as the incremental borrowing rate.

After the commencement date, the amount of lease liabilities is increased to reflect the accretion of interest and reduced for the lease payments made. In addition, the carrying amount of lease liabilities is remeasured if there is a modification, a change in the lease term, a change in the lease payments (such as changes to future payments resulting from a change in an index or rate used to determine such lease payments) or a change in the assessment of an option to purchase the underlying asset.

The following table presents liabilities under leases.

	2021
	\$000
Balance at 1 July	
Transfer from administrative arrangements	98 715
Additions/remeasurements	2 443
Interest expenses	2 230
Payments	(18 707)
Balance at 30 June	84 681

Future minimum lease payments under non-cancellable leases not recorded as liability are as follows:

	2021	
	Internal	External
Within one year	1 596	3 530
Later than one year and not later than five years	1 736	7
Later than five years	4	-
	3 336	3 537

23. Provisions

	2021
	\$000
Current	
<i>Employee benefits</i>	
Recreation leave	15 560
Leave loading	2 301
Recreation leave fares	26
Purchased leave	17
<i>Other current provisions</i>	
Fringe Benefits Tax	132
Payroll Tax	1 152
Superannuation contributions	1 884
Total provisions	21 072

The Agency employed 1 354 full time equivalent employees as at 30 June 2021.

Employee benefits

Provision is made for employee benefits accumulated as a result of employees rendering services up to the reporting date. These benefits include wages and salaries and recreation leave. Liabilities arising in respect of wages and salaries, recreation leave and other employee benefit liabilities that fall due within twelve months of reporting date are classified as current liabilities and are measured at amounts expected to be paid. Non-current employee benefit liabilities that fall due after twelve months of the reporting date are measured at present value, calculated using the government long-term bond rate.

No provision is made for sick leave, which is non-vesting, as the anticipated pattern of future sick leave to be taken is less than the entitlement accruing in each reporting period.

Employee benefit expenses are recognised on a net basis in respect of the following categories:

- wages and salaries, non-monetary benefits, recreation leave and other leave entitlements; and
- other types of employee benefits.

As part of the financial management framework, the Central Holding Authority assumes the long service leave liabilities of government agencies, including the Department and therefore no long service leave liability is recognised in agency financial statements.

Superannuation

Employees' superannuation entitlements are provided through the:

- Northern Territory Government and Public Authorities Superannuation Scheme (NTGPASS)
- Commonwealth Superannuation Scheme (CSS)
- or non-government employee nominated schemes for those employees commencing on or after 10 August 1999.

The agency makes superannuation contributions on behalf of its employees to the Central Holding Authority or non-government employee-nominated schemes. Superannuation liabilities related to government superannuation schemes are held by the Central Holding Authority and therefore not recognised in agency financial statements.

24. Other liabilities

	2021
	\$000
Current	
Unearned contract revenue - rent charged/paid in advance	4 468
Unearned contract revenue - other	1 623
Total other liabilities	6 091

Unearned contract revenue

The agency anticipates to recognise as revenue, any liabilities for unsatisfied obligations as at the end of the reporting period in accordance with the time bands below:

	2021
	\$000
Not later than one year	6 091
Later than one year and not later than five years	-
Later than five years	-
Total	6 091

Unearned contract revenue relate to consideration received in advance from Commonwealth and customers to provide services in the remote communities under the Remote Planning framework, Wallaby Beach Infrastructure fund. The agency also received advance funding from the Department of Social Services to support the work of the Tripartite forum.

25. Commitments

Commitments are those contracted as at 30 June where the amount of the future commitment can be reliably measured.

Disclosures in relation to capital and other commitments are detailed below.

	2021	
	Internal	External
	\$000	\$000
(i) Other expenditure commitments		
Other non-cancellable expenditure commitments not recognised as liabilities are payable as follows:		
Within one year	1 596	107 773
Later than one year and not later than five years	1 736	56 766
Later than five years	4	2 924
Total provisions	3 336	167 463

26. Reserves

Asset revaluation surplus

(i) Nature and purpose of the asset revaluation surplus

The asset revaluation surplus includes the net revaluation increments and decrements arising from the revaluation of non-current assets. Impairment adjustments may also be recognised in the asset revaluation surplus.

	Land	Land - Urban Properties	Buildings - Urban Rental Dwellings	Buildings - Remote Rental Dwellings	Public Buildings	Infrastructure	Heritage and Cultural Assets	Total
	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
<i>(ii) Movements in the asset revaluation surplus</i>								
Balance as at 1 July	-	-	-	-	-	-	-	-
Transfers from administrative restructuring	40 779	630 486	88 632	690 232	71 605	4 449	154 429	1 680 612
Increment / (decrement)	(11 449)	26 666	42 639	11 155	2 232	-	-	71 243
Transfers to accumulated funds	-	(1 501)	(127)	(5 090)	(141)	-	-	(6 859)
Balance as at 30 June	29 330	655 651	131 144	696 297	73 696	4 449	154 429	1 744 995

27. Fair value measurement

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

Fair value measurement of a non-financial asset takes into account a market participant's ability to generate economic benefits by using the asset in its highest and best use or by selling it to another market participant that would use the asset in its highest and best use. The highest and best use takes into account the use of the asset that is physically possible, legally permissible and financially feasible.

When measuring fair value, the valuation techniques used maximise the use of relevant observable inputs and minimise the use of unobservable inputs. Unobservable inputs are used to the extent that sufficient relevant and reliable observable inputs are not available for similar assets/liabilities.

Observable inputs are publicly available data relevant to the characteristics of the assets/liabilities being valued. Observable inputs used by the agency include, but are not limited to, published sales data for land and general office buildings.

Unobservable inputs are data, assumptions and judgments not available publicly but relevant to the characteristics of the assets/liabilities being valued. Such inputs include internal agency adjustments to observable data to take account of particular and potentially unique characteristics/functionality of assets/liabilities and assessments of physical condition and remaining useful life.

All assets and liabilities for which fair value is measured or disclosed in the financial statements are categorised within the following fair value hierarchy based on the inputs used:

Level 1 – inputs are quoted prices in active markets for identical assets or liabilities

Level 2 – inputs are inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly

Level 3 – inputs are unobservable.

The fair value of financial instruments is determined on the following basis:

- the fair value of cash, deposits, advances, receivables and payables approximates their carrying amount, which is also their amortised cost
- the fair value of derivative financial instruments are derived using current market yields and exchange rates appropriate to the instrument
- the fair value of other monetary financial assets and liabilities is based on discounting to present value the expected future cash flows by applying current market interest rates for assets and liabilities with similar risk profiles.

27. Fair value measurement (continued)

a) Fair value hierarchy

The agency does not recognise any financial assets or liabilities at fair value as these are recognised at amortised cost. The carrying amounts of these financial assets and liabilities approximates their fair value.

The table below presents non-financial assets recognised at fair value in the balance sheet categorised by levels of inputs used to compute fair value.

	Level 1	Level 2	Level 3	Total fair value
2020-21	\$000	\$000	\$000	\$000
Assets				
Land (Note 16)	-	54 958	-	54 958
Land – urban rental properties (Note 16)	-	712 401	27	712 428
Buildings- urban rental dwellings (Note 16)	-	708 464	6 905	715 369
Buildings- remote rental dwellings (Note 16)	-	-	1 716 207	1 716 207
Public Buildings (Note 16)	-	6 433	205 637	212 070
Infrastructure (Note 16)	-	727	51 677	52 404
Plant and equipment (Note 16)	-	-	8 422	8 422
Construction (work in progress) (Note 16)	-	-	9 482	9 482
Leased land and buildings (Note 16)	-	-	82 434	82 434
Heritage and cultural assets (Note 18)	-	-	155 797	155 797
Intangible assets (Note 19)	-	-	-	-
Total assets	-	1 482 983	2 236 587	3 719 570

b) Valuation techniques and inputs

Valuation techniques used to measure fair value in 2020-21 are:

2020-21	Level 2 techniques	Level 3 techniques
Assets		
Land (Note 16)	Market approach	-
Land – urban rental properties (Note 16)	Market approach	Cost approach
Buildings- urban rental dwellings (Note 16)	Market approach	Cost approach
Buildings- remote rental dwellings (Note 16)	-	Cost approach
Public Buildings (Note 16)	Market approach	Cost approach
Infrastructure (Note 16)	Market approach	Cost approach
Plant and equipment (Note 16)	-	Cost approach
Construction (work in progress) (Note 16)	-	Cost approach
Leased land and buildings (Note 16)	-	Cost approach
Heritage and cultural assets (Note 18)	-	Cost approach
Intangible assets (Note 19)	-	Cost approach

27. Fair value measurement (continued)

The agency's assets, excluding plant and equipment and construction (work in progress) are stated at their revalued amounts, being the fair value at the date of revaluation, less any subsequent accumulated depreciation and subsequent accumulated impairment losses, including any additions or modifications. Land, buildings, infrastructure and heritage and cultural assets are revalued at least once every five years. The agency's urban land and urban and remote dwellings are revalued every year to ensure the carrying amount of these assets does not differ materially from their fair value at reporting date.

Territory Property Consultants Pty Ltd performed a valuation of urban and remote rental land and dwellings, and also other building assets transferred in from the former Department of Territory Families under administrative restructuring.

Level 2 fair values of urban rental land and buildings are based on market evidence of sales price of comparable land and buildings in similar locations.

Level 3 fair values of remote rental properties are determined by computing their depreciated replacement costs because an active market does not exist for such locations. The depreciated replacement cost was based on a combination of internal records of the historical cost of the facilities, adjusted for contemporary technology and construction approaches. Significant judgement was also used in assessing the remaining service potential of the facilities, given local environmental conditions, projected usage, and records of the current condition of the facilities.

Public building and infrastructure assets are valued at level 2 or level 3 of the fair value hierarchy, subject to the characteristics of the building and availability of market information. Due to the unique and specialised nature of the agency's building and infrastructure assets, combined with inherent restrictions upon use of some of these assets, depreciated replacement cost has been determined the primary method of valuation.

The depreciated replacement cost was based on a combination of internal records of the historical cost of the assets, adjusted for contemporary pricing and construction approaches, project costs of recent construction, cost data from construction manuals, the remaining useful life of the assets, and current conditions of the assets. This was then assessed against observable market data including price per square metre. Where an active market and relevant data does not exist for building and infrastructure assets that are special-purpose or have limited other uses, these assets are categorised within level 3 of the fair value hierarchy.

The agency's heritage and cultural assets are stated at their revalued amounts, being the fair value at the date of revaluation, less any subsequent accumulated depreciation and subsequent accumulated impairment losses. The latest revaluation of these assets was performed by Australian Valuations as at 30 June 2020, while the assets were owned by the former Department of Tourism, Sport and Culture.

The heritage and cultural assets held by the agency are by nature unique and due to a range of factors including provenance, rarity, a paucity of observable market data and activity, valuation of these assets requires market inputs to be materially adjusted and a high degree of professional judgement. Further, appraisals conducted by statistical sampling methodology and that use cost approach methodology introduces inherent risk and the use of unobservable inputs. Consequently, due to the level of professional judgement exercised by the valuers, all heritage and cultural assets are categorised as level 3.

For the purpose of the revaluation, the agency's heritage and cultural assets were divided into two distinct sections, namely Natural Sciences and Cultural Heritage and Fine Art.

27. Fair value measurement (continued)

Level 3 fair value of the collections held at the Museum and Art Gallery of the Northern Territory and Araluen Art Centre were determined as follows:

- **Recollection cost approach:** Recollection cost approach follows the principle of substitution and is based on the averaged unit cost to collect and accession of a substitute specimen, object or item. Most Natural Science objects cannot be reliably valued using the market approach because they have no observable market value. Therefore, the current replacement approach was used for the Natural Science collection, except for the Meteorite collection (see market approach). The Archaeological objects under the Cultural Heritage and Fine Art Collection were also valued under this approach.
- **Market approach:** This approach is based on verified sales of comparable items. For rare items, and where there is a paucity of market data, the Valuer looked to market indications, these included items of similar importance for sale. In these instances, the Valuer relied on their professional experience, judgement, and interpretation of similar items and current market conditions. The Cultural Heritage and Fine Art collection, except objects on the Archaeological collection (see recollection cost approach), were valued under this approach. The Meteorite collection under the Natural Sciences category was also valued under this approach.

27. Fair value measurement (continued)

c) Additional information for level 3 fair value measurements

(i) Reconciliation of recurring level 3 fair value measurements of non-financial assets

	Land \$000	Land - urban rental properties \$000	Buildings - urban rental dwellings \$000	Buildings - remote rental dwellings \$000	Public Buildings \$000	Infrastructure \$000	Construction (work in progress) \$000	Plant and equipment \$000	Leased land and buildings \$000	Heritage and cultural assets \$000	Intangibles \$000	Total \$000
Fair value as at												
1 July 2020	-	-	-	-	-	-	-	-	-	-	-	-
Additions from administrative restructuring-												
Machinery of Government	26	8 878	1 643 753	210 355	51 600	93 530	9 789	155 705	8	2 270 939		
Additions	-	-	-	-	-	-	-	1 760	92	1 852		
Disposals	-	-	(4 230)	(232)	-	-	-	-	(6)	(4 468)		
Depreciation/ amortisation expense	-	(187)	(98 892)	(11 650)	(4 450)	-	(2 895)	(17 095)	(2)	(135 171)		
Additions/disposals from asset transfers	-	1 000	164 457	4 920	4 527	9 482	1 528	-	-	185 915		
Other transfers out	-	-	-	-	-	(93 530)	-	-	-	(93 530)		
Remeasurement of leases	-	-	-	-	-	-	-	474	-	474		
Gain/losses recognised in other comprehensive income	-	1	(2 786)	11 155	2 208	-	-	-	-	-	-	10 578
Transfer between asset classes	-	-	-	(36)	36	-	-	-	-	-	-	-
Carrying amount as at 30 June 2021	-	27	6 905	1 716 207	205 637	51 677	9 482	8 422	82 434	155 797	-	2 236 588

27. Fair value measurement (continued)

(ii) Sensitivity analysis

Remote rental dwellings – Unobservable inputs used in computing the fair value of buildings include the new replacement costs on a per structure basis, have been ascertained from analysis of remote residential construction contracts for new constructions over the past year, on either a whole or part basis, information received from major construction contractors/architects/quantity surveyors and engineers cross referenced to Rawlinson's, Cordell's and the Building Economists guidelines to derive construction cost rates on a per square metre/net area modern equivalent basis.

Useful economic life determinations on a per structure basis have been undertaken with reference to historic information, individual construction/engineering characteristics and associated obsolescent factors (to include technical, structural, economic and functional features) and industry standards as identified by the Australian Taxation Office and the Institute of Chartered Accountants in Australia. Remote residential housing and associated infrastructure are generally accepted to have useful economic lives of between 20-40 years, however individual units will vary dependent on construction type, location, utility, alternate use and related service features and functions. For the purposes of this valuation a useful economic life of 30 years has been applied in all instances with the exception of Government Employee Housing (GEH) which have a higher quality of internal fit-out and fittings, and these have had a useful economic life of 40 years applied.

Given the locations and number of agency buildings, it is not practical to compute a relevant summary measure for the unobservable inputs. In respect of sensitivity of fair value to changes in input value, a higher replacement cost results in a higher fair value and greater consumption of economic benefit lowers fair value.

Other Land, Buildings and Infrastructure - Unobservable inputs used in computing the fair value of these assets include the historical cost and the consumed economic benefit for each asset. Given the large number of assets, it is not practical to compute a relevant summary measure for the unobservable inputs. In respect of sensitivity of fair value to changes in input value, a higher historical cost results in a higher fair value and greater consumption of economic benefit lowers fair value.

Heritage and Cultural Assets - The key unobservable input used in computing the fair value of these assets is their 'contribution' to the purposes of the agency, but without regard to any intangible or non-monetary values that they may possess (scientific, cultural, historical, or sentimental values). Given the nature of the agency's heritage and cultural assets, it is not practical to compute a relevant summary measure for the unobservable inputs. In respect of sensitivity of fair value to changes in input value, a higher or lower replacement or recollection cost results in a higher or lower fair value respectively.

28. Financial instruments

A financial instrument is a contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity.

Financial assets and liabilities are recognised on the balance sheet when the agency becomes a party to the contractual provisions of the financial instrument. The agency's financial instruments include cash and deposits; receivables; advances paid; payables; advances received; borrowings.

Due to the nature of operating activities, certain financial assets and financial liabilities arise under statutory obligations rather than a contract. Such financial assets and liabilities do not meet the definition of financial instruments as per AASB 132 Financial Instruments: Presentation. These include statutory receivables arising from taxes including GST and penalties.

The Department of Territory Families, Housing and Communities has limited exposure to financial risks as discussed below.

Exposure to interest rate risk, foreign exchange risk, credit risk, price risk and liquidity risk arise in the normal course of activities. The Territory Government's investments, loans and placements, and borrowings are predominantly managed through the NT Treasury Corporation adopting strategies to minimise the risk. Derivative financial arrangements are also utilised to manage financial risks inherent in the management of these financial instruments. These arrangements include swaps, forward interest rate agreements and other hedging instruments to manage fluctuations in interest or exchange rates.

28. Financial instruments (continued)

a) Categories of financial instruments

The carrying amounts of the agency's financial assets and liabilities by category are disclosed in the table below.

	Fair value through profit or loss			Fair value through other comprehensive income	
	Mandatorily at fair value	Designated at fair value	Amortised cost		Total
	\$000	\$000	\$000	\$000	\$000
2020-21					
Cash and deposits (Note 11)	-	44 977	-	-	44 977
Receivables (Note 13)	-	-	62 132	-	62 132
Total financial assets	-	44 977	62 132	-	107 109
Deposits held (Note 20)	-	-	6 902	-	6 902
Payables (Note 21)	-	-	30 839	-	30 839
Advances received (Note 24)	-	-	4 468	-	4 468
Loans (Note 22)	-	-	63 176	-	63 176
Lease liabilities (Note 22)	-	-	84 681	-	84,681
Total financial liabilities	-	-	190 066	-	190 066

Categories of financial instruments

The agency's financial instruments are classified in accordance with AASB 9.

Financial assets are classified under the following categories:

- amortised cost
- fair value through other comprehensive income (FVOCI)
- fair value through profit and loss (FVTPL).

Financial liabilities are classified under the following categories:

- amortised cost
- FVTPL.

These classification are based on the agency's business model for managing the financial assets and the contractual terms of the cash flows. Where assets are measured at fair value, gains and losses will either be recorded in profit or loss, or other comprehensive income.

Financial instruments are reclassified when and only when the agency's business model for managing those assets changes.

Financial assets with embedded derivatives are considered in their entirety when determining whether their cash flows are solely payment of principal and interest.

28. Financial instruments (continued)

Financial assets at amortised cost

Financial assets are classified at amortised cost when they are held by the agency to collect the contractual cash flows and the contractual cash flows are solely payments of principal and interest.

These assets are initially recognised at fair value and subsequently measured at amortised cost using the effective interest method, less impairment. The agency's financial assets categorised at amortised cost include receivables, advances paid, leases receivables, term deposits and certain debt securities.

Financial assets at fair value through other comprehensive income

Financial assets are classified at fair value through other comprehensive income when they are held by the agency to both collect contractual cash flows and sell the financial assets, and the contractual cash flows are solely payments of principal and interest.

These assets are initially and subsequently recognised at fair value. Changes in the fair value are recognised in other comprehensive income, except for the recognition of impairment gains or losses and interest income which are recognised in the operating result in the comprehensive operating statement. When financial assets are derecognised, the cumulative gain or loss previously recognised in other comprehensive income is reclassified from equity to the comprehensive operating statement.

For equity instruments elected to be categorised at FVOCI, changes in fair value recognised in other comprehensive income are not reclassified to profit or loss on derecognition of the asset. Dividends from such instruments continue to be recognised in the comprehensive operating statement as other income when the agency's right to receive payments is established.

The agency does not have any financial assets under this category.

Financial assets at fair value through profit or loss

Financial assets are classified at FVTPL where they do not meet the criteria for amortised cost or FVOCI. These assets are initially and subsequently recognised at fair value with gains or losses recognised in the net result for the year.

The agency's financial assets categorised at FVTPL include investments in managed unit trusts and certain debt instruments. Unrealised gains in relation to these investments are recognised in other economic flows in the comprehensive operating statement, however realised gains are recognised in the net result.

Financial liabilities at amortised cost

Financial liabilities at amortised cost are initially measured at fair value, net of directly attributable transaction costs. These are subsequently measured at amortised cost using the effective interest rate method. The agency's financial liabilities categorised at amortised cost include all accounts payable, deposits held, advances received, lease liabilities and borrowings.

Financial liabilities at fair value through profit or loss

Financial liabilities are classified at FVTPL when the liabilities are either held for trading or designated as FVTPL. Financial liabilities classified at FVTPL are initially and subsequently measured at fair value with gains or losses recognised in the net result for the year.

For financial liabilities designated at FVTPL, changes in the fair value of the liability attributable to changes in the agency's credit risk are recognised in other comprehensive income, while remaining changes in the fair value are recognised in the net result.

The agency does not have any financial liabilities under this category.

Derivatives

The agency may enter into a variety of derivative financial instruments to manage its exposure to interest rate risk. The agency does not speculate on trading of derivatives.

Derivatives are initially recognised at fair value on the date a derivative contract is entered into and are subsequently remeasured at their fair value at each reporting date. The resulting gain or loss is recognised in the comprehensive operating statement immediately unless the derivative is designated and qualifies as an effective hedging instrument, in which event, the timing of the recognition in the comprehensive operating statement depends on the nature of the hedge relationship. Application of hedge accounting will only be available where specific designation and effectiveness criteria are satisfied.

28. Financial instruments (continued)

Netting of swap transactions

The agency, from time to time, may facilitate certain structured finance arrangements, where a legally recognised right to set-off financial assets and liabilities exists, and the Territory intends to settle on a net basis. Where these arrangements occur, the revenues and expenses are offset and the net amount is recognised in the comprehensive operating statement.

b) Credit risk

Credit risk is the risk that one party to a financial instrument will cause financial loss for the other party by failing to discharge an obligation.

The agency has limited credit risk exposure (risk of default). In respect of any dealings with organisations external to government, the agency has adopted a policy of only dealing with credit worthy organisations and obtaining sufficient collateral or other security where appropriate, as a means of mitigating the risk of financial loss from defaults.

The carrying amount of financial assets recorded in the financial statements, net of any allowances for losses, represents the agency's maximum exposure to credit risk without taking account of the value of any collateral or other security obtained.

Credit risk relating to receivables is disclosed in Note 13 and advances paid in Note 14.

c) Liquidity risk

Liquidity risk is the risk the agency will not be able to meet its financial obligations as they fall due. The agency's approach to managing liquidity is to ensure it will always have sufficient funds to meet its liabilities when they fall due. This is achieved by ensuring minimum levels of cash are held in the agency bank account to meet various current employee and supplier liabilities. The agency's exposure to liquidity risk is minimal. Cash injections are available from the Central Holding Authority in the event of one-off extraordinary expenditure items arise that deplete cash to levels that compromise the agency's ability to meet its financial obligations.

The following tables detail the agency's remaining contractual maturity for its financial liabilities, calculated based on undiscounted cash flows at reporting date. The undiscounted cash flows in these tables differ from the amounts included in the balance sheet, which are based on discounted cash flows.

Maturity analysis for financial liabilities

	Carrying amount	Less than a year	1 to 5 years	More than 5 years	Total
	\$000	\$000	\$000	\$000	\$000
Liabilities					
Payables	30 839	30 839	-	-	30 839
Loans	63 176	11 736	46 943	49 691	108 370
Lease liabilities	84 681	18 616	56 365	50 584	125 565
Total financial liabilities	178 696	61 191	103 308	100 275	264 774

28. Financial instruments (continued)

d) Market risk

Market risk is the risk the fair value of future cash flows of a financial instrument will fluctuate because of changes in market prices. It comprises interest rate risk, price risk and currency risk.

(i) Interest rate risk

The Department of Territory Families, Housing and Communities exposure to interest rate risk by asset and liability classes is disclosed below.

2021 Interest rate risk for financial assets and liabilities

	Interest bearing		Non-interest bearing	Total	Weighted average
	Variable \$000	Fixed \$000	\$000	\$000	%
Assets					
Cash and deposits	44 977	-	-	44 977	0.10%
Receivables	-	-	62 132	62 132	
Advances	-	-	-	-	
Total financial assets	44 977	-	62 132	107 109	
Liabilities					
Deposits held	-	-	6 902	6 902	
Payables	-	-	30 839	30 839	
Loans	-	63 176	-	63 176	12.89%
Lease liabilities	-	84 681	-	84 681	2.54%
Total financial liabilities	-	147 857	37 741	185 598	

Sensitivity analysis

Changes in the variable rates of 100 basis points (1 per cent) at reporting date would have the following effect on the agency's profit or loss and equity.

	Profit or loss and equity	
	100 basis points increase \$000	100 basis points decrease \$000
30 June 2021		
Financial assets – cash at bank	450	(450)
	450	(450)

(ii) Price risk

The Department of Territory Families, Housing and Communities is not exposed to price risk as Department of Territory Families, Housing and Communities does not hold units in unit trusts.

(iii) Currency risk

The Department of Territory Families, Housing and Communities is not exposed to currency risk as Department of Territory Families, Housing and Communities does not hold borrowings denominated in foreign currencies or transactional currency exposures arising from purchases in a foreign currency.

29. Related parties

i) Related parties

The Department of Territory Families, Housing and Communities is a government administrative entity and is wholly owned and controlled by the Territory Government. Related parties of the department include:

- the portfolio minister and key management personnel (KMP) because they have authority and responsibility for planning, directing and controlling the activities of the department directly
- close family members of the portfolio minister or KMP including spouses, children and dependents
- all public sector entities that are controlled and consolidated into the whole of government financial statements
- any entities controlled or jointly controlled by KMP's or the portfolio minister, or controlled or jointly controlled by their close family members.

ii) Key management personnel (KMP)

Key management personnel of the Department of Territory Families, Housing and Communities are those persons having authority and responsibility for planning, directing and controlling the activities of Department of Territory Families, Housing and Communities. These include the ministers, the Chief Executive Officer and the 16 members of the executive team of Department of Territory Families, Housing and Communities as listed in the Annual Report. In addition to these members a number of other staff members attended as part of the executive team for periods during the financial year and have been included in the short-term benefits below.

iii) Remuneration of key management personnel

The details below excludes the salaries and other benefits of the ministers as the ministers' remunerations and allowances are payable by the Department of the Legislative Assembly and consequently disclosed within the Treasurer's annual financial statements.

The aggregate compensation of key management personnel of Department of Territory Families, Housing and Communities is set out below:

	2021
	\$000
Short-term benefits	5 155
Total	5 155

iv) Related party transactions:

Transactions with Northern Territory Government-controlled entities

The department's primary ongoing source of funding is received from the Central Holding Authority in the form of output and capital appropriation and on-passed Commonwealth national partnership and specific-purpose payments.

The following table provides quantitative information about related party transactions entered into during the year with all other Northern Territory Government-controlled entities.

29. Related parties (continued)

2021

Related party	Revenue from related parties \$000	Payments to related parties \$000	Amounts owed by related parties \$000	Amounts owed to related parties \$000
All NTG Government departments	93 072	205 411	4 079	68 543

The department's transactions with other government entities are not individually significant.

- Payments to Power and Water Corporation of \$4.5M and Jacana Energy of \$10M for Community Service Obligations for the Northern Territory Concession and Seniors Recognition Schemes and a further \$15M for utilities for housing Rental dwellings.
- Payments to Department of Corporate Digital Development (DCDD) for the central billing of computers, multifunction devices \$43M.
- Payments to Department of Infrastructure, Planning and Logistics (DIPL) revenue and expense free of charge for \$5M.

Other related party transactions are as follows:

Given the breadth and depth of Territory Government activities, related parties will transact with the Territory public sector in a manner consistent with other members of the public including paying stamp duty and other government fees and charges and therefore these transactions have not been disclosed.

Based on the declaration provided by the KMP, the department has no other known related party transactions in excess of \$10,000.

30. Contingent liabilities and contingent assets

a) Contingent liabilities

There are a number of current court proceedings against the department that may result in the department having to pay compensation. The likelihood of payment and settlement cost of these court matters cannot be determined at this point.

As a lessee, the department holds finance leases on approximately 550 affordable and social housing dwellings across the NT where it is required to make good as the leases expire. A reliable estimate of the amount of the obligation cannot be made at this stage.

The department also holds contingent liabilities in operating and finance lease agreements on Government Employee Housing dwellings and Remote Government Employee Housing land leases. The risk associated with these agreements is assessed and considered low and unquantifiable.

b) Contingent assets

The department does not hold any contingent assets at reporting date.

31. Events subsequent to balance date

No events have arisen between the end of the financial year and the date of this report that require adjustment to, or disclosure in these financial statements.

32. Accountable officer's trust account

In accordance with section 7 of the *Financial Management Act 1995*, an Accountable Officer's Trust Account has been established for the receipt of money to be held in trust. A summary of activity is shown below:

	Opening balance 1 July 2020	Transfers from administrative restructuring	Receipts	Payments	Closing balance 30 June 2021
Nature of trust money	\$000	\$000	\$000	\$000	\$000
Unclaimed money	-	676	-	(2)	674
Security deposits	-	5 646	605	(117)	6 134
Other money	-	72	824	(802)	94
	-	6 394	1 429	(921)	6 902

33. Budgetary information

	2020-21 Actual	2020-21 Original budget	Variance	Note
Comprehensive operating statement	\$000	\$000	\$000	
INCOME				
Grants and subsidies revenue				
Current	41 227	13 272	27 955	a)
Capital	-	4 188	(4 188)	b)
Appropriation				
Output	736 076	727 664	8 412	c)
Commonwealth	70 753	78 531	(7 778)	d)
Sales of goods and services	97 024	87 152	9 872	e)
Interest revenue	-	-	-	
Goods and services received free of charge	63 896	45 579	18 317	f)
Gain on disposal	62	-	62	
Other income	5 461	197	5 264	g)
TOTAL INCOME	1 014 499	956 583	57 916	
EXPENSES				
Employee expenses	170 993	167 532	3 461	h)
Administrative expenses				
Purchases of goods and services	291 365	242 443	48 922	i)
Repairs and maintenance	59 770	50 836	8 934	j)
Depreciation and amortisation	169 341	164 376	4 965	k)
Goods and services received free of charge	71 030	45 579	25 451	l)
Other administrative expenses	-	-	-	
Grants and subsidies expenses				
Current	325 648	366 110	(40 462)	m)
Capital	32 654	50 108	(17 454)	n)
Community service obligations	18 277	18 861	(584)	
Interest expenses	10 610	9 987	623	
Loss on disposal of assets	9 006	-	9 006	o)
TOTAL EXPENSES	1 158 694	1 115 832	42 862	
NET SURPLUS/(DEFICIT)	(144 195)	(159 249)	15 054	
OTHER COMPREHENSIVE INCOME				
Items that will not be reclassified to net surplus/deficit				
Transfers from administrative restructuring	260 471	-	260 471	
Transfers from reserves	(142 224)	-	(142 224)	
Changes in asset revaluation surplus	71 243	-	71 243	p)
TOTAL OTHER COMPREHENSIVE INCOME	189 490	-	189 490	
COMPREHENSIVE RESULT	45 295	(159 249)	204 544	

33. Budgetary information (continued)

Notes:

The following note descriptions relate to variances greater than 10 per cent or \$10 million

- a) Reclassification of revenue from Commonwealth appropriation to current grants and additional revenue received for operations of the National Resilience Centre and Howard Springs.
- b) Transfer of the Housing capital program to the Department of Infrastructure, Planning and Logistics (DIPL).
- c) Additional appropriation received for Youth Justice Legal Settlement, offset by the transfer of the Housing capital program to DIPL and the transfer of funding to future years for Batten Road, Barkly Regional Deal and Homelands.
- d) Reclassification of revenue from Commonwealth appropriation to current grants.
- e) Remote rent revenue budget is determined by rent collected rather than rent invoiced.
- f) Recognition of National Disability Insurance Scheme (NDIS) in-kind support and Machinery of Government adjustments.
- g) Recognition of NDIS contributions and National Rental Affordability Scheme revenue.
- h) Final position reflects a \$8.3 million overspend, budget increased by \$7.8 million recognising the recategorisation of operation and capital grants budget to employees, and decreased by \$11 million for the transfer of the Housing capital program to DIPL
- i) Youth Justice Legal Settlement and National Centre for Resilience at Howard Springs.
- j) Non-cash write off relating to assets that do not meet the capitalisation criteria.
- k) Increased asset base.
- l) Non-cash write off relating to assets that do not meet the capitalisation criteria and the recognition of doubtful debts.
- m) Funding transferred to future years for Batten Road Facility and Homelands, funding transferred to the Department of Corporate and Digital Development and underspends used to offset expenditure pressure in the Department.
- n) Funding transferred to future years for Homelands, Barkly Regional Deal and Sports Infrastructure in Remote Communities and transfer out of capital grants to DIPL.
- o) Assets written down in 2020-21 as were beyond economical repair.
- p) Revaluation increment of land and buildings.

33. Budgetary information (continued)

	2020-21 Actual	2020-21 Original budget	Variance	Note
Balance sheet	\$000	\$000	\$000	
ASSETS				
Current assets				
Cash and deposits	44 977	60 860	(15 883)	a)
Receivables	62 132	19 011	43 121	b)
Inventories	24	14	10	
Advances and investments	-	-	-	
Prepayments	2 316	2 888	(572)	c)
Other assets	-	3	(3)	
Total current assets	109 449	82 776	26 673	
Non-current assets				
Receivables	-	-	-	
Advances and investments	-	-	-	
Property, plant and equipment	3 563 774	3 800 712	(236 938)	d)
Intangibles	-	-	-	
Biological assets	-	-	-	
Heritage and cultural assets	155 797	-	155 797	d)
Prepayments	-	-	-	
Other assets	-	-	-	
Total non-current assets	3 719 571	3 800 712	(81 141)	
TOTAL ASSETS	3 829 020	3 883 488	(54 468)	
LIABILITIES				
Current liabilities				
Deposits held	6 905	6 397	508	e)
Payables	30 839	19 974	10 865	f)
Borrowings and advances	18 959	146 490	(127 531)	g)
Provisions	21 072	21 870	(798)	h)
Other liabilities	6 091	31 621	(25 530)	i)
Total current liabilities	83 866	226 352	(142 486)	
Non-current liabilities				
Borrowings and advances	128 898	-	128 898	g)
Total non-current liabilities	128 898	-	128 898	
TOTAL LIABILITIES	212 764	226 352	(97 454)	
NET ASSETS	3 616 256	3 657 136	(40 881)	
EQUITY				
Capital	3 000 568	3 024 595	(24 027)	j)
Reserves	1 744 995	1 680 610	64 385	k)
Accumulated funds	(1 129 307)	(1 048 069)	(81 239)	l)
TOTAL EQUITY	3 616 256	3 657 136	(40 880)	

33. Budgetary information (continued)

Notes:

The following note descriptions relate to variances greater than 10 per cent or \$10 million

- a) Machinery of Government transfer and cash related expenditure underspends.
- b) Commonwealth agreement and GST receivable not budgeted for.
- c) Higher than budgeted prepayments for operational expenditure.
- d) Transfer in of property, plant and equipment from the Department of Infrastructure, Planning and Logistics and asset revaluation increment.
- e) Deposits held for urban and remote tenancy agreements
- f) Variance of \$1.4 million across current and non-current due to new financial leases for affordable and government employee housing, not reflected in budget.
- g) Increase of employee entitlements during 2020-21 from the administrative transfer arrangements.
- h) Transfer of Housing capital program unearned revenue to DIPL.
- i) Machinery of Government transfer.
- j) Revaluation of land and buildings, and adjustment to reserves related to the disposal of assets.
- k) Departments 2020-21 financial result and Machinery of Government transfers.

33. Budgetary information (continued)

	2020-21 Actual	2020-21 Original budget	Variance	Note
Cash flow statement	\$000	\$000	\$000	
CASH FLOWS FROM OPERATING ACTIVITIES				
Operating receipts				
Grants and subsidies received				
Current	30 975	13 272	17 703	a)
Capital	-	-	-	
Appropriation				
Output	736 076	727 664	8 412	b)
Commonwealth	40 653	78 531	(37 878)	c)
Receipts from sales of goods and services	110 819	165 684	(54 865)	d)
Interest received	-	-	-	e)
Total operating receipts	918 523	985 151	(66 628)	
Operating payments				
Payments to employees	(156 484)	(152 790)	(3 694)	f)
Payments for goods and services	(352 523)	(364 778)	12 255	
Grants and subsidies paid				
Current	(325 648)	(365 250)	39 602	g)
Capital	(32 654)	(50 108)	17 454	h)
Community service obligations	(14 472)	(18 448)	3 976	i)
Interest paid	(10 612)	(9 988)	(624)	
Total operating payments	(892 393)	(961 362)	68 969	
Net cash from/(used in) operating activities	26 130	23 789	2 341	
CASH FLOWS FROM INVESTING ACTIVITIES				
Investing receipts				
Proceeds from asset sales	2 306	11 880	(9 574)	j)
Total investing receipts	2 306	11 880	(9 574)	
Investing payments				
Purchases of assets	(593)	(260 220)	259 627	k)
Total investing payments	(593)	(260 220)	259 627	
Net cash from/(used in) investing activities	1 713	(248 340)	250 053	

33. Budgetary information (continued)

	2020-21 Actual	2020-21 Original budget	Variance	Note
Cash flow statement	\$000	\$000	\$000	
CASH FLOWS FROM FINANCING ACTIVITIES				
Financing receipts				
Deposits received	583	75	508	l)
Equity injections				
Capital appropriation	659	126 101	(125 442)	k)
Commonwealth appropriation	-	43 430	(43 430)	k)
Other equity injections	-	121 225	(121 225)	
Total financing receipts	1 242	290 831	(289 589)	
Financing payments				
Repayment of borrowings	(3 355)	(3 355)	-	
Finance lease payments	(16 477)	(15 609)	(868)	m)
Equity withdrawals	(5 377)	(27 557)	22 180	n)
Total financing payments	(25 209)	(46 521)	21 312	
Net cash from/(used in) financing activities	(23 967)	244 310	(268 277)	
Net increase/(decrease) in cash held	3 876	19 759	(15 883)	
Cash at beginning of financial year	-	21 047	(21 047)	
Cash transferred from administrative restructuring	41 101	-	41 101	
CASH AT END OF FINANCIAL YEAR	35 064	40 806	4 171	

Notes:

The following note descriptions relate to variances greater than 10 per cent or \$10 million

- Reclassification of revenue from Commonwealth appropriation to current grants and additional revenue received for operations of the National Resilience Centre and Howard Springs.
- Additional appropriation received for Youth Justice Legal Settlement, offset by the transfer of the Housing capital program to DIPL and the transfer of funding to future years for Batten Road, Barkly Regional Deal and Homelands.
- Reclassification of revenue from Commonwealth appropriation to current grants.
- Realignment of Goods and Services Receipts due to Machinery of Government transfers into the Department and GST receipts related to 2020-21 not reflected in the budget.
- Rental property bonds and money collected on behalf of art events.
- Recategorisation of operation and capital grants budget to employee of \$7.8 million, and a 2020-21 overspend related to personnel costs.
- Funding transferred to future years for Batten Road Facility and Homelands, funding transferred to the Department of Corporate and Digital Development and underspends used to offset expenditure pressure in the Department.
- Funding transferred to future years for Homelands, Barkly Regional Deal and Sports Infrastructure in Remote Communities and transfer out of capital grants to DIPL.
- Electricity and water charges incurred by members of the Concession Scheme lower than expected.
- Cessation of Housing Divestment Program.
- Housing capital program transferred to DIPL.
- Machinery of Government transfers and other administrative transfers.
- Increases in lease portfolio.
- Transfer of proceeds related to building sales to Central Holding Authority.



NT Home Ownership Financial Performance

Financial statement overview

For the year ended 30 June 2021

NT Home Ownership operates as a Government Business Division as determined by the Treasurer under the *Financial Management Act 1995*. Government Business Divisions are required to operate in a competitively neutral manner and adopt commercial practices. These include paying tax equivalents and dividends under the Northern Territory tax equivalent regime and dividend policy. The recipient of these payments is the Northern Territory Government, as owner.

NT Home Ownership oversees the provision of Northern Territory Government home loan products and services to assist eligible Territorians to achieve affordable home ownership. NT Home Ownership was established in 2009 to increase the supply of affordable housing in the market and provide home ownership opportunities for Territorians otherwise unable to enter the housing market, and to reduce pressure on the rental market. Over the years of operation various home loan products have been offered, with the current product being Home Build Access.

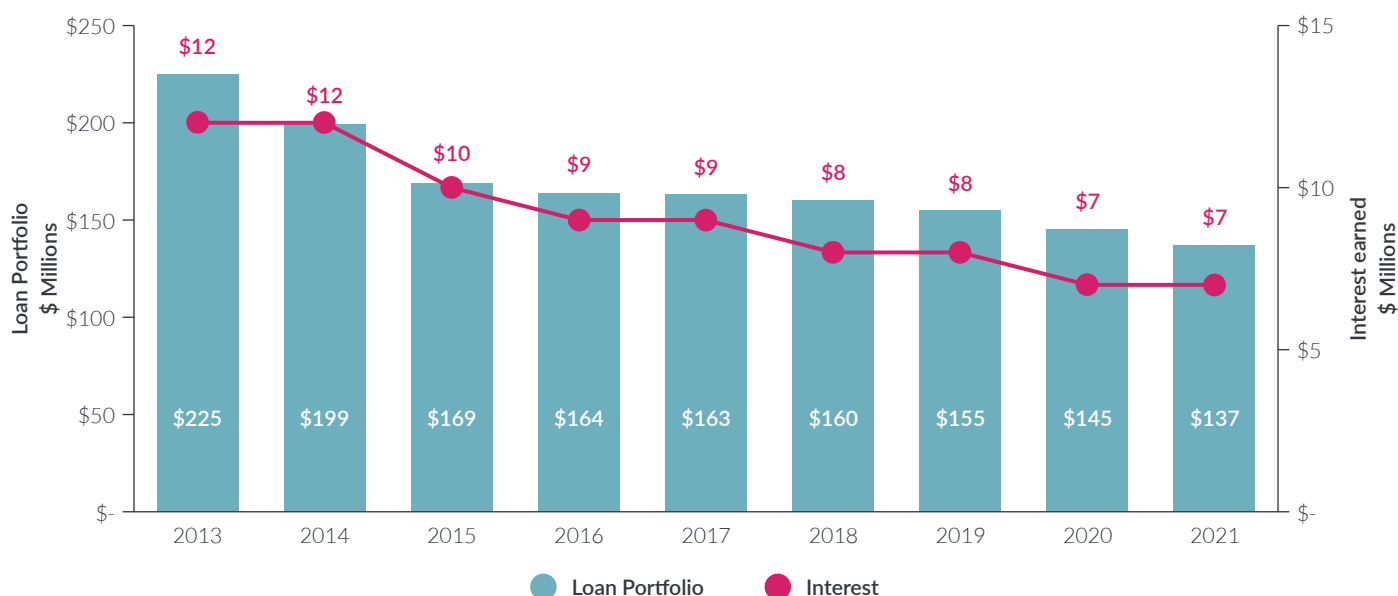
NT Home Ownership loans are administered by People's Choice under a mortgage management contract.

NT Home Ownership has recorded a net operating surplus of \$1.391 million in 2021, compared with a deficit of \$5.195 million in the prior year. The operating surplus is largely a result of non-cash gains for the year, which include a gain in the value of shared equity investments and reduction to the loss allowance for advances to customers.

Income

Total income for 2021 was \$11.143 million, compared to \$10.747 million in the prior year. The principal source of income for NT Home Ownership is interest earned on home loans to clients. Interest income was \$6.639 million in 2021, compared with \$7.330 million in the prior year. With low interest rates and a declining loan portfolio, interest revenue on the loan portfolio continues to decrease (See chart 1).

CHART 1: NT Home Ownership loan portfolio & interest revenue earned



Where NT Home Ownership is required to carry out activities, which it would not elect to do on a commercial basis, such as subsidised or below market rate loans, it can apply for Community Service Obligation (CSO) funding. In 2021, the funding received was \$3.414 million which is consistent with the prior year.

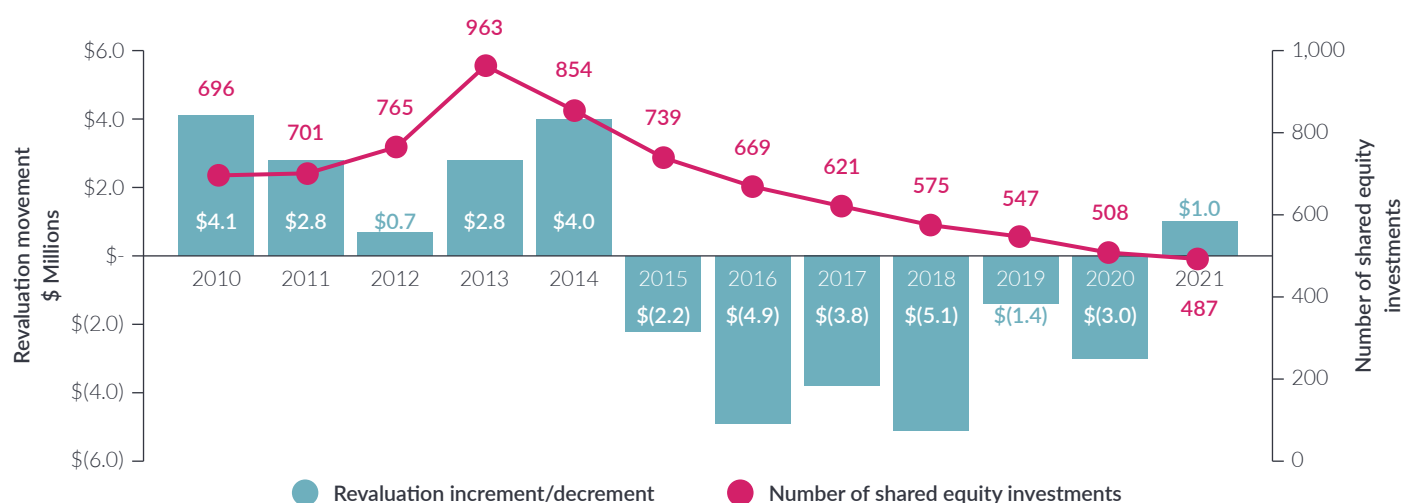
Expense

NT Home Ownership incurred total expenses of \$9.753 million in 2021, compared with \$15.942 million in the prior year.

Major variations in expenditure between years relates to recorded losses of \$3.268 million on revaluations and disposals on the shared equity investments compared with a gain on revaluations and disposals in 2021 on those investments, this reflects a recovery of prior year losses in the property market.

The downturn in the real estate market over the past six years and decreases in number of shared equity investments has resulted in the value of share equity investments declining 2015 to 2020. Whereas 2020-21 reflects a recovery in the market and an increase in equity (see chart 2).

CHART 2: Number of shared equity investments and revaluation



Home Loan portfolio

At 30 June 2021, NT Home Ownership's loan portfolio comprised of 1 514 loans issued to Territorians totalling \$137.317 million compared with \$145.481 million in the prior year; a decrease of \$8.164 million. During 2021 there was a pay down of advances by borrowers of \$12.363 million and new lending of \$3.562 million through Home Build Access loans. A net increase to advances has also been recorded due to the winding back of previously recognised loss estimate of \$0.638 million influenced by the uncertainty about future mortgage repayments. The estimate rate of losses did not eventuate to the extent expected and the loss has been adjusted accordingly. The movement in the value of the loan portfolio over the years is illustrated in chart 1.

At 30 June 2021, NT Home Ownership held an interest in 487 shared equity investment properties valued at \$38.406 million a decrease from \$39.959 million in 2019-20 as a result of home owners buying out the Northern Territory Government share.

Borrowings

Financing of loans/advances to clients for the purchase of a home is funded through borrowings from NT Treasury Corporation. These borrowings are the major component of liabilities in the Balance Sheet and as at 30 June 2021 totalled \$177.643 million, a decrease of \$6.593 million from the previous year.

Cash at bank

Cash at bank has increased to \$11.528 million at 30 June 2021 compared to \$7.013 million in the prior year. This is largely due to continued repayment of home loans from clients offset by the lower rate of issued loans across the period.



Auditor-General
Independent Auditor's Report
to the Minister for Territory Families, Housing and NT Home Ownership
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Opinion

I have audited the accompanying financial report of NT Home Ownership, which comprises the balance sheet as at 30 June 2021, and the comprehensive operating statement, statement of changes in equity and cash flow statement for the year then ended, a summary of significant accounting policies and other explanatory notes, and the certification of the financial statements by the Chief Executive Officer.

In my opinion, the financial report gives a true and fair view, in all material respects, of the financial position of NT Home Ownership as at 30 June 2021, and of its financial performance and its cash flows for the year then ended in accordance with Australian Accounting Standards.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of my report. I am independent of NT Home Ownership in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants (including Independence Standards)* (the Code) that are relevant to my audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code. I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Other Information

The Chief Executive Officer is responsible for the other information. The other information comprises the information included in NT Home Ownership's financial statement overview for the year ended 30 June 2021, but does not include the financial report and my auditor's report thereon.

My opinion on the financial report does not cover the other information and accordingly I do not express any form of assurance conclusion thereon.

In connection with my audit of the financial report, my responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or my knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work I have performed, I conclude that there is a material misstatement of this other information, I am required to report that fact. I have nothing to report in this regard.

Responsibilities of the Chief Executive Officer for the Financial Report

The Chief Executive Officer is responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and for such internal control as the Chief Executive Officer determines is necessary to enable the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, management is responsible for assessing the ability of NT Home Ownership to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate NT Home Ownership or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the financial reporting process of NT Home Ownership.



Auditor-General

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Auditor's Responsibilities for the Audit of the Financial Report

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of internal control within NT Home Ownership.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the ability of NT Home Ownership to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report however future events or conditions may cause NT Home Ownership to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

A handwritten signature in black ink, appearing to read 'Julie Crisp'.

Julie Crisp
Auditor-General for the Northern Territory

Darwin, Northern Territory

29 September 2021

Certification of the financial statements

We certify that the attached financial statements for the NT Home Ownership have been prepared based on proper accounts and records in accordance with the prescribed format, the *Financial Management Act 1995* and Treasurer's Directions.

We further state that the information set out in the comprehensive operating statement, balance sheet, statement of changes in equity, cash flow statement, and notes to and forming part of the financial statements, presents fairly the financial performance and cash flows for the year ended 30 June 2021 and the financial position on that date.

At the time of signing, we are not aware of any circumstances that would render the particulars included in the financial statements misleading or inaccurate.



Kenneth Lindsay Davies
Chief Executive Officer
30 August 2021



Kim Charles
Chief Financial Officer
30 August 2021

Comprehensive operating statement

For the year ended 30 June 2021

	Note	2021 \$000	2020 \$000
INCOME			
Community service obligations	3a	3 414	3 414
Sales of goods and services	3b	3	3
Interest revenue	3c	6 639	7 330
Gain on disposal of shared equity investments	4	68	-
Gain on revaluation of shared equity investments	5	1 020	-
TOTAL INCOME		11 144	10 747
EXPENSES			
Employee expenses		244	244
Purchases of goods and services	6	2 288	2 328
Write-offs and loss allowance expenses	8	(638)	1 779
Loss on disposal of shared equity investments	4	-	257
Loss on revaluation of shared equity investments	5	-	3 011
Interest expense	7	7 859	8 323
TOTAL EXPENSES		9 753	15 942
NET SURPLUS / (DEFICIT) BEFORE INCOME TAX		1 391	(5 195)
Income tax expense	9	-	-
NET SURPLUS / (DEFICIT) AFTER INCOME TAX		1 391	(5 195)
COMPREHENSIVE RESULT		1 391	(5 195)

The comprehensive operating statement is to be read in conjunction with the notes to the financial statements.

Balance sheet

As at 30 June 2021

	Note	2021 \$000	2020 \$000
ASSETS			
Current assets			
Cash and deposits	10	11 528	7 013
Receivables	12	18	16
Advances	13	3 454	3 424
Total current assets		15 000	10 453
Non-current assets			
Advances	13	133 863	142 056
Shared equity investments	15	38 406	39 959
Total non-current assets		172 269	182 015
TOTAL ASSETS		187 269	192 468
LIABILITIES			
Current liabilities			
Payables	17	387	387
Borrowings and advances	18	6 828	6 593
Provisions	19	26	23
Total current liabilities		7 241	7 003
Non-current liabilities			
Borrowings and advances	18	170 815	177 643
Total non-current liabilities		170 815	177 643
TOTAL LIABILITIES		178 056	184 646
NET ASSETS		9 213	7 822
EQUITY			
Capital		22 745	22 745
Accumulated funds		(13 532)	(14 923)
TOTAL EQUITY		9 213	7 822

The balance sheet is to be read in conjunction with the notes to the financial statements.

Statement of changes in equity

For the year ended 30 June 2021

	Note	Equity at 1 July \$000	Comprehensive result \$000	Transactions with owners in their capacity as owners \$000	Equity at 30 June \$000
2020-21					
Accumulated funds		(14 923)	1 390	-	(13 532)
Capital – transactions with owners		22 745	-	-	22 745
Total equity at end of financial year		7 822	1 390	-	9 213
2019-20					
Accumulated funds		(9 728)	(5 195)	-	(14 923)
Capital – transactions with owners		22 745	-	-	22 745
Total equity at end of financial year		13 017	(5 195)	-	7 822

The statement of changes in equity is to be read in conjunction with the notes to the financial statements.

Cash flow statement

For the year ended 30 June 2021

	Note	2021 \$000	2020 \$000
CASH FLOWS FROM OPERATING ACTIVITIES			
Operating receipts			
Receipts from sales of goods and services and community service obligations		3 583	3 606
Interest received		6 640	7 332
Total operating receipts		10 223	10 938
Operating payments			
Payments to employees		(242)	(226)
Payments for goods and services		(2 447)	(2 587)
Interest paid		(7 867)	(8 306)
Total operating payments		(10 556)	(11 119)
Net cash used in operating activities	11a	(333)	(181)
CASH FLOWS FROM INVESTING ACTIVITIES			
Investing receipts			
Repayment of advances		12 363	12 045
Sales of investments		2 640	2 565
Total investing receipts		15 003	14 610
Investing payments			
Advances and investing payments		(3 562)	(4 428)
Total investing payments		(3 562)	(4 428)
Net cash from investing activities		11 441	10 182
CASH FLOWS FROM FINANCING ACTIVITIES			
Financing payments			
Repayment of borrowings		(6 593)	(6 283)
Total financing payments		(6 593)	(6 283)
Net cash used in financing activities	11b	(6 593)	(6 283)
Net increase in cash held		4 515	3 718
Cash at beginning of financial year		7 013	3 295
CASH AT END OF FINANCIAL YEAR	10	11 528	7 013

The cash flow statement is to be read in conjunction with the notes to the financial statements.

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1. Objectives and funding

NT Home Ownership operates as a Government Business Division, as determined by the Treasurer under the *Financial Management Act 1995*. Under the Government Business Division Framework, government businesses divisions are required to operate in a competitively neutral manner and adopt commercial practices. These include paying tax equivalents under the Northern Territory tax equivalent regime and dividend policy to the Northern Territory Government, as owner.

NT Home Ownership provides home loan products and services to increase supply at the affordable end of the housing market, provides home ownership opportunities for Territorians otherwise unable to enter the market and reduces pressure on the rental market. Where NT Home Ownership carries out activities which it would not elect to do on a commercial basis, Community Service Obligation funding is provided through the Department of Territory Families, Housing and Communities appropriation for identifiable community or social benefits.

The home loans are administered under a management arrangement by the People's Choice. Additional information in relation to NT Home Ownership and its principal activities may be found in the performance section of the Annual Report.

2. Statement of significant accounting policies

a) Statement of compliance

The financial statements have been prepared in accordance with the requirements of the *Financial Management Act 1995* and related Treasurer's Directions. *The Financial Management Act 1995* requires the NT Home Ownership to prepare financial statements for the year ended 30 June based on the form determined by the Treasurer. The form of NT Home Ownership financial statements should include:

- 1) a certification of the financial statements
- 2) a comprehensive operating statement
- 3) a balance sheet
- 4) a statement of changes in equity
- 5) a cash flow statement and
- 6) applicable explanatory notes to the financial statements.

b) Basis of accounting

The financial statements have been prepared using the accrual basis of accounting, which recognises the effect of financial transactions and events when they occur, rather than when cash is paid out or received. As part of the preparation of the financial statements, all intra agency transactions and balances have been eliminated.

Except where stated, the financial statements have also been prepared in accordance with the historical cost convention.

The form of the NT Home Ownership financial statements is also consistent with the requirements of Australian Accounting Standards. The effects of all relevant new and revised standards and interpretations issued by the Australian Accounting Standards Board (AASB) that are effective for the current annual reporting period have been evaluated.

Standards and interpretations effective from 2020-21

No Australian accounting standards have been early adopted for 2020-21. Several amending standards and AASB interpretations have been issued that apply to the current reporting periods, but are considered to have no impact on the NT Home Ownership's reporting.

Standards and interpretations issued but not yet effective

No Australian accounting standards have been early adopted for 2020-21.

Several other amending standards and AASB interpretations have been issued that may apply to future reporting periods but are considered to have limited impact on the agencies reporting.

2. Statement of significant accounting policies (continued)

c) Reporting entity

The financial statements cover the NT Home Ownership as an individual reporting entity.

The NT Home Ownership is a Northern Territory Government Business Division established under the *Interpretation Act 1978* and *Administrative Arrangements Order*.

The principal place of business of the department is:

Level 7, Darwin Plaza, 41 Smith Street
Darwin, Northern Territory.

d) NT Home Ownership and Territory items

The financial statements of NT Home Ownership include income, expenses, assets, liabilities and equity over which the NT Home Ownership has control. Certain items, while managed by the NT Home Ownership, are controlled and recorded by the Territory rather than NT Home Ownership (Territory items). Territory items are recognised and recorded in the Central Holding Authority as discussed below.

Central Holding Authority

The Central Holding Authority is the 'parent body' that represents the government's ownership interest in government-controlled entities.

The Central Holding Authority also records all Territory items, such as income, expenses, assets and liabilities controlled by the government and managed by agencies on behalf of the government. The main Territory item is Territory income, which includes taxation and royalty revenue, Commonwealth general purpose funding (such as GST revenue), fines, and statutory fees and charges.

The Central Holding Authority also holds certain Territory assets not assigned to agencies as well as certain Territory liabilities that are not practical or effective to assign to individual agencies such as unfunded superannuation and long service leave.

The Central Holding Authority recognises and records all Territory items, and as such, these items are not included in NT Home Ownership's financial statements.

NT Home Ownership does not have any Territory items other than unfunded superannuation and long service leave.

e) Comparatives

Where necessary, comparative information for the 2019-20 financial year has been reclassified to provide consistency with current year disclosures.

f) Presentation and rounding of amounts

Amounts in the financial statements and notes to the financial statements are presented in Australian dollars and have been rounded to the nearest thousand dollars, with amounts of \$500 or less being rounded down to zero. Figures in the financial statements and notes may not equate due to rounding.

g) Changes in accounting policies

There have been no changes to accounting policies adopted in 2020-21 as a result of management decisions.

h) Accounting judgments and estimates

The preparation of the financial report requires the making of judgments and estimates that affect the recognised amounts of assets, liabilities, revenues and expenses and the disclosure of contingent liabilities. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying values of assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

2. Statement of significant accounting policies (continued)

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

Judgments and estimates that have significant effects on the financial statements are disclosed in the relevant notes to the financial statements.

i) Goods and services tax

Income, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred on a purchase of goods and services is not recoverable from the Australian Tax Office (ATO). In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of the expense.

Receivables and payables are stated with the amount of GST included. The net amount of GST recoverable from, or payable to, the ATO is included as part of receivables or payables in the balance sheet.

Cash flows are included in the cash flow statement on a gross basis. The GST components of cash flows arising from investing and financing activities, which are recoverable from, or payable to, the ATO are classified as operating cash flows. Commitments and contingencies are disclosed net of the amount of GST recoverable or payable unless otherwise specified.

j) Contributions by and distributions to government

NT Home Ownership may receive contributions from government where the government is acting as owner of NT Home Ownership. Conversely, NT Home Ownership may make distributions to government. In accordance with the *Financial Management Act 1995* and Treasurer's Directions, certain types of contributions and distributions, including those relating to administrative restructures, have been designated as contributions by, and distributions to, government. These designated contributions and distributions are treated by NT Home Ownership as adjustments to equity.

The statement of changes in equity provides additional information in relation to contributions by, and distributions to, government.

3. Revenue

a) Community service obligations

	2021			2020		
	Revenue from contracts with customers	Other	Total	Revenue from contracts with customers	Other	Total
	\$000	\$000	\$000	\$000	\$000	\$000
Community service obligations	-	3 414	3 414	-	3 414	3 414
Total community service obligations	-	3 414	3 414	-	3 414	3 414

Community Service Obligation (CSO) funding is received from the Northern Territory Government where NT Home Ownership is required to carry out activities on a non-commercial basis. NT Home Ownership receives Community Service Obligation for the interest rate and stamp duty differential. NT Home Ownership offers low interest rate loans for low to moderate income Territorians. The aim of providing subsidised interest loans is to increase the level of home ownership in the Territory and reduce the demand on public housing. Similarly, the stamp duty differential is a grant paid to public housing tenants purchasing their public housing properties through private finance. These CSOs are provided at the projection of differential for the budget year, thus performance obligations attached are assessed not to be sufficiently specific and revenue in respect of this funding is recognised in the period in which NT Home Ownership gains control of the funds.

3. Revenue (continued)

b) Sales of goods and services

	2021			2020		
	Revenue from contracts with customers	Other	Total	Revenue from contracts with customers	Other	Total
	\$000	\$000	\$000	\$000	\$000	\$000
Sales of goods and services	3	-	3	3	-	3
Total sales of goods and services	3	-	3	3	-	3

NT Home Ownership's sales of goods and service revenue consists of the valuation fees. Valuation fees are the contribution made by the home loan clients for the valuation done on the home loan products. The payments are typically due when the valuation is accepted by the both client and the NT Home Ownership. Revenue from rendering of services is recognised when the NT Home Ownership satisfies the performance obligation by transferring the promised services.

c) Interest income

	2021			2020		
	Revenue from contracts with customers	Other	Total	Revenue from contracts with customers	Other	Total
	\$000	\$000	\$000	\$000	\$000	\$000
Interest on cash at bank	13	-	13	37	-	37
Interest on advances	6 626	-	6 626	7 293	-	7 293
Total interest income	6 639	-	6 639	7 330	-	7 330

NT Home Ownership interest income includes interest earned on cash balances and interest on advances issued to clients under various home loan products.

Interest income is recognised when control over the resulting asset is obtained, which is the earlier of the receipt of cash or recognition of a receivable for interest earned.

NT Home Ownership recognises interest revenue as it accrues taking into account the effective yield on the financial asset.

	2021	2020
	\$000	\$000
4. Gain / (Loss) on disposal of shared equity investments		
Net proceeds from the disposal of shared equity investments	2 640	2 549
Less: Carrying value of shared equity investments disposed	(2 572)	(2 806)
Gain / (Loss) on the disposal of shared equity investments	68	(257)

5. Gain / (Loss) on revaluation of shared equity investments

Revaluation of shared equity investments	38 406	39 959
Less: book value prior to revaluation	(37 387)	(42 970)
Gain / (Loss) on the revaluation of shared equity investments	1 020	(3 011)

6. Purchases of goods and services

The net surplus / (deficit) has been arrived at after charging the following expenses:

Goods and services expenses:

Loan administration fees ¹	2 149	2 111
Audit fees	40	35
Valuation fees	19	41
Legal expenses ²	44	100
Training and study	-	2
Information technology charges and communications	33	12
Other	3	27
	2 288	2 328

1. Includes fee paid to People Choice for the management of its loan portfolio.

2. Includes legal fees, claim and settlement costs.

7. Interest expense

Interest from loans	7 859	8 323
Total interest expense	7 859	8 323

Interest expenses consist of interest and other costs incurred in connection with the borrowing of funds. It includes interest on loans from Northern Territory Treasury Corporation.

8. Write-offs, postponements, waiver, gifts and ex gratia payments

NT Home Ownership had no write-offs, postponements, gifts or ex gratia payments in 2020-21.

Accounts waived by Treasurer under the <i>Financial Management Act 1995</i> ¹	-	53
Loss allowance expense – advances	(638)	1 726
Total loss allowance expense	(638)	1 779

1. Number of waived transactions was nil in 2021 and one in 2020.

For further information on impairment of advances, refer to note 13.

	2021	2020
	\$000	\$000

9. Income tax expense and Tax Equivalent Regime

Income Tax Payable

Surplus / (Deficit) before income tax	1 391	(5 195)
Revaluation of investments	(1 020)	3 011
Taxable Income / (Loss)	371	(2 184)
Income Tax Expense @ 30%	111	-
Carry forward tax losses utilised	111	-
Income Tax Expense	-	-

Income tax is only payable where NT Home Ownership makes an accounting surplus for the financial year.

10. Cash and deposits

Cash on hand	29	28
Cash at bank	11 499	6 985
Total	11 528	7 013

For the purposes of the balance sheet and the cash flow statement, cash includes cash on hand, cash at bank and cash equivalents.

11. Cash flow reconciliation

a) Reconciliation of cash

The total of NT Home Ownership 'Cash and deposits' of \$11.528 million recorded in the balance sheet is consistent with that recorded as 'Cash' in the cash flow statement.

Reconciliation of net surplus / (deficit) to net cash from operating activities.

	2021	2020
	\$000	\$000
Net surplus / (deficit)	1 391	(5 195)
Asset write-offs/write-downs	-	53
(Gain) / Loss on disposal of investments	(68)	257
(Gain) / Loss on revaluation of investments	(1 020)	3 011
Doubtful debts expense	(638)	1 726
Changes in assets and liabilities:		
Decrease/increase in receivables	(2)	21
Decrease/increase in payables	-	(70)
Decrease/increase in provision for employee benefits	4	16
Net cash from operating activities	(333)	(181)

11. Cash flow reconciliation (continued)

b) Reconciliation of liabilities arising from financing activities

	Cash flows			Other		30 June
	1 July	Loans and advances	Total cash flows	Other	Total other	
	\$000	\$000	\$000	\$000	\$000	\$000
2020-21						
Borrowings and advances	184 236	(6 593)	(6 593)	-	-	177 643
Total	184 236	(6 593)	(6 593)	-	-	177 643
2019-20						
Borrowings and advances	190 519	(6 283)	(6 283)	-	-	184 236
Total	190 519	(6 283)	(6 283)	-	-	184 236

12. Receivables

	2021	2020
	\$000	\$000
Current		
Interest receivables	1	1
GST receivables	17	15
Total receivables	18	16

Receivables include interest receivable from Northern Territory Treasury Corporation and GST receivable from Australian Taxation Office and are recognised at fair value less any loss allowance.

Accounts receivable are generally settled within 30 days and other receivables within 60 days.

NT Home Ownership believes that no loss allowance is necessary in respect of general receivables.

Credit risk exposure of receivables

Receivables are monitored on an ongoing basis to ensure that exposure to bad debts is not significant. The entity applies the AASB 9 simplified approach to measuring expected credit losses. This approach recognises a loss allowance based on lifetime expected credit losses for all accounts receivables.

13. Advances

	2021	2020
	\$000	\$000
Current		
Advances paid – Loans to home purchasers ¹	3 454	3 424
	3 454	3 424
Non-current		
Advances paid – Loans to home purchasers	138 253	147 084
Less: loss allowance	(4 390)	(5 028)
	133 863	142 056
Total advances and investments	137 317	145 480

1. The loss allowance on current advances has been restated for 2020.

Advances paid are recognised initially at fair value plus or minus relevant transaction costs and are recognised in the balance sheet when NT Home Ownership becomes party to the contractual provisions of the financial instruments.

Subsequently, advances paid are measured at amortised cost using the effective interest method. The effective interest rate calculation includes the contractual terms of the loans together with fees and transaction costs.

Loss allowances on advances paid reflect either 12-month or lifetime expected credit losses depending on changes in credit risk and represents the amount of advances paid that NT Home Ownerships estimates are likely to be uncollectible and are considered doubtful.

Credit risk exposure of advances paid

Advances paid are monitored on an ongoing basis to ensure exposure to bad debts is not significant. NT Home Ownership applies the AASB 9 general approach to measuring expected credit losses. This approach recognises a loss allowance based on 12-month expected credit losses if there has been no significant increase in credit risk since initial recognition and lifetime expected credit losses if there has been a significant increase in credit risk since initial recognition.

	2021				2020			
	Gross advances paid	Loss rate	Expected credit losses	Net advances paid	Gross advances paid	Loss rate	Expected credit losses	Net advances paid
	\$000	%	\$000	\$000	\$000	%	\$000	\$000
External advances paid								
Not overdue	139 444	1.5	2 137	137 211	146 677	0.85	1 251	145 426
Overdue - less than 30 days	8	7.5	2	8	14	7.14	1	13
Overdue - 30 to 60 days	4	7.5	-	4	45	8.89	4	41
Overdue - more than 60 days	2 251	100	2 251	-	3 772	100	3 772	-
Total	141 707		4 390	137 222	150 508		5 028	145 480

13. Advances (continued)

	2021	2020
	\$000	\$000
Opening balance	5 028	3 302
Written off during the year	-	(53)
Increase / (decrease) in allowance recognised in profit or loss	(638)	1 779
Total loss allowance	4 390	5 028

14. Other assets

NT Home Ownership does not have other assets.

NT Home Ownership as lessor

Leases under which NT Home Ownership assumes substantially all the risks and rewards of ownership of an asset are classified as finance leases. Other leases are classified as operating leases.

Finance leases

NT Home Ownership does not have any finance lease or sublease arrangements.

Operating Leases

NT Home Ownership does not have any operating lease arrangements.

15. Shared equity investments

	2021	2020
	\$000	\$000
Minority interest holding at independent valuation	38 406	39 959
Total investments in shared equity	38 406	39 959
Shared equity investments		
Opening balance as at 1 July	39 959	45 791
Additions	-	-
Disposals	(2 573)	(2 821)
Revaluation	1 020	(3 011)
Total investments in shared equity at 30 June	38 406	39 959

Shared Equity Investments

Shared equity investments represent NT Home Ownership's minority financial interest in housing properties held under a loan/shared equity scheme previously provided by the Northern Territory Government and properties purchased and/or constructed from/by external parties under these schemes. These investments are classified as investment properties.

Shared equity investments are recognised at cost, including transaction costs at the time of acquisition and subsequently measured at fair value.

Revaluations and Impairment

Shared equity investments

Shared Equity Investments are revalued with sufficient regularity to ensure that the carrying amount of these assets does not differ materially from their fair value at reporting date.

15. Shared equity investments (continued)

Revaluations are performed annually at the reporting date. Gains and losses arising from changes in the fair value, retirement or disposal are included in the comprehensive operating statements in the period in which they arise. Shared equity investments are not subject to depreciation.

Shared Equity Investments are measured on the market approach of fair value basis, being the amount that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. NT Home Ownership has adopted the policy of revaluing its Shared Equity Investments every year with any changes in fair value recognised as a gain or loss in the Comprehensive Operating Statement.

An independent valuation of shared equity investment was completed as at 30 June 2021 by Territory Property Consultants Pty. Ltd., the results of which are reflected in these financial statements. The valuation method used was based on market evidence of sales prices of comparable land and buildings in similar locations.

Impairment of assets

An asset is said to be impaired when the asset's carrying amount exceeds its recoverable amount.

Non-current physical and intangible NT Home Ownerships assets are assessed for indicators of impairment on an annual basis or whenever there is indication of impairment. If an indicator of impairment exists, the NT Home Ownership determines the asset's recoverable amount. The asset's recoverable amount is determined as the higher of the asset's current replacement cost and fair value less costs to sell. Any amount by which the asset's carrying amount exceeds the recoverable amount is recorded as an impairment loss.

Impairment losses are recognised in the comprehensive operating statement. They are disclosed as an expense unless the asset is carried at a revalued amount. Where the asset is measured at a revalued amount, the impairment loss is offset against the asset revaluation surplus for that class of asset to the extent an available balance exists in the asset revaluation surplus.

In certain situations, an impairment loss may subsequently be reversed. Where an impairment loss is subsequently reversed, the carrying amount of the asset is increased to the revised estimate of its recoverable amount. A reversal of an impairment loss is recognised in the comprehensive operating statement as income, unless the asset is carried at a revalued amount, in which case the impairment reversal results in an increase in the asset revaluation surplus.

16. NT Home Ownership as a lessee

NT Home Ownership is not in any lease arrangements.

17. Payables

	2021	2020
	\$000	\$000
Accounts payable	4	-
Accrued expenses	210	207
Interest payable	173	180
Total payables	387	387

Liabilities for accounts payable and other amounts payable are carried at cost, which is the fair value of the consideration to be paid in the future for goods and services received, whether or not billed to NT Home Ownership. Accounts payable are normally settled within 20 days from receipt of valid invoices under \$1 million or 30 days for invoices over \$1 million.

Interest expenses include interest on borrowings. Interest expenses are expensed in the period in which they are incurred.

18. Borrowings and advances

	2021	2020
	\$000	\$000
Current		
Loans and advances	6 828	6 593
Non-current		
Loans and advances	170 815	177 643
Total borrowings and advances	177 643	184 236

Borrowings and advances are recorded initially at fair value, net of transaction costs. Subsequent to initial recognition, these are measured at amortised cost using the effective interest method. Gains and losses are recognised in net result when the liabilities are derecognised as well as through the amortisation process.

Loan instruments are classified as non-current liabilities as NT Home Ownership intends to refinance these instruments when they mature in 2021-22.

19. Provisions

	2021	2020
	\$000	\$000
Current		
Employee benefits		
Recreation leave	19	17
Leave loading	5	4
Other current provisions		
Employee superannuation	2	2
Total provisions	26	23

NT Home Ownership employed two employees as at 30 June 2021 (two employees as at 30 June 2020).

Employee benefits

Provision is made for employee benefits accumulated as a result of employees rendering services up to the reporting date. These benefits include wages and salaries and recreation leave. Liabilities arising in respect of wages and salaries, recreation leave and other employee benefit liabilities that fall due within twelve months of reporting date are classified as current liabilities and are measured at amounts expected to be paid. Non-current employee benefit liabilities that fall due after twelve months of the reporting date are measured at present value, calculated using the government long-term bond rate.

No provision is made for sick leave, which is non-vesting, as the anticipated pattern of future sick leave to be taken is less than the entitlement accruing in each reporting period.

Employee benefit expenses are recognised on a net basis in respect of the following categories:

- wages and salaries, non-monetary benefits, recreation leave and other leave entitlements
- other types of employee benefits.

As part of the financial management framework, the Central Holding Authority assumes the long service leave liabilities of government agencies, including NT Home Ownership and therefore no long service leave liability is recognised in NT Home Ownership financial statements.

19. Provisions (continued)

Superannuation

Employees' superannuation entitlements are provided through the:

- Northern Territory Government and Public Authorities Superannuation Scheme (NTGPASS)
- Commonwealth Superannuation Scheme (CSS)
- non-government employee nominated schemes for those employees commencing on or after 10 August 1999.

NT Home Ownership makes superannuation contributions on behalf of its employees to the Central Holding Authority or non-government employee-nominated schemes. Superannuation liabilities related to government superannuation schemes are held by the Central Holding Authority and therefore not recognised in the financial statements.

20. Commitments

Commitments are those contracted as at 30 June where the amount of the future commitment can be reliably measured.

Disclosures in relation to capital and other commitments are detailed below:

	2021		2020	
	Internal	External	Internal	External
	\$000	\$000	\$000	\$000
i) Other expenditure commitments				
Other non-cancellable expenditure commitments not recognised as liabilities are payable as follows:				
Within one year	-	1 249	-	136
Later than one year and not later than five years	-	-	-	-
Later than five years	-	-	-	-
	-	1 249	-	136

Commitments include a loan where the approval for facility has been given but drawdowns not commenced.

Commitments also include a twelve month contract with People's Choice for loan services.

21. Fair value measurement

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

Fair value measurement of a non-financial asset takes into account a market participant's ability to generate economic benefits by using the asset in its highest and best use or by selling it to another market participant that would use the asset in its highest and best use. The highest and best use takes into account the use of the asset that is physically possible, legally permissible and financially feasible.

When measuring fair value, the valuation techniques used maximise the use of relevant observable inputs and minimise the use of unobservable inputs. Unobservable inputs are used to the extent that sufficient relevant and reliable observable inputs are not available for similar assets/liabilities.

Observable inputs are publicly available data relevant to the characteristics of the assets/liabilities being valued. Observable inputs used by NT Home Ownership include, but are not limited to, published sales data for land and general office buildings.

Unobservable inputs are data, assumptions and judgments not available publicly but relevant to the characteristics of the assets/liabilities being valued. Such inputs include internal adjustments to observable data to take account of particular and potentially unique characteristics/functionality of assets/liabilities and assessments of physical condition and remaining useful life.

21. Fair value measurement (continued)

All assets and liabilities for which fair value is measured or disclosed in the financial statements are categorised within the following fair value hierarchy based on the inputs used:

Level 1 – inputs are quoted prices in active markets for identical assets or liabilities

Level 2 – inputs are inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly

Level 3 – inputs are unobservable.

The fair value of financial instruments is determined on the following basis:

- the fair value of cash, deposits, advances, receivables and payables approximates their carrying amount, which is also their amortised cost
- the fair value of derivative financial instruments are derived using current market yields and exchange rates appropriate to the instrument
- the fair value of other monetary financial assets and liabilities is based on discounting to present value the expected future cash flows by applying current market interest rates for assets and liabilities with similar risk profiles.

a) Fair value hierarchy

NT Home Ownership does not recognise any financial assets or liabilities at fair value as these are recognised at amortised cost. The carrying amounts of these financial assets and liabilities approximates their fair value.

The table below presents non-financial assets recognised at fair value in the balance sheet categorised by levels of inputs used to compute fair value.

	Level 1		Level 2		Level 3		Total fair value	
	2020-21	2019-20	2020-21	2019-20	2020-21	2019-20	2020-21	2019-20
	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
Assets								
Shared equity investments (Note 15)	-	-	38 406	39 959	-	-	38 406	39 959
Total assets	-	-	38 406	39 959	-	-	38 406	39 959

b) Valuation techniques and inputs

Valuation techniques used to measure fair value in 2020-21 are:

	Level 2 techniques	Level 3 techniques
Asset classes		
Shared equity Investments	Market Approach	-

There were no changes in valuation techniques from 2019-20 to 2020-21.

Territory Property Consultants Pty. Ltd. provided valuation for the Shared equity investments as at 30 June 2021.

Level 2 fair values of Shared Equity Investments were based on market evidence of sales prices of comparable land and buildings in similar locations.

Additional information for level 3 fair value measurement

NT Home Ownership does not have any level 3 fair value measurement assets.

22. Financial instruments

A financial instrument is a contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity.

Financial assets and liabilities are recognised on the balance sheet when NT Home Ownership becomes a party to the contractual provisions of the financial instrument. NT Home Ownership's financial instruments include cash and deposits, receivables, advances paid, payables and borrowings.

Due to the nature of operating activities, certain financial assets and financial liabilities arise under statutory obligations rather than a contract. Such financial assets and liabilities do not meet the definition of financial instruments as per AASB 132 Financial Instruments: Presentation. These include statutory receivables arising from taxes including GST and penalties.

Exposure to financial risks is discussed on next page.

a) Categories of financial instruments

	Fair value through profit or loss		Amortised cost	Fair value through other comprehensive income	Total
	Mandatorily at fair value	Designated at fair value			
	\$000	\$000	\$000	\$000	\$000
2020-21					
Cash and deposits	-	11 528	-	-	11 528
Receivables	-	-	1	-	1
Advances	-	-	137 317	-	137 317
Total financial assets	-	11 528	137 318	-	148 846
Payables	-	-	387	-	387
Loans	-	-	177 643	-	177 643
Total financial liabilities	-	-	178 030	-	178 030
2019-20					
Cash and deposits	-	7 013	-	-	7 013
Receivables	-	-	1	-	1
Advances	-	-	145 480	-	145 480
Total financial assets	-	7 013	145 481	-	152 494
Payables	-	-	387	-	387
Loans	-	-	184 236	-	184 236
Total financial liabilities	-	-	184 623	-	184 623

22. Financial instruments (continued)

Categories of financial instruments

NT Home Ownership's financial instruments are classified in accordance with AASB 9.

Financial assets are classified under the following categories:

- amortised cost
- fair value through other comprehensive income (FVOCI)
- fair value through profit and loss (FVTPL).

Financial liabilities are classified under the following categories:

- amortised cost
- FVTPL.

These classification are based on NT Home Ownership's business model for managing the financial assets and the contractual terms of the cash flows. Where assets are measured at fair value, gains and losses will either be recorded in profit or loss, or other comprehensive income.

Financial instruments are reclassified when and only when NT Home Ownership's business model for managing those assets changes.

Financial assets at amortised cost

Financial assets are classified at amortised cost when they are held by the NT Home Ownership to collect the contractual cash flows and the contractual cash flows are solely payments of principal and interest.

These assets are initially recognised at fair value and subsequently measured at amortised cost using the effective interest method, less impairment. NT Home Ownership's financial assets categorised at amortised cost include receivables, advances paid and certain debt securities.

Financial assets at fair value through other comprehensive income

Financial assets are classified at fair value through other comprehensive income when they are held by NT Home Ownership to both collect contractual cash flows and sell the financial assets, and the contractual cash flows are solely payments of principal and interest.

These assets are initially and subsequently recognised at fair value. Changes in the fair value are recognised in other comprehensive income, except for the recognition of impairment gains or losses and interest income which are recognised in the operating result in the comprehensive operating statement. When financial assets are derecognised, the cumulative gain or loss previously recognised in other comprehensive income is reclassified from equity to the comprehensive operating statement.

For equity instruments elected to be categorised at FVOCI, changes in fair value recognised in other comprehensive income are not reclassified to profit or loss on derecognition of the asset. Dividends from such instruments continue to be recognised in the comprehensive operating statement as other income when NT Home Ownership's right to receive payments is established.

NT Home Ownership does not have any financial assets under this category.

Financial assets at fair value through profit or loss

Financial assets are classified at FVTPL where they do not meet the criteria for amortised cost or FVOCI. These assets are initially and subsequently recognised at fair value with gains or losses recognised in the net result for the year.

NT Home Ownership's financial assets categorised at FVTPL include certain debt instruments. Unrealised gains in relation to these investments are recognised in other economic flows in the comprehensive operating statement, however realised gains are recognised in the net result.

22. Financial instruments (continued)

Financial liabilities at amortised cost

Financial liabilities at amortised cost are measured at amortised cost using the effective interest rate method. NT Home Ownership's financial liabilities categorised at amortised cost include all accounts payable, deposits held, advances received, lease liabilities and borrowings.

Financial liabilities at fair value through profit or loss

Financial liabilities are classified at FVTPL when the liabilities are either held for trading or designated as FVTPL. Financial liabilities classified at FVTPL are initially and subsequently measured at fair value with gains or losses recognised in the net result for the year.

For financial liabilities designated at FVTPL, changes in the fair value of the liability attributable to changes in NT Home Ownership's credit risk are recognised in other comprehensive income, while remaining changes in the fair value are recognised in the net result.

NT Home Ownership does not have any financial liabilities under this category.

b) Credit risk

The Credit risk is the risk of financial loss and/or increased costs due to the failure of counterparty to meet its financial obligations. NT Home Ownership's exposure to credit risk arises from funds advanced to loan counterparties and the possibility that they will not adhere to the terms of the contract with NT Home Ownership when settlement becomes due.

In respect of any dealings with individual external to Government, NT Home Ownership has adopted a policy of only dealing with credit worthy individual and obtaining sufficient collateral or other security where appropriate, as a means of mitigating the risk of financial loss from defaults.

The exposure to credit risk is influenced mainly by the individual characteristics of each non-government debtor. In monitoring debtor credit risk, debtors are grouped according to their aging profile and existence of previous financial difficulties. Loans are provided to home purchasers subject to the retention of title clauses, so that in the event of non-payment, NT Home Ownership may have a secured claim.

The carrying amount of financial assets recorded in the financial statements, net of any allowances for losses, represents the NT Home Ownership's maximum exposure to credit risk without taking account of the value of any collateral or other security obtained.

Credit risk relating to receivables is disclosed in Note 12 and advances paid in Note 13.

c) Liquidity risk

Liquidity risk is the risk the NT Home Ownership will not be able to meet its financial obligations as they fall due. The NT Home Ownership's approach to managing liquidity is to ensure it will always have sufficient funds to meet its liabilities when they fall due. This is achieved by ensuring minimum levels of cash are held in the NT Home Ownership bank account to meet various current employee and supplier liabilities. NT Home Ownership's exposure to liquidity risk is minimal.

22. Financial instruments (continued)

The following tables detail NT Home Ownership's remaining contractual maturity for its financial liabilities, calculated based on undiscounted cash flows at reporting date. The undiscounted cash flows in these tables differ from the amounts included in the balance sheet, which are based on discounted cash flows.

	Carrying amount \$000	Less than a year \$000	1 to 5 years \$000	More than 5 years \$000	Total \$000
2021 Maturity analysis for financial liabilities					
Liabilities					
Payables	387	387	-	-	387
Loans	177 643	63 895	87 579	51 724	203 199
Total financial liabilities	178 030	64 281	87 579	51 724	203 585
2020 Maturity analysis for financial liabilities					
Liabilities					
Payables	387	387	-	-	387
Loans	184 237	24 261	130 533	62 069	216 863
Total financial liabilities	184 624	24 648	130 533	62 069	217 250

d) Market risk

Market risk is the risk the fair value of future cash flows of a financial instrument will fluctuate because of changes in market prices. It comprises interest rate risk, price risk and currency risk.

(i) Interest rate risk

Interest rate risk is the risk of financial loss and or increased costs due to adverse movements in the values of financial assets and liabilities as a result of changes in interest rates. NT Home Ownership's exposure to interest rate risk and the average interest rate for classes of financial assets and financial liabilities is set out below. The average interest rate is based on the outstanding balance at the end of the year.

NT Home Ownership's operating account earns monthly interest at a variable interest rate of Northern Territory Treasury Corporation's weighted average cash return less 50 basis points.

22. Financial instruments (continued)

NT Home Ownership's exposure to interest rate risk by asset and liability classes is disclosed below.

	Interest bearing		Non-interest bearing	Total	Weighted average
	Variable	Fixed			
	\$000	\$000	\$000	\$000	%
2021 Interest rate risk for financial assets and liabilities					
Assets					
Cash and deposits	11 528	-	-	11 528	0.10%
Receivables	-	-	1	1	
Advances	137 222	-	-	137 222	4.53%
Total financial assets	148 750	-	1	148 751	
Liabilities					
Payables	-	-	387	387	
Loans	-	177 643	-	177 643	4.31%
Total financial liabilities	-	177 643	387	178 030	
2020 Interest rate risk for financial assets and liabilities					
Assets					
Cash and deposits	7 013	-	-	7 013	0.25%
Receivables	-	-	1	1	
Advances	145 480	-	-	145 480	4.53%
Total financial assets	152 493	-	1	152 494	
Liabilities					
Payables	-	-	387	387	
Loans	-	184 236	-	184 237	4.41%
Total financial liabilities	-	184 236	387	184 623	

22. Financial instruments (continued)

Sensitivity analysis

Changes in the variable rates of 100 basis points (1 per cent) at reporting date would have the following effect on NT Home Ownership's profit or loss and equity.

	Profit or loss and equity	
	100 basis points increase	100 basis points decrease
Sensitivity analysis	\$000	\$000
30 June 2021		
Financial assets – cash at bank	115	(115)
Financial assets – advances	1 372	(1 372)
Financial liabilities – borrowings	-	-
Net sensitivity	1 487	(1 487)
30 June 2020		
Financial assets – cash at bank	70	(70)
Financial assets – advances	1 455	(1 455)
Financial liabilities – borrowings	-	-
Net sensitivity	1 525	(1 525)

(ii) Price risk

NT Home Ownership is not exposed to price risk as NT Home Ownership does not hold units in unit trusts.

(ii) Currency risk

NT Home Ownership is not exposed to currency risk as NT Home Ownership does not hold borrowings denominated in foreign currencies or transactional currency exposures arising from purchases in a foreign currency.

23. Related parties

i) Related parties

NT Home Ownership is a Government Business Division of the former Department of Local Government, Housing and Community Development, which is a government administrative entity and is wholly owned and controlled by the Territory Government. Related parties of the department include:

- the portfolio minister and key management personnel (KMP) because they have authority and responsibility for planning, directing and controlling the activities of the department directly
- close family members of the portfolio minister or KMP including spouses, children and dependants
- all public sector entities that are controlled and consolidated into the whole of government financial statements
- any entities controlled or jointly controlled by KMP's or the portfolio minister, or controlled or jointly controlled by their close family members.

23. Related parties (continued)

ii) Key management personnel (KMP)

Key management personnel of the NT Home Ownership are those persons having authority and responsibility for planning, directing and controlling the activities of NT Home Ownership. These include the relevant minister, the Chief Executive Officer and members of the executive team of the Department of Territory Families, Housing and Communities.

iii) Remuneration of key management personnel

The KMP employment benefits provided are paid by the Department of Territory Families, Housing and Communities and are not included in NT Home Ownership's accounts.

iv) Related party transactions:

Transactions with Northern Territory Government-controlled entities

Significant transactions with government related entities includes funding received from the former Department of Local Government, Housing and Community Development for Community Service Obligations and loans from Northern Territory Treasury Corporation.

The following table provides quantitative information about related party transactions entered into during the year with all other Northern Territory Government-controlled entities.

Related party	Revenue from related parties \$000	Payments to related parties \$000	Amounts owed by related parties \$000	Amounts owed to related parties \$000
2021				
All NTG Government departments	3 427	14 481	1	177 816
2020				
All Territory Government departments	3 451	14 667	1	184 439

Given the breadth and depth of Territory Government activities, related parties will transact with the Territory Public sector in a manner consistent with other members of the public including paying stamp duty and other government fees and charges and therefore these transactions have not been disclosed.

NT Home Ownership has no other related party transactions with KMPs.

24. Contingent liabilities and contingent assets

a) Contingent liabilities

NT Home Ownership had no contingent liabilities as at 30 June 2021.

b) Contingent assets

NT Home Ownership had no contingent assets as at 30 June 2021.

25. Events subsequent to balance date

No events have arisen between the end of the financial year and the date of this report that require adjustment to, or disclosure in these financial statements.

26. Budgetary information

	2020-21 Actual	2020-21 Original budget	Variance	Note
Comprehensive operating statement	\$000	\$000	\$000	
INCOME				
Community service obligations	3 414	3 657	(243)	
Sales of goods and services	3	-	3	
Interest revenue	6 639	7 560	(921)	1
Gain on disposal of shared equity investments	68	-	68	
Gain on revaluation of shared equity investments	1 020	-	1 020	2
TOTAL INCOME	11 144	11 217	(73)	
EXPENSES				
Employee expenses	244	267	(23)	
Administrative expenses				
Purchases of goods and services	2 288	2 195	93	
Write-offs and loss allowance expenses	(638)	-	(638)	3
Other administrative expenses	-	-	-	
Grants and subsidies expenses				
Current	-	243	(243)	
Capital	-	-	-	
Interest expenses	7 859	7 859	-	
TOTAL EXPENSES	9 753	10 564	(811)	
NET SURPLUS BEFORE INCOME TAX	1 391	653	738	
Income tax expense	-	-	-	
NET SURPLUS AFTER INCOME TAX	1 391	653	738	
COMPREHENSIVE RESULT	1 391	653	738	

Notes:

1. Interest revenue variance - reduced interest revenue collected due to lower interest rates and a reducing loan portfolio.
2. Increase in asset revaluation - NT Home Ownership revalues its Shared Equity Investments annually. NT Housing market has lifted and increase reflects this.
3. Loss allowance expense - Non-budgeted decrease in loss allowance on advances to customers.

26. Budgetary information (continued)

	2020-21 Actual	2020-21 Original budget	Variance	Note
Balance Sheet	\$000	\$000	\$000	
ASSETS				
Current assets				
Cash and deposits	11 528	6 065	5 463	
Receivables	18	17	1	
Advances and investments	3 454	-	3 454	1
Total current assets	15 000	6 082	8 918	
Non-current assets				
Advances and investments	133 863	180 439	(46 576)	1
Shared equity investments	38 406	-	38 406	
Total non-current assets	172 269	180 439	(8 170)	
TOTAL ASSETS	187 269	186 521	748	
LIABILITIES				
Current liabilities				
Payables	387	380	7	
Borrowings and advances	6 828	-	6 828	
Provisions	26	23	3	
Total current liabilities	7 241	403	6 838	
Non-current liabilities				
Borrowings and advances	170 815	177 643	(6 828)	
Total non-current liabilities	170 815	177 643	(6 828)	
TOTAL LIABILITIES	178 056	178 046	10	
NET ASSETS	9 213	8 475	738	
EQUITY				
Capital	22 745	22 745	-	
Accumulated funds	(13 532)	(14 270)	738	
TOTAL EQUITY	9 213	8 475	738	

Notes:

- Advances and investments - fewer new loans to Territorians combined with a paydown of Northern Territory Government equity shares resulted in a lower level of advances than budgeted.

26. Budgetary information (continued)

	2020-21 Actual	2020-21 Original budget	Variance	Note
Cash flow statement	\$000	\$000	\$000	
CASH FLOWS FROM OPERATING ACTIVITIES				
Operating receipts				
Receipts from sales of goods and services	3 583	3 657	(74)	
Interest received	6 640	7 560	(920)	1
Total operating receipts	10 223	11 217	(994)	
Operating payments				
Payments to employees	(242)	(267)	25	
Payments for goods and services	(2 447)	(2 195)	(252)	
Grants and subsidies paid - Current	-	(243)	243	
Interest paid	(7 867)	(7 867)	-	
Total operating payments	(10 556)	(10 572)	16	
Net cash from/(used in) operating activities	(333)	645	(978)	
CASH FLOWS FROM INVESTING ACTIVITIES				
Investing receipts				
Repayment of advances	12 363	15 000	(2 637)	2
Sales of investments	2 640	4 000	(1 360)	3
Total investing receipts	15 003	19 000	(3 997)	
Investing payments				
Advances and investing payments	(3 562)	(14 000)	10 438	4
Total investing payments	(3 562)	(14 000)	10 438	
Net cash from/(used in) investing activities	11 441	5 000	6 441	
CASH FLOWS FROM FINANCING ACTIVITIES				
Financing payments				
Repayment of borrowings	(6 593)	(6 593)	-	
Total financing payments	(6 593)	(6 593)	-	
Net cash from/(used in) financing activities	(6 593)	(6 593)	-	
Net increase/(decrease) in cash held	4 515	(948)	5 463	
Cash at beginning of financial year	7 013	7 013	-	
CASH AT END OF FINANCIAL YEAR	11 528	6 065	5 463	

Notes:

1. Reduction in interest revenue is due to lower interest rates and a reducing loan portfolio.
2. Actual repayment of advances are below budget due to a reduced number of new loans issued.
3. Sales of Investments/shares repaid was below budget due to lower than anticipated buy back of shares.
4. Underspend due to availability of affordable land, as well as NTG and Commonwealth grants being removed.

Appendix: Funding to external partners

External Service Provider	Amount
801 SQUADRON AUSTRALIAN AIR FORCE CADETS	\$5,700
802 SQUADRON AUSTRALIAN AIRFORCE CADETS	\$8,300
803 SQUADRON AUSTRALIAN AIR FORCE CADETS	\$1,500
804 SQUADRON-AUSTRALIAN AIR FORCE CADETS	\$1,400
8CCC COMMUNITY RADIO INC	\$22,500
A & N FITNESS	\$7,600
ABORIGINAL HOSTELS LTD.	\$1,733,146
ABORIGINAL MEDICAL SERVICES ALLIANCE OF THE NT INC.	\$685,000
ADELAIDE RIVER PRIMARY SCHOOL COUNCIL	\$8,676
ADJUMARLLARL ABORIGINAL CORPORATION	\$170,000
AFL NORTHERN TERRITORY LTD.	\$1,056,290
AIKIDO NORTHERN TERRITORY INC.	\$500
AIR DARWIN	\$5,000
AKEYULERRE INC.	\$20,000
ALAWA PRIMARY SCHOOL	\$700
ALICE LANKAN LANGUAGE SCHOOL	\$2,600
ALICE SPRINGS ATHLETICS INC.	\$4,000
ALICE SPRINGS BASEBALL ASSOCIATION INC.	\$4,900
ALICE SPRINGS BASKETBALL ASSOCIATION INC.	\$24,206
ALICE SPRINGS CELTIC FOOTBALL CLUB	\$7,500
ALICE SPRINGS CYCLING CLUB INC.	\$100
ALICE SPRINGS DANCE STUDIO	\$2,800
ALICE SPRINGS GOLF CLUB INC.	\$4,400
ALICE SPRINGS GYMNASTICS INC.	\$4,700
ALICE SPRINGS HOCKEY ASSOCIATION INC.	\$1,200
ALICE SPRINGS INDIAN COMMUNITY INC.	\$2,700
ALICE SPRINGS LUTHERAN CHURCH INC.	\$19,578
ALICE SPRINGS MALAYALEE ASSOCIATION INC.	\$4,500
ALICE SPRINGS NETBALL ASSOCIATION INC.	\$4,600
ALICE SPRINGS PISTOL CLUB	\$200
ALICE SPRINGS PONY CLUB INC.	\$100
ALICE SPRINGS SCHOOL OF THE AIR	\$14,132
ALICE SPRINGS SWIMMING CLUB INC.	\$6,000

External Service Provider	Amount
ALICE SPRINGS TOUCH ASSOCIATION	\$970
ALICE SPRINGS TOWN COUNCIL	\$971,406
ALICE SPRINGS WOMEN'S SHELTER	\$4,042,763
ALICE SPRINGS YOUTH ACCOMMODATION & SUPPORT SERVICES INC.	\$1,571,830
ALICE SPRINGS YOUTH AND COMMUNITY CENTRE INC.	\$272,600
ALL INDIVIDUALS	\$996,742
ALLIANCE FRANCAISE DE DARWIN	\$5,050
ALYANGULA AREA SCHOOL COUNCIL	\$22,994
AMAZING MISS DEB	\$6,200
AMIABLE COMMUNICATIONS	\$14,426
ANGLICAN DIOCESE OF THE NORTHERN TERRITORY	\$6,180
ANGLICARE NT	\$8,163,011
ANINDILYAKWA HOUSING ABORIGINAL CORPORATION	\$622,516
ANSETT BASKETBALL CLUB	\$4,409
ANYINGINYI HEALTH ABORIGINAL CORPORATION	\$88,783
ARAFURA CALISTHENICS CLUB	\$6,900
ARAFURA DANCE ASSOCIATION INC.	\$21,799
ARAFURA DRAGONS PADDLERS CLUB	\$200
ARAFURA MOO DUK KWAN	\$3,100
ARAFURA MUSIC COLLECTIVE	\$2,500
ARLC NT LIMITED	\$308,836
ARNHEM NORTHERN & KIMBERLEY ARTIST ABORIGINAL CORPORATION	\$59,178
ARRAMWELKE ABORIGINAL CORPORATION	\$660,435
ART ANTICS	\$4,700
ARTBACK NT ARTS DEVELOPMENT AND TOURING INC.	\$197,907
ARTIST IN SCHOOLS	\$90,000
ARTS LAW CENTRE OF AUSTRALIA	\$25,000
ARUNGA PARK SPEEDWAY	\$400
ASSOCIATION OF THE RUSSIAN SPEAKING COMMUNITY OF THE NORTHERN TERRITORY	\$4,000
ATYENHENG-ATHERRE ABORIGINAL CORPORATION	\$25,000
AURON CAPITAL PTY.	\$700
AUS PROJECTS NT PTY. LTD.	\$5,417,455
AUSCYCLING LTD.	\$200
AUSTIN MARTIAL ARTS	\$14,900
AUSTRALIA CHINA FRIENDSHIP SOCIETY NT BRANCH	\$9,850
AUSTRALIA SPORTS MEDICINE ASSOCIATION	\$103,600

External Service Provider	Amount
AUSTRALIAN BOWHUNTERS ASSOCIATION	\$35,800
AUSTRALIAN DANCE ACADEMY	\$19,900
AUSTRALIAN DRUG FOUNDATION INC.	\$48,957
AUSTRALIAN JAPANESE ASSOCIATION OF THE NT	\$4,500
AUSTRALIAN NAVY CADETS	\$500
AUSTRALIAN RED CROSS	\$609,690
AUSTRALIAN SCHOOL OF ENTREPRENEURSHIP PTY. LTD.	\$2,000
AUTISM NT	\$1,400
AWARDS AUSTRALIA	\$12,303
B18 PTY. LTD.	\$766,704
BABY BALLET DARWIN	\$3,000
BABY BARRAS SWIM SCHOOL	\$26,700
BALANCED CHOICE PROGRAM PTY. LTD.	\$292,500
BALUNU FOUNDATION LTD.	\$151,500
BANIYALA GARRANGALI SCHOOL	\$5,866
BAREFOOT & BITLESS	\$2,000
BARKLY REGION ALCOHOL & DRUG ABUSE ADVISORY GROUP INC.	\$105,000
BARKLY REGIONAL ARTS INC.	\$134,052
BARKLY REGIONAL COUNCIL	\$1,822,108
BASEBALL NORTHERN TERRITORY	\$116,000
BASKETBALL NT INC.	\$286,866
BATCHELOR AREA SCHOOL	\$33,652
BAWINANGA ABORIGINAL CORPORATION	\$1,575,242
BEAUTY OF TATUM	\$2,000
BEES CREEK SOO BAHK DO	\$1,700
BELYUEN COMMUNITY GOVERNMENT COUNCIL	\$81,920
BETTER BODIES INC.	\$14,700
BIG RIVERS BMX CLUB INC.	\$2,800
BIPPIDII BOPPIDII	\$10,000
BJJDARWIN PTY. LTD.	\$5,400
BLUE EAGLE MUAY TAI TRAINING AND FITNESS	\$12,500
BM BANKS HOCKEY CLUB INC.	\$10,938
BOARD OF THE MUSEUM AND ART GALLERY OF THE NT	\$8,542,000
BOBS CRICKET CLUB INC.	\$300
BOWLS NT	\$111,000
BOYLES STRIKING ACADEMY	\$4,600

External Service Provider	Amount
BRADSHAW PRIMARY SCHOOL COUNCIL	\$650
BROTHERS RUGBY LEAGUE CLUB INC.	\$28,200
BROWN'S MART ARTS LTD.	\$599,254
BUDDHIST SOCIETY OF THE NT INC.	\$13,200
BUKU LARRNGGAY MULKA INC.	\$30,000
BUNDIRRIK CULTURAL SERVICES	\$1,930
BUSH FIT MOB PTY. LTD.	\$90,000
BUSINESS AND PROFESSIONAL WOMEN'S ASSOCIATION DARWIN	\$3,500
CAIS INC.	\$900
CANTEEN CREEK OWAIRTILLA CORPORATION	\$243,320
CARERS NT	\$170,153
CARLY SWIM COACH	\$7,900
CARPENTARIA DISABILITY SERVICES LIMITED	\$849,982
CASSE AUSTRALIA LIMITED	\$150,000
CASUARINA RUGBY UNION CLUB INC.	\$3,800
CASUARINA SOCCER CLUB INC.	\$20,400
CASUARINA SWIMMING CLUB	\$3,600
CATHOLIC CHURCH OF THE DIOCESE OF DARWIN	\$50,000
CATHOLICCARE NT	\$3,452,622
CELTIC FOOTBALL CLUB	\$2,500
CENTRAL AUSTRALIA SIKH CULTURAL CENTRE INC.	\$10,000
CENTRAL AUSTRALIAN ABORIGINAL CONGRESS	\$2,000
CENTRAL AUSTRALIAN AVIATION MUSEUM INC.	\$14,560
CENTRAL AUSTRALIAN ROUGH RIDERS INC.	\$5,100
CENTRAL AUSTRALIAN RUGBY FOOTBALL LEAGUE INC.	\$6,900
CENTRAL AUSTRALIAN SINGING INC.	\$10,000
CENTRAL AUSTRALIAN WOMENS LEGAL SERVICE INC.	\$7,800
CENTRAL BUILDING SURVEYORS	\$1,150
CENTRAL CRAFT	\$144,100
CENTRAL DESERT SHIRE COUNCIL	\$1,093,885
CHALC MOB	\$5,500
CHARLES DARWIN UNIVERSITY	\$115,907
CHARTAIR PTY. LTD.	\$2,000
CHRIST THE KING PARISH TENNANT CREEK	\$6,000
CHRISTINE ROSS CONSULTANCY	\$5,000
CHUNG WAH SOCIETY INC.	\$67,829

External Service Provider	Amount
CIRCULANATION LTD.	\$2,000
CITY OF PALMERSTON	\$663,714
CLUBHOUSE TERRITORY INC.	\$7,600
COMMERCE PINTS HOCKEY CLUB	\$14,152
COMMUNITY HOUSING CENTRAL AUSTRALIA	\$1,160,642
COMMUNITY STAFFING SOLUTIONS AUSTRALIA PTY. LTD.	\$458,929
CONGOLESE COMMUNITY IN NT INC.	\$700
COOMALIE COMMUNITY GOVERNMENT COUNCIL	\$100,987
CORE BODY HEALTH & FITNESS	\$100
CORRUGATED IRON YOUTH ARTS	\$239,861
COTA NT	\$487,775
COUNCIL FOR ABORIGINAL ALCOHOL PROGRAM SERVICES INC.	\$1,740,635
CREATE FOUNDATION	\$756,778
CRICKET ACADEMY NT	\$100
CRISIS ACCOMODATION GOVE INC.	\$672,464
CROSSFIT ABODE	\$1,800
CROSSFIT KICKASS PTY.	\$900
CROSSFIT PALMERSTON	\$200
CROSSFIT TERRITORY	\$2,100
CYPRUS COMMUNITY OF THE NT INC.	\$25,000
DANILA DILBA HEALTH SERVICE	\$450,000
DARWIN ABORIGINAL & ISLANDER WOMENS SHELTER	\$2,608,178
DARWIN ABORIGINAL ART FAIR FOUNDATION LTD.	\$80,000
DARWIN ATHLETICS CLUB	\$7,300
DARWIN AUSSI MASTERS SWIMMING CLUB INC.	\$100
DARWIN BADMINTON CLUB INC.	\$600
DARWIN BALI COMMUNITY	\$850
DARWIN BASKETBALL ASSOCIATION	\$203,000
DARWIN BUSHWALKING CLUB	\$897
DARWIN CHRISTIAN MINISTRIES INC.	\$169,586
DARWIN CITY COUNCIL	\$1,563,909
DARWIN CLAY TARGET CLUB INC.	\$1,100
DARWIN COMMUNITY ARTS INC.	\$330,872
DARWIN COMMUNITY LEGAL SERVICE INC.	\$411,246
DARWIN CRICKET CLUB	\$6,500
DARWIN CULTURAL GROUP INC.	\$1,200

External Service Provider	Amount
DARWIN CYCLING CLUB	\$800
DARWIN DRAGONS RUGBY UNION CLUB	\$3,111
DARWIN FOOTBALL CLUB	\$5,900
DARWIN GAME FISHING CLUB INC.	\$500
DARWIN GOLF CLUB INC.	\$1,200
DARWIN GYMNASTICS CLUB INC.	\$48,000
DARWIN HIGH SCHOOL	\$1,395
DARWIN ICE SKATING CENTRE	\$69,400
DARWIN INDOOR BEACH VOLLEYBALL	\$1,300
DARWIN JUNIOR SEDANS INC.	\$6,400
DARWIN KARTING ASSOCIATION INC.	\$600
DARWIN LIONS BEER CAN REGATTA ASSOCIATION INC.	\$3,550
DARWIN MALAYALEE ASSOCIATION INC.	\$5,200
DARWIN MALAYALEE FORUM INC.	\$6,500
DARWIN MEMORIAL UNITING CHURCH	\$19,140
DARWIN MUSIC SCHOOL	\$5,700
DARWIN NETBALL ASSOCIATION	\$3,200
DARWIN OLYMPIC SPORTING CLUB INC.	\$19,475
DARWIN PARACHUTE CLUB INC.	\$5,000
DARWIN PATCHWORKERS AND QUILTERS INC.	\$40,000
DARWIN PERFORMANCE ACADEMY	\$16,400
DARWIN PERFORMING ARTS CENTRE	\$337,535
DARWIN PHYSICAL	\$1,700
DARWIN PRIDE	\$10,000
DARWIN QUARTER HORSE ASSOCIATION INC.	\$100
DARWIN ROLLER GIRLS INC.	\$3,620
DARWIN SCHOOL OF BALLET	\$5,900
DARWIN SHOTOKAN KARATE	\$5,500
DARWIN SHOW HORSE CLUB INC.	\$3,095
DARWIN SHOW JUMPING CLUB INC.	\$400
DARWIN SKI CLUB	\$5,000
DARWIN SPEEDWAY RIDERS AND DRIVERS ASSOCIATION INC.	\$700
DARWIN SQUASH CENTRE	\$116,100
DARWIN SURF LIFE SAVING CLUB INC.	\$6,948
DARWIN SWIMMING CLUB INC.	\$2,900
DARWIN SYMPHONY ORCHESTRA	\$225,377

External Service Provider	Amount
DARWIN TABLE TENNIS ASSOCIATION INC.	\$4,400
DARWIN TOP END BOWHUNTERS INC.	\$3,500
DARWIN TOY LIBRARY INC.	\$150,338
DARWIN VISUAL ARTS ASSOCIATION INC.	\$73,337
DARWIN VOLLEYBALL ASSOCIATION	\$10,900
DARWIN YOGA SPACE	\$400
DAWN HOUSE INC.	\$1,835,102
DEAD CENTRE BOWHUNTERS CLUB INC.	\$200
DEMED ABORIGINAL CORPORATION	\$1,172,750
DEPARTMENT OF THE CHIEF MINISTER AND CABINET	\$410,000
DESART INC.	\$83,345
DESERT KNOWLEDGE AUSTRALIA	\$151,000
DESERT SANDS INDOOR BEACH VOLLEYBALL	\$11,300
DESERTMOB	\$62,695
DINAH BEACH CRUISING YACHT ASSOCIATION INC.	\$2,182
DINYBULU REGIONAL SERVICES RAMINGINING MECHANICAL REPAIRS	\$631,100
DISABILITY ADVOCACY SERVICE	\$98,204
DISABILITY SPORTS AUSTRALIA LIMITED	\$174,050
DMCC INC.	\$1,700
DREAM CALISTHENICS DANCE CLUB INC.	\$7,600
DUKE OF EDINBURGH'S AWARDS (NT DIVISION) INC.	\$24,400
DUNDEE BEACH SCHOOL	\$5,487
DURRMU ARTS	\$9,980
EAST ARNHAM REGIONAL COUNCIL	\$1,027,676
EAST ARNHAM RUGBY UNION INC.	\$3,700
EAST DARWIN HOCKEY CLUB	\$3,300
EDGE HEALTH CLUB CASUARINA	\$6,300
ELEMENTAL GYMNASTICS INC.	\$8,600
ENDORSED ENTERPRISES PTY. LTD.	\$34,500
ENRG GYMNASTICS PTY. LTD.	\$31,900
EPENARRA SCHOOL	\$8,482
EQUESTRIAN NORTHERN NY INC.	\$226,400
EZ PZ CRAFT	\$1,300
FAMFIT NT PTY. LTD.	\$2,700
FANNIE BAY EQUESTRIAN CLUB INC.	\$700
FAR NORTHERN CONTRACTORS PTY. LTD.	\$655,999

External Service Provider	Amount
FEDERAL CRICKET CLUB INC.	\$900
FEDERAL NETBALL CLUB	\$4,500
FIDDLESTICKS	\$1,000
FIFTYSIX CREATIONS	\$2,000
FIJI ASSOCIATION OF THE NT	\$9,350
FILIPINIANA SENIOR CITIZEN'S ASSOCIATION INC.	\$10,000
FILIPINO AUSTRALIAN ASSOCIATION OF THE NT	\$38,800
FINKE RIVER MISSION SERVICES LTD. (FMR SERVICES)	\$40,400
FIRST PEOPLES DISABILITY NETWORK (AUSTRALIA) LIMITED	\$2,000
FITNESS PLAYGROUND NT PTY. LTD.	\$5,200
FITNESS WORKS FOR YOU	\$2,100
FLIGHT PATH GOLF	\$2,100
FLIP OUT DARWIN - STEVEN STONE	\$3,200
FOLDBACK MAGAZINE INC.	\$30,000
FOOTBALL FEDERATION NORTHERN TERRITORY	\$167,465
FORREST PR	\$8,000
FOSTER AND KINSHIP CARERS NT	\$965,362
FREDS PASS FIELD ARCHERS	\$300
FRIENDS OF THE TAMINMIN LIBRARY	\$1,500
FUAMATU BOXING CLUB	\$2,000
FUSION MEDIA PRODUCTION	\$1,500
G TRAINING HEALTH & FITNESS	\$3,400
GALIWIN'KU WOMEN'S SPACE	\$631,321
GAPUWIYAK CULTURE AND ARTS	\$38,040
GARDEN TENNIS CLUB	\$4,000
GARRAK BOMBERS SPORTING ASSOCIATION INC.	\$1,435
GENEALOGICAL SOCIETY OF THE NORTHERN TERRITORY INC.	\$820
GET PHYSICAL	\$1,200
GIRL GUIDES NSW, ACT & NT	\$13,900
GIRL GUIDES NT INC.	\$67,100
GOLDFISHBOWL SWIM SCHOOL	\$227,600
GOLF NT INC.	\$189,950
GONG WANHURR PRODUCTIONS	\$20,000
GOVE COUNTRY GOLF CLUB INC.	\$7,658
GOVE JUNIOR SOCCER CLUB INC.	\$11,600
GOVE NETBALL	\$2,500

External Service Provider	Amount
GOVE TOY LIBRARY INC.	\$18,924
GREATER PALMERSTON UNITED FOOTBALL CLUB INC.	\$18,690
GREEK ORTHODOX COMMUNITY OF NA INC.	\$65,500
GREEK TRADITIONAL DANCING GROUP	\$11,200
GREENFIELDS LIVING	\$1,000
GUJARATI CULTURAL ASSOCIATION OF DARWIN INC.	\$4,200
GURINDJI ABORIGINAL CORPORATION	\$730,000
GUTS DANCE CENTRAL AUSTRALIA INC.	\$62,166
GYMNASTICS NORTHERN TERRITORY	\$717,795
HAMILTON DOWNS YOUTH CAPMS ASSOCIATION	\$51,850
HAPPY YESS COMMUNITY ARTS INC.	\$69,214
HEALTHY LIVING (NT)	\$118,450
HERMANNSBURG POTTER ABORIGINAL CORPORATION	\$850
HILLBILLIES EQUESTRIAN CENTRE	\$3,800
HINDU SOCIETY OF CENTRAL AUSTRALIA INC.	\$4,500
HINDU SOCIETY OF THE NT INC.	\$40,500
HKR RESOURCES TRUST	\$9,750
HOCKEY NT INC.	\$231,275
HOGGIES NETBALL CLUB INC.	\$7,700
HOOPS 4 HEALTH PTY. LTD.	\$62,000
HOT GAME MAGNET	\$11,000
HOUSE OF DARWIN PTD LTD.	\$2,000
HUMPTY DOO & RURAL AREA GOLF CLUB INC.	\$700
HUMPTY DOO FITNESS CENTRE PTY LTD.	\$500
IGNITE POTENTIAL	\$50,000
IKUNTJI ARTISTS ABORIGINAL CORPORATION	\$7,000
ILPURLA ABORIGINAL CORPORATION	\$61,745
INCITE ARTS INC.	\$147,893
INDIAN CULTURAL SOCIETY INC.	\$22,700
INDIGENOUS ESSENTIAL SERVICES PTY. LTD.	\$79,297,377
INGKERRIKE OUTSTATION RESOURCE SERVICES	\$4,119,733
INJALAK ARTS AND CRAFTS ABORIGINAL CORPORATION	\$658,795
INTEGRATED DISABILITY ACTION INC.	\$172,013
ISLAMIC SOCIETY OF DARWIN	\$14,050
JARRDIMBA BAYAMUKU ABORIGINAL CORPORATION	\$515,000
JAWOYN ASSOCIATION ABORIGINAL CORPORATION CENTRALISED	\$188,720

External Service Provider	Amount
JINGILI BMX CLUB INC.	\$10,600
JOHN BEDWELL MANAGEMENT PTY. LTD.	\$56,780
JUDO FEDERATION OF AUSTRALIA	\$35,600
JULALIKARI COUNCIL ABORIGINAL CORPORATION	\$1,160,000
JUNIOR POLICE RANGERS LAND ASSOCIATION (JPRLA)	\$3,400
KALANO COMMUNITY ASSOCIATION INC.	\$2,073,000
KARUNGKARNI ART AND CULTURE ABORIGINAL CORPORATION	\$39,800
KATHERINE AMATEUR SWIMMING CLUB	\$3,600
KATHERINE ATHLETICS CENTRE	\$4,000
KATHERINE GYMNASTICS CLUB INC.	\$4,900
KATHERINE HORSE AND PONY CLUB	\$200
KATHERINE JUNIOR FOOTBALL CLUB	\$11,800
KATHERINE JUNIOR RUGBY LEAGUE	\$25,800
KATHERINE NETBALL ASSOCIATION	\$15,000
KATHERINE OUTBACK EXPERIENCE PTY. LTD.	\$7,700
KATHERINE PRIDE	\$5,000
KATHERINE REGIONAL ARTS INC.	\$158,293
KATHERINE REGIONAL CULTURAL PRECINT	\$1,994,373
KATHERINE SCHOOL OF THE AIR COUNCIL	\$15,000
KATHERINE SENIOR CITIZENS ASSOCIATION INC.	\$1,200
KATHERINE TENNIS CLUB INC.	\$3,900
KATHERINE TOUCH ASSOCIATION	\$6,600
KATHERINE TOWN COUNCIL	\$365,977
KATHERINE VOLLEYBALL	\$300
KATHERINE WOMENS CRISIS CENTRE INC.	\$1,787,323
KICKS AND PADDLES	\$13,000
KINDNESS SHAKE INC.	\$1,500
KINTORE STREET SCHOOL	\$12,000
KMA MARTIAL ARTS ACADEMY DARWIN	\$200
KOKORO BUSSHU KARATE	\$5,800
KWILS	\$1,500
LARAPINTA PRIMARY SCHOOL	\$260,000
LARRAKIA NATION ABORIGINAL CORPORATION	\$546,325
LAYNHAPUY HOMELANDS ABORIGINAL CORPORATION	\$2,588,785
LEISA'S SCHOOL OF DANCING	\$19,300
LIFE WITHOUT BARRIERS	\$289,672

External Service Provider	Amount
LIFESTYLE SOLUTIONS	\$920,096
LITCHFIELD BEARS RUGBY LEAGUE CLUB INC.	\$56,700
LITCHFIELD COUNCIL	\$709,626
LITCHFIELD FOOTBALL CLUB	\$19,800
LITCHFIELD HORSE & PONY CLUB INC.	\$1,700
LITTLE CHAMPS ACADEMY	\$2,600
LUDAS HOUSE MMA	\$2,800
LUKPHINONG MUAYTHAI GYM	\$7,200
MABUHAY ENTERPRISES	\$1,700
MABUNJI ABORIGINAL RESOURCE INDIGENOUS CORPORATION	\$2,079,146
MACDONNELL REGIONAL COUNCIL	\$2,323,649
MACKILLOP SAINTS SPORTING ASSOCIATION INC.	\$300
MALAK SCHOOL COUNCIL	\$700
MALA'LA HEALTH SERVICE ABORIGINAL CORPORATION	\$440,000
MAN HO ACADEMY OF MATERIAL ARTS	\$9,300
MANUNGURRA ABORIGINAL CORPORATION	\$303,065
MARIANNES SWIMMING SCHOOL	\$39,700
MARNGARR RESOURCE CENTRE ABORIGINAL CORPORATION	\$272,826
MARRARA JUDO CLUB INC.	\$6,700
MARTHAKAL HOMELAND & RESOURCE CENTRE ABORIGINAL CORPORATION	\$1,108,756
MASH NETBALL CLUB INC.	\$22,700
MAWURLI AND WIRRIWANGKUMA ABORIGINAL CORPORATION	\$3,500
MELALEUCA REFUGEE CENTRE	\$455,332
MENTAL HEALTH ASSOCIATION OF CENTRAL AUSTRALIA INC.	\$76,821
MENZIES SCHOOL OF HEALTH RESEARCH	\$801,000
MERREPEN ARTS	\$16,158
MICKS WHIPS AND LEATHER GOODS	\$1,700
MILINGIMBI & OUTSTATIONS PROGRESS RESOURCE ASSN INC.	\$699,924
MILKWOOD STEINER SCHOOL ASSOCIATION INC.	\$5,000
MIMI ABORIGINAL ARTS & CRAFT	\$1,500,000
MINDIL ACES SOCCER CLUB INC.	\$39,000
MISSION AUSTRALIA	\$4,997,472
MORNINGSIDE ELECTRICAL CONTRACTORS & CONSULTANTS PTY. LTD.	\$3,062
MOTORCYCLING AUSTRALIA NT INC.	\$600
MOTORSPORT NT	\$192,300
MOUNTAIN BIKE AUSTRALIA LTD.	\$110,000

External Service Provider	Amount
MULTICULTURAL COMMUNITY SERVICES OF CENTRAL AUSTRALIA INC.	\$185,000
MULTICULTURAL COUNCIL OF THE NT	\$371,050
MURRAY DOWNS SCHOOL	\$4,715
MUSIC NT INC.	\$368,990
MUTITJULU COMMUNITY ABORIGINAL CORPORATION	\$245,500
NAPCAN FOUNDATION	\$423,714
NATALIE MARZELLA COACHING	\$8,000
NATIONAL DISABILITY INSURANCE AGENCY	\$90,482,833
NATIONAL DISABILITY SERVICES LIMITED (ACT)	\$115,805
NATIONAL ROAD TRANSPORT HALL OF FAME ALICE SPRINGS NT	\$16,626
NATIONAL SENIORS AUSTRALIA CENTRAL AUSTRALIA BRANCH	\$2,000
NATIONAL TRUST OF AUSTRALIA (NT)	\$215,899
NATSIAA VACS	\$35,000
NBHA NT DISTRICT 1	\$800
NEATA GLASS GIANTS NETBALL CLUB	\$7,000
NEPALESE ASSOCIATION OF NORTHERN TERRITORY INC.	\$17,550
NEPALESE COMMUNITY ALICE SPRINGS INC.	\$7,000
NEXT LEVEL GYM	\$2,000
NEXT TIER GAMING & ESPORTS	\$3,300
NGALIWURRU-WULI ABORIGINAL CORPORATION	\$1,162,838
NGARUWANAJIRRI INC.	\$19,121
NGURRATJUTA PMARA NTJARRA ABORIGINAL CORPORATION	\$676,255
NHULUNBUY AMATEUR SWIMMING CLUB	\$2,400
NHULUNBUY BICYCLE MOTOCROSS CLUB INC.	\$4,400
NHULUNBUY CORPORATION LTD.	\$50,000
NIGHTCLIFF BASEBALL CLUB INC.	\$200
NIGHTCLIFF CRICKET CLUB INC.	\$5,737
NIGHTCLIFF FOOTBALL CLUB	\$25,200
NIGHTCLIFF NETBALL CLUB INC.	\$11,700
NIGHTCLIFF RUGBY LEAGUE FOOTBALL CLUB	\$16,500
NIGHTCLIFF SWIMMING CLUB INC.	\$7,858
NIGHTCLIFF UNIVERSITY TIGERS HOCKY CLUB INC.	\$10,000
NOONAMAH HORSE & PONY CLUB	\$3,600
NORTH AUSTRALIAN ABORIGINAL JUSTICE AGENCY LTD.	\$125,000
NORTH EAST ARNHAM LAND ABORIGINAL CORPORATION T/A YOLNGU BUSINESS	\$1,606
NORTH HOME TEXTILES	\$24,991

External Service Provider	Amount
NORTHERN CENTRE FOR CONTEMPORARY ART	\$162,715
NORTHERN DISTRICTS EAGLES NETBALL CLUB	\$7,700
NORTHERN SHARKS RLFC	\$20,800
NORTHERN TERRITORY ATHLETICS INC.	\$163,900
NORTHERN TERRITORY CALESTHENICS ASSOCIATION	\$35,600
NORTHERN TERRITORY COUNCIL OF SOCIAL SERVICE	\$508,470
NORTHERN TERRITORY FIELD & GAME INC.	\$5,000
NORTHERN TERRITORY FIREARMS COUNCIL INC.	\$103,600
NORTHERN TERRITORY HONG KONG CLUB	\$2,000
NORTHERN TERRITORY KAREN COMMUNITY INC.	\$1,200
NORTHERN TERRITORY POLOCROSSE ASSOCIATION	\$36,100
NORTHERN TERRITORY ROGAINING ASSOCIATION INC.	\$4,950
NORTHERN TERRITORY SENIOR WOMEN GOLFER'S ASSOCIATION	\$1,600
NORTHERN TERRITORY SHELTER	\$157,833
NORTHERN TERRITORY WORKING WOMEN'S CENTRE INC.	\$187,334
NT AIDS AND HEPATITIS COUNCIL INC.	\$80,000
NT BADMINTON ASSOCIATION	\$41,900
NT BMX ASSOCIATION	\$115,000
NT BOXING ASSOCIATION	\$41,600
NT CHRISTIAN SCHOOLS	\$80,088
NT CLAY TARGET ASSOCIATION	\$35,600
NT CRICKET	\$80,250
NT CYCLING ASSOCIATION	\$111,000
NT DANCE COMPANY	\$69,283
NT NETBALL ASSOCIATION	\$116,885
NT RIFLE ASSOCIATION INC.	\$35,600
NT RUGBY UNION	\$50,352
NT SHOW COUNCIL INC.	\$380,000
NT SWIM SCHOOL	\$284,800
NT THAI ASSOCIATION	\$800
NT TIMOR CHINESE ASSOCIATION INC.	\$16,400
NT WOMEN LAWYERS ASSOCIATION INC.	\$2,000
NT WRITERS CENTRE INC.	\$132,746
NT YACHTING ASSOCIATION	\$115,920
NTARIA SCHOOL COUNCIL INC.	\$3,733
NUMBULWAR HOMELANDS COUNCIL ASSOCIATION INC.	\$377,807

External Service Provider	Amount
NUMBURINDI CORPORATION LIMITED TRADING AS NUMBURINDI ARTS	\$10,000
OFF THE LEASH INC.	\$47,500
OGBAKO NDI IGBO NORTHERN TERRITORY	\$9,000
OJ FIT 4 LIFE	\$700
OLIVE PINK BOTANIC GARDEN	\$35,000
ONE TREE COMMUNITY SERVICES	\$664,280
OPERATION FLINDERS FOUNDATION INC.	\$168,525
OUTBACK TAEKWONDO	\$4,200
OUTLOOK PSYCHOLOGY PRACTICE PTY. LTD.	\$5,000
OZ 2C LTD. PTY.	\$3,800
PAKISTAN ASSOCIATION OF THE NT INC.	\$7,350
PALMERSTON & REGIONAL BASKETBALL ASSOCIATION	\$244,987
PALMERSTON & RURAL BASEBALL CLUB INC.	\$300
PALMERSTON & RURAL SWIMMING CLUB	\$800
PALMERSTON AND LITCHFIELD SENIORS ASSOCIATION INC.	\$1,200
PALMERSTON ASSOCIATION FOR DANCING INC.	\$2,200
PALMERSTON ATHLETIC CLUB INC.	\$2,000
PALMERSTON COLLEGE	\$3,700
PALMERSTON CRICKET CLUB INC.	\$9,400
PALMERSTON CROCS NETBALL CLUB	\$16,000
PALMERSTON FOOTBALL CLUB INC.	\$20,100
PALMERSTON GAME FISHING CLUB INC.	\$3,600
PALMERSTON GOLF & COUNTRY CLUB INC.	\$2,200
PALMERSTON HOBBY CERAMICS	\$4,700
PALMERSTON MAGPIES INC.	\$13,200
PALMERSTON NETBALL ASSOCIATION NT	\$5,220
PALMERSTON RAIDERS RUGBY LEAGUE CLUB	\$58,400
PALMERSTON RUGBY UNION CLUB	\$7,100
PAWS DARWIN	\$14,840
PCYC JUDO DARWIN	\$6,000
PENSIONERS WORKSHOP ASSOCIATION INC.	\$7,112
PERENTIE JIU-JITSU	\$7,800
PHILFIT N T PTY. LTD.	\$300
PINT CRICKET CLUB INC.	\$6,848
PINTS FOOTBALL CLUB	\$3,850
PINTS NETBALL CLUB	\$14,000

External Service Provider	Amount
PISTOL NT INC.	\$35,600
PLANET TENPIN	\$5,100
PONY CLUB ASSOCIATION OF NT	\$35,600
PORT DARWIN FOOTBALL CLUB INC.	\$14,075
PORTUGUESE & TIMORESE SOCIAL CLUB INC.	\$60,000
PROBUS CLUB OF MARRARA INC.	\$1,240
QUALITY PLUMBING & BUILDING CONTRACTORS PTY. LTD.	\$532,089
RACHEL RACHEL MUSIC	\$14,895
READY SET SWIM PTY. LTD.	\$10,900
RED CENTRE BMX CLUB	\$24,484
RED CROSS	\$78,878
RED HOT ARTS CENTRAL AUSTRALIA INC.	\$236,160
REIKO MARTIAL ARTS	\$7,000
RELATIONSHIPS AUSTRALIA NT INC.	\$340,876
RETURNED SERVICES LEAGUE OF AUST (SA) DARWIN RSL SUB BRANCH	\$2,000
RICK CREATIVE	\$166,779
RIDING FOR THE DISABLED ALICE SPRINGS INC.	\$43,250
RIDING FOR THE DISABLED IN THE TOP END	\$59,400
RINC.E NA H'EIREANN DARWIN IRISH DANCE ASSOCIATION INC.	\$5,100
RIRRATJINGU ABORIGINAL CORPORATION	\$50,000
RIRRATJINGU MINING PTY. LTD.	\$8,845
RIX KIX ARTS	\$47,882
ROPER GULF REGIONAL COUNCIL	\$1,282,743
ROVERS FOOTBALL CLUB INC.	\$5,200
ROVERS NETBALL CLUB	\$15,900
ROYAL EXISTENCE	\$29,400
ROYAL FLYING DOCTOR SERVICES OF AUSTRALIA CENTRAL OPERATIONS	\$50,000
ROYAL LIFE SAVING SOCIETY AUSTRALIA NT BRANCH INC.	\$579,700
RSL WORKS CRICKET CLUB	\$1,200
RUBY GAEA CENTRE	\$60,256
RURAL ATHLETICS CENTRE	\$10,745
SAM'S DANCE STUDIO	\$75,300
SAM'S SWIM SCHOOL	\$11,000
SATELLITE CITY BMX CLUB INC.	\$11,600
SAVE THE CHILDREN AUSTRALIA	\$579,416
SCOUT ASSOCIATION OF AUSTRALIA NORTHERN TERRITORY BRANCH	\$1,200

External Service Provider	Amount
SEASONS NETBALL CLUB	\$6,400
SENIORS OF EXCELLENCE NORTHERN TERRITORY INC.	\$2,000
SHE FLORISHES	\$6,000
SHIMJANG TAEKWONDO	\$800
SHY CHAMELEON DRAMA CO.	\$3,200
SIKH ASSOCIATION OF NORTHERN TERRITORY INC.	\$11,000
SIVA YOGA CENTRE	\$1,500
SKIPPING NT	\$35,600
SLIDE YOUTH DANCE THEATRE	\$2,600
SNAICC-NATIONAL VOICE FOR OUR CHILDREN	\$65,000
SNAP FITNESS	\$2,000
SOFTBALL NT	\$111,300
SOMERVILLE COMMUNITY SERVICES INC.	\$1,066,678
SOUND SAFARI	\$10,909
SOUNDED	\$27,401
SOUTH DARWIN RUGBY LEAGUE FOOTBALL CLUB	\$6,400
SOUTH DARWIN RUGBY UNION CLUB INC.	\$5,300
SOUTHERN DISTRICTS CRICKET CLUB	\$10,700
SOUTHERN DISTRICTS CROCS NETBALL CLUB INC.	\$18,000
SOUTHERN DISTRICTS FOOTBALL CLUB	\$25,600
SPEAKING LINKS	\$4,150
SPLISH SPLASH MOBILE	\$5,600
SRI LANKA AUSTRALIA FRIENDSHIP ASSOCIATION	\$3,900
ST JOHN AMBULANCE AUSTRALIA NT INC.	\$6,840
ST MARY'S FOOTBALL SPORTING & SOCIAL CLUB	\$15,800
ST MARY'S HOCKEY CLUB INC.	\$3,500
ST VINC.ENT DE PAUL SOCIETY (NT) INC.	\$1,554,483
STARWIN MANAGEMENT	\$4,800
STEP OUT COMMUNITY ACCESS SERVICE INC.	\$24,844
STEPS DISABILITY QLD INC.	\$2,300
STICK MOB STUDIO	\$2,000
STORMBIRDS SOCCER CLUB	\$12,200
STORYPROJECTS	\$704
STUDIO 27 DANCE CO.	\$3,700
STUDIO B SCHOOL OF DANCE	\$26,500
SURF LIFE SAVING NORTHERN TERRITORY INC.	\$111,000

External Service Provider	Amount
SWAMPDOGS RUGBY UNION CLUB NT INC.	\$8,800
SWIM DYNAMICS DARWIN	\$67,000
SWIMMING NORTHERN TERRITORY INC.	\$136,528
T&J CONTRACTORS	\$1,208,106
TABLE TENNIS NT	\$35,600
TACTILE ARTS	\$69,050
TAMIL SOCIETY NT	\$9,100
TANG SOO TAO	\$5,900
TANGENTYERE COUNCIL ABORIGINAL CORPORATION	\$7,328,651
TANGSOO PTY. LTD.	\$18,686
TARA ACADEMY	\$4,700
TARNTIPI HOMELANDS ABORIGINAL CORPORATION	\$2,000
TEAMHEALTH	\$2,000
TEGS DARWIN LANGUAGES CENTRE	\$37,300
TENNANT CREEK MOB ABORIGINAL CORPORATION	\$300,000
TENNANT CREEK SENIOR CITIZENS & PENSIONERS ASSOCIATION INC.	\$1,500
TENNANT CREEK WOMEN'S REFUGE INC.	\$1,538,212
TENNIS ALICE SPRINGS	\$23,300
TENNIS AUSTRALIA LIMITED	\$1,900
TENNIS NT INC.	\$335,404
TERRITORY GYMNASTICS ACADEMY INC.	\$52,600
TERRITORY QUAD ASSOCIATION	\$4,800
THAMARRURR DEVELOPMENT CORPORATION LTD.	\$650,000
THAMARRURR YOUTH INDIGENOUS CORPORATION	\$174,522
THANGKENHARENGE ABORIGINAL CORPORATION	\$251,680
THAT'S DANCING	\$3,800
THE ALICE SPRINGS THEATRE GROUP INC.	\$3,600
THE ARNHAM LAND PROGRESS ABORIGINAL CORPORATION	\$402,000
THE AUSTRALASIAN ASSOCIATION OF ARTS AND CULTURAL EDUCATION	\$25,386
THE DARWIN SAILING CLUB INC.	\$10,100
THE ELEANOR DARK FOUNDATION	\$16,000
THE GAP YOUTH AND COMMUNITY CENTRE ABORIGINAL CORPORATION	\$1,511,250
THE GATHERING INC. ORPORATION	\$2,000
THE HELLENIC ATHLETIC CLUB INC.	\$22,100
THE HISTORICAL SOCIETY OF KATHERINE NT	\$49,966
THE ITALIAN SPORTS AND SOCIAL CLUB INC.	\$107,500

External Service Provider	Amount
THE JIU JITSU STUDIO DARWIN	\$20,000
THE KOREAN ASSOCIATION IN AUSTRALIA NT INC.	\$6,300
THE NON-RESIDENT NEPALI ASSOCIATION AUSTRALIA LIMITED	\$1,200
THE NT TENPIN BOWLING ASSOCIATION INC.	\$35,600
THE SALVATION ARMY - DOMESTIC & FAMILY VIOLENCE SERVICE	\$4,298,608
THE YMCA OF THE NT YOUTH & COMMUNITY SERVICES LTD.	\$1,872,809
THERESE RITCHIE BLACK DOG GRAPHICS	\$16,612
TITJIKALA SCHOOL	\$6,514
TIWI ISLANDS REGIONAL COUNCIL	\$1,102,560
TJUWANPA OUTSTATION RESOURCE CENTRE	\$1,226,979
TOP END CALISTHENICS CLUB INC.	\$15,800
TOP END DIRT KARTS	\$3,000
TOP END DRUM RUNNERS	\$1,100
TOP END GUN CLUB INC.	\$4,774
TOP END INDOOR SPORTS CENTRE	\$300
TOP END JUDO ACADEMY INC.	\$4,900
TOP END MOTOR CROSS CLUB INC.	\$1,500
TOP END MUSTANGS INC.	\$260
TOP END ORIENTEERS INC.	\$3,399
TOP END TENNIS NT PTY. LTD.	\$50,000
TOP END VOLLEYBALL INC.	\$1,100
TOPLINE EQUITATION PTY. LTD.	\$200
TOTAL RECREATION NT INC.	\$115,500
TOUCH FOOTBALL AUSTRALIA INC.	\$228,905
TOURISM CENTRAL AUSTRALIA	\$43,143
TRACKS INC.	\$218,348
TRACY VILLAGE CRICKET CLUB INC.	\$8,100
TRACY VILLAGE FALCONS NETBALLCLUB	\$5,900
TRACY VILLAGE FOOTBALL CLUB	\$2,800
TRACY VILLAGE JETS BASKETBALLCLUB INC.	\$480
TRACY VILLAGE SOFTBALL	\$100
TRADITIONAL SHOTOKAN KARATE FEDERATION OF AUSTRALIA (DARWIN)	\$1,700
TRANSPOSE MUSIC STUDIO	\$11,700
TRAVELLING TADPOLE PTY. LTD.	\$65,600
TRIATHALON ASSOCIATION NT	\$111,000
TRIATHLON ASSOCIATION OF THE NORTHERN TERRITORY	\$80,450

External Service Provider	Amount
TWO TWO ONE MENTAL HEALTH CHARITY	\$33,700
U3A ALICE SPRINGS INC.	\$500
UMNT INC.	\$152,349
UNIONS NT	\$1,000
UNITED NATIONS ASSOCIATION OF AUSTRALIA NORTHERN TERRITORY	\$4,000
UNITING CHURCH IN AUSTRALIA NORTHERN SYNOD CONGREGATIONS	\$89,050
UNIVERSITY PIRATES RUGBY UNION FOOTBALL CLUB	\$2,100
URAPUNTJA ABORIGINAL CORPORATION	\$1,280,878
VARIETY NT	\$2,000
VARIETY NT STARFISH SWIM GROUP	\$5,100
VERDI FOOTBALL CLUB	\$11,100
VICTIMS OF CRIME NT INC.	\$250,000
VICTORIA DALY REGIONAL COUNCIL	\$363,615
VIETNAMESE COMMUNITY IN AUSTRALIA - NT CHAPTER INC.	\$5,100
VIKINGS FOOTBALL CLUB INC.	\$3,200
VOLLEYBALL NORTHERN TERRITORY INC.	\$163,677
WAGAIT SHIRE COUNCIL	\$28,718
WAGAMAN PRIMARY SCHOOL	\$550
WALTJA TJUTANGKU Palyapayi	\$4,000
WANDERERS FOOTBALL & SPORTS CLUB INC.	\$14,200
WARATAH CRICKET CLUB INC.	\$4,100
WARATAH FOOTBALL CLUB INC.	\$15,600
WARATAH HOCKEY CLUB INC.	\$3,480
WARATAH JUNIOR NETBALL CLUB	\$5,000
WARDDEKEN LAND MANAGEMENT LTD.	\$18,915
WARLPIRI YOUTH DEVELOPMENT ABORIGINAL CORPORATION	\$152,949
WARLUKURLANGU ARTISTS ABORIGINAL CORPORATION	\$44,616
WARNBI ABORIGINAL CORPORATION - KAKADU	\$1,108,736
WATCH THIS SPACE INC.	\$70,305
WEST ARNHAM REGIONAL COUNCIL	\$1,439,920
WEST CRICKET CLUB	\$3,748
WEST DALY REGIONAL COUNCIL	\$944,588
WEST FOOTBALL CLUB	\$2,348
WESTS NETBALL CLUB	\$4,500
WOMEN IN RESOURCES INC.	\$1,000
WOMEN'S MUSEUM OF AUSTRALIA INC.	\$1,500

External Service Provider	Amount
WOODROFFE PRIMARY SCHOOL COUNCIL	\$600
WTS VACS	\$15,000
YAGBANI ABORIGINAL CORPORATION	\$10,000
YALU MARNGGITHINYARAW INDIGENOUS CORPORATION	\$380,000
YANTJARRWU RESOURCE CENTRE	\$556,711
YAPA-KURLANGU NGURRARA ABORIGINAL CORPORATION	\$163,170
YARRAMAN TERRITORY PTY. LTD.	\$59,600
YILLI RREUNG HOUSING ABORIGINAL CORPORATION	\$3,334,933
YMCA OF THE NORTHERN TERRITORY	\$175,145
YOUNG CHANGE AGENTS LIMITED	\$50,300
YOURTOWN	\$140,550
YOUTH LEADERSHIP ACADEMY AUSTRALIA	\$2,000
YUENDUMU COMMUNITY EDUCATION CENTRE	\$260,000
YUGUL MANGI DEVELOPMENT ABORIGINAL CORPORATION	\$560,000
YWCA AUSTRALIA	\$2,859,167
ZIMBABWE DARWIN ASSOCIATION	\$700
ZONE 3 DARWIN	\$2,000
Grand Total	\$334,658,495



